

| Invoice | Service | | | |
|----------|---------|--|---------------------|------------|
| Category | Code | Service Description | Unit of Measurement | Rate |
| | | MAINFRAME PROCESSING | | |
| | | Normalized to IBM CPU 2064-116 | | |
| C100 | C101 | CPU Batch Processing | Hour | \$625.00 |
| C100 | C102 | CPU Time Sharing Option (TSO) | Hour | \$625.00 |
| C100 | C103 | CPU Started Task (STC) | Hour | \$625.00 |
| C100 | C104 | CPU Open Edition/Multiple Virtual System - Unix System Services (OE/MVS) | Hour | \$625.00 |
| C100 | C105 | CPU Customer Information Control System Transaction Server (CICS) | Hour | \$625.00 |
| C100 | C106 | CPU Adaptable DAta BAse System (ADABAS) | Hour | \$625.00 |
| C100 | C107 | CPU Integrated Database Management System (IDMS) | Hour | \$625.00 |
| C100 | C108 | CPU DB2 | Hour | \$625.00 |
| C100 | C112 | CPU System z Integrated Information Processor (zIIP) | Hour | \$63.00 |
| | | Enterprise LINUX Application Hosting | | |
| | | Enterprise Linux Server - Premium | | |
| C300 | C305 | Enterprise Linux Base Server - Premium | Server/Month | \$750.00 |
| C300 | C306 | Enterprise Linux vCPU - Premium | vCPU/Month | \$1,500.00 |
| C300 | C307 | Enterprise Linux Memory - Premium | GB/Month | \$75.00 |
| C300 | C308 | Enterprise Linux Server Set-up Fee | One-Time/Server | \$460.00 |
| | | Enterprise Linux Server - Standard | | |
| C300 | C309 | Enterprise Linux Base Server - Standard | Server/Month | \$500.00 |
| C300 | C310 | Enterprise Linux vCPU - Standard | vCPU/Month | \$500.00 |
| C300 | C311 | Enterprise Linux Memory - Standard | GB/Month | \$50.00 |
| C300 | C308 | Enterprise Linux Server Set-up Fee | One-Time/Server | \$460.00 |
| | | MAINFRAME STORAGE | | |
| S100 | S101 | Disk Storage – Shared (Z/OS Platform) | GB/Month | \$6.30 |
| S100 | S103 | Disk Storage - ADABAS | GB/Month | \$6.30 |
| S100 | S107 | Hierarchical Storage Management (HSM) Level 2 Data Storage Technique | GB/Month | \$3.65 |
| S200 | S205 | Tape Mount | Mount | \$1.50 |
| S200 | S213 | Virtual Tape Storage | GB/Month | \$0.70 |



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| Category | Code | Service Description | Unit of Measurement | Rate |
| | | OPEN SYSTEMS STORAGE | | |
| S200 | S208 | Storage Area Network (SAN) | GB/Month | \$3.00 |
| S200 | S210 | Network Attached Storage (NAS) / (SATA SAN) | GB/Month | \$1.50 |
| S200 | S216 | Open Systems Storage - Data Back Ups | GB/Month | \$0.30 |
| S200 | S217 | Customized Backup Schedule | Per Request | \$260.00 |
| S200 | S218 | Open Systems Data Restores | Hour | \$130.00 |
| | | PRINT SERVICES | | |
| P100 | P103 | Continuous Forms | Page | \$0.36 |
| P100 | P104 | Cut Sheet - Xerox | Page | \$0.42 |
| P100 | P107 | Labels | Page | \$0.49 |
| | | STATEWIDE E-MAIL | | |
| E100 | E107 | Mobile Devices | User/Month | \$7.50 |
| E100 | E108 | SMTP Relay | IP Address/Month | \$10.39 |
| E100 | E109 | E-Mail Storage | GB/Month | \$3.50 |
| E100 | E110 | Base Mailbox | Mailbox/Month | \$6.00 |
| E100 | E112 | Base Mailbox - Exchange 2007 | Mailbox/Month | \$10.00 |
| | | | | Pass-through + |
| E100 | E111 | E-Fax | Each | 6.30% Admin Fee |
| E100 | E123 | E-Mail Storage | GB/Month | \$3.50 |
| E100 | E124 | E-Mail Outlook Web Access (OWA) | Per Mailbox/Month | \$3.00 |
| E100 | E125 | Mobile Device Management | Per Device/Month | \$5.25 |
| E100 | E126 | Mobile Device Management Activation Fee | One-Time/Per Device | \$1.05 |
| E100 | E128 | Compliance Archiving E-Discovery 2 years or Less | Per Seat/Month | \$2.05 |
| E100 | E129 | Compliance Archiving E-Discovery 2-3 years | Per Seat/Month | \$2.20 |
| E100 | E130 | Ca Mail Disaster Recovery | Per Seat/Month | \$0.45 |
| E100 | E131 | Compliance Archiving E-Discovery 3-7 years | Per Seat/Month | \$2.35 |
| E100 | E132 | Compliance Archiving E-Discovery 7-10 years | Per Seat/Month | \$2.35 |



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| Category | Code | Service Description | Unit of Measurement | Rate |
| | | | | Includes Vendor |
| | | | | Pass-through + |
| | | | | 6.30% Admin Fee |
| | | CALIFORNIA E-MAIL SERVICES | | and OTech fee |
| E200 | | CES - 5 GB Mailbox - Level 1 | Mailbox/Month | \$6.11 |
| E200 | E202 | CES - 25 GB Mailbox | Mailbox/Month | \$12.30 |
| E200 | | CES - Deskless Worker Mailbox | Mailbox/Month | \$2.71 |
| E200 | E204 | CES - 5 GB Mailbox With Pre-Purchased Licenses - Level 1 | Mailbox/Month | \$5.06 |
| E200 | E205 | CES - 25 GB Mailbox With Pre-Purchased Licenses | Mailbox/Month | \$10.79 |
| E200 | E206 | CES Blackberry Device Support | Device/Month | \$5.97 |
| E200 | E207 | CES Blackberry Server License and Maintenance | Device/Month | \$3.06 |
| E200 | E208 | CES Archiving E-Discovery 2yrs Less | User/Month | \$2.43 |
| E200 | E209 | CES Archiving E-Discovery 2-3yrs | User/Month | \$2.57 |
| E200 | E210 | CES Archiving E-Discovery 3-7yrs | User/Month | \$2.74 |
| E200 | E211 | CES Archiving E-Discovery 7-10yrs | User/Month | \$2.74 |
| E200 | E212 | CES Add'l Archiving Storage | GB/Month | \$2.42 |
| E200 | E213 | CES Ingest Email Data, Pst, Other Files | GB/One-Time | \$16.28 |
| E200 | E214 | CES Extended Archive Indefinite 10+yrs | GB/Annual | \$35.23 |
| E200 | | CES Collaboration Tool Set | User/Month | \$3.11 |
| E200 | E216 | CES Add'l Storage Sharepoint | GB/Month | \$2.60 |
| E200 | E217 | CES Migration Planning Exchange | One-Time/Mailbox | \$29.06 |
| E200 | E218 | CES Migration Planning Lotus Notes | One-Time/Mailbox | \$56.39 |
| E200 | E219 | CES Migration Planning Groupwise | One-Time/Mailbox | \$56.39 |
| E200 | E220 | CES Migration Planning Blackberry | One-Time/Device | \$4.41 |
| E200 | E221 | CES Classroom Trng For End Users On Client | One-Time | \$70.50 |
| E200 | E222 | CES E-Mail Migration Exchange | One-Time/Mailbox | \$21.15 |
| E200 | E223 | CES E-Mail Migration Lotus Notes | One-Time/Mailbox | \$21.15 |
| E200 | E224 | CES E-Mail Migration Groupwise | One-Time/Mailbox | \$21.15 |
| E200 | E225 | CES Migration Of User Archives/Pst Files | One-Time | \$277.73 |
| E200 | E226 | CES Exit Services For Email | One-Time/Mailbox | \$2.20 |
| E200 | E227 | CES Exit Services Collaboration Tool Set | One-Time/User | \$2.24 |
| E200 | | CES Exit Services Legal Archive E-Discovery | One-Time/User | \$2.68 |
| E200 | E229 | CES Voice Over IP | User/Month | \$9.92 |



