

Electric Lightwave Best and Final Offer (BAFO) Response IFB STPD 12-001-B Refresh

SOW TECHNICAL REQUIREMENTS

CALNET 3

Category 5
Managed Internet Services

Submitted March 9, 2017

All Addenda Recognized

STATE OF CALIFORNIA

California Department of Technology Statewide Technology Procurement Division PO Box 1810 Rancho Cordova, CA 95741

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EXHIBIT 8: CONTRACTOR'S LICENSE INFORMATION

(Installation Services Only)

For Category/Subcategory: <u>Category 5: Managed Int</u>	ernet Service
Name of Bidder: <u>Electric Lightwave Holc</u>	lings, Inc.
Bidder shall complete the applicable Contractor's lice the Contractor's State License Board, Department of of appropriate Class C-7, Low Voltage Systems Contractontract business (e.g. submit a bid) which includes the minor electrical modification. In addition, if structure General Building Contractor, license is required. Lice Responsible Managing Employee. See IFB Section 2.	Consumer Affairs. A Contractor's license actor, is required before any Bidder can the installation of cable and wiring, and all modifications are required, a Class B, the mane of the firm or a
<u>CONTRACTOR</u> – WC Sanderson Construction	
Class: G.E.A.	License No: 951831
Licensee:Wes Sanders	Expiration Date: <u>TBD</u>
Relationship of Licensee to Contractor:Prin	ne Construction Contractor
SUBCONTRACTOR 1 – Advance Fiber Optic, Inc.	License No. 757272
Class: <u>C7</u>	
Licensee: Clay Arnell	
Relationship of Licensee to Subcontractor:Prim	e Splicing Contractor
SUBCONTRACTOR 2 – Irish Communications	
ClassA, B, C10, C7	License No: <u>484418</u>
Licensee:Dan Mitchell	Expiration Date: <u>TBD</u>
Relationship of Licensee to Subcontractor: <u>Prim</u>	e Construction Contractor
(Use additional sheets if n	ecessary.)

EXHIBIT 10: BIDDING PREFERENCES AND INCENTIVES

Fo	r Categor	ry/Subcategory: <u>Category 5: Managed Internet Services</u>
AL	L BIDDER	RS: COMPLETE ALL SECTIONS BELOW AND SUBMIT WITH YOUR PROPOSAL.
1.		L BUSINESS PREFERENCE must check the appropriate box from the choices below.
		I am a DGS certified Small Business and claim the Small Business Preference. My DGS Small Business certification number is:
		I have recently filed for DGS Small Business preference but have not yet received certification, but I am claiming the Small Business preference.
		I am not a DGS certified Small Business, but 25% or more of the revenue from the award will go to DGS certified Small Business Subcontractors performing a Commercially Useful Function and therefore I am claiming the preference. Bidder must complete and submit Exhibit 12, GSPD-05-105 Bidder Declaration, indicating the percentage of the revenue that will be received by each DGS certified Small Business Subcontractor. Bidder must complete and submit an Exhibit 14, Commercially Useful Function Statement, for
		each Small Business subcontractor.
	✓	I am not claiming the DGS Small Business preference.
2.		INCENTIVE must check the appropriate box from the choices below.
		I am a DGS certified DVBE. A copy of my STD. form 843 is attached.
		I have recently filed for DGS DVBE certification, but have not yet received certification.
		I am not a DGS certified DVBE, but a percentage of the revenue will be going to DGS certified DVBE Subcontractors performing a Commercially Useful Function, and therefore I am claiming the DVBE incentive. Bidder must submit a complete Exhibit 12, GSPD-05-105, Bidder Declaration, indicating the percentage of the revenue that will be received by each DGS certified DVBE Subcontractor. Bidder must also submit an Exhibit 11, STD 843 DVBE Declarations, for each DVBE Subcontractor, signed by the DVBE owner/manager. Bidder must complete and submit an Exhibit 14, Commercially Useful Function Statement, for each DVBE subcontractor or supplier.
	\checkmark	I am not claiming the DVBE incentive.

Signature and Date:

EXHIBIT 10, CONTINUED

3. ADDITIONAL BIDDING PREFERENCES

The Bidder shall check the appropriate box or boxes from the choices below.

✓	I am not claiming	the TACPA prefere	eno	ice.
	_	TACPA bidding pre nit Exhibit 13, STD a		
Name	of Bidder:	Electric Lightway	/e	

EXHIBIT 12: BIDDER DECLARATION

	D-05-105 (REV 08/09)						
		BID	DER DECLAR	ATION			
1.	 a. Identify current California of b. Will subcontractors be used e.g., list the proposed products identify which solicited service Electric Lightwave will provide of 	tertification(s) (MB, SB, NVSA, D d for this contract? Yes \(\text{No} \) No produced by your firm, state if s your firm will perform, etc.). U Category 3 and Category 5 Servi tractors providing service eleme ied DVBE: (1) Are you a brok	(If yes, indicate your firm owns the se additional sheet ices to the State pents as listed below ter or agent? Yes	er IFB STPD 12-001-B REFRESH.	Item #2) r firm will perfordeliver the production All services wil	ducts to the	e State, ed by
2.	If no subcontractors will be use Subcontractor Name, Contact Person, Phone Number & Fax Number	ed, skip to certification below. C Subcontractor Address & Fmail Address	Otherwise, list all s CA Certification (MB, SB, NVSA, DVBE or None)	ubcontractors for this contract. (<i>J</i> Work performed or goods provided for this contract	Attach additional	al pages if Good Standing?	necessar 51% Rental?
	WC Sanderson Construction Wes Sanders 916-601-5009 phone 916-687-8328 fax	10130 Davis Road Wilton, CA 95693 wcsanders@frontiernet.net	None	Construction sub-contractor	Varied	√ Standing:	nental:
	Advance Fiber Optic, Inc. Clay Arnell 801-936-0970 phone 801-936-0977 fax	871 Robinson Drive North Salt Lake, UT 84054 claya@advancefiber.com	None	Splicing sub-contractor	Varied	√	
	Irish Communications Dan Mitchell 916-383-7900 phone 916-383-4774 fax	8457 Specialty Circle Sacramento, CA 95828 danmitchell@irishteam.com	None	Contruction sub-contractor	Varied	✓	

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SOW Technical Requirements

Category 5 - MANAGED INTERNET SERVICES

5.1 OVERVIEW

This Category 5 IFB provides the State's solicitation for best value solutions for managed Internet services. This IFB describes the CALNET 3 technical requirements necessary to support the CALNET 3 program requirements.

This IFB will be awarded to Bidders that meet the award criteria as described in IFB Section 4. The CALNET 3 Contract(s) that result from the award of this IFB will be managed on a day-to-day basis by the CALNET 3 Contract Management and Oversight (CALNET 3 CMO).

5.1.1 BIDDER RESPONSE REQUIREMENTS

Throughout this IFB, Bidders are required to acknowledge acceptance of the requirements described herein by responding to one (1) of the following:

Example A (for requirements that require confirmation that the Bidder understands and accepts the requirement):

"Bidder understands the Requirement and shall meet or exceed it? Yes No"
Or,
Example B (for responses that require the Bidder to provide a description or written response to the requirement):
"Bidder understands the requirements in Section xxx and shall meet or exceed them? Yes No
Description:"

5.1.2 **DESIGNATION OF REQUIREMENTS**

All Technical Requirements specified in this IFB Section are Mandatory and must be responded to as identified in IFB Section 3.4.2.5 by the Bidder. Additionally, some Mandatory requirements are "Mandatory-Scorable" and are designated as "(M-S)". The State will have the option of whether or not to include each item in the Contract, based on the best interest of the State. Furthermore, Customers will have the option whether or not to order services or features included in the Contract. Service Requests for some CALNET 3 services or features may require CALNET 3 CMO approval.

Costs associated with services shall be included in the prices provided by the Bidder for the individual items included in the Cost Worksheets. Items not listed in the Cost Worksheets will not be billable by the Contractor. If Bidder provided unsolicited items include features described in the IFB requirements and are not billable in the Cost Worksheets, the cost associated with the features shall not be included in the unsolicited service unless it represents an unbundling of the mandatory service.

Services and features included in the Cost Worksheets are those that the Bidder must provide. All Bidders must provide individual prices as indicated in the Cost Worksheets in the Bidder's Final Proposal. Items submitted with no price will be considered as offered at no cost.

5.1.3 PACIFIC TIME ZONE

Unless specific otherwise, all times stated herein are times in the Pacific Time Zone.

5.2 MANAGED INTERNET SERVICE

The Contractor shall provide dedicated Internet access service that provides high-speed Internet access through communications facilities managed by the Contractor.

Bidder shall describe in detail the high-speed Internet access service(s) that will be provided under this Contract.

When describing the full suite of services offered, bidders should clearly indicate and differentiate those services that will be used to meet the minimum requirements and those services that are offered as unsolicited.

Bidder	unde	erstand	ds the	requirements	in	Section	5.2	and	shall	meet	or	exceed
them?	Yes_	_ X	No									

Description:

Electric Lightwave's internet network is extensive and while nationwide it is focused on commercial and government customers in the Western United States. The entire network functions as a purpose built IP network with all elements interconnected and under one singular support and maintenance organization. This ensures that all elements are designed to provide the best possible performance. There are no third party networks within the core backbone.

The backbone is totally redundant and fully peered as single autonomous system. The backbone capacity to 4 times larger than the traffic load that is placed on it. This provides performance levels that are some of the best in the industry.

We offer internet services via many access types. Some of those are DSL, Bonded DSL, T1, NxT1, DS3, OC3 through OC192 and all Ethernet bandwidths from 1 Meg to 10 Gig. Typically we provide 10/100/1000-base-T Ethernet RJ-48 jacks for all products up to 1 Gig. We can also provide fiber optic hand-offs for high bandwidth services for 100 meg and over and all 10 gig UNI interfaces.

We also provide other Internet services and features such as: Firewall (Cloud), IPV6 support, Distributed Denial of Service (DDoS) mitigation and ISP services such as hosted mail servers.

5.2.1 INTERNET SERVICES GENERAL REQUIREMENTS

The Contractor's network shall connect a Customer's Local Area Network (LAN) or application to the Internet by providing highly reliable transport and Internet Protocol (IP) connectivity. The service shall use the Transmission Control Protocol/Internet Protocol (TCP/IP) to interconnect customer premise equipment (CPE) to the public Internet Service Provider (ISP) networks.

Bidder	understand	ls the Requ	ıirement ar	nd shall	meet or	exceed it?	Yes _	_X
No								

5.2.2 NETWORK CAPABILITIES

The Contractor's network shall have:

- Established public peering arrangements from the Contractor's network to the Internet.
- 2. Private peering arrangements established from the Contractor's network with redundant links to connect to its private peering partners.

- 3. Support for Customer assigned and Internet Corporation for Assigned Names and Numbers (ICANN) registered IP addresses and domain names.
- 4. Primary and Secondary Domain Name Service (DNS) to provide an authoritative name server for the Customer.

The Contractor shall provide support for the border gateway protocol (BGP) for Customers with registered Autonomous System (AS) numbers.

Bidder understands the Requirement and shall meet or exceed it? Yes __X__No

5.2.2.1 Standards

Dedicated Internet Services shall comply with the following standards, as applicable, and when commercially available by the Contractor:

- 1. Internet Engineering Task Force (IETF) Requests for Comments (RFCs);
- 2. ANSI T1;
- 3. ITU TSS Recommendations:
- 4. ATM Forum;
- 5. Frame Relay Forum implementation agreements;
- 6. North American ISDN Users Forum (NIUF);
- 7. IEEE
 - a. 802.10;
 - b. 802.1P; and
 - c. 802.3AD.
- 8. Metro Ethernet Forum (MEF);
- 9. IETF RFCs for IPv6 when offered commercially by the Contractor; and
- 10. All new versions, amendments, and modifications to the above documents and standards as they become commercially available.

Bidder understands the Requirement and shall meet or exceed it? Yes __X__No

5.2.3 NETWORK OPERATIONS AND MANAGEMENT

5.2.3.1 General Description

The Contractor's data network(s) shall meet established industry standards.

Bidder understands the Requirement and shall meet or exceed it? Yes ₋	X	
Vo		

5.2.3.2 Network Operations Center

The Contractor shall maintain a Network Operations Center (NOC) that is staffed 24x365 that coordinates and manages all data traffic.

The NOC shall perform the following services:

- 1. Network surveillance;
- 2. Fault management (trouble identification, isolation and notification); and,
- 3. Monitor network performance in near real-time to identify capacity blockages and implement controls to optimize network health and performance immediately.

Bidder understands the Requirement and shall meet or exceed it? Yes _	_X
Vo	

5.2.3.3 Security

5.2.3.3.1 Physical Access

Contractor shall physically secure all data and networking facilities through which data traverses Contractor's WAN complying with the physical security controls of NIST SP 800-53, ISO/IEC 27001, or equivalent standards.

Bidder understands the Requirement and shall meet or exceed it? Yes _	X
No	

5.2.3.3.2 **Network Security**

The Contractor's network security solution shall incorporate the following features:

1. The Contractor's network equipment locations and data centers shall use carrier grade platforms; and,

	2.	All equipment shall be in a hardened facility and all unnecessary services shall be disabled or removed.
Bidder understands the No	e Re	quirement and shall meet or exceed it? Yes X
5.2.3.3.3	Sec	urity Event Notifications
	rep	e Contractor shall provide the designated State resentatives with notifications of suspected and real security ations that impact CALNET 3 Customers within one (1) hour

Bidder understands the Requirement and shall meet or exceed it? Yes ___**X**__ No

of such determination via telephonic means or email.

5.2.4 DEDICATED INTERNET FLAT RATE SERVICES TECHNICAL REQUIREMENTS

The service shall connect a Customer's LAN or application to the Internet by providing highly reliable transport and IP connectivity to the internet.

The speeds in the Feature Names in Table 5.2.4.1.b indicate download speeds. Bidder shall indicate the upload speeds in the Bidder's Product Description in Table 5.2.4.1.b, Table 5.2.4.2.b and in Catalog A, Column E (Feature Restrictions, Limitations and Additional Information).

Bidder understands the Requirement and shall meet or exceed it? Yes _	_X_	
No		

5.2.4.1 Internet Flat Rate Service (InFRa)

The Contractor shall provide Internet Flat Rate Service (InFRa) at the speeds identified in Table 5.2.4.1.b. The services shall consist of a dedicated Internet port and transport from the Customer site to the nearest Contractor Point-of-Presence (POP). The service shall include all equipment, cabling and labor required to provide a User-to-Network Interface (UNI) at the Customer premise Minimum Point of Entry (MPOE). The Contractor shall describe the User-to-Network Interface characteristics in the rows provided in Table 5.2.4.1.b using Table 5.2.4.1.a as a guide. Table 5.2.4.1.a is a guide only. Contractors shall follow the format as closely as possible if the guide content does not align with a particular Contractor technology or offering.

Table 5.2.4.1.a - InFRa UNI Guide

	Interface/Access Type	Network-Side Interface	Protocol
1	Asynchronous Transfer Mode Service (ATMS)	 T1 T3 OC-3c OC-12c 	IPv4/v6 over ATMS
2	Cable High Speed Access	N/A	Point-to-Point Protocol, IPv4/v6
3	Ethernet Interface	 1 Mbps up to 1 GbE (Gigabit Ethernet) 10 GbE 	IPv4/v6 over Ethernet
4	Frame Relay Service (FRS)	 Fractional T1 T1 Fractional T3 T3 	IPv4/v6 over FRS
5	IP over SONET Service	 OC-3c OC-12c OC-48c OC-192c 	IP/PPP over SONET
6	Private Line Service (PLS)	 Fractional T1 T1 Fractional T3 T3 OC-3c OC-12c OC-48c OC-192c 	IPv4/v6 over PLS
7	DSL Service	xDSL access	Point-to-point protocol, IPv4/v6

The Contractor shall offer the InFRa Services detailed in Table 5.2.4.1.b. Bidders shall identify the Interface/Access Type(s), Network Side Interface(s) (if applicable), and the Protocol(s) applicable to each speed listed in Table 5.2.4.1.b. Bidders must provide at least one (1) service/solution for each InFRa speed listed in Table 5.2.4.1.b. Additional Internet Flat Rate Services that utilize different UNI's with different product identifiers and associated costs should be listed in an Unsolicited table in the same fashion as Table 5.2.4.1.b.

Table 5.2.4.1.b - Internet Flat Rate Service

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
1	InFRa @ 1.544Mbps	Internet Flat Rate Service (InFRa) at 1.544Mbps. Includes dedicated Internet port and transport.	Y		501001		
	Bidder's Product Description: Delivery of a T1 (with 1.544Mbps upload speeds) via HDSL2 or special access or its equivalent is provided. T1 access to the dedicated domain (VRF) is very typical for this product. The electronics may change based on the specific access method on which the product is offered.						
	Interface/Access Type: 10/100Base-T RJ48 Ethernet jack Network Side Interface:						
	T1, HDSL2, Ethernet over Copper or Ethernet over TDM (Synchronous/bidirectional)						
	Protocol:						
	802.3 at layer 2, IP V4 a	nt layer 3; routing protocol is PPP or Sta	tic.				

	Feature Name	Feature Description	Mee	der ts or eds? N	Bidder's Product Identifier				
2	InFRa @ 2Mbps	Internet Flat Rate Service (InFRa) at 2Mbps. Includes dedicated Internet port and transport.	Y		501002				
	Bidder's Product Description	Bidder's Product Description:							
	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided to deliver 2Mbps upload speeds. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. The electronics may change based on the specific access method on which the product is offered.								
	Interface/Access Type:								
	10/100Base-T RJ48 Eth	ernet jack							
	Network Side Interface:								
	T1, HDSL2, Ethernet ov	er Copper or Ethernet over TDM (Synch	nronous	s/bidire	ctional)				
	Protocol:								
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Sta	tic.						
3	InFRa @ 3Mbps	Internet Flat Rate Service (InFRa) at 3Mbps. Includes dedicated Internet port and transport.	Y		501003				
	Bidder's Product Description	on:		•					
	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided to deliver 3Mbps upload speeds. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. The electronics may change based on the specific access method on which the product is offered.								
	Interface/Access Type:								
	10/100Base-T RJ48 Eth	ernet jack							
	Network Side Interface:								
	T1, HDSL2, Ethernet ov	er Copper or Ethernet over TDM (Synch	nronous	s/bidire	ctional)				
	Protocol:								
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Sta	tic.						

	Feature Name	Feature Description	Mee	der ts or eds? N	Bidder's Product Identifier				
4	InFRa @ 4Mbps	Internet Flat Rate Service (InFRa) at 4Mbps. Includes dedicated Internet port and transport.	Y		501004				
	Bidder's Product Description	Bidder's Product Description:							
	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided to deliver 4Mbps upload speeds. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. The electronics may change based on the specific access method on which the product is offered.								
	Interface/Access Type:								
	10/100Base-T RJ48 Eth	ernet jack							
	Network Side Interface:								
	T1, HDSL2, Ethernet ov	er Copper or Ethernet over TDM (Synch	hronous	s/bidire	ctional)				
	Protocol:								
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Sta	tic.						
5	InFRa @ 4.5Mbps	Internet Flat Rate Service (InFRa) at 4.5Mbps. Includes dedicated Internet port and transport.	Y		501005				
	Bidder's Product Description	on:	•	•					
	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided to deliver 4.5Mbps upload speeds. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. The electronics may change based on the specific access method on which the product is offered.								
	Interface/Access Type:								
	10/100Base-T RJ48 Eth	ernet jack							
	Network Side Interface:								
	T1, HDSL2, Ethernet ov	er Copper or Ethernet over TDM (Synch	hronous	s/bidire	ctional)				
	Protocol:								
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Sta	tic.						

	Feature Name	Feature Description	Mee	der ts or eds? N	Bidder's Product Identifier				
6	InFRa @ 5Mbps	Internet Flat Rate Service (InFRa) at 5Mbps. Includes dedicated Internet port and transport.	Y		501006				
	Bidder's Product Description	Bidder's Product Description:							
	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided to deliver 5Mbps upload speeds. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. The electronics may change based on the specific access method on which the product is offered.								
	Interface/Access Type:								
	10/100Base-T RJ48 Eth	ernet jack							
	Network Side Interface:								
	T1, HDSL2, Ethernet ov	er Copper or Ethernet over TDM (Synch	nronous	s/bidire	ctional)				
	Protocol:								
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Sta	tic.						
7	InFRa @ 6Mbps	Internet Flat Rate Service (InFRa) at 6Mbps. Includes dedicated Internet port and transport.	Y		501007				
	Bidder's Product Description	on:							
	Delivery of NxT1 via HDSL2 or special access or its equivalent is provide1 to deliver 6Mbps upload speeds. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. The electronics may change based on the specific access method on which the product is offered								
	Interface/Access Type:								
	10/100Base-T RJ48 Eth	ernet jack							
	Network Side Interface:								
	T1, HDSL2, Ethernet ov	er Copper or Ethernet over TDM (Synch	hronous	s/bidire	ctional)				
	Protocol:								
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Sta	tic.						

	Feature Name	Feature Description	Mee	der ts or eds? N	Bidder's Product Identifier				
8	InFRa @ 7Mbps	Internet Flat Rate Service (InFRa) at 7Mbps. Includes dedicated Internet port and transport.	Y		501008				
	Bidder's Product Description	Bidder's Product Description:							
	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided to deliver 7Mbps upload speeds. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. The electronics may change based on the specific access method on which the product is offered.								
	Interface/Access Type:								
	10/100Base-T RJ48 Eth	ernet jack							
	Network Side Interface:								
	T1, HDSL2, Ethernet ov	er Copper or Ethernet over TDM (Syncl	hronous	s/bidire	ctional)				
	Protocol:								
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Sta	tic.						
9	InFRa @ 7.5Mbps	Internet Flat Rate Service (InFRa) at 7.5Mbps. Includes dedicated Internet port and transport.	Y		501009				
	Bidder's Product Description	on:							
	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided to deliver 7.5Mbps upload speeds. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. The electronics may change based on the specific access method on which the product is offered.								
	Interface/Access Type:								
	10/100Base-T RJ48 Eth	ernet jack							
	Network Side Interface:								
	T1, HDSL2, Ethernet ov	er Copper or Ethernet over TDM (Syncl	hronous	s/bidire	ctional)				
	Protocol:								
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Sta	tic.						

	Feature Name	Feature Description	Mee Exce	der ts or eds? N	Bidder's Product Identifier		
10	InFRa @ 8Mbps	Internet Flat Rate Service (InFRa) at 8Mbps. Includes dedicated Internet port and transport.	Y		501010		
	Bidder's Product Description	on:					
	8Mbps upload speeds. product. Bonding of T1 for this product. The ele	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided to deliver 8Mbps upload speeds. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. The electronics may change based on the specific access method on which the product is offered.					
	Interface/Access Type:						
	10/100Base-T RJ48 Eth	ernet jack					
	Network Side Interface:						
	T1, HDSL2, Ethernet ov	er Copper or Ethernet over TDM (Synch	ronous	s/bidire	ctional)		
	Protocol:						
	802.3 at layer 2, IP V4 a PPP or Static.	t layer 3; ro10/100Base-T RJ48 Etherne	et jack i	uting pı	rotocol is		
11	InFRa @ 9Mbps	Internet Flat Rate Service (InFRa) at 9Mbps. Includes dedicated Internet port and transport.	Y		501011		
	Bidder's Product Description	on:					
	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided to deliver 9Mbps upload speeds. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. The electronics may change based on the specific access method on which the product is offered.						
	Interface/Access Type:						
	10/100Base-T RJ48 Eth	ernet jack					
	Network Side Interface:						
	T1, HDSL2, Ethernet ov	er Copper or Ethernet over TDM (Synch	nronous	s/bidire	ctional)		
	Protocol:						
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Stat	tic.				

	Feature Name	Feature Description	Mee	der ts or eds? N	Bidder's Product Identifier		
12	InFRa @ 10Mbps	Internet Flat Rate Service (InFRa) at 10Mbps. Includes dedicated Internet port and transport.	Y		501012		
	Bidder's Product Description	on:					
	10Mbps upload speeds. product. Bonding of T1 for this product. We a rings are available. The	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided to deliver 10Mbps upload speeds. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. We also provide direct 10/100base-T connections where fiber optic rings are available. The electronics may change based on the specific access method on which the product is offered.					
	Interface/Access Type:						
	10/100Base-T RJ48 Eth	ernet jack					
	Network Side Interface:						
	T1, HDSL2, Ethernet over Copper or Ethernet over TDM (Synchronous/bidirectional) or direct Ethernet port						
	Protocol:						
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Sta	tic.				
13	InFRa @ 10.5Mbps	Internet Flat Rate Service (InFRa) at 10.5Mbps. Includes dedicated Internet port and transport.	Y		501013		
	Bidder's Product Description	on:			I		
	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided to deliver 10.5Mbps upload speeds. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. We also provide direct 10/100base-T connections where fiber optic rings are available. The electronics may change based on the specific access method on which the product is offered.						
	Interface/Access Type:						
	10/100Base-T RJ48 Eth	ernet jack					
	Network Side Interface:						
	T1, HDSL2, Ethernet ov direct Ethernet port	er Copper or Ethernet over TDM (Synch	nronous	s/bidire	ctional) or		
	Protocol:						
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Sta	tic.				

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier			
14	InFRa @ 12Mbps	Internet Flat Rate Service (InFRa) at 12Mbps. Includes dedicated Internet port and transport.	Y		501014			
	Bidder's Product Description	on:						
	12Mbps upload speeds. product. Bonding of T1 for this product. We a rings are available. The	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided to deliver 12Mbps upload speeds. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. We also provide direct 10/100base-T connections where fiber optic rings are available. The electronics may change based on the specific access method on which the product is offered.						
	Interface/Access Type:							
	10/100Base-T RJ48 Eth	ernet jack						
	Network Side Interface:							
	T1, HDSL2, Ethernet ov direct Ethernet port	er Copper or Ethernet over TDM (Synch	nronous	s/bidire	ctional) or			
	Protocol:							
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Stat	tic.					
15	InFRa @ 15Mbps	Internet Flat Rate Service (InFRa) at 15Mbps. Includes dedicated Internet port and transport.	Y		501015			
	Bidder's Product Description	on:						
	services on Ethernet, de available. In some situ	Delivery of 15 Mbps upload speed is part of the service offering. We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. In some situations DS-3 (TDM) circuits may be used. The electronics may change based on the specific access method on which the product is offered.						
	Interface/Access Type:							
	10/100/1000Base-T RJ4	18 Ethernet jack						
	Network Side Interface:							
		s device with10/100/1000base-T electric /1000base-T electrical RJ-48 or fractions nal).			ernet over			
	Protocol:							
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Stat	tic.					

