

STATE OF CALIFORNIA
STANDARD AGREEMENT AMENDMENT
 STD. 213 A (Rev 2/12)

CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED

1,867 Pages

AGREEMENT NUMBER	AMENDMENT NUMBER
IFB STPD 12-001-A, C3-A-12-10-TS-01	1
REGISTRATION NUMBER	

- This Agreement is entered into between the State Agency and Contractor named below:
 STATE AGENCY'S NAME
 California Department of Technology
 CONTRACTOR'S NAME
 AT&T Corporation
- The term of this Agreement is 11/15/2013 through 6/30/2018
- The maximum amount of this agreement after this amendment is: \$0.00
- The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:
 - Deletes subcategories from Term of Agreement (#2 above)
 - Changes State signature on original STD 213 dated (November 15, 2013)
 From: Gregg Fukuhara – Statewide Technology Procurement Division (STPD)
 To: Barbara Garrett – Statewide Telecommunications and Network Division (STND)
 - Adds:
 - Appendix A, Glossary, Addendum 7 (070913)
 - Appendix B, Data Dictionary, Addendum 9 (082213)
 - Appendix C, Special Terms and Conditions, Addendum 7 (070913)
 - IFB STPD 12-001-A, Part 1 - General Instructions, Addendum 10 (102113)
 - Contractor's PMAC 12-10-TS-01, (STD. 213)
 - IFB STPD 12-001-A, Statement of Work, Business Requirements, Addendum 10 (102113)
 - Attachment 1: Revisions to Category 1.1, Volume 2, Response to Unique Subcategory Requirements
 - Attachment 2: Revisions to Category 1.1, Volume 3, Cost Information, SOW Catalog A
 - Attachment 3: Revisions to Category 1.2, Volume 2, Response to Unique Subcategory Requirements
 - Attachment 4: Revisions to Category 1.2, Volume 3, Cost Information, SOW Catalog A
 - Attachment 5: Revisions to Category 1.3, Volume 2, Response to Unique Subcategory Requirements
 - Attachment 6: Revisions to Category 1.3, Volume 3, Cost Information, SOW Catalog A
 - Attachment 7: Revisions to Category 1.4, Volume 2, Response to Unique Subcategory Requirements
 - Attachment 8: Revisions to Category 1.4, Volume 3, Cost Information, SOW Catalog A
 - Attachment 9: Revisions to Category 1.5, Volume 2, Response to Unique Subcategory Requirements
 - Attachment 10: Revisions to Category 1.5, Volume 3, Cost Information, SOW Catalog A
 - Attachment 11: Revisions to Category 1.6, Volume 2, Response to Unique Subcategory Requirements
 - Attachment 12: Revisions to Category 1.6, Volume 3, Cost Information, SOW Catalog A

(All other terms and conditions of the original agreement shall remain the same.)

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR		CALIFORNIA DEPARTMENT OF TECHNOLOGY Use Only <i>Approved</i> <i>Mark Jank</i> <i>10/2/14</i>
CONTRACTOR'S NAME (if other than an individual, state whether a corporation, partnership, etc.)		
AT&T Corporation		
BY (Authorized Signature) <i>[Signature]</i>	DATE SIGNED (Do not type) 9-19-2014	
PRINTED NAME AND TITLE OF PERSON SIGNING Keith Nagel, CALNET Program Manager		
ADDRESS 2700 Watt Avenue, Rm. 1213A, Sacramento, 95821		
STATE OF CALIFORNIA		
AGENCY NAME		<input type="checkbox"/> Exempt per:
California Department of Technology		
BY (Authorized Signature) <i>[Signature]</i>	DATE SIGNED (Do not type) 9/24/14	
PRINTED NAME AND TITLE OF PERSON SIGNING Barbara Garrett, Deputy Director, Office of Technology Services - STND		
ADDRESS P.O. Box 1810, MS Y-13, Rancho Cordova, CA 95741-1810		



CALNET 3 IFB STPD 12-001-A, AGREEMENT C3-A-12-10-TS-01
CATEGORY 1: VOICE AND DATA SERVICES
BETWEEN STATE OF CALIFORNIA AND AT&T CORP.
AMENDMENT #1, Rev. August 4, 2014

This Modification No. 1 ("Modification") by and between AT&T Corp. ("AT&T") ("Contractor") and the State of California ("State") is effective upon execution by the parties ("Effective Date").

WHEREAS, AT&T and State entered into the Agreement for Voice and Data Services ("Agreement") on November 15, 2013;

WHEREAS, the parties now desire to modify the Agreement.