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| Category | Code | Service Description | Unit of Measurement | Rate |
| E200 | | CES Outbound Fax Per Page | Page/Month | \$0.04 |
| E200 | | E-Mail Hygiene Service | Mailbox/Month | \$0.56 |
| E200 | | E-Mail Hygiene Service (Customer Has ECAL License) | Mailbox/Month | \$0.13 |
| E200 | | E-Mail Encryption | Mailbox/Month | \$1.08 |
| E200 | | CES - 5 GB Mailbox - Level 2 | Mailbox/Month | \$5.85 |
| E200 | E242 | CES - 5 GB Mailbox - Level 3 | Mailbox/Month | \$5.56 |
| E200 | E244 | CES - 5 GB Mailbox With Pre-Purchased Licenses - Level 2 | Mailbox/Month | \$4.94 |
| E200 | E245 | CES - 5 GB Mailbox With Pre-Purchased Licenses - Level 3 | Mailbox/Month | \$4.65 |
| | | DISASTER RECOVERY | | |
| | | | | Pass-through + |
| R100 | R101 | Disaster Recovery - Level II Service | Each Subscription | 6.30% Admin Fee |
| | | SCMS - DISASTER RECOVERY | | |
| | | | Per Customer, Per | |
| R200 | R201 | SCMS Disaster Recovery (Enterprise Linux and z/OS Mainframe) | Platform/Month | \$5,000.00 |
| | | OPEN SYSTEMS - DISASTER RECOVERY | | |
| R100 | R111 | Open Systems Disaster Recovery Support (up to 5 Servers) | Server/Month | \$3,400.00 |
| R100 | R112 | Open Systems Disaster Recovery Set-up Fee | One-Time | \$4,500.00 |
| R100 | R113 | Open Systems Disaster Recovery Database Support | Database Server/Month | \$775.00 |
| R100 | R114 | Open Systems Disaster Recovery Storage Support | 200GB/Month | \$90.00 |
| R100 | R115 | Open Systems Disaster Recovery - Additional Server | Server/Month | \$300.00 |
| R100 | R116 | Open Systems Disaster Recovery - Solaris Server | Server/Month | \$450.00 |
| R300 | R301 | Open Systems Disaster Recovery One-Time Set-up Fee | Per System/One-Time | \$10,960.00 |
| R300 | R302 | Open Systems Disaster Recovery System Support | Per System/Month | \$2,510.00 |
| R300 | R303 | Open Systems Disaster Recovery AIX LPAR | Per LPAR/Month | \$640.00 |
| R300 | R304 | Open Systems Disaster Recovery AIX CPU Core | Per Core/Month | \$130.00 |
| R300 | R305 | Open Systems Disaster Recovery AIX Memory | Gigabyte/Month | \$5.00 |
| R300 | R306 | Open Systems Disaster Recovery Solaris Platform Support | Per Server/Month | \$420.00 |
| R300 | R307 | Open Systems Disaster Recovery E-Commerce Support | Per Application/Month | \$75.00 |
| R300 | R308 | Open Systems Disaster Recovery Database Support | Per Instance/Month | \$280.00 |
| R300 | R309 | Open Systems Disaster Recovery Data Storage | Gigabyte/Month | \$0.85 |
| R300 | R310 | Disaster Recovery Secure File Transfer Set-up Fee | System | \$8,932.00 |
| R300 | R311 | Disaster Recovery Secure File Transfer Service | Úser | \$1.40 |



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| Category | Code | Service Description | Unit of Measurement | Rate |
| | | MIDRANGE SERVERS - WINTEL | | |
| | | Tier 1 Wintel Server - Standard | | |
| | | Tier 1 Base WINTEL Server includes: | | |
| M100 | M101 | Windows Standard Server, 2 CPUs, 16 GB Memory, 60GB Local Storage | Server/Month | \$2,100.00 |
| M100 | M108 | Windows OS Set-up Fee | One-Time/Server | \$460.00 |
| | | Tier 2 Wintel Server - Standard | | |
| | | (Sunsetted July 1, 2012) | | |
| | | Tier 2 Base WINTEL Server includes: | | |
| M100 | M102 | Windows Standard Server, 4 CPUs, 16 GB Memory, 60GB Local Storage | Server/Month | \$3,200.00 |
| M100 | M108 | Windows OS Set-up Fee | One-Time/Server | \$460.00 |
| | | Tier 1 Wintel Optional Add Ons | | |
| M100 | M113 | Additional RAM, First 16GB | 16 GB/Month | \$8.00 |
| M100 | M114 | Additional RAM, per 32GB | 32 GB/Month | \$16.00 |
| M100 | M105 | Windows Enterprise Edition | License/Month | \$47.00 |
| | | VIRTUAL SERVER - WINTEL | | |
| | | Virtual Server (High Availability) - Standard | | |
| M200 | M204 | Windows Virtual Server (High Availability) 1 Core, 1GB Memory, No storage | Server/Month | \$600.00 |
| M200 | M202 | Windows Virtual OS Set-up Fee | One-Time/OS | \$230.00 |
| | | Virtual Server (High Availability) Optional Add ons | | |
| M200 | M205 | Additional Cores (Up to 4 cores total) | Core/Month | \$75.00 |
| M200 | M206 | Additional Memory | GB/Month | \$50.00 |
| M100 | M105 | Windows Enterprise Edition* | License/Month | \$47.00 |
| | | *Required with more than 4GB Memory and a 32 bit OS | | |
| | | VIRTUAL SERVER - LINUX | | |
| M200 | M209 | Linux Virtual Server (1 vCPU and 2GB vRAM) | Server/Month | \$820.00 |
| M200 | M210 | Additional vCPU | vCPU/Month | \$155.00 |
| M200 | M211 | Additional vRAM | GB/Month | \$50.00 |
| M200 | M212 | Linux Virtual OS Set-up Fee | One-Time/OS | \$230.00 |



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| Category | Code | Service Description | Unit of Measurement | Rate |
| | | LINUX On Intel Architecture | | |
| | | Tier 1 Linux Enterprise Server - Standard | | |
| | | Tier 1 Linux Enterprise Base Server includes: | | |
| M100 | M109 | 2 CPU, 16 GB Memory, 60GB Local Storage | Server/Month | \$2,100.00 |
| M100 | M112 | Linux Server Set-up Fee | One-Time/Server | \$460.00 |
| | | Tier 2 Linux Enterprise Server - Standard | | |
| | | (Sunsetted July 1, 2012) | | |
| | | Tier 2 Linux Enterprise Base Server includes: | | |
| M100 | M110 | 4 CPU, 16 GB Memory, 60GB Local Storage | Server/Month | \$3,200.00 |
| M100 | M112 | Linux Server Set-up Fee | One-Time/Server | \$460.00 |
| | | Tier 1 Linux Enterprise Server - Optional Add Ons | | |
| M100 | M115 | Additional RAM, First 16GB | 16 GB/Month | \$8.00 |
| M100 | M116 | Additional RAM, per 32GB | 32 GB/Month | \$16.00 |
| | | SOLARIS | | |
| | | Solaris Tier 1 Server | | |
| M400 | M401 | Tier 1 Base Server - Does not include cores and memory | Server/Month | \$2,610.00 |
| M400 | M411 | Solaris Set-up Fee | One-Time/Server | \$460.00 |
| | | Tier 1 Server Add ons | | |
| | | Xeon processor 8 - 12 CPU Cores | | |
| M400 | M405 | Memory (MAX to purchase = 24 GB) | GB/Month | \$30.00 |
| M400 | M406 | Xeon CPU Core (8 - 12 cores) | CPU/Month | \$150.00 |
| | | Solaris Tier 2A Server | | |
| M400 | M402 | Tier 2A Base Server - Does not include cores and memory | Server/Month | \$5,000.00 |
| M400 | M411 | Solaris Set-up Fee | One-Time/Server | \$460.00 |