	Feature Name	Feature Description	Mee	lder ts or eds? N	Bidder's Product Identifier
16	InFRa @ 20Mbps	Internet Flat Rate Service (InFRa) at 20Mbps. Includes dedicated Internet port and transport.	Y		501016
	Bidder's Product Description	on:		•	
	services on Ethernet, de available. In some situ	pad speed is part of the service offering. edicated Ethernet, or protected Ethernet lations DS-3 (TDM) circuits may be used ecific access method on which the prod	fiber o	ptics w electro	here
	Interface/Access Type:				
	10/100/1000Base-T RJ4	18 Ethernet jack			
	Network Side Interface:				
	Fiber optic fed to access device with 10/100/1000 base-T electrical RJ-48, Ethernet over Copper with with 10/100/1000 base-T electrical RJ-48 or fractional DS-3 (Synchronous/bidirectional).				
	Protocol:				
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Stat	tic.		
17	InFRa @ 25Mbps	Internet Flat Rate Service (InFRa) at 25Mbps. Includes dedicated Internet port and transport.	Y		501017
	Bidder's Product Description	on:			
	Delivery of 25 Mbps upload speed is part of the service offering. We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. In some situations DS-3 (TDM) circuits may be used. The electronics may change based on the specific access method on which the product is offered.				
	Interface/Access Type:				
	10/100/1000Base-T RJ4	18 Ethernet jack			
	Network Side Interface:				
		s device with10/100/1000base-T electric /1000base-T electrical RJ-48 or fractions nal).			ernet over
	Protocol:				
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Stat	tic.		

	Feature Name	Feature Description	Mee	lder ts or eds? N	Bidder's Product Identifier	
18	InFRa @ 30Mbps	Internet Flat Rate Service (InFRa) at 30Mbps. Includes dedicated Internet port and transport.	Y		501018	
	Bidder's Product Description	on:		•	1	
	services on Ethernet, de available. In some situ	Delivery of 30 Mbps upload speed is part of the service offering. We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. In some situations DS-3 (TDM) circuits may be used. The electronics may change based on the specific access method on which the product is offered.				
	Interface/Access Type:					
	10/100/1000Base-T RJ4	48 Ethernet jack				
	Network Side Interface:					
	Copper with with 10/100/	Fiber optic fed to access device with 10/100/1000 base-T electrical RJ-48, Ethernet over Copper with with 10/100/1000 base-T electrical RJ-48 or fractional DS-3 (Synchronous/bidirectional).				
	Protocol:					
	802.3 at layer 2, IP V4 a	nt layer 3; routing protocol is PPP or Sta	tic.			
19	InFRa @ 35Mbps	Internet Flat Rate Service (InFRa) at 35Mbps. Includes dedicated Internet port and transport.	Y		501019	
	Bidder's Product Description	on:				
	Delivery of 35 Mbps upload speed is part of the service offering. We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. In some situations DS-3 (TDM) circuits may be used. The electronics may change based on the specific access method on which the product is offered.					
	Interface/Access Type:					
	10/100/1000Base-T RJ4	48 Ethernet jack				
	Network Side Interface:					
		s device with10/100/1000base-T electric /1000base-T electrical RJ-48 or fraction nal).			ernet over	
	Protocol:					
	802.3 at layer 2, IP V4 a	nt layer 3; routing protocol is PPP or Sta	tic.			

	Feature Name	Feature Description	Mee	der ts or eds? N	Bidder's Product Identifier		
20	InFRa @ 40Mbps	Internet Flat Rate Service (InFRa) at 40Mbps. Includes dedicated Internet port and transport.	Y		501020		
	Bidder's Product Description: Delivery of 40 Mbps upload speed is part of the service offering. We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. In some situations DS-3 (TDM) circuits may be used. The electronics may change based on the specific access method on which the product is offered.						
	Interface/Access Type: 10/100/1000Base-T RJ4	,					
	Network Side Interface: Fiber optic fed to access device with 10/100/1000 base-T electrical RJ-48, Ethernet over Copper with with 10/100/1000 base-T electrical RJ-48 or fractional DS-3 (Synchronous/bidirectional).						
	Protocol: 802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Sta	tic.				
21	InFRa @ 45Mbps	Internet Flat Rate Service (InFRa) at 45Mbps. Includes dedicated Internet port and transport.	Y		501021		
	Bidder's Product Description: Delivery of 45 Mbps upload speed is part of the service offering. We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. In some situations DS-3 (TDM) circuits may be used. The electronics may change based on the specific access method on which the product is offered.						
	Interface/Access Type: 10/100/1000Base-T RJ4	18 Ethernet jack					
	Network Side Interface: Fiber optic fed to access	Network Side Interface: Fiber optic fed to access device with 10/100/1000 base-T electrical RJ-48, Ethernet over Copper with with 10/100/1000 base-T electrical RJ-48 or DS-3					
	Protocol:	t layer 3; routing protocol is PPP or Stat	tic.				

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier	
22	InFRa @ 60Mbps	Internet Flat Rate Service (InFRa) at 60Mbps. Includes dedicated Internet port and transport.	Y		501022	
	Bidder's Product Description: Delivery of 60Mbps upload speed is part of the service offering. We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered.					
	Interface/Access Type: 10/100/1000Base-T RJ4	18 Ethernet jack				
	Network Side Interface: Fiber optic fed to access device with 10/100/1000 base-T electrical RJ-48, Ethernet over Copper with with 10/100/1000 base-T electrical RJ-48 (Synchronous/bidirectional).					
	Protocol: 802.3 at layer 2, IP V4 at layer 3; routing protocol is PPP or Static.					
23	InFRa @ 155Mbps	Internet Flat Rate Service (InFRa) at 155Mbps. Includes dedicated Internet port and transport.	Y		501023	
	Bidder's Product Description: OC-3 internet service is delivered over on-net fiber optic facilities with a total bandwidth, including upload speed of 155.000 Mbps and is terminated on a SONET interface.					
	Interface/Access Type: 10/100/1000Base-T RJ48 electrical Ethernet jack, SFP based fiber optic connection for either Ethernet or direct SONET connection.					
	Network Side Interface: SFP based fiber optic connection for either Ethernet or direct SONET connection (Synchronous/bidirectional).					
	Protocol: 802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Sta	tic.			

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier	
24	InFRa @ 622Mbps	Internet Flat Rate Service (InFRa) at 622Mbps. Includes dedicated Internet port and transport.	Y		501024	
	Bidder's Product Description: OC-12 internet service is delivered over on-net fiber optic facilities with a total bandwidth, including upload speed of 622.000 Mbps and is terminated on a SONET interface.					
	Interface/Access Type: 10/100/1000Base-T RJ48 electrical Ethernet jack, SFP based fiber optic connection for either Ethernet or direct SONET connection.					
	Network Side Interface: SFP based fiber optic connection for either Ethernet or direct SONET connection (Synchronous/bidirectional).					
	Protocol: 802.3 at layer 2, IP V4 a	nt layer 3; routing protocol is PPP or Star	tic.			
25	InFRa @ 2.45Gbps	Internet Flat Rate Service (InFRa) at 2.45Gbps. Includes dedicated Internet port and transport.	Y		501025	
	Bidder's Product Description OC-48 internet service is	on: s delivered over on-net fiber optic faciliti	es with	a total	bandwidth	
	of 2,450.0 Mbps, including upload speed and is terminated on a SONET interface.					
	Interface/Access Type:					
	SFP based fiber optic connection for either Ethernet or direct SONET connection.					
	Network Side Interface:	, , , , , , , , , , , , , , , , , , ,	0.L/E-T			
	SFP based fiber optic co (Synchronous/bidirection	onnection for either Ethernet or direct Sonal).	ONET (connec	tion	
	Protocol:					
	802.3 at layer 2, IP V4 a	nt layer 3; routing protocol is PPP or Sta	tic.			

Table 5.2.4.1.c - Unsolicited Internet Flat Rate Service

	Feature Name	Feature Description	Bidder's Product Identifier			
1						
	Bidder's Product Descrip	otion:				
	Interface/Access Type:					
	Network Side Interface:					
	Protocol:					
2						
	Bidder's Product Descrip	otion:				
	Interface/Access Type:					
	Network Side Interface:					
	Protocol:					
3						
	Bidder's Product Descrip	otion:				
	Interface/Access Type:					
	Network Side Interface:					
	Protocol:					
4						
	Bidder's Product Descrip	otion:				
	Interface/Access Type:					
	Network Side Interface:					
	Protocol:					
5						
	Bidder's Product Descrip	otion:				
	Interface/Access Type:					
	Network Side Interface:					
	Protocol:					
6						
	Bidder's Product Descrip	otion:				
	Interface/Access Type:					
	Network Side Interface:					
	Protocol:					

	Feature Name	Feature Description	Bidder's Product Identifier			
7						
	Bidder's Product Descrip	otion:				
	Interface/Access Type:					
	Network Side Interface:					
	Protocol:					
8						
	Bidder's Product Description:					
	Interface/Access Type:					
	Network Side Interface:					
	Protocol:					
9						
	Bidder's Product Descrip	otion:				
	Interface/Access Type:					
	Network Side Interface:					
	Protocol:					
10						
	Bidder's Product Descrip	otion:				
	Interface/Access Type:					
	Network Side Interface:					
	Protocol:		_			

5.2.4.2 Internet Flat Rate with Managed Router Service (InFRaM)

The Contractor shall provide Internet Flat Rate with Managed Router Service at the speeds identified in Table 5.2.4.2.b. The services shall consist of a dedicated Internet Port and Transport from the Customer site to the nearest contractor POP. The service shall include all equipment, cabling and labor required to provide a UNI at the Customer premise MPOE and a Contractor owned, maintained and managed router.

The service shall include a Contractor owned, maintained and managed router. Bidder shall provide a description of the type of equipment, maintenance and management services that the Contractor will deploy to satisfy this requirement.

All Bidder equipment, tasks and services required for provisioning of the services described in Table 5.2.4.2.b will be included in the charges for the features/services listed in those tables unless specifically identified as not part of the mandatory service and proposed in Tables 5.2.4.2.c.

The Contactor's managed router service shall include proactive Customer notification as identified in the Service Level Agreements.

Bidder understands the Requirement and shall meet or exceed it? Yes	X
No	
Description	
Description:	

Electric Lightwave will supply a router for each circuit that is ordered with a managed router. The physical CPE provided will have the following characteristics:

Access Type	Bandwidth	Access Interface	Customers Interface (NI)	CPU throughput	RAM
T1	128 to 1.544mbs	1xT1	10/100/1000base-T	30 Mbs	Amount to support all routing tables
(2) T1 to (8) T1	3.088 to 12.352mbs	2-8xT1	10/100/1000base-T	30 Mbs	Amount to support all routing tables
DS3	15 to 45mb	DS3	10/100/1000base-T	90 Mbs	Amount to support all routing tables
Ethernet	10 to 100mb	10/100/1000base- T	10/100/1000base-T	Configured to handle the maximum assess link.	Amount to support all routing tables
Ethernet	101 to 1000mb	10/100/1000base- T	10/100/1000base-T	Configured to handle the maximum assess link.	Amount to support all routing tables
Ethernet	1001 to 10,000mb	10/100/1000base- T or 10GBASE-xx	10/100/1000base-T or 10GBASE-xx	Configured to handle the maximum assess link.	Amount to support all routing tables
SONET	155mbs	OC-3 SONET	10/100/1000base-T or 10GBASE-xx	Configured to handle the	

			(or direct SONET if needed)	maximum assess link.	Amount to support all routing tables
SONET	620mbs	OC-12 SONET	10/100/1000base-T or 10GBASE-xx (or direct SONET if needed)	Configured to handle the maximum assess link.	Amount to support all routing tables
SONET	2480mbs	OC-48 SONET	10/100/1000base-T or 10GBASE-xx (or direct SONET if needed)	Configured to handle the maximum assess link.	Amount to support all routing tables

Each router will have a modem installed and attached to an analog telephone line for an alternate remote access. The routers will be configured by Electric Lightwave operations staff and will be monitored on a continual basis. Electric Lightwave will manage, maintain, configure, archive and upgrade a managed router as part of the service. The router remains the property of Electric Lightwave.

The Bidder shall identify the User-to-Network Interface characteristics in the rows provided in Table 5.2.4.2.b using Table 5.2.4.2.a as a guide.

Table 5.2.4.2.a - InFRaM UNI Guide

	Interface/Access Type	Network-Side Interface	Protocol
1	Asynchronous Transfer Mode Service (ATMS)	1. T1 2. T3 3. OC-3c 4. OC-12c	IPv4/v6 over ATMS
2	Cable High Speed Access	N/A	Point-to-Point Protocol, IPv4/v6
3	Ethernet Interface	 1. 1 Mbps up to 1 GbE (Gigabit Ethernet) 2. 10 GbE 	IPv4/v6 over Ethernet
4	Frame Relay Service (FRS)	 Fractional T1 T1 Fractional T3 T3 	IPv4/v6 over FRS
5	IP over SONET Service	 OC-3c OC-12c OC-48c OC-192c 	IP/PPP over SONET

	Interface/Access Type	Network-Side Interface	Protocol
6	Private Line Service (PLS)	 Fractional T1 T1 Fractional T3 T3 OC-3c OC-12c OC-48c OC-192c 	IPv4/v6 over PLS
7	DSL Service	xDSL access	Point-to-point protocol, IPv4/v6

The Contractor shall offer the InFRaM Services detailed in Table 5.2.4.2.b. Bidders shall include the Interface/Access Type(s), Network Side Interface(s) (if applicable), and the Protocol(s) applicable to each speed listed in Table 5.2.4.2.b. Bidders must provide at least one (1) solution for each InFRaM speed listed in Table 5.2.4.2.b.

Table 5.2.4.2.b - Internet Flat Rate with Managed Router (InFRaM) Service

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier	
1	InFRaM @ 1.544Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 1.544mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502001	
	Bidder's Product Description: Delivery of a T1 via HDSL2 or special access or its equivalent is provided. T1 access to the dedicated domain (VRF) is very typical for this product. The electronics may change based on the specific access method on which the product is offered. A customer edge router with interface sized to the service request will be included.					
	Interface/Access Type: 10/100Base-T RJ48 Ethernet jack					
	Network Side Interface: T1, HDSL2, Ethernet over Copper or Ethernet over TDM (Synchronous/bidirectional)					
	Protocol: 802.3 at layer 2, IP V4 at layer 3; routing protocol is PPP or Static.					

	Feature Name	Feature Description	Mee Exce	der ts or eds? N	Bidder's Product Identifier	
2	InFRaM @ 2Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 2Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502002	
	Bidder's Product Description	on:				
	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. The electronics may change based on the specific access method on which the product is offered.					
	A customer edge router	with interface sized to the service reque	est will i	be inclu	ıded.	
	Interface/Access Type:					
	10/100Base-T RJ48 Eth	ernet jack				
	Network Side Interface:					
	T1, HDSL2, Ethernet over Copper or Ethernet over TDM (Synchronous/bidirectional)					
	Protocol:					
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Stat	tic.			
3	InFRaM @ 3Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 3Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502003	
	Bidder's Product Description	on:	l	I		
	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. The electronics may change based on the specific access method on which the product is offered.					
		with interface sized to the service reque	est will i	be inclu	ıded.	
	Interface/Access Type:					
	10/100Base-T RJ48 Eth	ernet jack				
	Network Side Interface:					
	T1, HDSL2, Ethernet ov	er Copper or Ethernet over TDM (Synch	ronous	s/bidire	ctional)	
	Protocol:					
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Stat	tic.			

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier	
4	InFRaM @ 4Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 4Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502004	
	Bidder's Product Description:					
	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. The electronics may change based on the specific access method on which the product is offered.					
	A customer edge router with interface sized to the service request will be included.					
	Interface/Access Type:					
	10/100Base-T RJ48 Ethernet jack					
	Network Side Interface:					
	T1, HDSL2, Ethernet over Copper or Ethernet over TDM (Synchronous/bidirectional)					
	Protocol:					
	802.3 at layer 2, IP V4 at layer 3; routing protocol is PPP or Static.					
5	InFRaM @ 4.5Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 4.5Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502005	
	Bidder's Product Description:					
	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. The electronics may change based on the specific access method on which the product is offered.					
	A customer edge router with interface sized to the service request will be included.					
	Interface/Access Type:					
	10/100Base-T RJ48 Ethernet jack					
	Network Side Interface:					
	T1, HDSL2, Ethernet over Copper or Ethernet over TDM (Synchronous/bidirectional)					
	Protocol:					
	802.3 at layer 2, IP V4 at layer 3; routing protocol is PPP or Static.					

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier	
6	InFRaM @ 5Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 5Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502006	
	Bidder's Product Description	on:				
	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. The electronics may change based on the specific access method on which the product is offered.					
	A customer edge router	with interface sized to the service reque	est will i	be inclu	ıded.	
	Interface/Access Type:					
	10/100Base-T RJ48 Ethernet jack					
	Network Side Interface:					
	T1, HDSL2, Ethernet over Copper or Ethernet over TDM (Synchronous/bidirectional)					
	Protocol:					
	802.3 at layer 2, IP V4 at layer 3; routing protocol is PPP or Static.					
7	InFRaM @ 6Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 6Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502007	
	Bidder's Product Description:					
	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. The electronics may change based on the specific access method on which the product is offered.					
	A customer edge router with interface sized to the service request will be included.					
	Interface/Access Type:					
	10/100Base-T RJ48 Ethernet jack					
	Network Side Interface:					
		T1, HDSL2, Ethernet over Copper or Ethernet over TDM (Synchronous/bidirectional)				
	Protocol:					
	802.3 at layer 2, IP V4 at layer 3; routing protocol is PPP or Static.					

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier	
8	InFRaM @ 7Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 7Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502008	
	Bidder's Product Description:					
	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. The electronics may change based on the specific access method on which the product is offered.					
	A customer edge router with interface sized to the service request will be included.					
	Interface/Access Type:					
	10/100Base-T RJ48 Ethernet jack					
	Network Side Interface:					
	T1, HDSL2, Ethernet over Copper or Ethernet over TDM (Synchronous/bidirectional)					
	Protocol:					
	802.3 at layer 2, IP V4 at layer 3; routing protocol is PPP or Static.					
9	InFRaM @ 7.5Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 7.5Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502009	
	Bidder's Product Description:					
	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. The electronics may change based on the specific access method on which the product is offered.					
	A customer edge router with interface sized to the service request will be included.					
	Interface/Access Type:					
	10/100Base-T RJ48 Ethernet jack					
	Network Side Interface:					
	T1, HDSL2, Ethernet over Copper or Ethernet over TDM (Synchronous/bidirectional)					
	Protocol:					
	802.3 at layer 2, IP V4 at layer 3; routing protocol is PPP or Static.					

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier	
10	InFRaM @ 8Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 8Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502010	
	Bidder's Product Description:					
	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. The electronics may change based on the specific access method on which the product is offered.					
	A customer edge router with interface sized to the service request will be included.					
	Interface/Access Type:					
	10/100Base-T RJ48 Ethernet jack					
	Network Side Interface:					
	T1, HDSL2, Ethernet over Copper or Ethernet over TDM (Synchronous/bidirectional)					
	Protocol:					
	802.3 at layer 2, IP V4 at layer 3; routing protocol is PPP or Static.					
11	InFRaM @ 9Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 9Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502011	
	Bidder's Product Description:					
	Delivery of NxT1 via HDSL2 or special access or its equivalent is provided. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. The electronics may change based on the specific access method on which the product is offered.					
	A customer edge router with interface sized to the service request will be included.					
	Interface/Access Type:					
	10/100Base-T RJ48 Ethernet jack					
	Network Side Interface:					
	T1, HDSL2, Ethernet over Copper or Ethernet over TDM (Synchronous/bidirectional)					
	Protocol:					
	802.3 at layer 2, IP V4 at layer 3; routing protocol is PPP or Static.					

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
12	InFRaM @ 10Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 10Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502012		
	Bidder's Product Description: Delivery of NxT1 via HDSL2 or special access or its equivalent is provided. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. We also provide direct 10/100base-T connections where fiber optic rings are available. The electronics may change based on the specific access method on which the product is offered. A customer edge router with interface sized to the service request will be included.						
	Interface/Access Type: 10/100Base-T RJ48 Eth	nernet jack					
	Network Side Interface: T1, HDSL2, Ethernet over Copper or Ethernet over TDM (Synchronous/bidirectional) or direct Ethernet port						
	Protocol: 802.3 at layer 2, IP V4 a	at layer 3; routing protocol is PPP or Sta	tic.				

	Feature Name	Feature Description	Mee	der ts or eds? N	Bidder's Product Identifier		
13	InFRaM @ 10.5Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 10.5Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502013		
	Bidder's Product Description: Delivery of NxT1 via HDSL2 or special access or its equivalent is provided. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. We also provide direct 10/100base-T connections where fiber optic rings are available. The electronics may change based on the specific access method on which the product is offered. A customer edge router with interface sized to the service request will be included.						
	Interface/Access Type: 10/100/Base-T RJ48 Eti	hernet jack					
	Network Side Interface: T1, HDSL2, Ethernet over Copper or Ethernet over TDM (Synchronous/bidirectional) or direct Ethernet port						
	Protocol: 802.3 at layer 2, IP V4 a	nt layer 3; routing protocol is PPP or Sta	tic.				

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
14	InFRaM @ 12Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 12Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502014		
	Bidder's Product Description: Delivery of NxT1 via HDSL2 or special access or its equivalent is provided. T1 access to the dedicated domain (VRF) is very typical for this product. Bonding of T1 access for larger bandwidths up to 12.352 is a standard service for this product. We also provide direct 10/100base-T connections where fiber optic rings are available. The electronics may change based on the specific access method on which the product is offered. A customer edge router with interface sized to the service request will be included.						
	Interface/Access Type: 10/100base-T RJ48 Eth	ernet jack					
	Network Side Interface: T1, HDSL2, Ethernet over Copper or Ethernet over TDM (Synchronous/bidirectional) or direct Ethernet port						
	Protocol: 802.3 at layer 2, IP V4 a	at layer 3; routing protocol is PPP or Sta	tic.				

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier			
15	InFRaM @ 15Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 15Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502015			
	Bidder's Product Description: Delivery of 15 Mbps is part of the service offering. We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. In some situations DS-3 (TDM) circuits may be used. The electronics may change based on the specific access method on which the product is offered. A customer edge router with interface sized to the service request will be included.							
	Interface/Access Type: 10/100/1000Base-T RJ4	48 Ethernet jack						
	Network Side Interface: Fiber optic fed to access device with 10/100/1000 base-T electrical RJ-48, Ethernet over Copper with with 10/100/1000 base-T electrical RJ-48 or fractional DS-3.							
	Protocol: 802.3 at layer 2, IP V4 a	at layer 3; routing protocol is PPP or Sta	tic.					

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
16	InFRaM @ 20Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 20Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502016		
	Bidder's Product Description:						
	Delivery of 20 Mbps is part of the service offering. We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. In some situations DS-3 (TDM) circuits may be used. The electronics may change based on the specific access method on which the product is offered. A customer edge router with interface sized to the service request will be included.						
	Interface/Access Type:						
	10/100/1000Base-T RJ4	18 Ethernet jack					
	Network Side Interface:						
	Fiber optic fed to access device with 10/100/1000 base-T electrical RJ-48, Ethernet over Copper with with 10/100/1000 base-T electrical RJ-48 or fractional DS-3.						
	Protocol:						
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Sta	tic.				

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
17	InFRaM @ 25Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 25Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502017		
	Bidder's Product Description: Delivery of 25 Mbps is part of the service offering. We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. In some situations DS-3 (TDM) circuits may be used. The electronics may change based on the specific access method on which the product is offered. A customer edge router with interface sized to the service request will be included.						
	Interface/Access Type: 10/100/1000Base-T RJ4	18 Ethernet jack					
	Network Side Interface:						
	Fiber optic fed to access device with 10/100/1000 base-T electrical RJ-48, Ethernet over Copper with with 10/100/1000 base-T electrical RJ-48 or fractional DS-3.						
	Protocol:						
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Sta	tic.				

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier			
18	InFRaM @ 30Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 30Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502018			
	Bidder's Product Description: Delivery of 30 Mbps is part of the service offering. We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. In some situations DS-3 (TDM) circuits may be used. The electronics may change based on the specific access method on which the product is offered. A customer edge router with interface sized to the service request will be included.							
	Interface/Access Type: 10/100/1000Base-T RJ4	48 Ethernet jack						
	Network Side Interface: Fiber optic fed to access device with 10/100/1000 base-T electrical RJ-48, Ethernet over Copper with with 10/100/1000 base-T electrical RJ-48 or fractional DS-3.							
	Protocol: 802.3 at layer 2, IP V4 a	nt layer 3; routing protocol is PPP or Sta	tic.					

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier			
19	InFRaM @ 35Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 35Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502019			
	Bidder's Product Description: Delivery of 35 Mbps is part of the service offering. We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. In some situations DS-3 (TDM) circuits may be used. The electronics may change based on the specific access method on which the product is offered. A customer edge router with interface sized to the service request will be included.							
	Interface/Access Type: 10/100/1000Base-T RJ4	18 Ethernet jack						
	Network Side Interface: Fiber optic fed to access device with10/100/1000base-T electrical RJ-48, Ethernet over Copper with with10/100/1000base-T electrical RJ-48 or fractional DS-3.							
	Protocol: 802.3 at layer 2, IP V4 a	nt layer 3; routing protocol is PPP or Sta	tic.					

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
20	InFRaM @ 40Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 40Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502020		
	Bidder's Product Description: Delivery of 40 Mbps is part of the service offering. We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. In some situations DS-3 (TDM) circuits may be used. The electronics may change based on the specific access method on which the product is offered. A customer edge router with interface sized to the service request will be included.						
	Interface/Access Type: 10/100/1000Base-T RJ4	48 Ethernet jack					
	Network Side Interface: Fiber optic fed to access device with 10/100/1000 base-T electrical RJ-48, Ethernet over Copper with with 10/100/1000 base-T electrical RJ-48 or fractional DS-3.						
	Protocol: 802.3 at layer 2, IP V4 a	nt layer 3; routing protocol is PPP or Sta	tic.				

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
21	InFRaM @ 45Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 45Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502021		
	Bidder's Product Description: Delivery of 45 Mbps is part of the service offering. We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. In some situations DS-3 (TDM) circuits may be used. The electronics may change based on the specific access method on which the product is offered. A customer edge router with interface sized to the service request will be included.						
	Interface/Access Type: 10/100/1000Base-T RJ4	18 Ethernet jack					
	Network Side Interface: Fiber optic fed to access device with 10/100/1000 base-T electrical RJ-48, Ethernet over Copper with with 10/100/1000 base-T electrical RJ-48 or DS-3.						
	Protocol: 802.3 at layer 2, IP V4 a	at layer 3; routing protocol is PPP or Sta	tic.				