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| Category | Code | Service Description | Unit of Measurement | Rate |
| | | Tier 2A Server Add ons | | |
| | | UltraSPARC T4 4 - 64 CPU cores | | |
| M400 | M405 | Memory | GB/Month | \$30.00 |
| M400 | M406 | UltraSPARC T4 CPU Core (4 - 64 cores) | CPU/Month | \$150.00 |
| | | Solaris Tier 2B Server | | |
| M400 | M402 | Tier 2B Base Server - Does not include cores and memory | Server/Month | \$5,000.00 |
| M400 | M411 | Solaris Set-up Fee | One-Time/Server | \$460.00 |
| | | Tier 2B Server Add ons | | |
| | | SPARC64 VII+ 4 CPU Cores | | |
| M400 | M405 | Memory | GB/Month | \$30.00 |
| M400 | M406 | SPARC64 VII+ CPU Core (2 - 4 cores) | CPU/Month | \$150.00 |
| | | Solaris Tier 3A Server | | |
| M400 | M403 | Tier 3A Base Server - Does not include cores and memory | Server/Month | \$6,425.00 |
| M400 | M411 | Solaris Set-up Fee | One-Time/Server | \$460.00 |
| | | Tier 3A Server Add ons | | |
| | | Intel X5670 32 CPU Cores | | |
| M400 | M405 | Memory | GB/Month | \$30.00 |
| M400 | M406 | Intel X5670 CPU Core (32 cores) | CPU/Month | \$150.00 |
| | | Solaris Tier 3B Server | | |
| M400 | M403 | Tier 3B Base Server - Does not include cores and memory | Server/Month | \$6,425.00 |
| M400 | M411 | Solaris Set-up Fee | One-Time/Server | \$460.00 |
| | | Tier 3B Server Add ons | | |
| | | SPARC64 VII+ 8-16 CPU Cores | | |
| M400 | M405 | Memory | GB/Month | \$30.00 |
| M400 | M406 | SPARC64 VII+ CPU Core (8 - 16 cores) | CPU/Month | \$150.00 |
| | | Solaris Tier 4 SPARCVII+ Domain Server | | |
| M400 | M404 | Tier 4 Domain Base Server - Does not include cores and memory | Server/Month | \$10,790.00 |
| M400 | M411 | Solaris Set-up Fee | One-Time/Server | \$460.00 |
| | | Tier 4 SPARCVII+ Server Add ons | | |
| | | SPARC64 Domain 160 CPU Cores | | |
| M400 | M405 | Memory | GB/Month | \$30.00 |
| M400 | M407 | 2 SPARC64 VII+ CPU Core (Purchased in pairs) | 2 Cores/Month | \$1,400.00 |



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| Category | Code | Service Description | Unit of Measurement | Rate |
| | | AIX | | |
| M500 | M501 | AIX LPAR; Does not include Memory or CPU | LPAR/Month | \$2,350.00 |
| M500 | M512 | AIX Set-up Fee | One-Time/Server | \$460.00 |
| M500 | M507 | Virtual AIX Server | Per Virtual Server/Month | \$1,630.00 |
| | | AIX Add ons | | |
| M500 | M505 | CPU Core | Core/Month | \$950.00 |
| M500 | M506 | Memory | GB/Month | \$50.00 |
| | | AIX - Optional Add ons | | |
| M500 | M513 | IBM HACMP Support | Cluster/Month | \$650.00 |
| M500 | M514 | IBM HACMP Set-up Fee | One-Time/Setup | \$2,600.00 |
| | | | | Pass-through + |
| D100 | D101 | IBM HACMP Software License and Maintenance | Per License | 6.30% Admin Fee |
| | | DATABASE SUPPORT | | |
| | | Tier 1 - Database Support | | |
| M600 | M620 | Tier 1 Database support (SQL Server and MySQL) | Instance/Month | \$600.00 |
| | | Database Instance Installation Set-up Fee for Database Support - Tier 1 (SQL Server | | |
| M600 | M621 | and MySQL) | One-Time/Instance | \$390.00 |
| | | | | Pass-through + |
| D100 | D101 | Database License | Per License | 6.30% Admin Fee |
| | | Tier 2 - Database Support | | |
| M600 | M622 | Tier 2 Database support (Oracle) | Instance/Month | \$1,170.00 |
| | | Database Instance Installation Set-up Fee for Database Support - Tier 2 (Oracle, | | • • • • • • |
| M600 | M623 | Informix*, Sybase*, and Cache*) | One-Time/Instance | \$690.00 |
| M600 | M627 | DB2 Database Support | DB Instance | \$975.00 |
| M600 | M635 | DB2 Database Instance Set-up Fee for Database Support - Tier 2 | One-Time/Instance | \$690.00 |
| D100 | D101 | Database License | Per License | Pass-through + 6.30% Admin Fee |
| 0100 | וטוט | | | 0.30% Aumin Fee |
| | | *Software is in containment & unavailable for new systems, upgrades or migrations of existing systems. | | |



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| Category | Code | Service Description | Unit of Measurement | Rate |
| | | SHARED SQL Server Database | | |
| M300 | M301 | Shared SQL Server Database - (Up to 1GB Database capacity) | Database/Month | \$250.00 |
| M300 | M304 | Shared SQL Server Database Set-up Fee | One-Time/Database | \$115.00 |
| | | APPLICATION SERVICES | | |
| M600 | M601 | IBM WebSphere Application Server (WAS) Support - Premium | Server/Month | \$1,484.00 |
| M600 | M602 | IBM WebSphere Application Server (WAS) Support - Basic | Server/Month | \$875.00 |
| M600 | M610 | IBM HTTP Server (IHS) Support for WAS | Server/Month | \$575.00 |
| M600 | M612 | IBM WebSphere MQ Support | Server/Month | \$212.00 |
| M600 | M613 | IBM Tivoli Access Manager WebSEAL Server Support | Server/Month | \$848.00 |
| M600 | M614 | IBM Tivoli Access Manager Policy Server Support | Server/Month | \$848.00 |
| M600 | M616 | IBM Tivoli Access Manager Authorization Server Support | Server/Month | \$848.00 |
| M600 | M624 | IBM Tivoli Directory Server Support (LDAP) | Server/Month | \$975.00 |
| | | | | Pass-through + |
| D100 | D101 | Software License and Maintenance | Per License | 6.30% Admin Fee |
| M600 | M628 | Enterprise Linux - IBM WebSphere Application Server (WAS) Support - Premium | Server/Month | \$1,484.00 |
| M600 | M629 | Enterprise Linux - IBM HTTP Server (IHS) Support for WAS | Server/Month | \$575.00 |
| M600 | M630 | Enterprise Linux - IBM WebSphere MQ Support | Server/Month | \$212.00 |
| M600 | M631 | Enterprise Linux - DB2 Database Support | DB Instance | \$975.00 |
| M600 | M632 | Enterprise Linux - DB2 Database Instance Installation | One-Time/Instance | \$690.00 |
| | | WEB SERVICES | | |
| 1100 | l115 | Secure File Transfer One Time Setup | One-Time/Hour | \$130.00 |
| 1100 | l116 | Secure File Transfer Service (includes 10GB data transfer) | Named User Account/Month | \$12.30 |
| 1100 | 1117 | Secure File Transfer Additional Data Transfer | Gigabyte | \$10.00 |
| 1100 | l118 | Secure File Transfer Axway Secure Client Software | One-Time | \$300.00 |
| 1100 | l119 | Web Set-up Fee | One-Time/Web Instance | \$500.00 |
| 1100 | 1124 | Dedicated Web Support | Server/Month | \$695.00 |
| 1200 | 1207 | Secure Server Certificate | Certificate/Annually | Variable |
| 1200 | 1208 | Web Design & Development | Hour | \$130.00 |
| 1200 | 1209 | ListServ E-mail Distribution | List/Month | \$157.00 |



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| Category | Code | Service Description | Unit of Measurement | Rate |
| | | SHARED WEB HOSTING | | |
| | | Tier 1 Shared Web Hosting | | |
| | | Tier 1 Shared Web Server includes: 1 domain name registration, 1 FTP userid, Up to 20 MB | | |
| 1200 | I201 | storage, Up to 200 MB data transmission | Instance/Month | \$75.00 |
| 1200 | l211 | Shared Web Hosting Set-up Fee | One-Time/Setup | \$500.00 |
| | | Tier 2 Shared Web Hosting | | |
| | | Tier 2 Shared Web Server includes: 1 domain name registration, 1 FTP userid, 250 MB storage, 10 | | |
| 1200 | 1202 | GB data transmission | Instance/Month | \$193.00 |
| 1200 | l211 | Shared Web Hosting Set-up | One-Time/Setup | \$500.00 |
| | | Tier 2 Shared Web Hosting - Optional Add Ons | | |
| 1200 | 1203 | Storage | 75 MB/Month | \$25.00 |
| 1200 | 1204 | Data Transfer | GB/Month | \$13.00 |
| 1200 | 1205 | Domain Name Registration (Per Registration) | One-Time/Registration | \$10.00 |
| 1200 | 1206 | FTP UserID | UserID/Month | \$5.00 |
| 1200 | 1212 | FTP UserID Set-up | One-Time/ID | \$10.00 |
| | | IT SERVICE MANAGEMENT (ITSM) with Central Support | | |
| K100 | K101 | ITSM Authorized Named User (minimum of 85 users) with Central Support | Per User/Month | \$51.00 |
| K100 | K102 | ITSM Authorized Concurrent User (minimum of 35 users) with Central Support | Per License/Month | \$128.00 |
| K100 | K103 | ITSM Analytics with Central Support | Per User/Month | \$12.00 |
| K100 | K104 | ITSM Mobility User with Central Support | Per User/Month | \$5.00 |
| K100 | K105 | ITSM Discovery with Central Support | Per Item/Month | \$2.00 |
| K100 | K106 | ITSM Additional Environment with Central Support | Per Instance/Month | \$1,026.00 |
| K100 | K107 | ITSM Premium Disaster Recovery with Central Support | Per Instance/Month | \$3,420.00 |
| K100 | K108 | ITSM Activation for Named and Concurrent Users with Central Support | One-Time/Setup | \$35,523.00 |
| K100 | K109 | ITSM Activation for Analytics with Central Support | One-Time/Setup | \$19,201.00 |
| K100 | K110 | ITSM Activation Mobility with Central Support | One-Time/Setup | \$12,797.00 |
| K100 | K111 | ITSM Additional Remedy Training Classes | Per Training Session | \$6,405.00 |



Invoice Service Category Service Description Unit of Measurement Code Rate **IT SERVICE MANAGEMENT (ITSM) without Central Support** ITSM Authorized Named User (minimum of 85 users) without Central Support \$39.00 K100 K115 Per User/Month K100 K116 ITSM Authorized Concurrent User (minimum of 35 users) without Central Support Per License/Month \$99.00 ITSM Analytics without Central Support K100 K117 Per User/Month \$9.00 K100 ITSM Mobility User without Central Support K118 Per User/Month \$4.00 K100 K119 ITSM Discovery without Central Support \$2.00 Per Item/Month ITSM Additional Environment without Central Support \$794.00 K100 K120 Per Instance/Month K100 K121 ITSM Premium Disaster Recovery without Central Support Per Instance/Month \$2.647.00 ITSM Activation for Named and Concurrent Users without Central Support K100 K123 One-Time/Setup \$25,134 K124 ITSM Activation for Analytics without Central Support One-Time/Setup K100 \$14,160 **PROJECT PORTFOLIO MANAGEMENT (PPM) PPM Full Function User** \$34,220.00 K100 K301 1 - 50 User Pack/Year K302 K100 **PPM Restricted User** 1 - 50 User Pack/Year \$16,756.00 K100 PPM Full Function User K303 1 - 25 User Pack/Year \$17,110.00 K100 1 - 25 User Pack/year \$8,378.00 K304 **PPM Restricted User** PPM View Only Users K100 K305 \$3,803.14 1 - 1,000 User Pack/year PPM On Demand Sandbox Small Environment K100 K306 Environment/Year \$18,124.80 K100 K308 PPM Productivity Accelerator (CA PA) 1 User/Year \$38.94 PPM Plavbook K100 K309 1 User/Year \$3,457.40 PPM Base K100 K310 One-Time/Setup \$76,051.00 PPM Base for Grants Management One-Time/Setup K101 K311 \$77,746.66 One-Time/Setup K102 PPM Application Portfolio Management (APM) \$38,840.88 K312 **CUSTOMER RELATIONSHIP MANAGEMENT (CRM)** K200 K201 CRM Subscription Vendor Cost + 18.0%



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| Category | Code | Service Description | Unit of Measurement | Rate |
| | | CalCLOUD SERVICES | | |
| L100 | | CalCloud Small Windows Server | Virtual Machine | \$680.00 |
| L100 | L102 | CalCloud Small Windows Server w/Tier 1 DR | Virtual Machine | \$1,233.00 |
| L100 | L103 | CalCloud Small Windows Server w/Tier 2 DR | Virtual Machine | \$957.00 |
| L100 | | CalCloud Medium Windows Server | Virtual Machine | \$945.00 |
| L100 | L107 | CalCloud Medium Windows Server w/Tier 1 DR | Virtual Machine | \$1,498.00 |
| L100 | L108 | CalCloud Medium Windows Server w/Tier 2 DR | Virtual Machine | \$1,222.00 |
| L100 | | CalCloud Large Windows Server | Virtual Machine | \$1,308.00 |
| L100 | L112 | CalCloud Large Windows Server w/Tier 1 DR | Virtual Machine | \$1,861.00 |
| L100 | | CalCloud Large Windows Server w/Tier 2 DR | Virtual Machine | \$1,585.00 |
| L100 | L116 | CalCloud XLarge Windows Server | Virtual Machine | \$1,902.00 |
| L100 | L117 | CalCloud XLarge Windows Server w/Tier 1 DR | Virtual Machine | \$2,455.00 |
| L100 | L118 | CalCloud XLarge Windows Server w/Tier 2 DR | Virtual Machine | \$2,178.00 |
| L100 | L121 | CalCloud Small Linux Server | Virtual Machine | \$659.00 |
| L100 | L122 | CalCloud Small Linux Server w/ Tier 1 DR | Virtual Machine | \$1,196.00 |
| L100 | L123 | CalCloud Small Linux Server w/ Tier 2 DR | Virtual Machine | \$928.00 |
| L100 | L126 | CalCloud Medium Linux Server | Virtual Machine | \$916.00 |
| L100 | L127 | CalCloud Medium Linux Server w/Tier 1 DR | Virtual Machine | \$1,453.00 |
| L100 | | CalCloud Medium Linux Server w/Tier 2 DR | Virtual Machine | \$1,185.00 |
| L100 | L131 | CalCloud Large Linux Server | Virtual Machine | \$1,269.00 |
| L100 | L132 | CalCloud Large Linux Server w/ Tier 1 DR | Virtual Machine | \$1,806.00 |
| L100 | L133 | CalCloud Large Linux Server w/Tier 2 DR | Virtual Machine | \$1,538.00 |
| L100 | L136 | CalCloud XLarge Linux Server | Virtual Machine | \$1,845.00 |
| L100 | L137 | CalCloud XLarge Linux Server w/Tier 1 DR | Virtual Machine | \$2,381.00 |
| L100 | L138 | CalCloud XLarge Linux Server w/Tier 2 DR | Virtual Machine | \$2,113.00 |
| L100 | L141 | CalCloud Small AIX Server (CCU) | Virtual Machine | \$1,136.00 |
| L100 | L142 | CalCloud Small AIX Server w/Tier 1 DR (CCU) | Virtual Machine | \$1,478.00 |
| L100 | L143 | CalCloud Small AIX Server w/Tier 2 DR (CCU) | Virtual Machine | \$1,297.00 |
| L100 | L146 | CalCloud Medium AIX Server (CCU) | Virtual Machine | \$1,721.00 |
| L100 | L147 | CalCloud Medium AIX Server w/Tier 1 DR (CCU) | Virtual Machine | \$2,204.00 |
| L100 | L148 | CalCloud Medium AIX Server w/Tier 2 DR (CCU) | Virtual Machine | \$1,945.00 |
| L100 | | CalCloud Large AIX Server (CCU) | Virtual Machine | \$2,688.00 |
| L100 | L152 | CalCloud Large AIX Server w/Tier 1 DR (CCU) | Virtual Machine | \$3,475.00 |
| L100 | | CalCloud Large AIX Server w/Tier 2 DR (CCU) | Virtual Machine | \$3,112.00 |