	Feature Name	Feature Description	Mee	der ts or eds? N	Bidder's Product Identifier			
22	InFRaM @ 60Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 60Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502022			
	Bidder's Product Description	on:						
	dedicated Ethernet, or p	Delivery of 60Mbps is part of the service offering. We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered.						
	A customer edge router	with interface sized to the service reque	est will i	be inclu	ıded.			
	Interface/Access Type:							
	10/100/1000Base-T RJ4	10/100/1000Base-T RJ48 Ethernet jack						
	Network Side Interface:							
	Fiber optic fed to access device with 10/100/1000 base-T electrical RJ-48, Ethernet over Copper with with 10/100/1000 base-T electrical RJ-48.							
	Protocol:							
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Sta	tic.					
23	InFRaM @ 155Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 155Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502023			
	of 155.000 Mbps and is	on: delivered over on-net fiber optic facilitie terminated on a SONET interface. ized to the service request will be includ		a total k	pandwidth			
	Interface/Access Type:							
	10/100/1000Base-T RJ4 either Ethernet or direct	18 electrical Ethernet jack, SFP based fi SONET connection.	ber opt	ic conn	ection for			
	Network Side Interface:							
	SFP based fiber optic co	onnection for either Ethernet or direct S	ONET (connect	tion.			
	Protocol:							
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Sta	tic.					

	Feature Name	Feature Description	Mee	der ts or eds? N	Bidder's Product Identifier		
24	InFRaM @ 622Mbps	Internet Flat Rate Service with Managed Router (InFRaM) at 622Mbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502024		
	Bidder's Product Description	on:					
		OC-12 internet service is delivered over on-net fiber optic facilities with a total bandwidth of 622.000 Mbps and is terminated on a SONET interface.					
		ized to the service request will be includ	led.				
	Interface/Access Type:						
		10/100/1000Base-T RJ48 electrical Ethernet jack, SFP based fiber optic connection for either Ethernet or direct SONET connection.					
	Network Side Interface:						
	SFP based fiber optic co	SFP based fiber optic connection for either Ethernet or direct SONET connection.					
	Protocol:						
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Sta	tic.				
25	InFRaM @ 2.45Gbps	Internet Flat Rate Service with Managed Router (InFRaM) at 2.45Gbps. Includes dedicated Internet port, transport, and a Contractor owned, maintained and managed router.	Y		502025		
	Bidder's Product Description	on:					
		s delivered over on-net fiber optic faciliti erminated on a SONET interface.	ies with	a total	bandwidth		
	A router with interface s	ized to the service request will be includ	led.				
	Interface/Access Type:						
	SFP based fiber optic co	onnection for either Ethernet or direct S	ONET o	connect	tion.		
	Network Side Interface:						
	SFP based fiber optic co	onnection for either Ethernet or direct S	ONET o	connec	tion.		
	Protocol:						
	802.3 at layer 2, IP V4 a	t layer 3; routing protocol is PPP or Sta	tic.				

Table 5.2.4.2.c - Unsolicited Internet Flat Rate with Managed Router Service

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier	
1						
	Bidder's Product Descrip	otion:				
	Interface/Access Type:					
	Network Side Interface:					
	Protocol:					
2						
	Bidder's Product Descrip	otion:				
	Interface/Access Type:					
	Network Side Interface:					
	Protocol:					
3						
	Bidder's Product Descrip	otion:				
	Interface/Access Type:					
	Network Side Interface:					
	Protocol:					
4						
	Bidder's Product Descrip	otion:				
	Interface/Access Type:					
	Network Side Interface:					
	Protocol:					
5						
	Bidder's Product Descrip	otion:				
	Interface/Access Type:					
	Network Side Interface:					
	Protocol:					

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
6	r cature Name	i eature Description	•		identifie		
	Bidder's Product Descri	l otion:					
	Interface/Access Type:	5.1011.					
	Network Side Interface:						
	Protocol:						
	Fiolocoi.						
7	Diddow's Dradust Dagari	ation.					
	Bidder's Product Descri	otion:					
	Interface/Access Type:						
		Network Side Interface:					
	Protocol:						
8							
	Bidder's Product Descri	otion:					
	Interface/Access Type:						
	Network Side Interface:						
	Protocol:						
9							
	Bidder's Product Descri	otion:					
	Interface/Access Type:						
	Network Side Interface:						
	Protocol:						
10							
	Bidder's Product Descri	otion:	1	ı			
	Interface/Access Type:						
	Network Side Interface:						
	Protocol:						

5.2.5 INTERNET SUSTAINED BANDWIDTH ETHERNET SERVICE (InSBE)

The Contractor shall provide Internet Sustained Bandwidth Ethernet Service (InSBE). The service shall consist of a separately provisioned dedicated Internet port and transport from the Customer site to the nearest Contractor POP.

Service shall allow Customers to order Ethernet access at a specific data rate and to select a minimum monthly bandwidth commitment. Customers then pay an additional fee for sustained usage above the minimum commitment. Service shall allow Customers to "burst" up to the full capacity of the data rate assigned to the transport when needed.

Bidder understands the Requirement and shall meet or exceed it? Yes __X__No

5.2.5.1 Internet Sustained Bandwidth Ethernet Transport Service (InSBET)

The Internet Sustained Bandwidth Ethernet Transport Service (InSBET) transport service shall include all equipment, cabling and labor required to provide a User-to-Network Interface (UNI) at the Customer premise MPOE.

Transport shall be provisioned at the data rates listed in Table 5.2.5.1.b. The assigned data rate shall be the maximum data rate a Customer may burst up to.

This service shall be provisioned in conjunction with Customer and Contractor owned, maintained and managed router options as identified in Section 5.2.5.2 (InSBEP) and Section 5.2.5.3 (InSBEPM).

The service shall provide the User-to-Network Interface characteristics listed in Table 5.2.5.1.a.

Table 5.2.5.1.a – UNI Type

	Interface/Access Type	Network-Side Interface	Protocol
1	Ethernet Interface	 1. 1 Mbps up to 1 GbE (Gigabit Ethernet) 2. 10 GbE 	IPv4/v6 over Ethernet

Bidder und	derstands the	Requirement	t and shall	l meet or ex	xceed it? \	/es	X
No							

Bidders shall provide the InSBET services detailed in Table 5.2.5.1.b

Table 5.2.5.1.b - InSBET Service

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier	
1	InSBET 100-Base-TX 2 Mbps Ethernet Transport	InSBET Service with maximum burstable data rate of 2Mbps.	Y		503001	
	Bidder's Product Description	on:	•	•		
	optics, where available.	on Ethernet, dedicated Ethernet or prote The electronics may change based on to oduct is offered. The maximum UNI band ate to 2 Mbps.	he spe	cific ac	cess	
2	InSBET 100-Base-TX 4 Mbps Ethernet Transport	InSBET Service with maximum burstable data rate of 4Mbps	Y		503002	
	Bidder's Product Description	on:				
	We will provide services on Ethernet, dedicated Ethernet or protected Ethernet fiber optics, where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a maximum burst rate to 4 Mbps.					
3	InSBET 100-Base-TX 5 Mbps Ethernet Transport	InSBET Service with maximum burstable data rate of 5Mbps	Y		503003	
	Bidder's Product Description	on:				
	optics, where available.	on Ethernet, dedicated Ethernet or prote The electronics may change based on the oduct is offered. The maximum UNI band ate to 5 Mbps.	he spec	ific acc	ess	
4	InSBET 100-Base-TX 8 Mbps Ethernet Transport	InSBET Service with maximum burstable data rate of 8Mbps	Y		503004	
	Bidder's Product Description	on:				
	We will provide services on Ethernet, dedicated Ethernet or protected Ethernet fiber optics, where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a maximum burst rate to 8 Mbps.					
5	InSBET 100-Base-TX 10 Mbps Ethernet Transport	InSBET Service with maximum burstable data rate of 10Mbps	Y		503005	
	Bidder's Product Description	on:				
	optics, where available.	on Ethernet, dedicated Ethernet or prote The electronics may change based on oduct is offered. The maximum UNI band ate to 10 Mbps.	the sp	ecific a	ccess	

	Feature Name	Feature Description	Mee Exce	der ts or eds? N	Bidder's Product Identifier		
6	InSBET 100-Base-TX 20 Mbps Ethernet Transport	InSBET Service with maximum burstable data rate of 20Mbps	Υ		503006		
	Bidder's Product Description	on:					
	optics, where available.	on Ethernet, dedicated Ethernet or prote The electronics may change based on a oduct is offered. The maximum UNI band ate to 20 Mbps.	the spe	cific ac	cess		
7	InSBET 100-Base-TX 50 Mbps Ethernet Transport	InSBET Service with maximum burstable data rate of 50Mbps	Y		503007		
	Bidder's Product Description	on:					
	We will provide services on Ethernet, dedicated Ethernet or protected Ethernet fiber optics, where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a maximum burst rate to 50 Mbps.						
8	InSBET 100-Base-TX 100 Mbps Ethernet Transport	InSBET Service with maximum burstable data rate of 100Mbps	Y		503008		
	Bidder's Product Description	on:					
	optics, where available.	on Ethernet, dedicated Ethernet or prote The electronics may change based on oduct is offered. The maximum UNI band ate to 100 Mbps.	the sp	ecific a	ccess		
9	InSBET 1000-Base-TX 150 Mbps Ethernet Transport	InSBET Service with maximum burstable data rate of 150Mbps	Y		503009		
	Bidder's Product Description	on:	l		1		
	We will provide services on Ethernet, dedicated Ethernet or protected Ethernet fiber optics, where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1000 Mbps with a maximum burst rate to 150 Mbps.						
10	InSBET 1000-Base-TX 250 Mbps Ethernet Transport	InSBET Service with maximum burstable data rate of 250Mbps	Y		503010		
	Bidder's Product Description	on:					
	optics, where available.	on Ethernet, dedicated Ethernet or prote The electronics may change based on oduct is offered. The maximum UNI band ourst rate to 250 Mbps.	the sp	ecific a	ccess		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
11	InSBET 1000-Base-TX 500 Mbps Ethernet Transport	InSBET Service with maximum burstable data rate of 500Mbps	Y		503011		
	Bidder's Product Description: We will provide services on Ethernet, dedicated Ethernet or protected Ethernet fiber optics, where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1000 Mbps with a maximum burst rate to 500 Mbps.						
12	InSBET 1000-Base-TX 1000 Mbps Ethernet Transport	InSBET Service with maximum burstable data rate of 1000Mbps	Y		503012		
	Bidder's Product Description: We will provide services on Ethernet, dedicated Ethernet or protected Ethernet fiber optics, where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1000 Mbps with a maximum burst rate to 1000 Mbps.						
13	InSBET 10G-Base-LSR 10,000 Mbps Ethernet Transport	InSBET Service with maximum burstable data rate of 10Gbps	Y		503013		
	We will provide services optics, where available. method on which the pro	Bidder's Product Description: We will provide services on Ethernet, dedicated Ethernet or protected Ethernet fiber optics, where available. The electronics may change based on the specific access method on which the product is offered. The maximum bandwidth is set to 10,000 Mbps and is re-configurable when amended by an order. The minimum monthly commitment is					

Bidders may offer additional unsolicited InSBET services in Table 5.2.5.1.c.

Table 5.2.5.1.c - Unsolicited InSBET Services

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
1							
	Bidder's Product Description:						
2							
	Bidder's Product Description:						
3							
	Bidder's Product Descrip	otion:					

5.2.5.2 Internet Sustained Bandwidth Ethernet Port Service (InSBEP)

Contractor shall provide Internet Sustained Bandwidth Ethernet Port Service. Contractor shall provide an Internet port configuration that allows Customers to select a monthly minimum bandwidth commitment. Customers then pay an additional incremental usage charge for sustained usage above the monthly minimum bandwidth commitment. Service shall allow Customers to "burst" up to the full capacity of the InSBET when needed. This service shall be provisioned in conjunction with a Customer owned router.

Bidder understands the Requirement and shall meet or exceed it? Yes __X__ No____

5.2.5.2.1 InSBEP Minimum Bandwidth Commitment

Contractor shall provide InSBEP Minimum Bandwidth Commitment port configuration that allows Customers to select a monthly minimum bandwidth commitment as described in Table 5.2.5.2.a.

Bidder understands the Requirement and shall meet or exceed it? Yes __X_ No

5.2.5.2.2 InSBEP Additional Incremental Usage Charge for Sustained Usage

Contractor may charge an incremental usage charge for sustained usage above the minimum bandwidth commitment speed identified.

Contractor shall calculate sustained usage as follows:

- Poll Access Router every five (5) minutes and collect two (2) readings (average Octets in and Octets out over the five (5) minute period);
- 2. Both averages become data points (a total of 17,280 in a 30 day bill cycle) that are tracked over the Customer's monthly billing cycle;
- 3. All 17,280 data points are ranked in ascending order;
- 4. Discard the highest five (5) percentiles (or 864 measurements in a 30 day bill cycle); and
- 5. The remaining ninety-fifth percentile is the Sustained Usage value for billing purposes.

Bidder understands the Requirement and shall meet or exceed it? Yes _	X
No	

Table 5.2.5.2.a – InSBEP Minimum Bandwidth Commitment and Incremental Usage Charge for InSBET 100-Base-TX 2 Mbps through 1000-Base-SX\LX 1000 Mbps Ethernet Transport (NOT to be provisioned with InSBET 10G-Base-LSR 10,000 Mbps Ethernet Transport - see Table 5.2.5.2.b)

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier	
1	InSBEP Minimum Bandwidth Commitment Ethernet 2 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504001	
	Bidder's Product Description	on:				
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban ate of 2 Mbps.	the spe	cific ac	cess	
2	InSBEP Additional Incremental Usage Charge over 2 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504002	
	Bidder's Product Description	on:		•		
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth	
3	InSBEP Minimum Bandwidth Commitment Ethernet 3 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504003	
	Bidder's Product Description	on:				
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 3 Mbps.					
4	InSBEP Additional Incremental Usage Charge over 3 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504004	
	Bidder's Product Description	on:	1			
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth	

	Feature Name	Feature Description	Mee	lder ts or eds? N	Bidder's Product Identifier		
5	InSBEP Minimum Bandwidth Commitment Ethernet 4 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504005		
	Bidder's Product Description	on:					
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based or oduct is offered. The maximum UNI ban ate of 4 Mbps.	n the s _i	pecific a	access		
6	InSBEP Additional Incremental Usage Charge over 4 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504006		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth		
7	InSBEP Minimum Bandwidth Commitment Ethernet 5 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504007		
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based of oduct is offered. The maximum UNI ban	n the s _i	pecific a	access		
8	InSBEP Additional Incremental Usage Charge over 5 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504008		
	Bidder's Product Description: Incremental usage charge per Mbps for sustained usage above the minimum bandwidth commitment of 5Mbps and calculated per the formula in section 5.2.5.2.2						
9	InSBEP Minimum Bandwidth Commitment Ethernet 6 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504009		
	Bidder's Product Description	on:					
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based of oduct is offered. The maximum UNI ban ate of 6 Mbps.	n the s _i	pecific a	access		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
10	InSBEP Additional Incremental Usage Charge over 6 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504010		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth		
11	InSBEP Minimum Bandwidth Commitment Ethernet 7 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504011		
	Bidder's Product Description	on:		•			
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 7 Mbps.						
12	InSBEP Additional Incremental Usage Charge over 7 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504012		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth		
13	InSBEP Minimum Bandwidth Commitment Ethernet 8 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504013		
	Bidder's Product Description	on:					
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 8 Mbps.						
14	InSBEP Additional Incremental Usage Charge over 8 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504014		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
15	InSBEP Minimum Bandwidth Commitment Ethernet 9 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504015		
	Bidder's Product Description	on:					
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based of oduct is offered. The maximum UNI ban ate of 9 Mbps.	n the s _i	pecific a	access		
16	InSBEP Additional Incremental Usage Charge over 9 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504016		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth		
17	InSBEP Minimum Bandwidth Commitment Ethernet 10 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504017		
	Bidder's Product Description: We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 10 Mbps.						
18	InSBEP Additional Incremental Usage Charge over 10 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504018		
		on: ge per Mbps for sustained usage above s and calculated per the formula in sectio			bandwidth		
19	InSBEP Minimum Bandwidth Commitment Ethernet 15 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504019		
	Bidder's Product Description	on:		•			
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based or oduct is offered. The maximum UNI ban ate of 15 Mbps.	n the s _i	pecific a	access		

	Feature Name	Feature Description	Mee	Bidder Meets or Bidder's xceeds? Produc Y N Identifie			
20	InSBEP Additional Incremental Usage Charge over 15 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504020		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth		
21	InSBEP Minimum Bandwidth Commitment Ethernet 20 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504021		
	Bidder's Product Description	on:					
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 20 Mbps.						
22	InSBEP Additional Incremental Usage Charge over 20 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504022		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above s and calculated per the formula in sectio			bandwidth		
23	InSBEP Minimum Bandwidth Commitment Ethernet 25 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504023		
	Bidder's Product Description	on:					
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 25 Mbps.						
24	InSBEP Additional Incremental Usage Charge over 25 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504024		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth		

	Feature Name	Feature Description	Mee	lder ts or eds? N	Bidder's Product Identifier
25	InSBEP Minimum Bandwidth Commitment Ethernet 30 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504025
	Bidder's Product Description	on:			
	The electronics may cha	s on Ethernet dedicated or distribution rin ange based on the specific access metho m UNI bandwidth is set to 100 Mbps with	od on v	vhich th	e product
26	InSBEP Additional Incremental Usage Charge over 30 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504026
	Bidder's Product Description	on:			
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth
27	InSBEP Minimum Bandwidth Commitment Ethernet 35 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504027
	Bidder's Product Description We will provide services	on: s on Ethernet, dedicated Ethernet, or pro	tected	Etherne	et fiber
	optics where available.	The electronics may change based on a coduct is offered. The maximum UNI ban	the spe	ecific ac	cess
28	InSBEP Additional Incremental Usage Charge over 35 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504028
	Bidder's Product Description	on:			
		ge per Mbps for sustained usage above s and calculated per the formula in sectio			bandwidth
29	InSBEP Minimum Bandwidth Commitment Ethernet 40 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504029
	Bidder's Product Description	on:			
	The electronics may cha	s on Ethernet dedicated or distribution ring ange based on the specific access metho m UNI bandwidth is set to 100 Mbps with	od on v	vhich th	e product

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier	
30	InSBEP Additional Incremental Usage Charge over 40 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504030	
	Bidder's Product Description	on:				
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth	
31	InSBEP Minimum Bandwidth Commitment Ethernet 45 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504031	
	Bidder's Product Description	on:				
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 45 Mbps.					
32	InSBEP Additional Incremental Usage Charge over 45 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504032	
	Bidder's Product Description	on:				
		ge per Mbps for sustained usage above s and calculated per the formula in sectio			bandwidth	
33	InSBEP Minimum Bandwidth Commitment Ethernet 50 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504033	
	Bidder's Product Description	on:			1	
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 50 Mbps.					
34	InSBEP Additional Incremental Usage Charge over 50 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504034	
	Bidder's Product Description	on:				
	· ·	ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth	

	Feature Name	Feature Description	Mee	lder ts or eds? N	Bidder's Product Identifier
35	InSBEP Minimum Bandwidth Commitment Ethernet 60 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504035
	Bidder's Product Description	on:			
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on oduct is offered. The maximum UNI ban ate of 60 Mbps.	the spe	cific ac	cess
36	InSBEP Additional Incremental Usage Charge over 60 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504036
	Bidder's Product Description	on:		•	
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth
37	InSBEP Minimum Bandwidth Commitment Ethernet 70 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504037
	Bidder's Product Description	on:			
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on oduct is offered. The maximum UNI ban ate of 70 Mbps.	the spe	cific ac	cess
38	InSBEP Additional Incremental Usage Charge over 70 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504038
	Bidder's Product Description	on:			
		ge per Mbps for sustained usage above s and calculated per the formula in sectio			bandwidth
39	InSBEP Minimum Bandwidth Commitment Ethernet 80 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504039
	Bidder's Product Description	on:			
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on oduct is offered. The maximum UNI ban ate of 80 Mbps.	the spe	cific ac	cess

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
40	InSBEP Additional Incremental Usage Charge over 80 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504040		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth		
41	InSBEP Minimum Bandwidth Commitment Ethernet 90 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504041		
	Bidder's Product Description	on:					
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 90 Mbps.						
42	InSBEP Additional Incremental Usage Charge over 90 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504042		
	Bidder's Product Description	on:			1		
		ge per Mbps for sustained usage above s and calculated per the formula in sectio			bandwidth		
43	InSBEP Minimum Bandwidth Commitment Ethernet 100 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504043		
	Bidder's Product Description	on:		I			
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1000 Mbps with a minimum rate of 100 Mbps.						
44	InSBEP Additional Incremental Usage Charge over 100 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504044		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth		

	Feature Name	Feature Description	Mee	lder ts or eds? N	Bidder's Product Identifier
45	InSBEP Minimum Bandwidth Commitment Ethernet 120 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504045
	Bidder's Product Description	on:			
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on oduct is offered. The maximum UNI ban ate of 120 Mbps.	the spe	cific ac	cess
46	InSBEP Additional Incremental Usage Charge over 120 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504046
	Bidder's Product Description	on:	•	•	
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth
47	InSBEP Minimum Bandwidth Commitment Ethernet 144 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504047
	Bidder's Product Description	on:			
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on oduct is offered. The maximum UNI ban ate of 144 Mbps.	the spe	cific ac	cess
48	InSBEP Additional Incremental Usage Charge over 144 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504048
	Bidder's Product Description	on:		•	•
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth
49	InSBEP Minimum Bandwidth Commitment Ethernet 155 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504049
	Bidder's Product Description	on:			
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on oduct is offered. The maximum UNI ban ate of 155 Mbps.	the spe	cific ac	cess

	Feature Name	Feature Description	Mee	Bidder Meets or Bidder Exceeds? Product Y N Identific			
50	InSBEP Additional Incremental Usage Charge over 155 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504050		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth		
51	InSBEP Minimum Bandwidth Commitment Ethernet 200 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504051		
	Bidder's Product Description	on:					
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1000 Mbps with a minimum rate of 200 Mbps.						
52	InSBEP Additional Incremental Usage Charge over 200 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504052		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth		
53	InSBEP Minimum Bandwidth Commitment Ethernet 250 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504053		
	Bidder's Product Description	on:					
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1000 Mbps with a minimum rate of 250 Mbps.						
54	InSBEP Additional Incremental Usage Charge over 250 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504054		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth		

	Feature Name	Feature Description	Mee	lder ts or eds? N	Bidder's Product Identifier
55	InSBEP Minimum Bandwidth Commitment Ethernet 300 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504055
	Bidder's Product Description	on:			
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban ate of 300 Mbps.	the spe	ecific ac	cess
56	InSBEP Additional Incremental Usage Charge over 300 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504056
	Bidder's Product Description	on:			
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth
57	InSBEP Minimum Bandwidth Commitment Ethernet 350 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504057
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban	the spe	ecific ac	cess
58	InSBEP Additional Incremental Usage Charge over 350 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504058
		on: ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth
59	InSBEP Minimum Bandwidth Commitment Ethernet 400 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504059
	Bidder's Product Description	on:			
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban ate of 400 Mbps.	the spe	ecific ac	cess

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier	
60	InSBEP Additional Incremental Usage Charge over 400 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504060	
	Bidder's Product Description	on:				
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth	
61	InSBEP Minimum Bandwidth Commitment Ethernet 450 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504061	
	Bidder's Product Description	on:				
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1000 Mbps with a minimum rate of 450 Mbps.					
62	InSBEP Additional Incremental Usage Charge over 450 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504062	
	Bidder's Product Description	on:	L	L		
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth	
63	InSBEP Minimum Bandwidth Commitment Ethernet 500 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504063	
	Bidder's Product Description	on:				
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1000 Mbps with a minimum rate of 500 Mbps.					
64	InSBEP Additional Incremental Usage Charge over 500 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504064	
	Bidder's Product Description	on:				
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth	

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier
65	InSBEP Minimum Bandwidth Commitment Ethernet 550 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504065
	Bidder's Product Description	on:			
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban ate of 550 Mbps.	the spe	ecific ac	cess
66	InSBEP Additional Incremental Usage Charge over 550 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504066
	Bidder's Product Description	on:			
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth
67	InSBEP Minimum Bandwidth Commitment Ethernet 600 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504067
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban	the spe	ecific ac	cess
68	InSBEP Additional Incremental Usage Charge over 600 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504068
		on: ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth
69	InSBEP Minimum Bandwidth Commitment Ethernet 622 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504069
	Bidder's Product Description	on:			
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban ate of 622 Mbps.	the spe	ecific ac	cess

	Feature Name	Feature Description	Mee	Bidder Meets or Bidder' Exceeds? Product Y N Identifie			
70	InSBEP Additional Incremental Usage Charge over 622 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504070		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth		
71	InSBEP Minimum Bandwidth Commitment Ethernet 700 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504071		
	Bidder's Product Description	on:					
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1000 Mbps with a minimum rate of 700 Mbps.						
72	InSBEP Additional Incremental Usage Charge over 700 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504072		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth		
73	InSBEP Minimum Bandwidth Commitment Ethernet 800 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504073		
	Bidder's Product Description	on:					
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1000 Mbps with a minimum rate of 800 Mbps.						
74	InSBEP Additional Incremental Usage Charge over 800 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504074		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier			
75	InSBEP Minimum Bandwidth Commitment Ethernet 900 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504075			
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1000 Mbps with a minimum rate of 900 Mbps.							
76	InSBEP Additional Incremental Usage Charge over 900 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504076			
	Bidder's Product Description: Incremental usage charge per Mbps for sustained usage above the minimum bandwidth commitment of 900 Mbps and calculated per the formula in section 5.2.5.2.2							
77	InSBEP Minimum Bandwidth Commitment Ethernet 1000 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		504077			
	Bidder's Product Description: We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 1,000 Mbps.							
78	InSBEP Additional Incremental Usage Charge over 1000 Mbps	Charge for bandwidth usage over minimum commitment.	Y		504078			
	Bidder's Product Description: Incremental usage charge per Mbps for sustained usage above the minimum bandwidth commitment of 1000 Mbps and calculated per the formula in section 5.2.5.2.2							

Table 5.2.5.2.b – 10G InSBEP Minimum Bandwidth Commitment and Incremental Usage Charge for InSBET 10G-Base-LSR 10,000 Mbps (to be provisioned with InSBET 10G-Base-LSR 10,000 Mbps Ethernet Transport)

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier				
1	10G InSBEP Minimum Bandwidth Commitment Ethernet 1500 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		505001				
	Bidder's Product Description:								
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 1,500 Mbps.								
2	10G InSBEP Additional Incremental Usage Charge over 1500 Mbps	Charge for bandwidth usage over minimum commitment.	Y		505002				
	Bidder's Product Description:								
	Incremental usage charge per Mbps for sustained usage above the minimum bandwidth commitment of 1500 Mbps and calculated per the formula in section 5.2.5.2.2								
3	10G InSBEP Minimum Bandwidth Commitment Ethernet 2000 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		505003				
	Bidder's Product Description:								
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 2,000 Mbps.								
4	10G InSBEP Additional Incremental Usage Charge over 2000 Mbps	Charge for bandwidth usage over minimum commitment.	Y		505004				
	Bidder's Product Description:								
	Incremental usage charge per Mbps for sustained usage above the minimum bandwidth commitment of 2000 Mbps and calculated per the formula in section 5.2.5.2.2								
5	10G InSBEP Minimum Bandwidth Commitment Ethernet 2500 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		505005				
	Bidder's Product Description:								
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 2,500 Mbps.								

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier	
6	10G InSBEP Additional Incremental Usage Charge over 2500 Mbps	Charge for bandwidth usage over minimum commitment.	Y		505006	
	Bidder's Product Description	on:				
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth	
7	10G InSBEP Minimum Bandwidth Commitment Ethernet 3000 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		505007	
	Bidder's Product Description	on:				
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 3,000 Mbps.					
8	10G InSBEP Additional Incremental Usage Charge over 3000 Mbps	Charge for bandwidth usage over minimum commitment.	Y		505008	
	Bidder's Product Description	on:	•			
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth	
9	10G InSBEP Minimum Bandwidth Commitment Ethernet 3500 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		505009	
	Bidder's Product Description	on:				
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 3,500 Mbps.					
10	10G InSBEP Additional Incremental Usage Charge over 3500 Mbps	Charge for bandwidth usage over minimum commitment.			505010	
	Bidder's Product Description	on:				
	Incremental usage charge per Mbps for sustained usage above the minimum bandwidth commitment of 3500 Mbps and calculated per the formula in section 5.2.5.2.2					

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier
11	10G InSBEP Minimum Bandwidth Commitment Ethernet 4000 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		505011
	Bidder's Product Description	on:			
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on oduct is offered. The maximum UNI ban ate of 4,000 Mbps.	the spe	cific ac	cess
12	10G InSBEP Additional Incremental Usage Charge over 4000 Mbps	Charge for bandwidth usage over minimum commitment.	Y		505012
	Bidder's Product Description	on:		•	
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth
13	10G InSBEP Minimum Bandwidth Commitment Ethernet 4500 Mbps	Ethernet minimum monthly bandwidth commitment charge.			505013
	Bidder's Product Description	on:			
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on oduct is offered. The maximum UNI ban ate of 4,500 Mbps.	the spe	cific ac	cess
14	10G InSBEP Additional Incremental Usage Charge over 4500 Mbps	Charge for bandwidth usage over minimum commitment.	Y		505014
	Bidder's Product Description	on:			
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth
15	10G InSBEP Minimum Bandwidth Commitment Ethernet 5000 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		505015
	Bidder's Product Description	on:			
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 5,000 Mbps.				

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier	
16	10G InSBEP Additional Incremental Usage Charge over 5000 Mbps	Charge for bandwidth usage over minimum commitment.	Y		505016	
	Bidder's Product Description	on:				
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth	
17	10G InSBEP Minimum Bandwidth Commitment Ethernet 5500 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		505017	
	Bidder's Product Description	on:				
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 5,500 Mbps.					
18	10G InSBEP Additional Incremental Usage Charge over 5500 Mbps	Charge for bandwidth usage over minimum commitment.	Y		505018	
	Bidder's Product Description	on:				
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth	
19	10G InSBEP Minimum Bandwidth Commitment Ethernet 6000 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		505019	
	Bidder's Product Description	on:				
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 6,000 Mbps.					
20	10G InSBEP Additional Incremental Usage Charge over 6000 Mbps	minimum commitment.		505020		
	Bidder's Product Description	on:				
	Incremental usage charge per Mbps for sustained usage above the minimum bandwidth commitment of 6000 Mbps and calculated per the formula in section 5.2.5.2.2					

	Feature Name	Feature Description	Mee	lder ts or eds? N	Bidder's Product Identifier	
21	10G InSBEP Minimum Bandwidth Commitment Ethernet 6500 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		505021	
	Bidder's Product Description	on:				
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban ate of 6,500 Mbps.	the spe	ecific ac	cess	
22	10G InSBEP Additional Incremental Usage Charge over 6500 Mbps	Charge for bandwidth usage over minimum commitment.	Y		505022	
	Bidder's Product Description	on:				
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth	
23	10G InSBEP Minimum Bandwidth Commitment Ethernet 7000 Mbps				505023	
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban	the spe	ecific ac	cess	
24	10G InSBEP Additional Incremental Usage Charge over 7000 Mbps	Charge for bandwidth usage over minimum commitment.	Y		505024	
		ge per Mbps for sustained usage above			bandwidth	
		ops and calculated per the formula in sec		2.5.2.2		
25	10G InSBEP Minimum Bandwidth Commitment Ethernet 7500 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		505025	
	Bidder's Product Description	on:				
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 7,500 Mbps.					

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier	
26	10G InSBEP Additional Incremental Usage Charge over 7500 Mbps	Charge for bandwidth usage over minimum commitment.	Y		505026	
	Bidder's Product Description	on:				
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth	
27	10G InSBEP Minimum Bandwidth Commitment Ethernet 8000 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		505027	
	Bidder's Product Description	on:				
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 8,000 Mbps.					
28	10G InSBEP Additional Incremental Usage Charge over 8000 Mbps	Charge for bandwidth usage over minimum commitment.	Y		505028	
	Bidder's Product Description	on:				
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth	
29	10G InSBEP Minimum Bandwidth Commitment Ethernet 8500 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		505029	
	Bidder's Product Description	on:			1	
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 8,500 Mbps.					
30	10G InSBEP Additional Incremental Usage Charge over 8500 Mbps	minimum commitment.		505030		
	Bidder's Product Description	on:				
	Incremental usage charge per Mbps for sustained usage above the minimum bandwidth commitment of 8500 Mbps and calculated per the formula in section 5.2.5.2.2					

	Feature Name	Feature Description	Mee	lder ts or eds? N	Bidder's Product Identifier
31	10G InSBEP Minimum Bandwidth Commitment Ethernet 9000 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		505031
	Bidder's Product Description	on:		•	
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban ate of 9,000 Mbps.	the spe	cific ac	cess
32	10G InSBEP Additional Incremental Usage Charge over 9000 Mbps	Charge for bandwidth usage over minimum commitment.	Y		505032
	Bidder's Product Description	on:			
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth
33	10G InSBEP Minimum Bandwidth Commitment Ethernet 9500 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		505033
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a	the spe	cific ac	cess
	Mbps with a minimum ra	oduct is offered. The maximum UNI banate of 9,500 Mbps.	iawiatri	is set t	0 10,000
34	10G InSBEP Additional Incremental Usage Charge over 9500 Mbps	Charge for bandwidth usage over minimum commitment.	Y		505034
	Bidder's Product Description	on:			
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth
35	10G InSBEP Minimum Bandwidth Commitment Ethernet 10000 Mbps	Ethernet minimum monthly bandwidth commitment charge.	Y		505035
	Bidder's Product Description	on:			
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 10,000 Mbps.				

5.2.5.3 Internet Sustained Bandwidth Ethernet Port with Managed Router Service (InSBEPM)

Contractor shall provide Internet Sustained Bandwidth Ethernet Port with Managed Router Service. Contractor shall provide a port configuration that allows Customers to select a monthly minimum bandwidth commitment. Customers then pay an additional incremental usage charge for sustained usage above the monthly minimum bandwidth commitment. Service shall allow Customers to "burst" up to the full capacity of the InSBET when needed.

The service shall include a Contractor owned, maintained and managed router. Bidder shall provide a description of the type of equipment, maintenance and management services that the Contractor will deploy to satisfy this requirement.

All Bidder equipment, tasks and services required for provisioning of the services described in Tables 5.2.5.3.a and 5.2.5.3.b will be included in the charges for the features/services listed in those tables unless specifically identified as not part of the mandatory service and proposed in Tables 5.2.5.3.c.

The Contactors managed router service shall include proactive Customer notification as identified in the Service Level Agreements.

Bidder understands the Requirement and shall meet or exceed it? YesX_	
No	
Description:	

Electric Lightwave will supply a router for each circuit that is ordered with a managed router. The physical CPE provided will have the following characteristics:

Access Type	Bandwidth	Access Interface	Customers Interface (NI)	CPU throughput	RAM
T1	128 to 1.544mbs	1xT1	10/100/1000base-T	30 Mbs	Amount to support all routing tables
(2) T1 to (8) T1	3.088 to 12.352mbs	2-8xT1	10/100/1000base-T	30 Mbs	Amount to support all routing tables
DS3	15 to 45mb	DS3	10/100/1000base-T	90 Mbs	Amount to support all routing tables

Ethernet	10 to 100mb	10/100/1000base- T	10/100/1000base-T	Configured to handle the maximum assess link.	Amount to support all routing tables
Ethernet	101 to 1000mb	10/100/1000base- T	10/100/1000base-T	Configured to handle the maximum assess link.	Amount to support all routing tables
Ethernet	1001 to 10,000mb	10/100/1000base- T or 10GBASE-xx	10/100/1000base-T or 10GBASE-xx	Configured to handle the maximum assess link.	Amount to support all routing tables
SONET	155mbs	OC-3 SONET	10/100/1000base-T or 10GBASE-xx (or direct SONET if needed)	Configured to handle the maximum assess link.	Amount to support all routing tables
SONET	620mbs	OC-12 SONET	10/100/1000base-T or 10GBASE-xx (or direct SONET if needed)	Configured to handle the maximum assess link.	Amount to support all routing tables
SONET	2480mbs	OC-48 SONET	10/100/1000base-T or 10GBASE-xx (or direct SONET if needed)	Configured to handle the maximum assess link.	Amount to support all routing tables

Each router will have a modem installed and attached to an analog telephone line for an alternate remote access. The routers will be configured by Electric Lightwave operations staff and will be monitored on a continual basis. Electric Lightwave will manage, maintain, configure, archive and upgrade a managed router as part of the service. The router remains the property of Electric Lightwave.

5.2.5.3.1 InSBEPM Minimum Bandwidth Commitment

Contractor shall provide InSBEPM Minimum Bandwidth Commitment port configuration that allows Customers to select a monthly minimum bandwidth commitment as described in Table 5.2.5.3. This service shall include a Contractor owned, maintained and managed router with service commitments as described in the Bidder's response to Section 5.2.5.3.

Bidder understands the Requirement and shall meet or exceed it? Yes __**X**__ No____

5.2.5.3.2 InSBEPM Additional Incremental Usage Charge for Sustained Usage

Contractor may charge an incremental usage charge for sustained usage above the minimum bandwidth commitment speed identified.

Contractor shall calculate Sustained usage as follows:

- Poll Access Router every 5 minutes and collect two (2) readings (average Octets in and Octets out over the five (5) minute period);
- Both averages become data points (a total of 17,280 in a 30 day bill cycle) that are tracked over the Customer's monthly billing cycle;
- 8. All 17,280 data points are ranked in ascending order;
- 9. Discard the top 5% (or 864 measurements in a 30 day bill cycle); and
- 10. The highest remaining data point is the Sustained Usage value for billing purposes.

Bidder understands the Requirement and shall meet or exceed it? Yes _	X
No	

Table 5.2.5.3.a – InSBEPM Minimum Bandwidth Commitment and Incremental Usage Charge for InSBET 100-Base-TX 2 Mbps through 1000 Mbps Ethernet Transport (NOT to be provisioned with InSBET 10G Ethernet Transport. See Table 5.2.5.3.b)

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier
1	InSBEPM Minimum Bandwidth Commitment Ethernet 2 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506001

Bidder's Product Description:

We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 2 Mbps.

An attached customer edge router with interface sized to the service request will be included.

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier	
2	InSBEPM Additional Incremental Usage Charge over 2 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.			506002	
	Bidder's Product Description	on:	•			
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth	
3	InSBEPM Minimum Bandwidth Commitment Ethernet 3 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506003	
	Bidder's Product Description	on:				
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on oduct is offered. The maximum UNI ban ate of 3 Mbps.	the spe	cific ac	cess	
	An attached customer e included.	dge router with interface sized to the ser	rvice re	quest v	vill be	
4	InSBEPM Additional Incremental Usage Charge over 3 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506004	
	Bidder's Product Description	on:				
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth	
5	InSBEPM Minimum Bandwidth Commitment Ethernet 4 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506005	
	Bidder's Product Description	on:		•		
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 4 Mbps.					
	An attached customer edge router with interface sized to the service request will be included.					
6	InSBEPM Additional Incremental Usage Charge over 4 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506006	
	Bidder's Product Description	on:	•	•		
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth	

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
7	InSBEPM Minimum Bandwidth Commitment Ethernet 5 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506007		
	Bidder's Product Description	on:	•	•			
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on oduct is offered. The maximum UNI ban ate of 5 Mbps.	the spe	cific ac	cess		
	An attached customer e included.	edge router with interface sized to the ser	rvice re	quest v	vill be		
8	InSBEPM Additional Incremental Usage Charge over 5 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506008		
	Bidder's Product Description	on:	•	•			
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth		
9	InSBEPM Minimum Bandwidth Commitment Ethernet 6 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506009		
	Bidder's Product Description	on:	•	•			
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 6 Mbps.						
	An attached customer e included.	edge router with interface sized to the ser	rvice re	quest v	vill be		
10	InSBEPM Additional Incremental Usage Charge over 6 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506010		
		on: ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
11	InSBEPM Minimum Bandwidth Commitment Ethernet 7 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506011		
	Bidder's Product Description	on:					
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 7 Mbps.						
	An attached customer e included.	dge router with interface sized to the ser	vice re	quest v	vill be		
12	InSBEPM Additional Incremental Usage Charge over 7 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506012		
	Bidder's Product Description	on:					
	Incremental usage charge per Mbps for sustained usage above the minimum bandwidth commitment of 7 Mbps and calculated per the formula in section 5.2.5.3.2						
13	InSBEPM Minimum Bandwidth Commitment Ethernet 8 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506013		
	Bidder's Product Description	on:		•			
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 8 Mbps.						
	An attached customer e included.	dge router with interface sized to the ser	vice re	quest v	vill be		
14	InSBEPM Additional Incremental Usage Charge over 8 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506014		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
15	InSBEPM Minimum Bandwidth Commitment Ethernet 9 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506015		
	Bidder's Product Description	on:					
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban ate of 9 Mbps.	the spe	cific ac	cess		
	An attached customer e included.	dge router with interface sized to the ser	rvice re	quest v	vill be		
16	InSBEPM Additional Incremental Usage Charge over 9 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506016		
	Bidder's Product Description	on:		•			
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth		
17	InSBEPM Minimum Bandwidth Commitment Ethernet 10 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506017		
	Bidder's Product Description	on:		•			
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 10 Mbps.						
	An attached customer edge router with interface sized to the service request will be included.						
18	InSBEPM Additional Incremental Usage Charge over 10 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506018		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
19	InSBEPM Minimum Bandwidth Commitment Ethernet 15 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506019		
	Bidder's Product Description	on:					
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban ate of 15 Mbps.	the spe	cific ac	cess		
	An attached customer e included.	dge router with interface sized to the ser	vice re	quest v	vill be		
20	InSBEPM Additional Incremental Usage Charge over 15 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506020		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above a and calculated per the formula in section			bandwidth		
21	InSBEPM Minimum Bandwidth Commitment Ethernet 20 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506021		
	Bidder's Product Description	on:		l			
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 20 Mbps.						
	An attached customer e included.	dge router with interface sized to the ser	rvice re	quest v	vill be		
22	InSBEPM Additional Incremental Usage Charge over 20 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506022		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
23	InSBEPM Minimum Bandwidth Commitment Ethernet 25 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506023		
	Bidder's Product Description	on:			1		
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on oduct is offered. The maximum UNI ban ate of 25 Mbps.	the spe	cific ac	cess		
	An attached customer e included.	dge router with interface sized to the ser	vice re	quest v	vill be		
24	InSBEPM Additional Incremental Usage Charge over 25 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506024		
	Bidder's Product Description	on:	•				
		ge per Mbps for sustained usage above s and calculated per the formula in section			bandwidth		
25	InSBEPM Minimum Bandwidth Commitment Ethernet 30 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506025		
	Bidder's Product Description	on:					
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 30 Mbps.						
	An attached customer e included.	dge router with interface sized to the ser	rvice re	quest v	vill be		
26	InSBEPM Additional Incremental Usage Charge over 30 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506026		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
27	InSBEPM Minimum Bandwidth Commitment Ethernet 35 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506027		
	Bidder's Product Description	on:					
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban ate of 35 Mbps.	the spe	ecific ac	cess		
	An attached customer e included.	dge router with interface sized to the ser	rvice re	quest v	vill be		
28	InSBEPM Additional Incremental Usage Charge over 35 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506028		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth		
29	InSBEPM Minimum Bandwidth Commitment Ethernet 40 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506029		
	Bidder's Product Description	on:	I				
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 40 Mbps.						
	An attached customer e included.	edge router with interface sized to the ser	rvice re	quest v	vill be		
30	InSBEPM Additional Incremental Usage Charge over 40 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506030		
		on: ge per Mbps for sustained usage above s and calculated per the formula in sectio			bandwidth		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
31	InSBEPM Minimum Bandwidth Commitment Ethernet 45 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506031		
	Bidder's Product Description	on:					
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on oduct is offered. The maximum UNI ban ate of 45 Mbps.	the spe	cific ac	cess		
	An attached customer e included.	dge router with interface sized to the ser	rvice re	quest v	vill be		
32	InSBEPM Additional Incremental Usage Charge over 45 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Υ		506032		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above s and calculated per the formula in section			bandwidth		
33	InSBEPM Minimum Bandwidth Commitment Ethernet 50 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506033		
	Bidder's Product Description	on:	•	•			
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 50 Mbps.						
	An attached customer e included.	edge router with interface sized to the ser	rvice re	quest v	vill be		
34	InSBEPM Additional Incremental Usage Charge over 50 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506034		
	Bidder's Product Description						
		ge per Mbps for sustained usage above s and calculated per the formula in section			bandwidth		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
35	InSBEPM Minimum Bandwidth Commitment Ethernet 60 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506035		
	Bidder's Product Description	on:					
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on oduct is offered. The maximum UNI ban ate of 60 Mbps.	the spe	cific ac	cess		
	An attached customer e included.	dge router with interface sized to the ser	rvice re	quest v	vill be		
36	InSBEPM Additional Incremental Usage Charge over 60 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Υ		506036		
	Bidder's Product Description	on:	•	•			
		ge per Mbps for sustained usage above s and calculated per the formula in section			bandwidth		
37	InSBEPM Minimum Bandwidth Commitment Ethernet 70 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506037		
	Bidder's Product Description	on:					
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 70 Mbps.						
	An attached customer edge router with interface sized to the service request will be included.						
38	InSBEPM Additional Incremental Usage Charge over 70 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506038		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
39	InSBEPM Minimum Bandwidth Commitment Ethernet 80 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506039		
	Bidder's Product Description	on:		•			
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 80 Mbps.						
	An attached customer e included.	dge router with interface sized to the ser	vice re	quest v	vill be		
40	InSBEPM Additional Incremental Usage Charge over 80 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506040		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth		
41	InSBEPM Minimum Bandwidth Commitment Ethernet 90 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506041		
	Bidder's Product Description	on:		l	l		
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 100 Mbps with a minimum rate of 90 Mbps.						
	An attached customer e included.	dge router with interface sized to the ser	vice re	quest v	vill be		
42	InSBEPM Additional Incremental Usage Charge over 90 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506042		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above and calculated per the formula in section			bandwidth		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
43	InSBEPM Minimum Bandwidth Commitment Ethernet 100 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506043		
	Bidder's Product Description: We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1,000 Mbps with a minimum rate of 100 Mbps. An attached customer edge router with interface sized to the service request will be						
44	InSBEPM Additional Incremental Usage Charge over 100 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506044		
		on: ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth		
45	InSBEPM Minimum Bandwidth Commitment Ethernet 120 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506045		
	Bidder's Product Description: We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1,000 Mbps with a minimum rate of 120 Mbps. An attached customer edge router with interface sized to the service request will be included.						
46	InSBEPM Additional Incremental Usage Charge over 120 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506046		
		on: ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
47	InSBEPM Minimum Bandwidth Commitment Ethernet 144 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506047		
	Bidder's Product Description: We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1,000 Mbps with a minimum rate of 144 Mbps.						
	An attached customer e included.	dge router with interface sized to the ser	rvice re	quest v	vill be		
48	InSBEPM Additional Incremental Usage Charge over 144 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506048		
		on: ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth		
49	InSBEPM Minimum Bandwidth Commitment Ethernet 155 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506049		
	Bidder's Product Description: We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1,000 Mbps with a minimum rate of 155 Mbps. An attached customer edge router with interface sized to the service request will be included.						
50	InSBEPM Additional Incremental Usage Charge over 155 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506050		
		on: ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
51	InSBEPM Minimum Bandwidth Commitment Ethernet 200 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506051		
	Bidder's Product Description	on:					
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban ate of 200 Mbps.	the spe	ecific ac	cess		
	An attached customer e included.	dge router with interface sized to the ser	rvice re	quest v	vill be		
52	InSBEPM Additional Incremental Usage Charge over 200 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506052		
	Bidder's Product Description	on:					
	Incremental usage charge per Mbps for sustained usage above the minimum bandwidth commitment of 200 Mbps and calculated per the formula in section 5.2.5.3.2						
53	InSBEPM Minimum Bandwidth Commitment Ethernet 250 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506053		
	Bidder's Product Description	on:					
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1,000 Mbps with a minimum rate of 250 Mbps.						
	An attached customer edge router with interface sized to the service request will be included.						
54	InSBEPM Additional Incremental Usage Charge over 250 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506054		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier	
55	InSBEPM Minimum Bandwidth Commitment Ethernet 300 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506055	
	Bidder's Product Description	on:				
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1,000 Mbps with a minimum rate of 300 Mbps.					
	An attached customer e included.	dge router with interface sized to the ser	vice re	quest v	vill be	
56	InSBEPM Additional Incremental Usage Charge over 300 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506056	
	Bidder's Product Description	on:	•			
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth	
57	InSBEPM Minimum Bandwidth Commitment Ethernet 350 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506057	
	Bidder's Product Description	on:		l	l	
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban ate of 350 Mbps.	the spe	cific ac	cess	
	An attached customer edge router with interface sized to the service request will be included.					
58	InSBEPM Additional Incremental Usage Charge over 350 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506058	
	Bidder's Product Description	on:				
	•	ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth	

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier
59	InSBEPM Minimum Bandwidth Commitment Ethernet 400 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506059
	Bidder's Product Description	on:			
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on oduct is offered. The maximum UNI ban ate of 400 Mbps.	the spe	cific ac	cess
	An attached customer e included.	dge router with interface sized to the ser	rvice re	quest v	vill be
60	InSBEPM Additional Incremental Usage Charge over 400 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506060
	Bidder's Product Description	on:		•	
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth
61	InSBEPM Minimum Bandwidth Commitment Ethernet 450 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506061
	Bidder's Product Description	on:	l	•	
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on oduct is offered. The maximum UNI ban ate of 450 Mbps.	the spe	cific ac	cess
	An attached customer e included.	edge router with interface sized to the ser	rvice re	quest v	vill be
62	InSBEPM Additional Incremental Usage Charge over 450 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506062
	Bidder's Product Description	on:		•	
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
63	InSBEPM Minimum Bandwidth Commitment Ethernet 500 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506063		
	Bidder's Product Description	on:					
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1,000 Mbps with a minimum rate of 500 Mbps.						
	An attached customer e included.	dge router with interface sized to the ser	rvice re	quest v	vill be		
64	InSBEPM Additional Incremental Usage Charge over 500 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506064		
	Bidder's Product Description	on:	•	•			
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth		
65	InSBEPM Minimum Bandwidth Commitment Ethernet 550 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506065		
	Bidder's Product Description	on:	•	•			
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1,000 Mbps with a minimum rate of 550 Mbps.						
	An attached customer edge router with interface sized to the service request will be included.						
66	InSBEPM Additional Incremental Usage Charge over 550 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506066		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
67	InSBEPM Minimum Bandwidth Commitment Ethernet 600 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506067		
	Bidder's Product Description: We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access						
	Mbps with a minimum re	oduct is offered. The maximum UNI banate of 600 Mbps. Endge router with interface sized to the ser			·		
68	InSBEPM Additional Incremental Usage Charge over 600 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506068		
		on: ge per Mbps for sustained usage above os and calculated per the formula in secti			bandwidth		
69	InSBEPM Minimum Bandwidth Commitment Ethernet 622 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506069		
	Bidder's Product Description: We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1,000 Mbps with a minimum rate of 622 Mbps. An attached customer edge router with interface sized to the service request will be included.						
70	InSBEPM Additional Incremental Usage Charge over 622 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506070		
		on: ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
71	InSBEPM Minimum Bandwidth Commitment Ethernet 700 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506071		
	Bidder's Product Description	on:					
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban ate of 700 Mbps.	the spe	ecific ac	cess		
	An attached customer e included.	dge router with interface sized to the ser	vice re	quest v	vill be		
72	InSBEPM Additional Incremental Usage Charge over 700 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506072		
	Bidder's Product Description	on:		•			
	Incremental usage charge per Mbps for sustained usage above the minimum bandwidth commitment of 700 Mbps and calculated per the formula in section 5.2.5.3.2						
73	InSBEPM Minimum Bandwidth Commitment Ethernet 800 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506073		
	Bidder's Product Description	on:					
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 1,000 Mbps with a minimum rate of 800 Mbps.						
	An attached customer e included.	dge router with interface sized to the ser	vice re	quest v	vill be		
74	InSBEPM Additional Incremental Usage Charge over 800 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506074		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier
75	InSBEPM Minimum Bandwidth Commitment Ethernet 900 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506075
	Bidder's Product Description	on:			
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on oduct is offered. The maximum UNI ban ate of 900 Mbps.	the spe	cific ac	cess
	An attached customer e included.	dge router with interface sized to the se	rvice re	quest v	vill be
76	InSBEPM Additional Incremental Usage Charge over 900 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506076
	Bidder's Product Description	on:	l	l	
		ge per Mbps for sustained usage above os and calculated per the formula in sect			bandwidth
77	InSBEPM Minimum Bandwidth Commitment Ethernet 1000 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		506077
	Bidder's Product Description	on:		•	
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on oduct is offered. The maximum UNI ban ate of 1,000 Mbps.	the spe	cific ac	cess
	An attached customer e included.	edge router with interface sized to the ser	rvice re	quest v	vill be
78	InSBEPM Additional Incremental Usage Charge over 1000 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		506078
	Bidder's Product Description	on:			
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth

Table 5.2.5.3.b - InSBEPM Minimum Bandwidth Commitment and Incremental Usage

Charge 10G (to be provisioned with InSBET 10G Ethernet Transport)

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier	
1	InSBEPM Minimum Bandwidth Commitment Ethernet 1500 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		507001	
	Bidder's Product Description	on:				
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 1,500 Mbps.					
	An attached customer e included.	dge router with interface sized to the ser	rvice re	quest v	vill be	
2	InSBEP Additional Incremental Usage Charge over 1500 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		507002	
	Bidder's Product Description	on:		•		
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth	
3	InSBEPM Minimum Bandwidth Commitment Ethernet 2000 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		507003	
	Bidder's Product Description	on:			l	
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban ate of 2,000 Mbps.	the spe	ecific ac	cess	
	An attached customer e included.	dge router with interface sized to the ser	rvice re	quest v	vill be	
4	InSBEP Additional Incremental Usage Charge over 2000 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		507004	
	Bidder's Product Description	on:				
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth	

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
5	InSBEPM Minimum Bandwidth Commitment Ethernet 2500 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		507005		
	Bidder's Product Description	on:					
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 2,500 Mbps.						
	An attached customer e included.	dge router with interface sized to the ser	rvice re	quest v	vill be		
6	InSBEP Additional Incremental Usage Charge over 2500 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		507006		
	Bidder's Product Description	on:	•	•			
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth		
7	InSBEPM Minimum Bandwidth Commitment Ethernet 3000 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		507007		
	Bidder's Product Description	on:		•			
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban ate of 3,000 Mbps.	the spe	ecific ac	cess		
	An attached customer e included.	edge router with interface sized to the ser	rvice re	quest v	vill be		
8	InSBEP Additional Incremental Usage Charge over 3000 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		507008		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier	
9	InSBEPM Minimum Bandwidth Commitment Ethernet 3500 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		507009	
	Bidder's Product Description	on:				
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 3,500 Mbps.					
	included.	edge router with interface sized to the ser	vice re	quest v	viii be	
10	InSBEP Additional Incremental Usage Charge over 3500 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Υ		507010	
	Bidder's Product Description	on:	•			
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth	
11	InSBEPM Minimum Bandwidth Commitment Ethernet 4000 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		507011	
	Bidder's Product Description	on:	l	ı	1	
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on oduct is offered. The maximum UNI ban ate of 4,000 Mbps.	the spe	ecific ac	cess	
	An attached customer e included.	edge router with interface sized to the ser	rvice re	quest v	vill be	
12	InSBEP Additional Incremental Usage Charge over 4000 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		507012	
	Bidder's Product Description	on:				
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth	

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier	
13	InSBEPM Minimum Bandwidth Commitment Ethernet 4500 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		507013	
	Bidder's Product Description	on:				
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban ate of 4,500 Mbps.	the spe	ecific ac	cess	
	An attached customer e included.	dge router with interface sized to the ser	rvice re	quest v	vill be	
14	InSBEP Additional Incremental Usage Charge over 4500 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		507014	
	Bidder's Product Description	on:				
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth	
15	InSBEPM Minimum Bandwidth Commitment Ethernet 5000 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		507015	
	Bidder's Product Description	on:		•		
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban ate of 5,000 Mbps.	the spe	ecific ac	cess	
	An attached customer edge router with interface sized to the service request will be included.					
16	InSBEP Additional Incremental Usage Charge over 5000 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		507016	
		on: ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth	

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
17	InSBEPM Minimum Bandwidth Commitment Ethernet 5500 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		507017		
	Bidder's Product Description	on:		•			
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 5,500 Mbps.						
	An attached customer e included.	dge router with interface sized to the ser	vice re	quest v	vill be		
18	InSBEP Additional Incremental Usage Charge over 5500 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		507018		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth		
19	InSBEPM Minimum Bandwidth Commitment Ethernet 6000 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		507019		
	Bidder's Product Description	on:		I.	l		
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 6,000 Mbps.						
	An attached customer e included.	dge router with interface sized to the ser	rvice re	quest v	vill be		
20	InSBEP Additional Incremental Usage Charge over 6000 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		507020		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
21	InSBEPM Minimum Bandwidth Commitment Ethernet 6500 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Υ		507021		
	Bidder's Product Description	on:					
	optics where available.	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on oduct is offered. The maximum UNI ban ate of 6,500 Mbps.	the spe	cific ac	cess		
	An attached customer e included.	dge router with interface sized to the ser	rvice re	quest v	vill be		
22	InSBEP Additional Incremental Usage Charge over 6500 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Υ		507022		
	Bidder's Product Description	on:	•	•			
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth		
23	InSBEPM Minimum Bandwidth Commitment Ethernet 7000 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		507023		
	Bidder's Product Description	on:					
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 7,000 Mbps.						
	An attached customer edge router with interface sized to the service request will be included.						
24	InSBEP Additional Incremental Usage Charge over 7000 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		507024		
	Bidder's Product Description	on:					
		ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth		

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier				
25	InSBEPM Minimum Bandwidth Commitment Ethernet 7500 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		507025				
	Bidder's Product Description:								
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 7,500 Mbps.								
	An attached customer edge router with interface sized to the service request will be included.								
26	InSBEP Additional Incremental Usage Charge over 7500 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		507026				
	Bidder's Product Description:								
	Incremental usage charge per Mbps for sustained usage above the minimum bandwidth commitment of 7500 Mbps and calculated per the formula in section 5.2.5.3.2								
27	InSBEPM Minimum Bandwidth Commitment Ethernet 8000 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		507027				
	Bidder's Product Description:								
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 8,000 Mbps.								
	An attached customer edge router with interface sized to the service request will be included.								
28	InSBEP Additional Incremental Usage Charge over 8000 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		507028				
	Bidder's Product Description:								
	Incremental usage charge per Mbps for sustained usage above the minimum bandwidth commitment of 8000 Mbps and calculated per the formula in section 5.2.5.3.2								

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier				
29	InSBEPM Minimum Bandwidth Commitment Ethernet 8500 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		507029				
	Bidder's Product Description:								
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 8,500 Mbps.								
	An attached customer edge router with interface sized to the service request will be included.								
30	InSBEP Additional Incremental Usage Charge over 8500 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		507030				
	Bidder's Product Description:								
	Incremental usage charge per Mbps for sustained usage above the minimum bandwidth commitment of 8500 Mbps and calculated per the formula in section 5.2.5.3.2								
31	InSBEPM Minimum Bandwidth Commitment Ethernet 9000 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		507031				
	Bidder's Product Description:								
	We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 9,000 Mbps.								
	An attached customer edge router with interface sized to the service request will be included.								
32	InSBEP Additional Incremental Usage Charge over 9000 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.	Y		507032				
	Bidder's Product Description:								
	Incremental usage charge per Mbps for sustained usage above the minimum bandwidth commitment of 9000 Mbps and calculated per the formula in section 5.2.5.3.2								

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
33	InSBEPM Minimum Bandwidth Commitment Ethernet 9500 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		507033		
	Bidder's Product Description: We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available. The electronics may change based on the specific access method on which the product is offered. The maximum UNI bandwidth is set to 10,000 Mbps with a minimum rate of 9,500 Mbps. An attached customer edge router with interface sized to the service request will be included.						
34	InSBEP Additional Incremental Usage Charge over 9500 Mbps	Charge for bandwidth usage over Minimum Bandwidth Commitment.			507034		
		on: ge per Mbps for sustained usage above ops and calculated per the formula in sec			bandwidth		
35	InSBEPM Minimum Bandwidth Commitment Ethernet 10000 Mbps	Ethernet minimum monthly bandwidth commitment charge. Includes Contractor owned, managed and maintained router.	Y		507035		
	optics where available. method on which the pr Mbps with a minimum re	s on Ethernet, dedicated Ethernet, or pro The electronics may change based on a oduct is offered. The maximum UNI ban	the spe idwidth	ecific ac is set t	ccess to 10,000		

5.2.6 INTERNET SERVICE GEOGRAPHIC REQUIREMENTS

Bidder shall identify the locations where their InFRa, InFRaM, InSBEP or InSBEPM Internet Services are available in Table 5.2.6.a. By indicating "X" in the table below, Contractor commits to provide the services in the cities identified below. Commitment is subject to facility availability either through Contractor owned facilities or third-party agreements. Bidders may reference Table 5.2.6.a or Table 5.2.6.b in their Catalog A, Geographic Availability response. Bidders Catalog A language shall not conflict with the requirements described herein.

Table 5.2.6.a Internet Service Geographic Requirements

	Service Location	InFRa	InFRaM	InSBET/InSBEP	InSBET/InSBEPM
1	Adelanto				
2	Agoura Hills				
3	Alameda				
4	Albany				
5	Alhambra				
6	Aliso Viejo				
7	Alturas				
8	Amador				
9	American Canyon				
10	Anaheim				
11	Anderson				
12	Angels Camp				
13	Antioch				
14	Apple Valley				
15	Arcadia				
16	Arcata				
17	Arroyo Grande				

	Service Location	InFRa	InFRaM	InSBET/InSBEP	InSBET/InSBEPM
18	Artesia				
19	Arvin				
20	Atascadero				
21	Atherton				
22	Atwater				
23	Auburn				
24	Avalon				
25	Avenal				
26	Azusa				
27	Bakersfield				
28	Baldwin Park				
29	Banning				
30	Barstow				
31	Beaumont				
32	Bell				
33	Bell Gardens				
34	Bellflower				
35	Belmont				
36	Belvedere				
37	Benicia				
38	Berkeley				
39	Beverly Hills				
40	Big Bear Lake				
41	Biggs				
42	Bishop				
43	Blue Lake				
44	Blythe				

	Service Location	InFRa	InFRaM	InSBET/InSBEP	InSBET/InSBEPM
45	Bradbury				
46	Brawley				
47	Brea				
48	Brentwood				
49	Brisbane				
50	Buellton				
51	Buena Park				
52	Burbank				
53	Burlingame				
54	Calabasas				
55	Calexico				
56	California City				
57	Calimesa				
58	Calipatria				
59	Calistoga				
60	Camarillo				
61	Campbell				
62	Canyon Lake				
63	Capitola				
64	Carlsbad				
65	Carmel-By- The-Sea				
66	Carpentaria				
67	Carson				
68	Cathedral City				
69	Ceres				
70	Cerritos				

	Service Location	InFRa	InFRaM	InSBET/InSBEP	InSBET/InSBEPM
71	Chico				
72	Chino				
73	Chino Hills				
74	Chowchilla				
75	Chula Vista				
76	Citrus Heights	Х	Х	Х	Х
77	Claremont				
78	Clayton				
79	Clearlake				
80	Cloverdale				
81	Coachella				
82	Coalinga				
83	Colfax				
84	Colma				
85	Colton				
86	Colusa				
87	Commerce				
88	Compton				
89	Concord				
90	Corcoran				
91	Corning				
92	Corona				
93	Coronado				
94	Corte Madera				
95	Costa Mesa				
96	Cotati	Х	Х	Х	Х
97	Covina				

	Service Location	InFRa	InFRaM	InSBET/InSBEP	InSBET/InSBEPM
98	Crescent City				
99	Cudahy				
100	Culver City				
101	Cupertino				
102	Cypress				
103	Daly City				
104	Dana Point				
105	Danville				
106	Davis				
107	Del Mar				
108	Del Rey Oaks				
109	Delano				
110	Desert Hot Springs				
111	Diamond Bar				
112	Dinuba				
113	Dixon				
114	Dorris				
115	Dos Palos				
116	Downey				
117	Duarte				
118	Dublin				
119	Dunsmuir				
120	East Palo Alto				
121	El Cajon				
122	El Centro				
123	El Cerrito				

	Service				
	Location	InFRa	InFRaM	InSBET/InSBEP	InSBET/InSBEPM
124	El Monte				
125	El Paso De Robles				
126	El Segundo				
127	Elk Grove	Х	Х	Х	Х
128	Emeryville				
129	Encinitas				
130	Escalon				
131	Escondido				
132	Etna				
133	Eureka				
134	Exeter				
135	Fairfax				
136	Fairfield				
137	Farmersville				
138	Ferndale				
139	Fillmore				
140	Firebaugh				
141	Folsom	Х	Х	х	х
142	Fontana				
143	Fort Bragg				
144	Fort Jones				
145	Fortuna				
146					
147	Fountain Valley				
148	Fowler				
149	Fremont				

	Service Location	InFRa	InFRaM	InSBET/InSBEP	InSBET/InSBEPM
150	Fresno				
151	Fullerton				
152	Galt				
153	Garden Grove				
154	Gardena				
155	Gilroy				
156	Glendale				
157	Glendora				
158	Goleta				
159	Gonzales				
160	Grand Terrace				
161	Grass Valley				
162	Greenfield				
163	Gridley				
164	Grover Beach				
165	Guadalupe				
166	Gustine				
167	Half Moon Bay				
168	Hanford				
169	Hawaiian Gardens				
170	Hawthorne				
171	Hayward				
172	Healdsburg				
173	Hemet				
174	Hercules				
175	Hermosa Beach				

	Service Location	InFRa	InFRaM	InSBET/InSBEP	InSBET/InSBEPM
176	Hesperia				
177	Hidden Hills				
178	Highland				
179	Hillsborough				
180	Hollister				
181	Holtville				
182	Hughson				
183	Humboldt				
184	Huntington Beach				
185	Huntington Park				
186	Huron				
187	Imperial				
188	Imperial Beach				
189	Indian Wells				
190	Indio				
191	Industry				
192	Inglewood				
193	Inyo				
194	Ione				
195	Irvine				
196	Irwindale				
197	Isleton				
198	Jackson				
199	Kerman				
200	Kern				
201	King City				

	Service Location	InFRa	InFRaM	InSBET/InSBEP	InSBET/InSBEPM
202	Kings				
203	Kingsburg				
204	La Canada Flintridge				
205	La Habra				
206	La Habra Heights				
207	La Mesa				
208	La Mirada				
209	La Palma				
210	La Puente				
211	La Quinta				
212	La Verne				
213	Lafayette				
214	Laguna Beach				
215	Laguna Hills				
216	Laguna Niguel				
217	Laguna Woods				
218	Lake				
219	Lake Elsinore				
220	Lake Forest				
221	Lakeport				
222	Lakewood				
223	Lancaster				
224	Larkspur				
225	Lassen				
226	Lathrop				
227	Lawndale				

	Service Location	InFRa	InFRaM	InSBET/InSBEP	InSBET/InSBEPM
228	Lemon Grove				
229	Lemoore				
230	Lincoln				
231	Lindsay				
232	Live Oak				
233	Livermore				
234	Livingston				
235	Lodi				
236	Loma Linda				
237	Lomita				
238	Lompoc				
239	Long Beach				
240	Loomis				
241	Los Alamitos				
242	Los Altos				
243	Los Altos Hills				
244	Los Angeles				
245	Los Banos				
246	Los Gatos				
247	Loyalton				
248	Lynwood				
249	Madera				
250	Malibu				
251	Mammoth Lakes				
252	Manhattan Beach				
253	Manteca				

	Service Location	InFRa	InFRaM	InSBET/InSBEP	InSBET/InSBEPM
254	Maricopa				
255	Marina				
256	Martinez				
257	Marysville				
258	Maywood				
259	McFarland				
260	Mendota				
261	Menlo Park				
262	Merced				
263	Mill Valley				
264	Millbrae				
265	Milpitas	X	X	X	X
266	Mission Viejo				
267	Modesto				
268	Monrovia				
269	Montague				
270	Montclair				
271	Monte Sereno				
272	Montebello				
273	Monterey				
274	Monterey Park				
275	Moorpark				
276	Moraga				
277	Moreno Valley				
278	Morgan Hill				
279	Morro Bay				
280	Mount Shasta				

	Service Location	InFRa	InFRaM	InSBET/InSBEP	InSBET/InSBEPM
281	Mountain View				
282	Murrieta				
283	Napa				
284	National City				
285	Needles				
286	Nevada City				
287	Newark				
288	Newman				
289	Newport Beach				
290	Norco				
291	Norwalk				
292	Novato				
293	Oakdale				
294	Oakland	X	X	X	X
295	Oakley				
296	Oceanside				
297	Ojai				
298	Ontario				
299	Orange				
300	Orange Cove				
301	Orinda				
302	Orland				
303	Oroville				
304	Oxnard				
305	Pacific Grove				
306	Pacifica				

	Service Location	InFRa	InFRaM	InSBET/InSBEP	InSBET/InSBEPM
307	Palm Desert				
308	Palm Springs				
309	Palmdale				
310	Palo Alto	Х	Х	х	X
311	Palos Verdes Estates				
312	Paradise				
313	Paramount				
314	Parlier				
315	Pasadena				
316	Patterson				
317	Perris				
318	Petaluma	Х	Х	Х	х
319	Pico Rivera				
320	Piedmont				
321	Pinole				
322	Pismo Beach				
323	Pittsburg				
324	Placentia				
325	Placerville				
326	Pleasant Hill				
327	Pleasanton	X	X	Х	X
328	Plymouth				
329	Point Arena				
330	Pomona				
331	Port Hueneme				
332	Porterville				

	Service Location	InFRa	InFRaM	InSBET/InSBEP	InSBET/InSBEPM
333	Portola				
334	Portola Valley				
335	Poway				
336	Rancho Cordova	X	X	X	X
337	Rancho Cucamonga				
338	Rancho Mirage				
339	Rancho Palos Verdes				
340	Rancho Santa Margarita				
341	Red Bluff				
342	Redding				
343	Redlands				
344	Redondo Beach				
345	Redwood City				
346	Reedley				
347	Rialto				
348	Richmond				
349	Ridgecrest				
350	Rio Dell				
351	Rio Vista				
352	Ripon				
353	Riverbank				
354	Riverside				
355	Rocklin				

	Service				
	Location	InFRa	InFRaM	InSBET/InSBEP	InSBET/InSBEPM
356	Rohnert Park	X	X	Х	X
357	Rolling Hills				
358	Rolling Hills Estates				
359	Rosemead				
360	Roseville				
361	Ross				
362	Sacramento	X	X	X	X
363	Salinas				
364	San Anselmo				
365	San Bernardino				
366	San Bruno				
367	San Buenaventura				
368	San Carlos				
369	San Clemente				
370	San Diego				
371	San Dimas				
372	San Fernando				
373	San Francisco	X	X	Х	Х
374	San Gabriel				
375	San Jacinto				
376	San Joaquin				
377	San Jose	X	X	Х	X
378	San Juan Bautista				
379	San Juan Capistrano				

	Service Location	InFRa	InFRaM	InSBET/InSBEP	InSBET/InSBEPM
380	San Leandro				
381	San Luis Obispo				
382	San Marcos				
383	San Marino				
384	San Mateo				
385	San Pablo				
386	San Rafael	Х	Х	Х	х
387	San Ramon				
388	Sand City				
389	Sanger				
390	Santa Ana				
391	Santa Barbara				
392	Santa Clara	Х	Х	х	х
393	Santa Clarita				
394	Santa Cruz				
395	Santa Fe Springs				
396	Santa Maria				
397	Santa Monica				
398	Santa Paula				
399	Santa Rosa	Х	Х	Х	х
40 0	Santee				
401	Saratoga				
402	Sausalito				
403	Scotts Valley				
404	Seal Beach				

	Service Location	InFRa	InFRaM	InSBET/InSBEP	InSBET/InSBEPM
405	Seaside				
406	Sebastopol				
407	Selma				
408	Shafter				
409	Shasta Lake				
410	Sierra Madre				
411	Signal Hill				
412	Simi Valley				
413	Solana Beach				
414	Soledad				
415	Solvang				
416	Sonoma				
417	Sonora				
418	South El Monte				
419	South Gate				
420	South Lake Tahoe				
421	South Pasadena				
422	South San Francisco				
423	St Helena				
424	Stanton				
425	Stockton				
426	Suisun City				
427	Sunnyvale	Х	Х	Х	Х
428	Susanville				
429	Sutter Creek				

	Service Location	InFRa	InFRaM	InSBET/InSBEP	InSBET/InSBEPM
430	Taft				
431	Tehachapi				
432	Tehama				
433	Temecula				
434	Temple City				
435	Thousand Oaks				
436	Tiburon				
437	Torrance				
438	Tracy				
439	Trinidad				
440	Truckee				
441	Tulare				
442	Tulelake				
443	Turlock				
444	Tustin				
445	Twentynine Palms				
446	Ukiah				
447	Union City				
448	Upland				
449	Vacaville				
450	Vallejo				
451	Vernon				
452	Victorville				
453	Villa Park				
454	Visalia				
455	Vista				

	Service Location	InFRa	InFRaM	InSBET/InSBEP	InSBET/InSBEPM
456	Walnut				
457	Walnut Creek				
458	Wasco				
459	Waterford				
460	Watsonville				
461	Weed				
462	West Covina				
463	West Hollywood				
464	West Los Angeles				
465	West Sacramento	Х	X	Х	X
466	Westlake Village				
467	Westminster				
468	Westmorland				
469	Wheatland				
470	Whittier				
471	Williams				
472	Willits				
473	Willows				
474	Windsor				
475	Winters				
476	Woodlake				
477	Woodland				
478	Woodside				
479	Yorba Linda				
480	Yountville				

	Service Location	InFRa	InFRaM	InSBET/InSBEP	InSBET/InSBEPM
481	Yreka				
482	Yuba City				
483	Yucaipa				
484	Yucca Valley	_			

Bidder may identify additional locations in California where their InFRa, InFRaM, InSBEP or InSBEPM Internet Services are available either through Contractor owned facilities or third-party agreements in Table 5.2.6.b. Bidders shall list the product identifier for each location where the Contractor provides InFRa, InFraM, InSBEP or InSBEPM. By listing the service location, the Bidder commits to provide service in that specific location. Bidders may reference Table 5.2.6.a or Table 5.2.6.b in their Catalog A, Geographic Availability response. If Bidder is unable to identify all service areas within Tables 5.2.6.a and 5.2.6.b, Bidder shall provide additional information in the form of a coverage map that includes unincorporated areas.

Table 5.2.6.b Internet Service Additional Geographic Locations

	Service Location	InFRa	InFRaM	InSBET/ InSBEP	InSBET/ InSBEPM
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					

5.2.7 ADDITIONAL UNSOLICITED INTERNET SERVICES

5.2.7.1 Unsolicited Internet Services Product Descriptions

Bidder shall describe in detail the additional high-speed Internet access service(s) that will be provided under this Contract.

All Bidder equipment, tasks and services required for provisioning of the services shall be identified in Table 5.2.7.a.

Table 5.2.7.a - Additional Unsolicited Internet Services

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 3 MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507036

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

1

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 4.5 MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507037

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 5 MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507038

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

	Feature Name	Feature Description	Bidder's Product Identifier
	Cloud Firewall Service Plus: 6 MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507039

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 7.5MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507040

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 9MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507041

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 10MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507042

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 10.5MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507043

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 12MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507044

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 15MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507045

Bidder's Product Description:

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 20MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507046

Bidder's Product Description:

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 25MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507047

Bidder's Product Description:

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

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Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 30MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507048

Bidder's Product Description:

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 35MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507049

Bidder's Product Description:

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

03/09/2017

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 40MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507050

Bidder's Product Description:

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 45MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507051

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

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Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

03/09/2017

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 50MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507052

Bidder's Product Description:

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 55MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507053

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 60MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507054

Bidder's Product Description:

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 65MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507055

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 70MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507056

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 75MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507057

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 80MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507058

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 90MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507059

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 100MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507060

Bidder's Product Description:

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 150MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507061

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 200MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507062

Bidder's Product Description:

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 250MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507063

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 300MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507064

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 350MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507065

Bidder's Product Description:

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

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Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 400MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507066

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 450MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507067

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 500MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507068

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 550MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507069

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 600MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507070

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 650MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507071

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 700MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507072

Bidder's Product Description:

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 750MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507073

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 800MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507074

Bidder's Product Description:

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

03/09/2017

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 850MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507075

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

03/09/2017

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 900MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507076

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 950MB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507077

Bidder's Product Description:

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

03/09/2017

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Plus: 1GB	Application and port based firewall including network Anti-Virus, Anti-Spyware and URL Filtering.	507078

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 3MB	Application and port based firewall including network Anti-Virus, Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering.	507079

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 4.5MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507080

Electric Lightwave's Cloud Firewall Service (CFS) protects (business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

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Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 5MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507081

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 6MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507082

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

	Feature Name	Feature Description	Bidder's Product Identifier
48	Cloud Firewall Service Premium: 7.5MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507083

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

	Feature Name	Feature Description	Bidder's Product Identifier
	Cloud Firewall Service Premium: 9MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507084

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

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Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 10MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507085

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

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Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 10.5MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507086

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

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The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 12MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507087

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

52

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 15MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507088

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

53

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 20MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507089

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

54

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 25MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507090

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

55

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 30MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507091

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

56

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 35MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507092

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

57

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 40MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507093

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

58

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 45MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507094

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

59

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 50MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507095

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

60

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 55MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507096

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 60MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507097

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

62

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 65MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507098

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

63

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 70MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507099

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

64

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 75MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507100

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

65

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 80MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507101

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

66

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 90MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507102

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

67

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 100MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507103

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

68

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 150MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507104

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

69

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 200MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507105

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

70

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 250MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507106

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 300MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507107

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Hood moved ground

72

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 350MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507108

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

73

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 400MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507109

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

74

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 450MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507110

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

75

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 500MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507111

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

76

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 550MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507112

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

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77

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 600MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507113

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

78

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 650MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507114

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

79

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 700MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507115

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

80

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 750MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507116

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 800MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507117

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

82

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 850MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507118

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

83

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 900MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507119

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

84

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 950MB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507120

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

85

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Feature Name	Feature Description	Bidder's Product Identifier
Cloud Firewall Service Premium: 1GB	Application and port based firewall including network Anti-Virus , Anti-Spyware, URL Filtering, with Intrusion Detection System (IDS), Intrusion Protection System (IPS) and File Filtering	507121

Electric Lightwave's Cloud Firewall Service (CFS) protects business applications by guarding the perimeter of the network while providing inbound and outbound Internet access through a secure managed gateway. Our Cloud Firewall Service protects against unauthorized access to your network infrastructure, prohibits access to inappropriate web content, restricts downloads of infected files, and enables secure use of your network.