| Invoice | Service | | | |
|----------|---------|--|---------------------|------------|
| Category | Code | Service Description | Unit of Measurement | Rate |
| L100 | L156 | CalCloud XLarge AIX Server (CCU) | Virtual Machine | \$4,863.00 |
| L100 | L157 | CalCloud XLarge AIX Server w/Tier 1 DR (CCU) | Virtual Machine | \$6,302.00 |
| L100 | L158 | CalCloud XLarge AIX Server w/Tier 2 DR (CCU) | Virtual Machine | \$5,602.00 |
| L100 | L161 | CalCloud Small AIX Server (Complete Core) | Virtual Machine | \$2,088 |
| L100 | L162 | CalCloud Small AIX Server w/Tier 1 DR (Complete Core) | Virtual Machine | \$2,541 |
| L100 | L163 | CalCloud Small AIX Server w/Tier 2 DR (Comlete Core) | Virtual Machine | \$2,308 |
| L100 | L166 | CalCloud Medium AIX Server (Complete Core) | Virtual Machine | \$3,109 |
| L100 | L167 | CalCloud Medium AIX Server w/Tier 1 DR (Complete Core) | Virtual Machine | \$3,786 |
| L100 | L168 | CalCloud Medium AIX Server w/Tier 2 DR (Comlete Core) | Virtual Machine | \$3,449 |
| L100 | L171 | CalCloud Large AIX Server (Complete Core) | Virtual Machine | \$4,971 |
| L100 | L172 | CalCloud Large AIX Server w/Tier 1 DR (Complete Core) | Virtual Machine | \$6,094 |
| L100 | L173 | CalCloud Large AIX Server w/Tier 2 DR (Complete Core) | Virtual Machine | \$5,524 |
| L100 | L176 | CalCloud XLarge AIX Server (Complete Core) | Virtual Machine | \$9,043 |
| L100 | L177 | CalCloud XLarge AIX Server w/Tier 1 DR (Complete Core) | Virtual Machine | \$10,970 |
| L100 | L178 | CalCloud XLarge AIX Server w/Tier 2 DR (Complete Core) | Virtual Machine | \$10,010 |
| L100 | L181 | CalCloud Memory (RAM) | GB/Month | \$14.604 |
| L100 | L182 | CalCloud Data Storage | GB/Month | \$0.437 |
| L100 | L186 | CalCloud Data Storage Backup Tier 1 | GB/Month | \$0.346 |
| L100 | L187 | CalCloud Data Storage Backup Tier 2 | GB/Month | \$0.265 |
| L100 | L191 | CalCloud Data Storage Archive | GB/Month | \$0.204 |



| Invoice | Service | | | |
|----------|---------|---|--------------------------|--------------|
| Category | Code | Service Description | Unit of Measurement | Rate |
| | | CALIFORNIA HOMEPAGE | | |
| 1300 | 1301 | Annual Assessment Based on Budget Size Category | | |
| | | Under \$4.9 million | Per Month | \$0.00 |
| | | \$5.0 million to \$9.9 million | Per Month | \$83.00 |
| | | \$10.0 million to \$89.9 million | Per Month | \$208.00 |
| | | \$90.0 million to \$199.9 million | Per Month | \$292.00 |
| | | \$200.0 million to \$499.9 million | Per Month | \$4,792.00 |
| | | \$500.0 million to \$999.9 million | Per Month | \$5,875.00 |
| | | \$1.0 billion to \$2.9 billion | Per Month | \$17,625.00 |
| | | \$3.0 billion to \$4.9 billion | Per Month | \$19,167.00 |
| | | \$5.0 billion to \$9.9 billion | Per Month | \$20,917.00 |
| | | Over \$10.0 billion | Per Month | \$26,250.00 |
| | | INFORMATION SECURITY PROGRAM AUDIT | | |
| H100 | H101 | Small Organization Audit | Per Audit | \$59,165.00 |
| H100 | H102 | Medium Organization Audit | Per Audit | \$107,345.00 |
| H100 | H103 | Large Organization Audit | Per Audit | \$221,645.00 |
| | | GEOGRAPHIC INFORMATION SYSTEM (GIS) | | |
| H400 | H401 | Geocoding | Subscription/Month | \$1,200.00 |
| H400 | H402 | Map Services | Subscription/Month | \$1,200.00 |
| H400 | H403 | GIS Application Hosting | Application/Month | \$1,200.00 |
| H400 | H404 | GIS Web Application Installation/Set-up | One-Time/Web Application | \$500.00 |



| Invoice | Service | | | |
|----------|---------|---|---------------------|-----------------|
| Category | Code | Service Description | Unit of Measurement | Rate |
| | | NETWORK CHARGES | | |
| N600 | N603 | OTech Installation | One-Time/Request | See Appendix B |
| N600 | N604 | Site Deletion | One-Time/Site | \$1,000.00 |
| N600 | N605 | Expedite Fee | One-Time/Request | \$515.00 |
| N600 | N606 | Dedicated/Shared Firewall -Extranet | DMZ/Month | \$165.00 |
| N600 | N607 | TMS/Foreign Cable Install | One-Time/Install | \$350.00 |
| N600 | N611 | Server Load Balancing | Server/Month | \$150.00 |
| N600 | N617 | Enhanced Server Application Delivery - SSL | Server/Month | \$325.00 |
| N600 | N618 | Enhanced Server Application Delivery - ASM | Server/Month | \$325.00 |
| N600 | N621 | AAMVAnet IE Characters - Prime | | See Appendix A |
| N600 | N622 | AAMVAnet IE Characters - Non-Prime | | See Appendix A |
| N600 | N623 | AAMVAnet IE Messages - Prime | | See Appendix A |
| N600 | N624 | AAMVAnet IE Messages - Non-Prime | | See Appendix A |
| N600 | N625 | AAMVAnet Archive Storage | | See Appendix A |
| | | Individual Remote Access VPN*** | | |
| N200 | N209 | ***This service requires that customers have an Internet Service Provider | User/Month | \$7.00 |
| N200 | N210 | Individual Remote Access Remote LAN Dial | Hour | \$7.85 |
| | | | | Pass-through + |
| D100 | D114 | One-Time Network Pass-Through Charges | Variable | 6.30% Admin Fee |
| | | | | Pass-through + |
| D100 | D115 | Network MiscInside Wire Repair, Upgrades - Pass-Through Charges | Variable | 6.30% Admin Fee |



| Invoice | Service | | | |
|----------|---------|--|---------------------|------------|
| Category | Code | Service Description | Unit of Measurement | Rate |
| | | NETWORK CONNECTIVITY | | |
| | | 56KB (Requires +Network Infrastructure) | | |
| N700 | N701 | 56KB Connectivity -2 hour maintenance | Each Connection | \$463.00 |
| N700 | N702 | 56KB Connectivity -4 hour maintenance | Each Connection | \$459.00 |
| | | T1 (Requires +Network Infrastructure) | | |
| N700 | N703 | T1 Connectivity -2 hour maintenance | Each Connection | \$1,021.00 |
| N700 | N704 | T1 Connectivity -4 hour maintenance | Each Connection | \$1,007.00 |
| N700 | N705 | T1 Connectivity without Equipment | Each Connection | \$830.00 |
| | | DS3 (Requires +Network Infrastructure) | | |
| N700 | N706 | DS3 Connectivity under 20 Mbps -2 hour maintenance | Each Connection | \$3,248.00 |
| N700 | N707 | DS3 Connectivity under 20 Mbps -4 hour maintenance | Each Connection | \$3,234.00 |
| N700 | N708 | DS3 Connectivity under 20 Mpbs without Equipment | Each Connection | \$3,057.00 |
| N700 | N709 | DS3 Connectivity over 20 Mbps -2 hour maintenance | Each Connection | \$4,684.00 |
| N700 | N710 | DS3 Connectivity over 20 Mbps -4 hour maintenance | Each Connection | \$4,646.00 |
| N700 | N711 | DS3 Connectivity over 20 Mbps without Equipment | Each Connection | \$4,248.00 |
| | | OC3 (Requires +Network Infrastructure) | | |
| N700 | N712 | OC3 Connectivity | Each Connection | \$7,739.00 |
| N700 | N713 | OC3 Connectivity without Equipment | Each Connection | \$6,695.00 |