This next generation firewall appliance is located logically between your private network and the internet. It is physically located in one of Electric Lightwave's secure facilities and is fully redundant with multiple firewalls attached to core routers. The Cloud Firewall Service is based upon the industry leading Palo Alto Networks Next Generation Firewall platform. A secure web portal provides customer access to view and change firewall policies and features. Electric Lightwave's Network Operations Center monitors the firewalls 24x7x365 by a team of security experts.

Product Benefits:

86

Uses next generation firewall technology to identify and control applications and content, increase your organizations productivity through URL filtering and increase network security with Network Anti-Virus and Anti Spyware. Electric Lightwave's team of security experts keeps the firewall systems, virus and application definitions and other maintenance issues up to date freeing your IT staff to focus on more important projects.

Premium:

The premium offering adds Intrusion Detection and Protection (IDS/IPS) which is a requirement for any organization subject to Payment Card Industry (PCI) compliance standards. This includes a rich set of intrusion prevention features blocks known and unknown network and application-layer vulnerability exploits from compromising and damaging enterprise information resources. Vulnerability exploits, buffer overflows, and port scans are detected using proven threat detection and prevention (IPS) mechanisms. The intrusion prevention engine is supported by a team of seasoned signature developers at Palo Alto Networks, who are active in the threat prevention community, performing ongoing research and working closely with software vendors, both informally and formally, through programs such as the Microsoft Active Protections Program (MAPP).

Cloud Firewall Premium also adds File Filtering which controls the flow of a wide range of file types by looking deep within the payload to identify the file type (as opposed to looking only at the file extension) to determine if the transfer of the file is allowed by policy. File blocking by type can be implemented on a per application basis which can, for example, allow an organization to enable the use of specific webmail applications like Gmail but blocking a file attachment.

DDoS Mitigation from Electric Lightwave

	Feature Name	Feature Description	Bidder's Product Identifier
DDoS Mitigation 1.544 Mbps through over 10 Gbps		Distributed Denial of Service Mitigation (Reactive Feature) for a Internet bandwidths from 1.544 Mbps to over 10 Gbps	ledicated

			Bidder's Product
	Feature Name	Feature Description	Identifier

The DDoS Mitigation feature is used on your Electric Lightwave provided Managed Internet Service (MIS) as a network based feature for 1.544 Mbps through 10 Gbps MIS. The feature will protect your network from Distributed Denial of Service attacks from the Internet. Once purchased, Electric Lightwave will monitor your interface(s) and establish a shifting baseline of your normal network traffic. Establishing the complete baseline of your normal traffic requires 30 days, and is constantly updated. This baseline provides a fingerprint of your traffic before an attack occurs. This baseline is used to compare current traffic and will aid in determining the appropriate mitigating response.

DDoS Mitigation from Electric Lightwave is reactive in nature and is activated upon customer notification to our NOC. The reactive feature keeps the customer in control of which traffic is allowed, and which is classified as a DDoS attack; the customer alone decides when they believe they are under a cyber-attack. A mitigation event begins when Electric Lightwave responds to the trouble ticket opened by the customer. Electric Lightwave engineers will confirm that an attack is in progress, and Electric Lightwave will reroute customer traffic through our scrubbing center where the traffic will be filtered, leaving normal traffic flowing. Once the attack has stopped, a normalization period of 24 hours begins, during which your traffic is monitored for normal activity. A mitigation event ends following the 24-hour normalization period if the attack has not re-started and if normal traffic is flowing.

Feature Details:

- This is an optional feature. Electric Lightwave will mitigate DDoS attacks only for Internet bandwidth
 purchased from Electric Lightwave where a baseline has been established. The MIS and DDoS
 Mitigation bandwidth amounts must match.
- Electric Lightwave requires 30 days following the DDoS Mitigation feature installation to establish the customer's traffic baseline profile.
- Electric Lightwave requires a customer-provided list of potential IP target objects to establish the normal baseline traffic pattern. Electric Lightwave will provide a form to complete.
- The customer will need to open a trouble ticket with the Electric Lightwave NOC when they suspect a DDoS attack is in progress.
- Electric Lightwave will respond to the customer trouble ticket within 15 minutes from 8:00 am-5:00 pm Monday through Friday Pacific time (excluding holidays) and within 30 minutes at all other times
- Once an attack is identified, customer traffic will be rerouted to the Electric Lightwave scrubbing center only after customer approval is given.
- When the attack subsides and the 24-hour normalization period is complete, customer traffic will be routed back to the normal traffic flow at a time agreed upon by both parties.
- DDoS Mitigation process will employ any and all skills and tools available to determine the type of attack and the quickest way to isolate the customer's circuit from unwanted cyber-attacks.

Pricing: DDoS Mitigation has three distinct pricing elements:

- 1. A single monthly recurring charge (MRC) applies to establish the baseline traffic patterns per bandwidth monitored, and for the mitigations per month a customer would like to include (options include: up to 5 mitigations per month, up to 10 mitigations per month, up to 15 mitigations per month, up to 20 mitigations per month, over 20 mitigations per month, unlimited mitigations per month, and 0 mitigations per month, where a customer purchases the "Baseline Only" option, and then pays for each mitigation as needed.)
- 2. Customers may increase the number of mitigations per month at any time. Customers may decrease the number of mitigations per month once per calendar quarter. Changes result in a new MRC. No change charge applies to these changes.
- 3. If the number of mitigations exceeds the amount chosen by the customer in a given month, a permitigation charge will apply.

	Feature Name	Feature Description	Bidder's Product Identifier
DDoS	Mitigation – Bandwidth C	Options	
87	DDoS Mitigation for MIS Bandwidth: 1.5 – 12 Mbps Baseline Only	DDoS Mitigation for 1.5 – 12 Mbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507200
88	DDoS Mitigation for MIS Bandwidth: 1.5 – 12 Mbps Baseline plus up to 5 Mitigations per month	DDoS Mitigation for 1.5 – 12 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.	507201
89	DDoS Mitigation for MIS Bandwidth: 1.5 – 12 Mbps Baseline plus up to 10 Mitigations per month	DDoS Mitigation for 1.5 – 12 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.	507202
90	DDoS Mitigation for MIS Bandwidth: 1.5 – 12 Mbps Baseline plus up to 15 Mitigations per month	DDoS Mitigation for 1.5 – 12 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month.	507203
91	DDoS Mitigation for MIS Bandwidth: 1.5 – 12 Mbps Baseline plus up to 20 Mitigations per month	DDoS Mitigation for 1.5 – 12 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.	507204
92	DDoS Mitigation for MIS Bandwidth: 1.5 – 12 Mbps Baseline plus unlimited Mitigations per month	DDoS Mitigation for 1.5 – 12 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507205
93	DDoS Mitigation for MIS Bandwidth: 15 – 45 Mbps Baseline Only	DDoS Mitigation for 15 - 45 Mbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507206
94	DDoS Mitigation for MIS Bandwidth: 15 – 45 Mbps Baseline plus up to 5 Mitigations per month	DDoS Mitigation for 15 - 45 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.	507207
95	DDoS Mitigation for MIS Bandwidth: 15 – 45 Mbps Baseline plus up to 10 Mitigations per month	DDoS Mitigation for 15 - 45 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.	507208

	Feature Name	Feature Description	Bidder's Product Identifier
96	DDoS Mitigation for MIS Bandwidth: 15 – 45 Mbps Baseline plus up to 15 Mitigations per month	DDoS Mitigation for 15 - 45 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month.	507209
97	DDoS Mitigation for MIS Bandwidth: 15 – 45 Mbps Baseline plus up to 20 Mitigations per month	DDoS Mitigation for 15 - 45 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.	507210
98	DDoS Mitigation for MIS Bandwidth: 15 – 45 Mbps Baseline plus unlimited Mitigations per month	DDoS Mitigation for 15 - 45 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507211
99	DDoS Mitigation for MIS Bandwidth: 50 – 100 Mbps Baseline Only	DDoS Mitigation for 50 - 100 Mbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507212
100	DDoS Mitigation for MIS Bandwidth: 50 - 100 Mbps Baseline plus up to 5 Mitigations per month	DDoS Mitigation for 50 - 100 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.	507213
101	DDoS Mitigation for MIS Bandwidth: 50 - 100 Mbps Baseline plus up to 10 Mitigations per month	DDoS Mitigation for 50 - 100 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.	507214
102	DDoS Mitigation for MIS Bandwidth: 50 - 100 Mbps Baseline plus up to 15 Mitigations per month	DDoS Mitigation for 50 - 100 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month.	507215
103	DDoS Mitigation for MIS Bandwidth: 50 - 100 Mbps Baseline plus up to 20 Mitigations per month	DDoS Mitigation for 50 - 100 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.	507216

	Feature Name	Feature Description	Bidder's Product Identifier
104	DDoS Mitigation for MIS Bandwidth: 50 - 100 Mbps Baseline plus unlimited Mitigations per month	DDoS Mitigation for 50 - 100 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507217
105	DDoS Mitigation for MIS Bandwidth: OC3 at 155 Mbps Baseline Only	DDoS Mitigation for OC3 at 155 Mbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507218
106	DDoS Mitigation for MIS Bandwidth: OC3 at 155 Mbps Baseline plus up to 5 Mitigations per month	DDoS Mitigation for OC3 at 155 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.	507219
107	DDoS Mitigation for MIS Bandwidth: OC3 at 155 Mbps Baseline plus up to 10 Mitigations per month	DDoS Mitigation for OC3 at 155 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.	507220
108	DDoS Mitigation for MIS Bandwidth: OC3 at 155 Mbps Baseline plus up to 15 Mitigations per month	DDoS Mitigation for OC3 at 155 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month.	507221
109	DDoS Mitigation for MIS Bandwidth: OC3 at 155 Mbps Baseline plus up to 20 Mitigations per month	DDoS Mitigation for OC3 at 155 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.	507222
110	DDoS Mitigation for MIS Bandwidth: OC3 at 155 Mbps Baseline plus unlimited Mitigations per month	DDoS Mitigation for OC3 at 155 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507223
111	DDoS Mitigation for MIS Bandwidth: 101-199 Mbps Baseline Only	DDoS Mitigation for 101-199 Mbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507224
112	DDoS Mitigation for MIS Bandwidth: 101-199 Mbps Baseline plus up to 5 Mitigations per month	DDoS Mitigation for 101-199 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.	507225

	Feature Name	Feature Description	Bidder's Product Identifier
113	DDoS Mitigation for MIS Bandwidth: 101-199 Mbps Baseline plus up to 10 Mitigations per month	DDoS Mitigation for 101-199 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.	507226
114	DDoS Mitigation for MIS Bandwidth: 101-199 Mbps Baseline plus up to 15 Mitigations per month	DDoS Mitigation for 101-199 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month.	507227
115	DDoS Mitigation for MIS Bandwidth: 101-199 Mbps Baseline plus up to 20 Mitigations per month	DDoS Mitigation for 101-199 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.	507228
116	DDoS Mitigation for MIS Bandwidth: 101-199 Mbps Baseline plus unlimited Mitigations per month	DDoS Mitigation for 101-199 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507229
117	DDoS Mitigation for MIS Bandwidth: 200-299 Mbps Baseline Only	DDoS Mitigation for 200-299 Mbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507230
118	DDoS Mitigation for MIS Bandwidth: 200-299 Mbps Baseline plus up to 5 Mitigations per month	DDoS Mitigation for 200-299 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.	507231
119	DDoS Mitigation for MIS Bandwidth: 200-299 Mbps Baseline plus up to 10 Mitigations per month	DDoS Mitigation for 200-299 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.	507232
120	DDoS Mitigation for MIS Bandwidth: 200-299 Mbps Baseline plus up to 15 Mitigations per month	DDoS Mitigation for 200-299 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month.	507233

	Feature Name	Feature Description	Bidder's Product Identifier
121	DDoS Mitigation for MIS Bandwidth: 200-299 Mbps Baseline plus up to 20 Mitigations per month	DDoS Mitigation for 200-299 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.	507234
122	DDoS Mitigation for MIS Bandwidth: 200-299 Mbps Baseline plus unlimited Mitigations per month	DDoS Mitigation for 200-299 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507235
123	DDoS Mitigation for MIS Bandwidth: 300-399 Mbps Baseline Only	DDoS Mitigation for 300-399 Mbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507236
124	DDoS Mitigation for MIS Bandwidth: 300-399 Mbps Baseline plus up to 5 Mitigations per month	DDoS Mitigation for 300-399 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.	507237
125	DDoS Mitigation for MIS Bandwidth: 300-399 Mbps Baseline plus up to 10 Mitigations per month	DDoS Mitigation for 300-399 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.	507238
126	DDoS Mitigation for MIS Bandwidth: 300-399 Mbps Baseline plus up to 15 Mitigations per month	DDoS Mitigation for 300-399 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month.	507239
127	DDoS Mitigation for MIS Bandwidth: 300-399 Mbps Baseline plus up to 20 Mitigations per month	DDoS Mitigation for 300-399 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.	507240
128	DDoS Mitigation for MIS Bandwidth: 300-399 Mbps Baseline plus unlimited Mitigations per month	DDoS Mitigation for 300-399 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507241
129	DDoS Mitigation for MIS Bandwidth: 400-499 Mbps Baseline Only	DDoS Mitigation for 400-499 Mbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507242

	Feature Name	Feature Description	Bidder's Product Identifier
130	DDoS Mitigation for MIS Bandwidth: 400-499 Mbps Baseline plus up to 5 Mitigations per month	DDoS Mitigation for 400-499 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.	507243
131	DDoS Mitigation for MIS Bandwidth: 400-499 Mbps Baseline plus up to 10 Mitigations per month	DDoS Mitigation for 400-499 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.	507244
132	DDoS Mitigation for MIS Bandwidth: 400-499 Mbps Baseline plus up to 15 Mitigations per month	DDoS Mitigation for 400-499 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month.	507245
133	DDoS Mitigation for MIS Bandwidth: 400-499 Mbps Baseline plus up to 20 Mitigations per month	DDoS Mitigation for 400-499 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.	507246
134	DDoS Mitigation for MIS Bandwidth: 400-499 Mbps Baseline plus unlimited Mitigations per month	DDoS Mitigation for 400-499 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507247
135	DDoS Mitigation for MIS Bandwidth: 500-599 Mbps Baseline Only	DDoS Mitigation for 500-599 Mbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507248
136	DDoS Mitigation for MIS Bandwidth: 500-599 Mbps Baseline plus up to 5 Mitigations per month	DDoS Mitigation for 500-599 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.	507249
137	DDoS Mitigation for MIS Bandwidth: 500-599 Mbps Baseline plus up to 10 Mitigations per month	DDoS Mitigation for 500-599 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.	507250
138	DDoS Mitigation for MIS Bandwidth: 500-599 Mbps Baseline plus up to 15 Mitigations per month	DDoS Mitigation for 500-599 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month.	507251

	Feature Name	Feature Description	Bidder's Product Identifier
139	DDoS Mitigation for MIS Bandwidth: 500-599 Mbps Baseline plus up to 20 Mitigations per month	DDoS Mitigation for 500-599 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.	507252
140	DDoS Mitigation for MIS Bandwidth: 500-599 Mbps Baseline plus unlimited Mitigations per month	DDoS Mitigation for 500-599 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507253
141	DDoS Mitigation for MIS Bandwidth: OC12 at 622 Mbps Baseline Only	DDoS Mitigation for OC12 at 622 Mbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507254
142	DDoS Mitigation for MIS Bandwidth: OC12 at 622 Mbps Baseline plus up to 5 Mitigations per month	DDoS Mitigation for OC12 at 622 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.	507255
143	DDoS Mitigation for MIS Bandwidth: OC12 at 622 Mbps Baseline plus up to 10 Mitigations per month	DDoS Mitigation for OC12 at 622 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.	507256
144	DDoS Mitigation for MIS Bandwidth: OC12 at 622 Mbps Baseline plus up to 15 Mitigations per month	DDoS Mitigation for OC12 at 622 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month.	507257
145	DDoS Mitigation for MIS Bandwidth: OC12 at 622 Mbps Baseline plus up to 20 Mitigations per month	DDoS Mitigation for OC12 at 622 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.	507258
146	DDoS Mitigation for MIS Bandwidth: OC12 at 622 Mbps Baseline plus unlimited Mitigations per month	DDoS Mitigation for OC12 at 622 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507259
147	DDoS Mitigation for MIS Bandwidth: 600-699 Mbps Baseline Only	DDoS Mitigation for 600-699 Mbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507260

	Feature Name	Feature Description	Bidder's Product Identifier
148	DDoS Mitigation for MIS Bandwidth: 600-699 Mbps Baseline plus up to 5 Mitigations per month	DDoS Mitigation for 600-699 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.	507261
149	DDoS Mitigation for MIS Bandwidth: 600-699 Mbps Baseline plus up to 10 Mitigations per month	DDoS Mitigation for 600-699 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.	507262
150	DDoS Mitigation for MIS Bandwidth: 600-699 Mbps Baseline plus up to 15 Mitigations per month	DDoS Mitigation for 600-699 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month.	507263
151	DDoS Mitigation for MIS Bandwidth: 600-699 Mbps Baseline plus up to 20 Mitigations per month	DDoS Mitigation for 600-699 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.	507264
152	DDoS Mitigation for MIS Bandwidth: 600-699 Mbps Baseline plus unlimited Mitigations per month	DDoS Mitigation for 600-699 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507265
153	DDoS Mitigation for MIS Bandwidth: 700-799 Mbps Baseline Only	DDoS Mitigation for 700-799 Mbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507266
154	DDoS Mitigation for MIS Bandwidth: 700-799 Mbps Baseline plus up to 5 Mitigations per month	DDoS Mitigation for 700-799 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.	507267
155	DDoS Mitigation for MIS Bandwidth: 700-799 Mbps Baseline plus up to 10 Mitigations per month	DDoS Mitigation for 700-799 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.	507268
156	DDoS Mitigation for MIS Bandwidth: 700-799 Mbps Baseline plus up to 15 Mitigations per month	DDoS Mitigation for 700-799 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month.	507269

	Feature Name	Feature Description	Bidder's Product Identifier
157	DDoS Mitigation for MIS Bandwidth: 700-799 Mbps Baseline plus up to 20 Mitigations per month	DDoS Mitigation for 700-799 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.	507270
158	DDoS Mitigation for MIS Bandwidth: 700-799 Mbps Baseline plus unlimited Mitigations per month	DDoS Mitigation for 700-799 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507271
159	DDoS Mitigation for MIS Bandwidth: 800-899 Mbps Baseline Only	DDoS Mitigation for 800-899 Mbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507272
160	DDoS Mitigation for MIS Bandwidth: 800-899 Mbps Baseline plus up to 5 Mitigations per month	DDoS Mitigation for 800-899 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.	507273
161	DDoS Mitigation for MIS Bandwidth: 800-899 Mbps Baseline plus up to 10 Mitigations per month	DDoS Mitigation for 800-899 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.	507274
162	DDoS Mitigation for MIS Bandwidth: 800-899 Mbps Baseline plus up to 15 Mitigations per month	DDoS Mitigation for 800-899 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month.	507275
163	DDoS Mitigation for MIS Bandwidth: 800-899 Mbps Baseline plus up to 20 Mitigations per month	DDoS Mitigation for 800-899 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.	507276
164	DDoS Mitigation for MIS Bandwidth: 800-899 Mbps Baseline plus unlimited Mitigations per month	DDoS Mitigation for 800-899 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507277
165	DDoS Mitigation for MIS Bandwidth: 900-999 Mbps Baseline Only	DDoS Mitigation for 900-999 Mbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507278

	Feature Name	Feature Description	Bidder's Product Identifier
166	DDoS Mitigation for MIS Bandwidth: 900-999 Mbps Baseline plus up to 5 Mitigations per month	DDoS Mitigation for 900-999 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.	507279
167	DDoS Mitigation for MIS Bandwidth: 900-999 Mbps Baseline plus up to 10 Mitigations per month	DDoS Mitigation for 900-999 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.	507280
168	DDoS Mitigation for MIS Bandwidth: 900-999 Mbps Baseline plus up to 15 Mitigations per month	DDoS Mitigation for 900-999 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month.	507281
169	DDoS Mitigation for MIS Bandwidth: 900-999 Mbps Baseline plus up to 20 Mitigations per month	DDoS Mitigation for 900-999 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.	507282
170	DDoS Mitigation for MIS Bandwidth: 900-999 Mbps Baseline plus unlimited Mitigations per month	DDoS Mitigation for 900-999 Mbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507283
171	DDoS Mitigation for MIS Bandwidth: 1 - 1.9 Gbps Baseline Only	DDoS Mitigation for 1 - 1.9 Gbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507284
172	DDoS Mitigation for MIS Bandwidth: 1 - 1.9 Gbps Baseline plus up to 5 Mitigations per month	DDoS Mitigation for 1 - 1.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.	507285
173	DDoS Mitigation for MIS Bandwidth: 1 - 1.9 Gbps Baseline plus up to 10 Mitigations per month	DDoS Mitigation for 1 - 1.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.	507286
174	DDoS Mitigation for MIS Bandwidth: 1 - 1.9 Gbps Baseline plus up to 15 Mitigations per month	DDoS Mitigation for 1 - 1.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month.	507287

	Feature Name	Feature Description	Bidder's Product Identifier
175	DDoS Mitigation for MIS Bandwidth: 1 - 1.9 Gbps Baseline plus up to 20 Mitigations per month	DDoS Mitigation for 1 - 1.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.	507288
176	DDoS Mitigation for MIS Bandwidth: 1 - 1.9 Gbps Baseline plus unlimited Mitigations per month	DDoS Mitigation for 1 - 1.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507289
177	DDoS Mitigation for MIS Bandwidth: OC48 at 2.48 Gbps Baseline Only	DDoS Mitigation for OC48 at 2.48 Gbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507290
178	DDoS Mitigation for MIS Bandwidth: OC48 at 2.48 Gbps Baseline plus up to 5 Mitigations per month	DDoS Mitigation for OC48 at 2.48 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.	507291
179	DDoS Mitigation for MIS Bandwidth: OC48 at 2.48 Gbps Baseline plus up to 10 Mitigations per month	DDoS Mitigation for OC48 at 2.48 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.	507292
180	DDoS Mitigation for MIS Bandwidth: OC48 at 2.48 Gbps Baseline plus up to 15 Mitigations per month	DDoS Mitigation for OC48 at 2.48 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month.	507293
181	DDoS Mitigation for MIS Bandwidth: OC48 at 2.48 Gbps Baseline plus up to 20 Mitigations per month	DDoS Mitigation for OC48 at 2.48 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.	507294
182	DDoS Mitigation for MIS Bandwidth: OC48 at 2.48 Gbps Baseline plus unlimited Mitigations per month	DDoS Mitigation for OC48 at 2.48 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507295
183	DDoS Mitigation for MIS Bandwidth: 2 - 2.9 Gbps Baseline Only	DDoS Mitigation for 2 - 2.9 Gbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507296

	Feature Name	Feature Description	Bidder's Product Identifier
184	DDoS Mitigation for MIS Bandwidth: 2 - 2.9 Gbps Baseline plus up to 5 Mitigations per month	DDoS Mitigation for 2 - 2.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.	507297
185	DDoS Mitigation for MIS Bandwidth: 2 - 2.9 Gbps Baseline plus up to 10 Mitigations per month	DDoS Mitigation for 2 - 2.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.	507298
186	DDoS Mitigation for MIS Bandwidth: 2 - 2.9 Gbps Baseline plus up to 15 Mitigations per month	DDoS Mitigation for 2 - 2.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month.	507299
187	DDoS Mitigation for MIS Bandwidth: 2 - 2.9 Gbps Baseline plus up to 20 Mitigations per month DDoS Mitigation for 2 - 2.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.		507300
188	DDoS Mitigation for MIS Bandwidth: 2 - 2.9 Gbps Baseline plus unlimited Mitigations per month	DDoS Mitigation for 2 - 2.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507301
189	DDoS Mitigation for MIS Bandwidth: 3 - 3.9 Gbps Baseline Only	DDoS Mitigation for 3 - 3.9 Gbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507302
190	DDoS Mitigation for MIS Bandwidth: DDoS Mitigation for 3 - 3.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5		507303
191	DDoS Mitigation for MIS Bandwidth: 3 - 3.9 Gbps Baseline plus up to 10 Mitigations per month	DDoS Mitigation for 3 - 3.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.	507304
192	DDoS Mitigation for MIS Bandwidth: 3 - 3 9 Gbps DDoS Mitigation for 3 - 3.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15		507305

	Feature Name	Feature Description	Bidder's Product Identifier
193	DDoS Mitigation for MIS Bandwidth: 3 - 3.9 Gbps Baseline plus up to 20 Mitigations per month	MIS Bandwidth: 5 - 3.9 Gbps Baseline plus up to 10 Mitigations per from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.	
194	DDoS Mitigation for MIS Bandwidth: 3 - 3.9 Gbps Baseline plus unlimited Mitigations per month DDoS Mitigation for 3 - 3.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.		507307
195	DDoS Mitigation for MIS Bandwidth: 4 - 4.9 Gbps Baseline Only	DDoS Mitigation for 4 - 4.9 Gbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507308
196	DDoS Mitigation for MIS Bandwidth: 4 - 4.9 Gbps Gbps Gbps Gbps Gbps Gbps Gbps Gbps		507309
197	DDoS Mitigation for MIS Bandwidth: 4 - 4.9 Gbps Baseline plus up to 10 Mitigations per month DDoS Mitigation for 4 - 4.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.		507310
198	DDoS Mitigation for MIS Bandwidth: 4 - 4.9 Gbps Baseline plus up to 15 Mitigations per month DDoS Mitigations per month. DDoS Mitigation for 4 - 4.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month. DDoS Mitigation for MIS Bandwidth: 4 - 4.9 Gbps Baseline plus up to 20 Mitigations per month. DDoS Mitigation for MIS Bandwidth: 4 - 4.9 Gbps Baseline plus up to 20 Mitigations per month. DDoS Mitigation for MIS Bandwidth: 4 - 4.9 Gbps Baseline plus unlimited Mitigations per month. DDoS Mitigation for 4 - 4.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month. DDoS Mitigation for 5 - 5.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month. DDoS Mitigation for 5 - 5.9 Gbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.		507311
199			507312
200			507313
201			507314