| Invoice | Service | | | |
|----------|---------|---|---------------------|------------|
| Category | Code | Service Description | Unit of Measurement | Rate |
| | | OPT-E-MAN (Requires +Network Infrastructure) | | |
| N700 | N751 | 2 Mbps OPT-E-MAN Connectivity -2 hour maintenance | Each Connection | \$1,291.00 |
| N700 | N752 | 2 Mbps OPT-E-MAN Connectivity -4 hour maintenance | Each Connection | \$1,277.00 |
| N700 | N753 | 4 Mbps OPT-E-MAN Connectivity -2 hour maintenance | Each Connection | \$1,391.00 |
| N700 | N754 | 4 Mbps OPT-E-MAN Connectivity -4 hour maintenance | Each Connection | \$1,325.00 |
| N700 | N714 | 5 Mbps OPT-E-MAN Connectivity -2 hour maintenance | Each Connection | \$1,362.00 |
| N700 | | 5 Mbps OPT-E-MAN Connectivity -4 hour maintenance | Each Connection | \$1,348.00 |
| N700 | N716 | 5 Mbps OPT-E-MAN Connectivity without Equipment | Each Connection | \$1,171.00 |
| N700 | N755 | 8 Mbps OPT-E-MAN Connectivity -2 hour maintenance | Each Connection | \$1,677.00 |
| N700 | N756 | 8 Mbps OPT-E-MAN Connectivity -4 hour maintenance | Each Connection | \$1,663.00 |
| N700 | N717 | 10 Mbps OPT-E-MAN Connectivity -2 hour maintenance | Each Connection | \$1,771.00 |
| N700 | N718 | 10 Mbps OPT-E-MAN Connectivity -4 hour maintenance | Each Connection | \$1,757.00 |
| N700 | | 10 Mbps OPT-E-MAN Connectivity without Equipment | Each Connection | \$1,580.00 |
| N700 | N720 | 20 Mbps OPT-E-MAN Connectivity -2 hour maintenance | Each Connection | \$2,109.00 |
| N700 | N721 | 20 Mbps OPT-E-MAN Connectivity -4 hour maintenance | Each Connection | \$2,095.00 |
| N700 | | 20 Mbps OPT-E-MAN Connectivity without Equipment | Each Connection | \$1,918.00 |
| N700 | N723 | 50 Mbps OPT-E-MAN Connectivity -2 hour maintenance | Each Connection | \$2,596.00 |
| N700 | N724 | 50 Mbps OPT-E-MAN Connectivity -4 hour maintenance | Each Connection | \$2,558.00 |
| N700 | N725 | 50 Mbps OPT-E-MAN Connectivity without Equipment | Each Connection | \$2,160.00 |
| N700 | N726 | 100 Mbps OPT-E-MAN Connectivity -2 hour maintenance | Each Connection | \$3,103.00 |
| N700 | N727 | 100 Mbps OPT-E-MAN Connectivity -4 hour maintenance | Each Connection | \$3,065.00 |
| N700 | N728 | 100 Mbps OPT-E-MAN Connectivity without Equipment | Each Connection | \$2,667.00 |
| N700 | N757 | 150 Mbps OPT-E-MAN Connectivity without Equipment | Each Connection | \$2,897.00 |
| N700 | N729 | 250 Mbps OPT-E-MAN Connectivity without Equipment | Each Connection | \$3,232.00 |
| N700 | N730 | 500 Mbps OPT-E-MAN Connectivity without Equipment | Each Connection | \$3,639.00 |
| N700 | N758 | 600 Mbps OPT-E-MAN Connectivity without Equipment | Each Connection | \$4,950.00 |
| N700 | N731 | 1 GIG OPT-E-MAN Connectivity without Equipment | Each Connection | \$4,423.00 |



| Invoice | Service | | | |
|----------|---------|---|---------------------|-----------------|
| Category | Code | Service Description | Unit of Measurement | Rate |
| | | Foreign/Tenant Managed Services Basic Connectivity | | |
| N700 | N732 | 56KB Foreign/TMS Basic Connectivity | Each Connection | \$150.00 |
| N700 | N733 | T1 Foreign/TMS Basic Connectivity | Each Connection | \$250.00 |
| N700 | N734 | DS3 Foreign/TMS Basic Connectivity | Each Connection | \$400.00 |
| N700 | N735 | 10 Mbps Foreign/TMS Basic Connectivity | Each Connection | \$550.00 |
| N700 | N775 | 50 Mbps Foreign/TMS Basic Connectivity | Each Connection | \$800.00 |
| N700 | N736 | 100 Mbps Foreign/TMS Basic Connectivity | Each Connection | \$1,400.00 |
| N700 | N779 | 500 Mbps Foreign/TMS Basic Connectivity | Each Connection | \$1,800.00 |
| N700 | N784 | 750 Mbps Foreign/TMS Basic Connectivity | Each Connection | \$2,200.00 |
| N700 | N747 | 1000 Mbps Foreign/TMS Basic Connectivity | Each Connection | \$2,500.00 |
| | | MAN/SONET Connectivity (Requires +Network Infrastructure) | | |
| N700 | N737 | MAN/SONET 10 Mbps Connectivity | Each Connection | \$118.00 |
| N700 | N738 | MAN/SONET 100 Mbps Connectivity | Each Connection | \$236.00 |
| | | INTERNET DSL (IDSL) | | |
| N700 | N740 | Internet DSL Connectivity -2 hour maintenance | Each Connection | \$561.00 |
| N700 | N741 | Internet DSL Connectivity -4 hour maintenance | Each Connection | \$547.00 |
| | | SWITCH TIER RATES | | |
| N700 | N743 | Small Switch | Each Connection | \$145.00 |
| N700 | N744 | Medium Switch | Each Connection | \$243.00 |
| N700 | N745 | Large Switch | Each Connection | \$614.00 |
| N700 | N796 | 1 Gbps Router Metro Ethernet Switch | Each Connection | \$525.00 |
| N700 | N797 | 10 Gbps Router Metro Ethernet Switch | Each Connection | \$1,025.00 |
| | | ROUTER TIER RATES | | |
| N700 | N790 | Router Small - 4 hour maintenance | Per Device/Month | \$144.00 |
| N700 | N791 | Router Small - 2 hour maintenance | Per Device/Month | \$159.00 |
| N700 | N792 | Router Medium - 4 hour maintenance | Per Device/Month | \$209.00 |
| N700 | N793 | Router Medium - 2 hour maintenance | Per Device/Month | \$241.00 |
| N700 | N794 | Router Large - 4 hour maintenance | Per Device/Month | \$413.00 |
| N700 | N795 | Router Large -2 hour maintenance | Per Device/Month | \$486.00 |
| | | | | Pass-through + |
| N700 | N746 | Miscellaneous Equipment - 7000 series Routers | Each | 6.30% Admin Fee |



| Invoice | Service | | | |
|----------|---------|--|---------------------|----------------|
| Category | Code | Service Description | Unit of Measurement | Rate |
| | | Connectivity - Miscellaneous | | |
| N700 | N750 | Site to Site VPN | Each Connection | \$200.00 |
| N700 | N781 | 1 Gbps DC-DC Fiber Connection | Per Connection | \$1,600.00 |
| N700 | N782 | 5 Gbps DC-DC Fiber Connection | Per Connection | \$2,400.00 |
| N700 | N783 | Shared/Dedicated 10 Gbps DC-DC Fiber Connection | Per Connection | \$3,200.00 |
| N700 | N785 | 100 Mbps DC-DC Fiber Connection | Per Connection | \$1,000.00 |
| N700 | N786 | 500 Mbps DC-DC Fiber Connection | Per Connection | \$1,300.00 |
| N700 | N787 | 2 Gbps DC-DC Fiber Connection | Per Connection | \$2,000.00 |
| | | NETWORK INFRASTRUCTURE | | |
| N700 | N760 | Network Infrastructure (all line speeds) *Requires +Network Connectivity | | See Appendix B |
| | | OTECH FIBER RING (Requires +Fiber Ring Infrastructure) | | |
| N800 | N801 | Fiber Ring 10 Mbps Connectivity | Per Connection | \$855.00 |
| N800 | N802 | Fiber Ring 100 Mbps Connectivity | Per Connection | \$1,380.00 |
| N800 | N803 | Fiber Ring 200 Mbps Connectivity | Per Connection | \$1,605.00 |
| N800 | N804 | Fiber Ring 300 Mbps Connectivity | Per Connection | \$1,830.00 |
| N800 | N805 | Fiber Ring 500 Mbps Connectivity | Per Connection | \$2,165.00 |
| N800 | N806 | Fiber Ring 1 Gbps Connectivity | Per Connection | \$2,545.00 |
| N800 | N807 | Fiber Ring 5 Gbps Connectivity | Per Connection | \$3,855.00 |
| N800 | N808 | Fiber Ring 10 Gpbs Connectivity | Per Connection | \$5,355.00 |
| N800 | N810 | Fiber Ring Infrastructure (All Line Speeds)* Requires +Fiber Ring Connectivity | | See Appendix B |



| Invoice | Service | | | |
|----------|---------|---|---------------------|----------------|
| Category | Code | Service Description | Unit of Measurement | Rate |
| | | CALIFORNIA GOVERNMENT ENTERPRISE NETWORK (CGEN) | | See Appendix C |
| | | Vendor Pass-Through Costs | | |
| T100 | T101 | T-1 56Kbps | Each Connection | \$292.00 |
| T100 | | AVPN 56 Kbps T-1 Telco | Each Connection | \$270.00 |
| T100 | T104 | T-1 128Kbps | Each Connection | \$404.00 |
| T100 | | AVPN 128 Kbps T-1 Telco | Each Connection | \$537.00 |
| T100 | | T-1 256Kbps | Each Connection | \$450.00 |
| T100 | | AVPN 256 Kbps T-1 Telco | Each Connection | \$569.00 |
| T100 | | T-1 384Kbps | Each Connection | \$482.00 |
| T100 | T111 | AVPN 384 Kbps T-1 Telco | Each Connection | \$593.00 |
| T100 | T113 | T-1 512Kbps | Each Connection | \$508.00 |
| T100 | | AVPN 512 Kbps T-1 Telco | Each Connection | \$625.00 |
| T100 | T116 | T-1 768Kbps | Each Connection | \$553.00 |
| T100 | T117 | AVPN 768 Kbps T-1 Telco | Each Connection | \$650.00 |
| T100 | T119 | T-1 1024Kbps | Each Connection | \$559.00 |
| T100 | T120 | AVPN 1024 Kbps T-1 Telco | Each Connection | \$652.00 |
| T100 | | T-1 1536Kbps | Each Connection | \$641.00 |
| T100 | T123 | AVPN 1536 Kbps T-1 Telco | Each Connection | \$673.00 |
| T100 | T125 | 2 Bonded T-1s 3.072 Mbps | Each Connection | \$1,041.00 |
| T100 | T126 | AVPN 2 Bonded T-1s 3.072 Mb Telco | Each Connection | \$853.00 |
| T100 | T128 | 3 Bonded T-1s 4.608 Mbps | Each Connection | \$1,256.00 |
| T100 | T129 | AVPN 3 Bonded T-1s 4.608 Mb Telco | Each Connection | \$1,087.00 |
| T100 | T131 | 4 Bonded T-1s 6.144 Mbps | Each Connection | \$1,476.00 |
| T100 | T132 | AVPN 4 Bonded T-1s 6.144 Mb Telco | Each Connection | \$1,233.00 |
| T100 | T134 | 5 Bonded T-1s 7.680 Mbps | Each Connection | \$1,876.00 |
| T100 | T137 | 6 Bonded T-1s 9.216 Mbps | Each Connection | \$2,122.00 |
| T100 | T140 | 7 Bonded T-1s 10.752 Mbps | Each Connection | \$2,389.00 |
| T100 | T143 | DS3 under 20M | Each Connection | \$3,432.00 |
| T100 | T145 | AVPN DS3 under 20 Mb Telco | Each Connection | \$2,603.00 |
| T100 | T146 | DS3 20M to 45M | Each Connection | \$4,013.00 |
| T100 | T147 | AVPN DS3 20Mb & over Telco | Each Connection | \$3,156.00 |
| T100 | T149 | OPT E MAN 100M/2 Mbps | Each Connection | \$957.00 |
| T100 | | AVPN 2 Mb Opt-E-Man with 100 Mb port Telco | Each Connection | \$1,183.00 |



| Invoice | Service | | | |
|----------|---------|--|---------------------|-------------|
| Category | Code | Service Description | Unit of Measurement | Rate |
| T100 | T152 | OPT E MAN 100M/4 Mbps | Each Connection | \$987.00 |
| T100 | T153 | AVPN 4 Mb Opt-E-Man with 100 Mb port Telco | Each Connection | \$1,314.00 |
| T100 | T155 | OPT E MAN 100M/5 Mbps | Each Connection | \$1,002.00 |
| T100 | T156 | AVPN 5 Mb Opt-E-Man with 100 Mb port Telco | Each Connection | \$1,316.00 |
| T100 | T158 | OPT E MAN 100M/8 Mbps | Each Connection | \$1,058.00 |
| T100 | T159 | AVPN 8 Mb Opt-E-Man with 100 Mb port Telco | Each Connection | \$1,572.00 |
| T100 | T161 | OPT E MAN 100M/10 Mbps | Each Connection | \$1,210.00 |
| T100 | T162 | AVPN 10 Mb Opt-E-Man with 100 Mb port Telco | Each Connection | \$1,854.00 |
| T100 | T164 | OPT E MAN 100M/20 Mbps | Each Connection | \$1,335.00 |
| T100 | T165 | AVPN 20 Mb Opt-E-Man with 100 Mb port Telco | Each Connection | \$2,217.00 |
| T100 | T167 | OPT E MAN 100M/50 Mbps | Each Connection | \$1,526.00 |
| T100 | T168 | AVPN 50 Mb Opt-E-Man with 100 Mb port Telco | Each Connection | \$3,179.00 |
| T100 | T170 | OPT E MAN 100M/100 Mbps | Each Connection | \$1,622.00 |
| T100 | T171 | AVPN 100 Mb Opt-E-Man with 100 Mb port Telco | Each Connection | \$4,360.00 |
| T100 | T173 | OPT E MAN 1G/100 Mbps | Each Connection | \$2,005.00 |
| T100 | T176 | OPT E MAN 1G/150 Mbps | Each Connection | \$1,776.00 |
| T100 | T177 | AVPN 150 Mb Opt-E-Man with 1 Gb port Telco | Each Connection | \$5,042.00 |
| T100 | T179 | OPT E MAN 1G/250 Mbps | Each Connection | \$2,689.00 |
| T100 | T180 | AVPN 250 Mb Opt-E-Man with 1 Gb port Telco | Each Connection | \$7,809.00 |
| T100 | T182 | OPT E MAN 1G/500 Mbps | Each Connection | \$2,790.00 |
| T100 | T183 | AVPN 500 Mb Opt-E-Man with 1 Gb port Telco | Each Connection | \$10,435.00 |
| T100 | T185 | OPT E MAN 1G/600 Mbps | Each Connection | \$2,840.00 |
| T100 | T186 | AVPN 600 Mb Opt-E-Man with 1 Gb port Telco | Each Connection | \$11,470.00 |
| T100 | T188 | OPT E MAN 1G/1000 Mbps | Each Connection | \$2,884.00 |
| T100 | T189 | AVPN 1 Gb Opt-E-Man with 1 Gb port Telco | Each Connection | \$16,757.00 |



| Invoice | Service | | | |
|----------|---------|---------------------------------|---------------------|-------------|
| Category | Code | Service Description | Unit of Measurement | Rate |
| | | Ethernet Circuits | | |
| T100 | T157 | 5 Mb Ethernet Telco | Each Connection | \$1,435.00 |
| T100 | T160 | 10 Mb Ethernet Telco | Each Connection | \$2,385.00 |
| T100 | T163 | 20 Mb Ethernet Telco | Each Connection | \$2,561.00 |
| T100 | T178 | 50 Mb Ethernet Telco | Each Connection | \$3,526.00 |
| T100 | T187 | 100 Mb Ethernet Telco | Each Connection | \$5,466.00 |
| T100 | T196 | 300 Mb Ethernet Telco | Each Connection | \$12,295.00 |
| T100 | T197 | 1 Gb Ethernet Telco | Each Connection | \$29,522.00 |
| | | Switched Ethernet Circuits | | |
| T100 | T166 | 20 Mb Switched Ethernet Telco | Each Connection | \$1,137.00 |
| T100 | T169 | 50 Mb Switched Ethernet Telco | Each Connection | \$1,234.00 |
| T100 | T172 | 100 Mb Switched Ethernet Telco | Each Connection | \$1,330.00 |
| T100 | T184 | 500 Mb Ethernet Telco | Each Connection | \$1,403.00 |
| T100 | T192 | 1 Gb Switched Ethernet Telco | Each Connection | \$1,497.00 |
| T100 | T193 | 10 Gb Switched Ethernet Telco | Each Connection | \$6,926.00 |
| | | Additional CGEN Telco Pass-Thru | | |
| T100 | T198 | Gold Car | Each Connection | Variable |
| T100 | T151 | ETM/Netflow | Each Connection | Variable |



| Invoice | Service | | | |
|----------|---------|---------------------------------|---------------------|------------|
| Category | Code | Service Description | Unit of Measurement | Rate |
| | | CGEN iHub/Internet | | |
| T200 | T201 | iHub 56K Connection | Each Connection | \$42.00 |
| T200 | T204 | iHub T-1 Connection | Each Connection | \$105.00 |
| T200 | T207 | iHub 2 MB Connection | Each Connection | \$126.00 |
| T200 | T210 | iHub 5 MB Connection | Each Connection | \$302.00 |
| T200 | T213 | iHub 10 MB Connection | Each Connection | \$588.00 |
| T200 | T216 | iHub 20 MB Connection | Each Connection | \$924.00 |
| T200 | T219 | iHub 50 MB Connection | Each Connection | \$1,680.00 |
| T200 | T221 | iHub 100 MB Connection | Each Connection | \$2,520.00 |
| T200 | T224 | iHub 500 MB Connection | Each Connection | \$3,360.00 |
| T200 | T227 | iHub 1G Connection | Each Connection | \$4,200.00 |
| T200 | T230 | iHub 5G Connection | Each Connection | \$5,880.00 |
| T200 | T233 | iHub 10G Connection | Each Connection | \$6,720.00 |
| | | CGEN OTech Support | | |
| T300 | T301 | OTech Support Fee | Each Connection | \$248.00 |
| T300 | T310 | CGEN Opt-E-MAN Installation Fee | One-Time/Site | \$4,000.00 |