	Feature Name	Feature Description	Bidder's Product Identifier
202	DDoS Mitigation for MIS Bandwidth: 5 - 5.9 Gbps Baseline plus up to 5 Mitigations per month	DDoS Mitigation for 5 - 5.9 Gbps Mbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.	507315
203	DDoS Mitigation for MIS Bandwidth: 5 - 5.9 Gbps Baseline plus up to 10 Mitigations per month	DDoS Mitigation for 5 - 5.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.	507316
204	DDoS Mitigation for MIS Bandwidth: 5 - 5.9 Gbps Baseline plus up to 15 Mitigations per month	DDoS Mitigation for 5 - 5.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month.	507317
205	DDoS Mitigation for MIS Bandwidth: 5 - 5.9 Gbps Baseline plus up to 20 Mitigations per month DDoS Mitigation for 5 - 5.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.		507318
206	DDoS Mitigation for MIS Bandwidth: 5 - 5.9 Gbps Baseline plus unlimited Mitigations per month	DDoS Mitigation for 5 - 5.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507319
207	DDoS Mitigation for MIS Bandwidth: 6 - 6.9 Gbps Baseline Only	DDoS Mitigation for 6 - 6.9 Gbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507320
208	DDoS Mitigation for MIS Bandwidth: DDoS Mitigation for 6 - 6.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5		507321
209	DDoS Mitigation for MIS Bandwidth: 6 - 6.9 Gbps Baseline plus up to 10 Mitigations per month DDoS Mitigation for 6 - 6.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.		507322
210	DDoS Mitigation for DDoS Mitigation for 6 - 6.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month		507323

	Feature Name	Feature Description	Bidder's Product Identifier
211	DDoS Mitigation for MIS Bandwidth: 6 - 6.9 Gbps Baseline plus up to 20 Mitigations per month DDoS Mitigation for 6 - 6.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.		507324
212	DDoS Mitigation for MIS Bandwidth: 6 - 6.9 Gbps Baseline plus unlimited Mitigations per month DDoS Mitigation for 6 - 6.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.		507325
213	DDoS Mitigation for MIS Bandwidth: 7 - 7.9 Gbps Baseline Only	DDoS Mitigation for 7 - 7.9 Gbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507326
214	DDoS Mitigation for MIS Bandwidth: 7 - 7.9 Gbps Baseline plus up to 5 Mitigations per month DDoS Mitigation for 7 - 7.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.		507327
215	DDoS Mitigation for MIS Bandwidth: 7 - 7.9 Gbps Gbps Gbps Baseline plus up to 10 Mitigations per month DDoS Mitigation for 7 - 7.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.		507328
216	Baseline plus up to 15 Mitigations per month DDoS Mitigation for MIS Bandwidth: 7 - 7 9 Ghps Mitigations per month DDoS Mitigation for 7 - 7.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month		507329
217			507330
218	DDoS Mitigation for MIS Bandwidth: 7 - 7.9 Gbps Baseline plus unlimited Mitigations per month	DDoS Mitigation for 7 - 7.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507331
219	DDoS Mitigation for DDoS Mitigation for 8 - 8.9 Gbps of MIS purchased from MIS Bandwidth: Electric Lightwaye, to establish a baseline of normal traffic		507332

	Feature Name	Feature Description	Bidder's Product Identifier
220	DDoS Mitigation for MIS Bandwidth: 8 - 8.9 Gbps Baseline plus up to 5 Mitigations per month	DDoS Mitigation for 8 - 8.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.	507333
221	DDoS Mitigation for MIS Bandwidth: 8 - 8.9 Gbps Baseline plus up to 10 Mitigations per month	DDoS Mitigation for 8 - 8.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.	507334
222	DDoS Mitigation for MIS Bandwidth: 8 - 8.9 Gbps Baseline plus up to 15 Mitigations per month	DDoS Mitigation for 8 - 8.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month.	507335
223	DDoS Mitigation for MIS Bandwidth: 8 - 8.9 Gbps Baseline plus up to 20 Mitigations per month DDoS Mitigation for 8 - 8.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.		507336
224	DDoS Mitigation for MIS Bandwidth: 8 - 8.9 Gbps Baseline plus unlimited Mitigations per month	DDoS Mitigation for 8 - 8.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507337
225	DDoS Mitigation for MIS Bandwidth: 9 - 9.9 Gbps Baseline Only	DDoS Mitigation for 9 - 9.9 Gbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507338
226	DDoS Mitigation for MIS Bandwidth: 9 - 9.9 Gbps Baseline plus up to 5 Mitigations per month DDoS Mitigation for 9 - 9.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.		507339
227	DDoS Mitigation for MIS Bandwidth: 9 - 9.9 Gbps Baseline plus up to 10 Mitigations per month DDoS Mitigation for 9 - 9.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.		507340
228	DDoS Mitigation for MIS Bandwidth: 2 - 9 9 Gbps DDoS Mitigation for 9 - 9.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15		507341

	Feature Name	Feature Description	Bidder's Product Identifier
229	DDoS Mitigation for MIS Bandwidth: 9 - 9.9 Gbps Baseline plus up to 20 Mitigations per month DDoS Mitigation for 9 - 9.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.		507342
230	DDoS Mitigation for MIS Bandwidth: 9 - 9.9 Gbps Baseline plus unlimited Mitigations per month DDoS Mitigation for 9 - 9.9 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.		507343
231	DDoS Mitigation for MIS Bandwidth: 10 Gbps Baseline Only	DDoS Mitigation for 10 Gbps of MIS purchased from Electric Lightwave, to establish a baseline of normal traffic, no mitigations are included at the Baseline Only level.	507344
232	DDoS Mitigation for MIS Bandwidth: 10 Gbps Baseline plus up to 5 Mitigations per month DDoS Mitigation for 10 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 5 Mitigations per month.		507345
233	DDoS Mitigation for MIS Bandwidth: 10 Gbps Baseline plus up to 10 Mitigations per month DDoS Mitigation for 10 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 10 Mitigations per month.		507346
MIS Bandwidth: Lightwa		DDoS Mitigation for 10 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 15 Mitigations per month.	507347
235	DDoS Mitigation for MIS Bandwidth: 10 Gbps Baseline plus up to 20 Mitigations per month DDoS Mitigation for 10 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus up to 20 Mitigations per month.		507348
DDoS Mitigation for MIS Bandwidth: 10 Gbps Baseline plus unlimited Mitigation per month		DDoS Mitigation for 10 Gbps of MIS purchased from Electric Lightwave, including the baseline, plus unlimited mitigations per month.	507349
237	DDoS Mitigation for MIS Bandwidth: Each mitigation with a baseline only plan	This DDoS Mitigation – Per Event Charge applies when the baseline only plan has been chosen. Each mitigation is charged on a per event basis	507380

	Feature Name	Feature Description	Bidder's Product Identifier
238	DDoS Mitigation for MIS Bandwidth: Each incremental mitigation over purchased threshold	This DDoS Mitigation – Per Event Charge applies when the baseline plus a number of included mitigations are exceeded. Each incremental mitigation is charged on a per mitigation event.	507381

5.2.7.2 Unsolicited Internet Services Geographic Coverage

Bidder shall provide a coverage map for each Unsolicited service offered in Table 5.2.7.a. A single map may be provided for services that fall within the same geographic footprint.

Bidder	und	erstands the requirements in Section 0 and shall meet or exceed them?
Yes	X	No

Description:

Electric Lightwave's unsolicited Internet services described in Table 5.2.7.a has the same geographic coverage area as identified for the solicited services in Table 5.2.6.a.



5.3 NETWORK DISASTER/OPERATIONAL RECOVERY

5.3.1 TELECOMMUNICATIONS SERVICE PRIORITY (TSP) PROGRAM

The Contractor shall comply with the Telecommunications Service Priority (TSP) Program, a Federal Communications Commission (FCC) mandate for prioritizing service requests by identifying those services critical to National Security and Emergency Preparedness (NS/EP) and be in compliance with all related CPUC and FCC requirements.

Bidder understands the Requirement and shall meet or exceed it? Yes __X__ No____

5.3.2 DATA NETWORK DISASTER/OPERATIONAL RECOVERY

Public safety agencies, major data centers, agencies with supporting roles during disaster or emergency operations, and agencies with significant roles in post-disaster recovery have mission-critical needs to maintain network availability during disasters or emergencies.

It is essential that service be restored as soon as possible, and the services most critical to State operations remain operational during efforts to achieve full service recovery.

Bidder understands the Requirement and shall meet or exceed it? Yes __X__ No____

5.4 OTHER SERVICES

5.4.1 HOURLY RATES FOR SERVICES

The hourly classifications of hours worked for services described in this section will be as follows:

- 1. Regular Hours Hours worked between 8:00AM and 4:59PM, Monday through Friday.
- 2. Overtime Hours Hours worked between 5:00PM and 7:59AM, Monday through Friday and all day Saturday.
- 3. Sunday and Holiday Hours Any hours worked on Sunday or State of California holidays.

5.4.2 EXTENDED DEMARCATION WIRING SERVICES

The Contractor shall provide Extended Demarcation (Extended Demarc) wiring to support the services covered by this IFB for all Customer occupied buildings where services under this Contract are being offered. Extended Demarc wiring includes wiring and cable related activities required to extend the service demarcation point to the Customer defined termination location or cross-connect point from the Contractor's Minimum Point of Entry (MPOE).

Extended Demarc wiring shall include all necessary hardware including wire and/or cable, connectors, jumpers, patch panels, minor materials and jacks. Extended Demarc wiring shall also include all necessary labor required to complete the provisioning of service including installation, testing, trouble shooting, labeling and documentation.

Extended Demarc wiring is limited to the following:

- 1. Installation of cabling for extending services from the MPOE location to the Customer's point of utilization;
- 2. Installation of cross-connects or rearrangement of existing jumpers;
- 3. Identification and testing of existing cabling beyond the MPOE to the Customer's equipment location; or,
- 4. Testing, trouble shooting, labeling and completing documentation.

The Contractor shall provide installations in accordance with the timeframes identified for the services that this cabling will support, and shall be subject to the SLAs detailed in Section 5.5.8.8 (Provisioning SLAs) associated with that service.

The Contractor shall not be required to complete Extended Demarc wiring from the MPOE to the extended Demarc location if:

- The wire/cable pathway is blocked and cannot be cleared in less than 20 minutes or if the Contractor would cause damage to the Customer site or existing cabling in clearing the pathway;
- 2. The wire/cable pathway is in an asbestos environment or other environment hazardous to the Contractor's personnel, or where such work would be hazardous to the public or to the Customer's staff; or,
- 3. Written release of the responsibility to provide the Extended Demarc is provided by either the Customer or by CALNET 3 CMO.

Bidder shall provide a price in the Cost Worksheets for all labor and materials required for Extended Demarc wiring necessary to complete the provisioning of one (1) Demarc extension as described above. Bidder shall provide one (1) price for each media identified.

The Contractor shall install wiring according to industry standards and cabling recommendations published in the State Telecommunications Management Manual (STMM), Facilities Management Chapter, and Uniform Building Cabling/Wiring current at the time of this IFB and as periodically updated by CALNET 3 CMO. Additionally, the Contractor shall install and maintain all wiring in accordance with all applicable EIA/TIA, BICSI, and ITU-T recommended standards current at the time of installation or maintenance.

The Contractor shall provide extended Demarcation Services limited to one (1) occurrence or installation for the specific telecommunications service the cabling is meant to support and must be ordered in conjunction with the service being provisioned. All other cabling will be the responsibility of the Customer and will be acquired through other procurement vehicles.

Bidder understands the Requirement and shall meet or exceed it? Yes _	_X_	
No		

The Contractor shall offer the wiring services for extended demarcation detailed in Table 5.4.2.a.

Table 5.4.2.a Extended Demarcation Wiring Services

	Feature Name	Feature Description	Mee	lder ts or eds? N	Bidder's Product Identifier
1	Extended Demarcation – Copper four-Pair – Regular Hours	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described above. Includes 300 feet of four-pair cable and an RJ48s or equivalent jack.	Y		508001

Bidder's Product Description:

The extension of any copper 4 pair category 5 or 5E facility from the Customers MPOE to any point up to 300 feet in the customers provided conduit or wiring space as defined in 4.1.4.2. The service will include cable, attachments, jumpers and connectors including the proper RJ 48 jacks or equivalent. Work shall conform to the State Telecommunications Management Manual Facilities Management Chapter, Uniform Building Cabling/Wiring standards.

This element is for such services performed Monday through Friday from 8:00AM to 4:59PM (PST or PDT), excepting State of California Holidays.

2	Extended Demarcation – Copper four-Pair – Overtime Hours	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described above. Includes 300 feet of four-pair cable and an RJ48s or equivalent jack.	Y		508002
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Bidder's Product Description:

The extension of any copper 4 pair category 5 or 5E facility from the Customers MPOE to any point up to 300 feet in the customers provided conduit or wiring space as defined in 4.1.4.2. The service will include cable, attachments, jumpers and connectors including the proper RJ 48 jacks or equivalent. Work shall conform to the State Telecommunications Management Manual Facilities Management Chapter, Uniform Building Cabling/Wiring standards.

This element is for such services performed Monday through Friday from 5:00PM to 7:59AM (PST or PDT) and all day Saturday, excepting State of California Holidays.

	Feature Name	Feature Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier
3	Extended Demarcation – Copper four-Pair – Sunday and Holiday Hours	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described above. Includes 300 feet of four-pair cable and an RJ48s or equivalent jack.	Y		508003

The extension of any copper 4 pair category 5 or 5E facility from the Customers MPOE to any point up to 300 feet in the customers provided conduit or wiring space as defined in 4.1.4.2. The service will include cable, attachments, jumpers and connectors including the proper RJ 48 jacks or equivalent. Work shall conform to the State Telecommunications Management Manual Facilities Management Chapter, Uniform Building Cabling/Wiring standards.

This element is for such services performed anytime on Sunday or State of California holidays.

4	Extended Demarcation – Copper 25 Pair – Regular Hours	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described above. Includes 300 feet or less of Category 5 25-pair CMP cable, one (1) patch panel and mounting hardware. Ten (10) Category 5e, three (3) meter jumpers; one (1) 24-port patch panel to be provided in the MPOE and Intermediate Distribution Frame (IDF) for all circuits being extended. Includes associated troubleshooting, testing, and labeling.	Y	508004

Bidder's Product Description:

The extension of any copper 25 pair category 5 or 5E facility from the Customers MPOE to the point of utilization, up to 300 feet in the customers provided conduit or wiring space as defined in 4.1.4.2. The service will include cable, attachments, Ten (10) 3 meter jumpers and connectors including one (1) patch panel and mounting hardware at the (IDF) and one(1) 24-port patch panel at the MPOE. The installation will be tested, labeled and documented. Work shall conform to the State Telecommunications Management Manual Facilities Management Chapter, Uniform Building Cabling/Wiring standards.

This element is for such services performed Monday through Friday from 8:00AM to 4:59PM (PST or PDT), excepting State of California Holidays.

	Feature Name	Feature Description	Mee	lder ts or eeds? N	Bidder's Product Identifier
5	Extended Demarcation – Copper 25 Pair – Overtime Hours	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described above. Includes 300 feet or less of Category 5 25-pair CMP cable, one (1) patch panel and mounting hardware. Ten (10) Category 5e, three (3) meter jumpers; one (1) 24-port patch panel to be provided in the MPOE and Intermediate Distribution Frame (IDF) for all circuits being extended. Includes associated troubleshooting, testing, and labeling.	Y		508005

The extension of any copper 25 pair category 5 or 5E facility from the Customers MPOE to the point of utilization, up to 300 feet in the customers provided conduit or wiring space as defined in 4.1.4.2. The service will include cable, attachments, Ten (10) 3 meter jumpers and connectors including one (1) patch panel and mounting hardware at the (IDF) and one(1) 24-port patch panel at the MPOE. The installation will be tested, labeled and documented. Work shall conform to the State Telecommunications Management Manual Facilities Management Chapter, Uniform Building Cabling/Wiring standards.

This element is for such services performed Monday through Friday from 5:00PM to 7:59AM (PST or PDT) and all day Saturday, excepting State of California Holidays.

6	Extended Demarcation – Copper 25 Pair – Sunday and Holiday Hours	Wiring services to extend Facilities from the Customer's MPOE to the Customer's point of utilization from a copper trunk or trunking equipment as described above. Includes 300 feet or less of Category 5 25-pair CMP cable, one (1) patch panel and mounting hardware. Ten (10) Category 5e, three (3) meter jumpers; one (1) 24-port patch panel to be provided in the MPOE and Intermediate Distribution Frame (IDF) for all circuits being extended. Includes associated troubleshooting, testing, and labeling.	Y		508006
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Bidder's Product Description:

The extension of any copper 25 pair category 5 or 5E facility from the Customers MPOE to the point of utilization, up to 300 feet in the customers provided conduit or wiring space as defined in 4.1.4.2. The service will include cable, attachments, Ten (10) 3 meter jumpers and connectors including one (1) patch panel and mounting hardware at the (IDF) and one(1) 24-port patch panel at the MPOE. The installation will be tested, labeled and documented. Work shall conform to the State Telecommunications Management Manual Facilities Management Chapter, Uniform Building Cabling/Wiring standards.

This element is for such services performed anytime on Sunday or State of California holidays.

	Feature Name	Feature Description	Mee	lder ts or eeds? N	Bidder's Product Identifier
7	Extended Demarcation – Optical Fiber Link – Regular Hours	Wiring services to extend Facilities from the Customer's MPOE to the Customers point of utilization from a fiber trunk or trunking equipment as described above with strand count required to provision one (1) each service only. Includes up to 1,000 feet of 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters, enclosures, connectors, and two (2) SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting, testing and labeling.	Y		508007

The extension of one (1) each 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters, enclosures, connectors, and two (2) SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting, testing and labeling. This facility is from the Customers MPOE to the point of utilization, up to 1000 feet in the customers provided conduit or wiring space as defined in 4.1.4.2. Work shall conform to the State Telecommunications Management Manual Facilities Management Chapter, Uniform Building Cabling/Wiring standards.

This element is for such services performed Monday through Friday from 8:00AM to 4:59PM (PST or PDT), excepting State of California Holidays.

8	Extended Demarcation – Optical Fiber Link – Overtime Hours	Wiring services to extend Facilities from the Customer's MPOE to the Customers point of utilization from a fiber trunk or trunking equipment as described above with strand count required to provision one (1) each service only. Includes up to 1,000 feet of 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters, enclosures, connectors, and two (2) SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting, testing and labeling.	Y		508008
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Bidder's Product Description:

The extension of one (1) each 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters, enclosures, connectors, and two (2) SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting, testing and labeling. This facility is from the Customers MPOE to the point of utilization, up to 1000 feet in the customers provided conduit or wiring space as defined in 4.1.4.2. Work shall conform to the State Telecommunications Management Manual Facilities Management Chapter, Uniform Building Cabling/Wiring standards.

This element is for such services performed Monday through Friday from 5:00PM to 7:59AM (PST or PDT) and all day Saturday, excepting State of California Holidays.

	Feature Name	Feature Description	Mee Exce	lder ts or eeds? N	Bidder's Product Identifier
9	Extended Demarcation – Optical Fiber Link – Sunday and Holiday Hours	Wiring services to extend Facilities from the Customer's MPOE to the Customers point of utilization from a fiber trunk or trunking equipment as described above with strand count required to provision one (1) each service only. Includes up to 1,000 feet of 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters, enclosures, connectors, and two (2) SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting, testing and labeling.	Y		508009

The extension of one (1) each 62.5/125 – or 50/125 – micron, two-strand CMP fiber drop cable with adapters, enclosures, connectors, and two (2) SC-SC duplex patch cords for each single circuit extension. Includes associated troubleshooting, testing and labeling. This facility is from the Customers MPOE to the point of utilization, up to 1000 feet in the customers provided conduit or wiring space as defined in 4.1.4.2. Work shall conform to the State Telecommunications Management Manual Facilities Management Chapter, Uniform Building Cabling/Wiring standards.

This element is for such services performed anytime on Sunday or State of California holidays.

The Contractor may offer additional Unsolicited extended demarcation wiring services in Table 5.4.2.b.

5.4.3 SERVICES RELATED HOURLY SUPPORT

The Contractor shall provide labor for the diagnosis and/or repair of services offered in this Category and all costs for repair are the responsibility of the service provider unless it is specifically determined that the cause of service failure is outside the scope of the Contractor's responsibilities. Work performed under this Section 5.4.3 is authorized only for situations where the Contractor has dispatched personnel to diagnose a service problem that is discovered to be caused by factors outside the responsibility of the Contractor or no trouble is found.

In Cost Worksheet 5.4.3, the Contractor shall provide a fixed hourly rate schedule for the labor classifications required to diagnose and/or repair the contracted services. The rates identified shall only be used for the diagnosis and/or repair of contracted services and no materials shall be included in the rates. The total amount of labor hours permitted to be performed is ten (10) hours per dispatch/occurrence.

Bidder understands the	Requirement a	and shall	meet or e.	xceed it?	Yes	X
No						

The Contractor shall offer emergency restoration services as detailed in Table 5.4.3.

Table 5.4.3 Services Related Hourly Support

	Labor Classification Name	Classification Description	Bidder Meets or Exceeds? Y N		Bidder's Product Identifier		
1	Field Service Repair Technician Regular Hours	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET 3 service problem that turns out to be caused by factors outside the responsibility of the Contractor.			509001		
	Bidder's Product Description: One hour of service as labor performed by a properly trained field service technician familiar with the suppliers network service components, cabling and systems. This element is for such services performed Monday through Friday from 8:00AM to 4:59PM (PST or PDT), excepting State of California Holidays.						
2	Field Service Repair Technician Overtime Hours	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET 3 service problem that turns out to be caused by factors outside the responsibility of the Contractor.			509002		
	Bidder's Product Description: One hour of service as labor performed by a properly trained field service technician familiar with the suppliers network service components, cabling and systems. This element is for such services performed Monday through Friday from 5:00PM to 7:59AM (PST or PDT) and all day Saturday, excepting State of California Holidays.						
3	Field Service Repair Technician Sunday and Holiday Hours	Field technician properly trained to an expert level for the service being dispatched to diagnose and/or repair a CALNET 3 service problem that turns out to be caused by factors outside the responsibility of the Contractor.	Y		509003		
	Bidder's Product Description: One hour of service as labor performed by a properly trained field service technician familiar with the suppliers network service components, cabling and systems. This element is for such services performed anytime on Sunday or State of California holidays.						

5.5 SERVICE LEVEL AGREEMENTS (SLA)

The Contractor shall provide Service Level Agreements (SLAs) as defined below. The intent of this section is to provide Customers, CALNET 3 CMO and the Contractor with requirements that define and assist in the management of the SLAs. This section includes the SLA formats, general requirements, stop clock conditions, and the Technical SLAs for the services identified in this solicitation.

5.5.1 SERVICE LEVEL AGREEMENT FORMAT

The Contractor shall adhere to the following format and include the content as described below for each Technical SLA added by the Contractor throughout the Term of the Contract:

- SLA Name Each SLA Name must be unique;
- 2. Definition Describes what performance metric will be measured;
- Measurements Process Provides instructions how the Contractor will
 continuously monitor and measure SLA performance to ensure compliance.
 The Contractor shall provide details describing how and what will be
 measured. Details shall include source of data and define the points of
 measurement within the system, application, or network;
- 4. Service(s) All applicable Categories or Subcategories will be listed in each SLA:
- 5. Objective(s) Defines the SLA performance goal/parameters; and,
- 6. Rights and Remedies
 - a. Per Occurrence: Rights and remedies are paid on a per event basis during the bill cycle; and,
 - b. Monthly Aggregated Measurements: Rights and remedies are paid once during the bill cycle based on an aggregate of events over a defined period of time.

The Contractor shall proactively apply an invoice credit or refund when an SLA objective is not met. CALNET SLA Rights and Remedies do not require the Customer to submit a request for credit or refund.

Bidder unde	erstands the	Requirement	t and shall	l meet or exc	ceed it? Ye.	s X
No						

5.5.2 TECHNICAL REQUIREMENTS VERSUS SLA OBJECTIVES

Sections 5.2 (Managed Internet Services), 5.2.7 (Network Disaster/Operational Recovery) and 5.4 (Other Services) define the technical requirements for each service. These requirements are the minimum parameters each Bidder must meet in order to qualify for Contract award. Upon Contract award the committed technical requirements will be maintained throughout the remainder of the Contract.

Committed SLA objectives (Section 5.5) are minimum parameters which the Contractor shall be held accountable for all rights and remedies throughout Contract Term.

Bidder understands the Requirement and shall meet or exceed it? Yes __X__No

5.5.3 TWO METHODS OF OUTAGE REPORTING: CUSTOMER OR CONTRACTOR

There are two (2) methods in which CALNET 3 service failures or quality of service issues may be reported and Contractor trouble tickets opened: Customer reported or Contractor reported.

The first method of outage reporting results from a Customer reporting service trouble to the Contractor's Customer Service Center via phone call or opening of a trouble ticket using the on-line Trouble Ticket Reporting Tool (IFB STPD 12-001-B Business Requirements Section B.9.4).

The second method of outage reporting occurs when the Contractor opens a trouble ticket as a result of network/system alarm or other method of service failure identification. In each instance the Contractor shall open a trouble ticket using the Trouble Ticket Reporting Tool (IFB STPD 12-001-B Business Requirements Section B.9.4) and monitor and report to Customer until service is restored.

Bidder understands the Requirement and shall meet or exceed it? Yes _	_X_	
No		

5.5.4 BIDDER RESPONSE TO SERVICE LEVEL AGREEMENTS

Many of the Service Level Agreements described below include multiple objective levels – Basic, Standard and Premier. Bidders shall indicate one (1) specific objective level they are committing to for each service in space provided in the "Objective" section of each SLA description.