| Invoice | Service | | | |
|----------|---------|---|---------------------|------------|
| Category | Code | Service Description | Unit of Measurement | Rate |
| | | CGEN OTHER SERVICES | | |
| T500 | T503 | DLSW/SNA | Each Connection | \$35.00 |
| T500 | T520 | CGEN OTech T-1 Installation | One-Time/Connection | \$1,200.00 |
| T500 | T521 | CGEN OTech Ethernet Installation | One-Time/Connection | \$3,250.00 |
| T500 | T525 | CGEN Connection Delete | One-Time/Connection | \$500.00 |
| | | CGEN OPT E MAN/OPT E WAN Transport Fee | | |
| T600 | T601 | 2 MB OEM/OEW Port Connection | Each Connection | \$16.00 |
| T600 | T603 | 4 MB OEM/OEW Port Connection | Each Connection | \$32.00 |
| T600 | T605 | 5 MB OEM/OEW Port Connection | Each Connection | \$38.00 |
| T600 | T607 | 10 MB OEM/OEW Port Connection | Each Connection | \$75.00 |
| T600 | T609 | 20 MB OEM/OEW Port Connection | Each Connection | \$117.00 |
| T600 | T611 | 50 MB OEM/OEW Port Connection | Each Connection | \$213.00 |
| T600 | T613 | 100 MB OEM/OEW Port Connection | Each Connection | \$320.00 |
| T600 | T615 | 500 MB OEM/OEW Port Connection | Each Connection | \$427.00 |
| T600 | T617 | 1G OEM/OEW Port Connection | Each Connection | \$533.00 |
| T600 | T619 | 5G OEM/OEW Port Connection | Each Connection | \$747.00 |
| T600 | T621 | 10G OEM/OEW Port Connection | Each Connection | \$853.00 |
| | | TENANT MANAGED SERVICES | | |
| F200 | F206 | Tenant Managed Services Additional 10 GIG Connection | Connection/Month | \$204.00 |
| F300 | F301 | Tenant Managed Services Cabinet Premium (3.5 kW included) | Cabinet/Month | \$1,709.00 |
| F300 | F302 | Tenant Managed Services Managed LAN | Cabinet/Month | \$1,937.00 |
| F300 | F303 | Tenant Managed Services SAN Fabric | Cabinet/Month | \$711.00 |
| F300 | F305 | Power Exceeding 3.5 kW | kW/Month | \$117.00 |
| F300 | F310 | Tenant Managed Services Cabinet Basic Gold Camp (3.5 kW included) | Cabinet/Month | \$1,709.00 |
| F300 | F311 | Tenant Managed Services Cabinet Basic Vacaville (3.5 kW included) | Cabinet/Month | \$2,374.00 |

| Invoice | Service | | | |
|----------|---------|--|----------------------|--------------|
| Category | Code | Service Description | Unit of Measurement | Rate |
| | | SERVER BASED COMPUTING SERVICE (SBCS) | | |
| M700 | M701 | Base Application Bundle Below 50% Concurrency | User/Month | \$17.40 |
| M700 | M702 | Base Application Bundle 50% - 74% Concurrency | User/Month | \$25.20 |
| M700 | M703 | Base Application Bundle 75% - 100% Concurrency | User/Month | \$31.80 |
| M700 | M704 | Office Productivity Bundle Below 50% Concurrency | User/Month | \$37.80 |
| M700 | M705 | Office Productivity Bundle 50% - 74% Concurrency | User/Month | \$45.60 |
| M700 | M706 | Office Productivity Bundle 75% - 100% Concurrency | User/Month | \$52.20 |
| M700 | M708 | Microsoft Visio Standard Win32 w/Software Assurance | License/Month | \$6.50 |
| M700 | M710 | Microsoft Project Standard Win32 w/Software Assurance | License/Month | \$19.50 |
| M700 | M712 | Adobe Acrobat Pro | License/Month | \$6.50 |
| M700 | M714 | Additional Storage | MB/Month | \$0.0044 |
| M700 | M715 | Secure ID Physical Token (Monthly Payment Option) | Token/Month | \$3.30 |
| M700 | M716 | Secure ID Software-based Token (Monthly Payment Option) | Token/Month | \$1.80 |
| | | MISCELLANEOUS | | |
| X100 | X104 | Unscheduled/Weekend Courier Service | Per Delivery | \$70.00 |
| X100 | X105 | Scheduled Weekday Courier Service | Per Delivery | \$59.30 |
| X100 | X110 | Document Reproduction | Page | \$0.25 |
| X100 | X113 | Non-CalTech Application Access to DMV | Userid/Month | \$5.00 |
| X100 | X114 | Non-CalTech Application Access to SCO | Userid/Month | \$5.00 |
| X100 | X118 | Expedite Fee - Subject to review and approval | Per Request/One-Time | \$515.00 |
| | | CONSULTING | | |
| G200 | G2xx | Level 1 Consulting* (DPM IV level) | Hour | \$150.00 |
| G300 | G3xx | Level 2 Consulting* (DPM III, DPM II, SSS III, SSS II and Sr. ISA) | Hour | \$130.00 |
| G400 | G4xx | Level 3 Consulting* (DPM I, SSS I and Staff ISA level) | Hour | \$110.00 |
| G500 | G5xx | Level 4 Consulting* (Assoc. ISA, Assoc. SSS and Asst. ISA level) | Hour | \$95.00 |
| G600 | G6xx | Consulting Travel | Variable | Pass-through |
| G700 | G701 | IT Procurement Consulting* | Hour | \$126.00 |
| G700 | G702 | Telecommunications Procurement Consulting* | Hour | \$126.00 |



DEPARTMENT OF TECHNOLOGY

| Invoice | Service | | | |
|----------|---------|---|--------------------------|-----------------------------------|
| Category | Code | Service Description | Unit of Measurement | Rate |
| | | TRAINING | | |
| D100 | D110 | Training Class | Variable | Direct Charge |
| D100 | D129 | PACe E-Learning Package | Per License | \$45.00 |
| D200 | D201 | Lab 1 | Room/Day | \$560.00 |
| D200 | D202 | Lab 2 | Room/Day | \$560.00 |
| D200 | D203 | Multi-Purpose Room A: Classroom or Auditorium | Room/Day | \$525.00 |
| D200 | D204 | Multi-Purpose Room B: Classroom or Auditorium | Room/Day | \$525.00 |
| D200 | D205 | Multi-Purpose Room A and B: Auditorium | Room/Day | \$1,050.00 |
| D200 | D206 | Training Room C | Room/Day | \$400.00 |
| D200 | D207 | Zinfandel Conference Room | Room/Day | \$400.00 |
| | | DEDICATED EXPENSES | | |
| | _ | | | Pass-through + |
| D100 | D101 | Dedicated Charges | Variable | 6.30% Admin Fee |
| D100 | D101 | Administrative Fee ~ | % of Direct Pass-Through | 6.30% |
| D100 | D105 | Vendor Hosted Subscription Fee | % of Vendor Cost | 18.00% |
| D100 | D108 | SAS PC License | License/Annual | Pass-through + 6.30% Admin Fee |
| | | PROFESSIONAL SERVICES | | |
| D100 | D121 | IT Project Oversight Consulting (ITPOC) | Per Project/Per Month | \$9,380.00 |

The rate schedule represents standard CalTech services. If a customer requires technology solutions that are not part of the CalTech standard, CalTech will review the customer's request and provide customized pricing as necessary.

* Consulting will be billed to a specific service code title according to the specific service name.

~ The Administrative Fee includes the DGS Purchase Order Issuance Fee of 1.15% with a maximum of \$35,000 per PO; the CalTech Admin Fee of 4.88% with no maximum per PO; and the Small Business Purchase Order Issuance Fee of 0.27% with a maximum of \$35,000 per applicable PO. Total Administrative Fee of 6.30%.