Bidder under	rstands the F	Requirement a	and shall m	eet or exceed is	t? Yes X
No					

5.5.5 CONTRACTOR SLA MANAGEMENT PLAN

Within 90 calendar days of Contract award, the Contractor shall provide CALNET 3 CMO with a detailed SLA Management Plan that describes how the Contractor will manage the Technical SLAs for services in this IFB. The SLA Management plan shall provide processes and procedures to be implemented by the Contractor. The SLA Management Plan shall define the following:

- 1. Contractor SLA Manager and supporting staff responsibilities;
- 2. Contractor's process for measuring objectives for each SLA. The process shall explain how the Contractor will continuously monitor and measure SLA performance to ensure compliance. The Contractor shall provide details describing how and what will be measured. Details should include source of data and define the points of measurement within the system, application, or network;
- 3. Creation and delivery of SLA Reports (IFB STPD 12-001-B Business Requirements Section B.9.5). The Contractor shall include a sample report in accordance with IFB-B Business Requirements Section B.9.5 (SLA Reports) for the following: SLA Service Performance Report (Section IFB STPD 12-001-B Business Requirements Section B.9.5.1), SLA Provisioning Report (Section IFB STPD 12-001-B Business Requirements Section B.9.5.2), and SLA Catastrophic Outage Reports (Section IFB STPD 12-001-B Business Requirements Section B.9.5.3). The Contractor shall commit to a monthly due date. The reports shall be provided to the CALNET 3 CMO via the Private Oversight Website (IFB STPD 12-001-B Business Requirements Section B.9.2);
- 4. SLA invoicing credit and refund process;
- Contractor SLA problem resolution process for SLA management and SLA reporting. The Contractor shall provide a separate process for Customers and CALNET 3 CMO; and.
- 6. Contractor SLA Manager to manage all SLA compliance and reporting. The Contractor shall include SLA Manager contact information for SLA inquiries and issue resolution for Customer and CALNET 3 CMO.

Bidder understands the Requirement and shall meet or exceed it? Yes _	_ <i>X</i> _	
No		

5.5.6 TECHNICAL SLA GENERAL REQUIREMENTS

The Contractor shall adhere to the following general requirements which apply to all CALNET 3 Technical SLAs (Section 5.5.8):

- With the exception of the Provisioning SLA, the total SLA rights and remedies for any given month shall not exceed the sum of 100 percent of the Total Monthly Recurring Charges (TMRC). Services with usage charges shall apply the Average Daily Usage Charge (ADUC) in addition to any applicable TMRC rights and remedies;
- If a circuit or service fails to meet one (1) or more of the performance objectives, only the SLA with the largest monthly Rights and Remedies will be credited to the Customer, per event;
- 3. The Contractor shall apply CALNET 3 SLAs and remedies for services provided by Subcontractors and/or Affiliates;
- 4. The Definition, Measurement Process, Objectives, and Rights and Remedies shall apply to all services identified in each SLA. If a Category or Subcategory is listed in the SLA, then all services under that Category or Subcategory are covered under the SLA. Exceptions must be otherwise stated in the SLA;
- 5. TMRC rights and remedies shall include the service, option(s), and feature(s) charges;
- 6. The Contractor shall proactively and continuously monitor and measure all Technical SLA objectives;
- 7. The Contractor shall proactively credit all rights and remedies to the Customer within 60 calendar days of the trouble resolution date on the trouble ticket or within 60 calendar days of the Due Date on the Service Request for the Provisioning SLA;
- 8. To the extent that Contractor offers additional SLAs, or SLAs with more advantageous rights and/or remedies for same or similar services offered through tariffs, online service guides, or other similarly situated government contracts (Federal, State, County, City), the State will be entitled to the same rights and/or remedies therein. The Contractor shall present the SLAs to CALNET 3 CMO for possible inclusion via amendments;
- The Contractor shall apply CALNET 3 SLAs and remedies to services provided in geographic areas which the Bidder has committed to provide service.;
- 10. The election by CALNET 3 CMO of any SLA remedy covered by this Contract shall not exclude or limit CALNET 3 CMO's or any Customer's rights and remedies otherwise available within the Contract or at law or equity;
- 11. The Contractor shall apply rights and remedies when a service fails to meet the SLA objective even when backup or protected services provide Customer with continuation of services;
- 12. The Contractor shall act as the single point of contact in coordinating all entities to meet the State's needs for provisioning, maintenance, restoration and resolution of service issues or that of their Subcontractors, Affiliates or resellers under this Contract;

- 13. The Customer Escalation Process (IFB STPD 12-001-B Business Requirements Section B.3.4.2) and/or the CALNET 3 CMO Escalation Process (IFB STPD 12-001-B Business Requirements Section B.3.4.1) shall be considered an additional right and remedy if the Contractor fails to resolve service issues within the SLA objective(s);
- 14. Trouble reporting and restoration shall be provided 24x365 for CALNET 3 services;
- 15. SLAs apply 24x365 unless SLA specifies an exception;
- 16. Contractor invoices shall clearly cross reference the SLA credit to the service Circuit ID in accordance with IFB STPD 12-001-B Business Requirements Section B.5.1 (Billing and Invoicing Requirements, #14);
- 17. The Contractor shall provide a CALNET 3 SLA Manager responsible for CALNET 3 SLA compliance. The SLA Manager shall attend regular meetings and be available upon request to address CALNET 3 CMO SLA oversight, report issues, and problem resolution concerns. The CALNET 3 SLA Manager shall also coordinate SLA support for Customer SLA inquiries and issue resolution;
- 18. The Contractor shall provide Customer and CALNET 3 CMO support for SLA inquiries and issue resolution; and,
- 19. Any SLAs and remedies negotiated between Contractor and third party service provider in territories closed to competition shall be passed through to the CALNET 3 Customer.

Bidder understands the Requirement and shall meet or exceed it? Yes _	X	
No		

5.5.7 TROUBLE TICKET STOP CLOCK CONDITIONS

The following conditions shall be allowed to stop the trouble ticket Outage Duration for CALNET 3 Contractor trouble tickets. The Contractor shall document the trouble ticket Outage Duration using the Stop Clock Condition (SCC) listed in Table 5.5.7 and include start and stop time stamps in the Contractor's Trouble Ticket Reporting Tool (IFB STPD 12-001-B Business Requirements Section B.9.4) for each application of a SCC.

Note: The Glossary (SOW Appendix A) defines term "End-User" as the "individual within an Entity that is utilizing the feature or service provided under the Contract."

Stop Clock Conditions are limited to the conditions listed in Table 5.5.7.

Table 5.5.7 - Stop Clock Conditions (SCC)

	5.5.7 - Glop Glock Conditions (,
#	Stop Clock Condition (SCC)	SCC Definition
1	END-USER REQUEST	Periods when a restoration or testing effort is delayed at the specific request of the End-User. The SCC shall exist during the period the Contractor was delayed, provided that the End-User's request is documented and time stamped in the Contractor's trouble ticket or Service Request system and shows efforts are made to contact the End-User during the applicable Stop Clock period.
2	OBSERVATION	Time after a service has been restored but End-User request ticket is kept open for observation. If the service is later determined by the End-User to not have been restored, the Stop Clock shall continue until the time the End-User notifies the Contractor that the Service has not been restored.
3	END-USER NOT AVAILABLE	Time after a service has been restored but End-User is not available to verify that the Service is working. If the service is later determined by the End-User to not have been restored, the Stop Clock shall apply only for the time period between Contractor's reasonable attempt to notify the End-User that Contractor believes the service has been restored and the time the End-User notifies the Contractor that the Service has not been restored.
4	WIRING	Restoration cannot be achieved because the problem has been isolated to wiring that is not maintained by Contractor or any of its Subcontractors or Affiliates. If it is later determined the wiring is not the cause of failure, the SCC shall not apply.
5	POWER	Trouble caused by a power problem outside of the responsibility of the Contractor.
6	FACILITIES	Lack of building entrance Facilities or conduit structure that are the End-User's responsibility to provide.

#	Stop Clock Condition (SCC)	SCC Definition
	ACCESS	Limited access or contact with End-User provided the Contractor documents in the trouble ticket several efforts to contact End-User for the following:
		Access necessary to correct the problem is not available because access has not been arranged by site contact or End-User representative;
		 Site contact refuses access to technician who displays proper identification;
7		c. Customer provides incorrect site contact information which prevents access, provided that Contractor takes reasonable steps to notify End-User of the improper contact information and takes steps to obtain the correct information; or,
		d. Site has limited hours of business that directly impacts the Contractor's ability to resolve the problem.
		If it is determined later that the cause of the problem was not at the site in question, then the Access SCC shall not apply.
8	STAFF	Any problem or delay to the extent caused by End- User's staff that prevents or delays Contractor's resolution of the problem. In such event, Contractor shall make a timely request to End-User staff to correct the problem or delay and document in trouble ticket.
9	APPLICATION	End-User software applications that interfere with repair of the trouble.
10	CPE	Repair/replacement of Customer Premise Equipment (CPE) not provided by Contractor if the problem has been isolated to the CPE. If determined later that the CPE was not the cause of the service outage, the CPE SCC will not apply.
11	NO RESPONSE	Failure of the trouble ticket originator or responsible End-User to return a call from Contractor's technician for on-line close-out of trouble tickets after the Service has been restored as long as Contractor can provide documentation in the trouble ticket substantiating the communication from Contractor's technician.

#	Stop Clock Condition (SCC)	SCC Definition
12	MAINTENANCE	An outage directly related to any properly performed scheduled maintenance or upgrade scheduled for CALNET 3 service. Any such stop clock condition shall not extend beyond the scheduled period of the maintenance or upgrade. SLAs shall apply for any maintenance caused outage beyond the scheduled maintenance period. Outages occurring during a scheduled maintenance or upgrade period and not caused by the scheduled maintenance shall not be subject to the Maintenance SCC.
13	THIRD PARTY	Any problem or delay caused by a third party not under the control of Contractor, not preventable by Contractor, including, at a minimum, cable cuts not caused by the Contractor. Contractor's Subcontractors and Affiliates shall be deemed to be under the control of Contractor with respect to the equipment, services, or Facilities to be provided under this Contract.
14	FORCE MAJEURE	Force Majeure events, as defined in the PMAC General Provisions - Telecommunications, Section 28 (Force Majeure).

Bidder understands the Requirement and shall meet or exceed it? Yes _	_X
No	

5.5.8 TECHNICAL SERVICE LEVEL AGREEMENTS

The Contractor shall provide and manage the following Technical SLAs.

5.5.8.1 Availability (M-S)

SLA Name: Availability

Definition: The percentage of time a CALNET 3 service is fully functional and available for use each calendar month.

Measurement Process: The monthly Availability Percentage shall be based on the accumulative total of all Unavailable Time derived from all trouble tickets closed, for the affected service (Per Circuit ID), per calendar month. The monthly Availability Percentage equals the Scheduled Uptime per month less Unavailable Time per month divided by Scheduled Uptime per month multiplied by 100. Scheduled Uptime is 24 x number of days in the month. All Unavailable Time applied to other SLAs, which results in a remedy, will be excluded from the monthly accumulated total.

Services:

Managed Internet Service

Objective(s):

The objective shall be based on the network side interface type:

SLA Objective Table 1 – Required							
Network Side Interface	Basic (B)	Standard (S)	Premier (P)	Bidder's Objective Commitment (B, S or P)			
T1/FT1	≥ 99.2%	≥ 99.5%	≥ 99.8%	S			
T3/FT3	≥ 99.7%	≥ 99.8%	≥ 99.9%	S			
OCX/OCXc	≥ 99.7%	≥ 99.8%	≥ 99.9%	S			
Ethernet 1 Mbps up to 1 GbE (Gigabit Ethernet)	≥ 99.2%	≥ 99.5%	≥ 99.8%	S			
Ethernet 10 GbE	≥ 99.2%	≥ 99.5%	≥ 99.8%	S			

Objective(s), continued:

With the exception of XDSL, Bidder shall identify any additional Contractor identified network side interfaces not listed in the Table 1 above for InFRa and InFRaM services. Bidder shall provide an objective commitment percentage for each additional network side interface which must be above 99.2%:

SLA	SLA Objective Table 2 – Additional					
	Additional Network Side Interface	Bidder's Objective Commitment (%)				
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						

Per Occurrence: N/A

Rights and Remedies

Monthly Aggregated Measurements:

First month the service fails to meet the committed SLA objective shall result in a 15 percent rebate of the TMRC and two (2) Business Days of the ADUC, when usage applies.

The second consecutive month the service fails to meet the committed SLA objective shall result in a 30 percent rebate of TMRC and two (2) Business Days of the ADUC, when usage applies.

Each additional consecutive month the service fails to meet the committed SLA objective shall result in a 50 percent rebate of the TMRC and two (2) Business Days of the ADUC, when usage applies.

Bidder understands the Requirement and shall meet or exceed it? Yes _	_X
No	

5.5.8.2 Catastrophic Outage 1 (CAT 1) (M-S)

SL	Α	Name:	Catastrophic	Outage 1	(CAT 1

Definition: The total loss of service at a single site resulting in the loss of service to five (5) or more circuits or any single service at 500Mbps or greater.

Measurement Process: The Outage Duration begins when a network alarm is received by the Contractor from an outage-causing event or the opening of a trouble ticket by a Customer, or the Contractor, whichever occurs first. The Contractor shall open a trouble ticket for each service (Circuit ID) affected by a common cause. Each End-User service is deemed out of service from the first notification until the Contractor determines the End-User service (Circuit ID) is restored minus SCC. Any service reported by Customer as not having been restored shall have the outage time adjusted to the actual restoration time.

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Managed Internet Service

Objective (s):

The objective restoral time shall be:

	Basic (B)	Standard (S)	Premier (P)	Bidder's Objective Commitment (B, S or P)
Managed Internet Service	≤ 3 hours	≤ 2 hours	≤1 hour	S

Rights and Remedies

Per Occurrence: 100 percent of the TMRC and ten (10) days of ADUC for each End-User service not meeting the committed objective for each CAT 1 fault.

Bidder understands the Requirement and shall meet or exceed it? Yes _	_ <i>X</i>	
No		

5.5.8.3 Catastrophic Outage 2 (CAT 2) (M-S)

SLA Name: Catastrophic Outage 2 (CAT 2)

Definition: A total failure of a service type in a central office (or equivalent facility), other than access, that results in a CALNET 3 service failure. Or, a backbone failure or failure of any part of the equipment associated with the backbone that causes a CALNET 3 service failure.

Measurement Process: The Outage Duration begins when a network alarm is received by the Contractor from an outage-causing event or the opening of a trouble ticket by the Customer or Contractor, whichever occurs first. Upon notification from the Customer or network alarm, the Contractor shall compile a list for each End-User service affected by a common cause for tracking and reporting of the SLA rights and remedies. Outage Duration shall be measured on a per-End-User service (Circuit ID) basis from information recorded from the network equipment/system or Customer reported trouble ticket. Each End-User service (Circuit ID) is deemed out of service from the first notification until the Contractor determines the End-User service is restored. Any End-User service reported by the End-User/Customer as not having been restored shall have the outage time adjusted to the actual restoration time.

been restored shall have the odiage time adjusted to the actual restoration time.								
Service(s):	Service(s):							
Managed Inter	net Service							
Objective (s): The objective restoral time shall be:								
		Basic (B)	Standard (S)	Premier (P)	Bidder's Objective Commitment (B, S or P)			
	Managed Internet Service	≤ 1 hour	≤ 30 minutes	≤ 15 minutes	S			
Rights and Remedies	•							
	Monthly Aggregated Measurements: N/A							

Bidder und	derstands	the Requi	irement and	' shall n	neet or ex	ceed it? \	Yes	X
No								

5.5.8.4 Catastrophic Outage 3 (CAT 3) (M-S)

SLA Name: Catastrophic Outage 3 (CAT 3)

Definition: The total loss of Managed Internet Service on a system wide basis.

Measurement Process: The Outage Duration begins when a network alarm is received by the Contractor from an outage-causing event or the opening of a trouble ticket by the Customer or Contractor, whichever occurs first. Upon notification from the Customer or network alarm, the Contractor shall compile a list for each End-User service affected by a common cause. Outage Duration shall be measured on a per-End-User service (Circuit ID) basis from information recorded from the network equipment/system or trouble ticket. Each End-User service (Circuit ID) is deemed out of service from the first notification until the Contractor determines the End-User service is restored. Any End-User service reported by the End-User/Customer as not having been restored shall have the outage time adjusted to the actual restoration time.

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Managed Internet Service

Objectives:

The objective restoral time shall be:

	Basic (B)	Standard (S)	Premier (P)	Bidder's Objective Commitment (B or P)
Managed Internet Service	≤ 30 minutes	N/A	≤ 15 minutes	В

Per Occurrence: 100 percent of the TMRC and ten (10) days ADUC for each End-User service not meeting the committed objective for each CAT 3 fault.

Rights and Remedies

Monthly Aggregated Measurements: N/A

Bidder understands the Requirement and shall meet or exceed it? Yes __X_ No____

5.5.8.5 Excessive Outage (M-S)

SLA Name: Excessive Outage

Definition: A service failure that remains unresolved for more than the committed objective level.

Measurement Process: This SLA is based on trouble ticket Unavailable Time. The circuit or service is unusable during the time the trouble ticket is reported as opened until restoration of the service, minus SCC. If Customer reports a service failure as unresolved after the closure of the trouble ticket by the Contractor, the Unavailable Time shall be adjusted to the actual restoration time.

Service(s):

Managed Internet Service

Objective (s):

The Unavailable Time objective shall not exceed:

	Basic (B)	Standard (S)	Premier (P)	Bidder's Objective Commitment (B, S or P)
Managed Internet Service	16 hours	12 hours	8 hours	S

Rights and Remedies

Per Occurrence: 100 percent of the TMRC and ten (10) days ADUC for each service (Circuit ID) out of service for a period greater than the committed objective level.

Upon request from the Customer or the CALNET 3 CMO, the Contractor shall provide a briefing on the excessive outage restoration.

Bidder understands the Requirement and shall meet or exceed it? Yes ₋	X
No	

5.5.8.6 Managed Service Proactive Notification (M-S)

SLA Name: Managed Service Proactive Notification

Definition: The proactive outage notification provides credits if the Contractor fails to open a trouble ticket and notify Customer of an Outage for a managed router service. Notification to the

An Outage is defined as an unscheduled period in which the managed router service is interrupted and unavailable for use by Customer for 60 continuous seconds or more than 60 cumulative seconds within a 15-minute period measured by the Contractor.

Customer shall occur through means agreed to by Contractor and CALNET 3 CMO.

Measurement Process: The Outage Duration start shall be determined by the first Contractor network alarm resulting from the outage-causing event or the opening of a trouble ticket by the Customer, whichever occurs first. The Contractor has fifteen (15) minutes (Notification Period) to notify the Customer from the start point of the first network alarm. The Contractor is in compliance with the proactive outage notification SLA if the Customer opened the trouble ticket prior to the network alarm or Customer is notified by the Contractor within the Notification Period.

Service(s):				
Managed Inte Router	rnet Services with Managed			
Objective (s)	: 15 Minutes			
Rights and Remedies	the Customer was not proportively notified within the notification period			
	Monthly Aggregated Measurements: N/A			

Bidder understands the Requirement and shall meet or exceed it? Yes __**X**__ No____

5.5.8.7 Notification

SLA Name: Notification

Definition: The Contractor notification to CALNET 3 CMO and designated stakeholders in the event of a CAT 2 or CAT 3 failure, Contractor, Subcontractor or Affiliate network event, terrorist activity, threat of natural disaster, or actual natural disaster which results in a significant loss of telecommunication services to CALNET 3 End-Users or has the potential to impact services in a general or statewide area. The State understands initial information regarding the nature of the outage may be limited.

Measurement Process: The Contractor shall adhere to the Network Outage Response requirements (IFB STPD 12-001-B Business Requirements Section B.3.3) and notify the CALNET 3 CMO and designated stakeholders for all CAT 2 and CAT 3 Outages or for network outages resulting in a significant loss of service. Notification objectives will be based on the start time of the outage failure determined by the opening of a trouble ticket or network alarm, whichever occurs first. For events based on information such as terrorist activity or natural disaster, the Contractor shall notify CALNET 3 CMO and designated stakeholder when information is available.

Service(s): All Services

Objective (s): Within 60 minutes of the above mentioned failures' start time, the Contractor shall notify CALNET 3 CMO and designated stakeholders using a method defined in IFB STPD 12-001-B Business Requirements Section B.3.3 (Network Outage Response).

At 60 minute intervals, updates shall be given on the above mentioned failures via the method defined in Section IFB STPD 12-001-B Business Requirements Section B.3.3 (Network Outage Response).

This objective is the same for Basic, Standard and Premier commitments.

Rights and	Per Occurrence: Senior Management Escalation
Remedies	Monthly Aggregated Measurements: N/A

Bidder understands the Requirement and shall meet or exceed it? Yes _	_X
No	

5.5.8.8 Provisioning (M-S)

SLA Name: Provisioning

Definition: Provisioning shall include new services, moves, adds and changes completed by the Contractor on or before the due dates. The Provisioning SLA shall be based on committed installation intervals established in this SLA or due dates negotiated between Customer and Contractor documented on the Contractor's order confirmation notification or Contracted Service Project Work SOW in accordance with IFB STPD 12-001 Business Requirements Section B.2.5.4 #7 (Provisioning and Implementation). The Contractor shall meet the committed interval dates or due date negotiated with the Customer. If the Customer agrees to a negotiated due date, the negotiated due date supersedes the committed interval. At the Customer's discretion, if the scope of the Service Request(s) meets the Coordinated or Managed Project criteria, negotiated due dates will be established and documented in the Project Schedule per IFB STPD 12-001-B Business Requirements Section B.6 (Contracted Service Project Work).

Provisioning SLAs have two (2) objectives:

Objective 1: Individual Service Request; and

Objective 2: Successful Install Monthly Percentage by Service Type.

Note: Provisioning timelines include extended demarcation wiring, when appropriate.

Measurement Process:

Objective 1: Individual Service Request: Install intervals are based on the committed installation intervals established in this SLA or due dates negotiated between Customer and Contractor. This objective requires the Contractor to meet the due date for each individual Service Request.

Objective 2: <u>Successful Install Monthly Percentage per service Type</u>: The Contractor shall sum all individual Service Requests per service, as listed below, meeting the objective in the measurement period (per month) and divide by the sum of all individual Service Requests due per service in the measurement period and multiply by 100 to equal the percentage of Service Requests installed on time. The Contractor must meet or exceed the objective below in order to avoid the rights and remedies.

Service (Features must be installed in conjunction with the service except when listed below)	Committed Interval Calendar Days	Coordinated/Managed Project
InFRA	30	Coordinated/Managed Project
InFRaM	45	Coordinated/Managed Project
InSBET	30	Coordinated/Managed Project
InSBEP	30	Coordinated/Managed Project
InSBEPM	45	Coordinated/Managed Project

Objective (s):

Objective 1: Individual Service Request: Service installed on or before the Committed Interval or negotiated due date.

Objective 2: Successful Install Monthly Percentage per Service:

	Basic (B)	Standard (S)	Premier (P)	Bidder's Objective Commitment (S or P)
InFRA	N/A	≥ 90%	≥ 95%	S
InFRaM	N/A	≥ 90%	≥ 95%	s
InSBET	N/A	≥ 90%	≥ 95%	s
InSBEP	N/A	≥ 90%	≥ 95%	S
InSBEPM	N/A	≥ 90%	≥ 95%	S

Per Occurrence:

Objective 1: Individual Service Requests: 50 percent of installation fee credited to Customer for any missed committed objective.

Rights and Remedies

Monthly Aggregated Measurements:

Objective 2: 100 percent of the installation fee credited to Customer for all Service Requests (per service type) that did not complete on time during the month if the Successful Install Monthly Percentage is below the committed objective.

Bidder understands the Requirement and shall meet or exceed it? Yes _	_X
No	

5.5.8.9 Time to Repair (TTR) (M-S)

SLA Name: Time to Repair (TTR)

Definition: A service outage that remains unresolved for more than the committed objective level.

Measurement Process: This SLA is based on trouble ticket Unavailable Time. The circuit or service is unusable during the time the trouble ticket is reported as opened until restoration of the service, minus SCC. If Customer reports a service failure as unresolved after the closure of the trouble ticket by the Contractor, the Unavailable Time shall be adjusted to the actual restoration time. This SLA is applied per occurrence.

Service(s):

Managed Internet Service

Objective (s):

The Unavailable Time objective shall not exceed:

Service	Basic (B)	Standard (S)	Premier (P)	Bidder's Objective Commitment (B or S)
Managed Internet Service	6 hours	4 hours	N/A	S

Rights and Remedies

Per Occurrence: 25 percent of the TMRC and two (2) days ADUC per occurrence for each service (Circuit ID) out of service for a period greater than the committed objective level.

Bidder understands the Requirement and shall meet or exceed it? Yes _	_X
No	

5.5.8.10 Unsolicited Service Enhancement SLAs

All unsolicited service enhancements shall be considered a feature of the service, and therefore shall be included as such under the SLAs as defined in this Section.

Bidder understands the Requirement and shall meet or exceed it? Yes __**X**__ No____

5.5.8.11 Proposed Unsolicited Offerings

The Contractor shall provide SLAs as defined in SLA Section 5.5 for each unsolicited offering determined by the CALNET 3 CMO not to be a feature of a service or a component of an unbundled service identified in the technical requirements. SLA tables shall be amended after Contract award to include all new unsolicited services.

Bidder understands the Requirement and shall meet or exceed it? Yes __X__ No____

5.5.8.12 Contract Amendment Service Enhancement SLAs

All Contract amendment service enhancements shall be considered a feature of the service, therefore included as such under the SLAs as defined in this Section 5.5.8.12.

Bidder understands the Requirement and shall meet or exceed it? Yes __X__ No____

5.5.8.12.1 DDoS Time to Initiate Mitigation (M-S)

SLA Name: DDoS Time to Initiate Mitigation

Definition: The time to initiate DDoS mitigation upon the identification of an attack.

Measurement Process:

The amount of time between the detection via Customer or Contractor identification of an anomaly or attack, and the initiation of the mitigation process.

Service(s):

DDoS Detection and Mitigation Feature

Objective (s):

Mitigation shall begin within:

	Basic (B)	Standard (S)	Premier (P)	Bidder's Objective Commitment (B, S or P)
DDoS Detection and Mitigation Feature 8 am to 5 pm Pacific time weekdays	45 minutes	30 minutes	15 minutes	P
DDoS Detection and Mitigation Feature after 5 pm to 8 am Pacific time, after hours, weekends & holidays	45 minutes	30 minutes	15 minutes	S

Rights and Remedies

Per	Occ	urr	enc	e:
-----	-----	-----	-----	----

Basic Time to Initiate Mitigation Minutes	Standard Time to Initiate Mitigation Minutes	Premier Time to Initiate Mitigation Minutes	Percentage of TMRC for all components of DDoS feature per event
46 - 75	31 -60	16 - 45	25%
76 - 135	61- 120	46- 105	50%
136 and over	121 and over	106 and over	100%