NOW THEREFORE, the parties, in consideration of the mutual covenants contained herein and intending to be legally bound, agree that the Agreement is modified as follows:

1. Subcategory 1.1 – Dedicated Transport, Volume 2, Response to Unique Subcategory Requirements, SOW Technical Requirements Response, has been modified to include the following:

- Cover Page updated to include Contract Number, Amendment Number, Category, Subcategory, and Revision Date, cover page;
- Table of Contents repagination, pages i-ii;
- Header updated to include Contract Number, Volume #, Volume Name, Subcategory #, Subcategory Name, Amendment Number and Revision Date, pages i-123;
- Footer updated to reflect page numbers, pages i-123;
- Reformatted Volume 2 in its entirety to correct border widths, insert page breaks, remove extra lines and spacing, pages i-123;
- Removed graphic art in left hand margin from entire document wherever it appears, pages i-123;
- Section 1.1.2.2.3, DS0 Features:
 - Table 1.1.2.2.3.a, Item #3, Changed Bidder's Product Identifier from DS001 to 1LNR9, page 73; and
 - Table 1.1.2.2.3.b, Item #4, Modified Bidder's Product Description (Product Identifier EODXP), page 75; and
 - Inserted page intentionally left blank, page 76.
- Section 1.1.2.3.3, DS1 Features:
 - Table 1.1.2.3.3.a, Item #3, Changed Bidder's Product Identifier from DS101 to 1LNV9, page 78; and
 - Table 1.1.2.3.3.b, Item #2, Modified Bidder's Product Description (Product Identifier EODXP), page 79; and
 - Inserted page intentionally left blank, page 80.
- Section 1.1.2.4.3, DS3 Features:
 - Table 1.1.2.4.3.a, Item #3, Changed Bidder's Product Identifier from DS301 to 1LN44, page 82;
 - Table 1.1.2.4.3.b, Item #1, Modified Bidder's Product Description (Product Identifier EODXP), page 83; and
 - Inserted page intentionally left blank, page 84.
- Section 1.1.2.5.3, ISDN PRI Configurations:



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- Table 1.1.2.5.3.b, Item #24, Modified Bidder's Product Description (Product Identifier XPB), page 91; and
- Inserted page intentionally left blank, page 92.
- Section 1.1.2.6.2 Data Network Disaster/Operational Recovery
 - Inserted page intentionally left blank, page 94.
- Section 1.1.3.2, Extended Demarcation Wiring Services:
 - Table 1.1.3.2.a, Item #1, Modified Bidder's Product Description (Product Identifier EDCR), page 96;
 - Table 1.1.3.2.a, Item #2, Modified Bidder's Product Description (Product Identifier EDCO), page 97;
 - Table 1.1.3.2.a, Item #3, Modified Bidder's Product Description (Product Identifier EDCH), page 97;
 - Table 1.1.3.2.a, Item #4, Modified Bidder's Product Description (Product Identifier EDC25R), page 97;
 - Table 1.1.3.2.a, Item #6, Changed Bidder's Product Identifier from EDC25O to EDC25H, page 98;
 - Table 1.1.3.2.a, Item #7, Modified Bidder's Product Description (Product Identifier EDOR), page 98-99; and
 - Inserted page intentionally left blank, page 101.
- Section 1.1.3.3, Services Related Hourly Support
 - Inserted page intentionally left blank, page 104.
- Section 1.1.4.8.11, Contract Amendment Service Enhancement SLAs
 - Inserted page intentionally left blank, page 123.
- Removed SOW Catalog A (without costs) from Volume 2 in its entirety, pages 351-383.

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: "Amendment #1, Rev. August 4, 2014"

2. Subcategory 1.1 – Dedicated Transport, Volume 3, Cost Information, SOW Catalog A, has been modified to include the following:

- Cover Page updated to include Contract Number, Amendment Number, Category, Subcategory, and Revision Date, cover page;
- Table of Contents repagination, pages i-ii;
- Header updated to include Contract Number, Volume #, Volume Name, Subcategory #, Subcategory Name, Amendment Number and Revision Date, pages i-23;
- Footer updated to reflect page numbers, pages i-23;
- Reformatted Volume 3 in its entirety to correct border widths, insert page breaks, remove extra lines and spacing, pages i-23;
- Removed graphic art in left hand margin from entire document wherever it appears, pages i-23;
- Section 1.1.2.2.3, Carrier DS0 Service and Features:
 - Modified Change Charge Applicability language, page 2;
 - Corrected Non-Recurring Charge of Item #1 (VAN++), page 2;
 - Changed Bidder's Product Identifier from DS001 to 1LNR9, page 2;
 - Modified Bidder's Product Description (Product Identifier EODXP), page 3; and
 - Inserted page intentionally left blank, page 4.
- Section 1.1.2.3.3, Carrier DS1 Service and Features:



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- Modified Change Charge Applicability language, page 5;
- Changed Bidder's Product Identifier from DS101 to 1LNV9, page 5;
- Modified Bidder's Product Description (Product Identifier EODXP), page 6;
- Corrected spelling of "Occurrence" (Item 2), page 6; and
- Inserted page intentionally left blank, page 7.
- Section 1.1.2.4.3, Carrier DS3 Service and Features:
 - Modified Change Charge Applicability language, page 8;
 - Changed Bidder's Product Identifier from DS301 to 1LN44, page 8;
 - Corrected Bidder's Product Identifier from 1LN59X to 1L59X (Item 4), page 8;
 - Modified Bidder's Product Description (Product Identifier EODXP), page 9;
 - Corrected spelling of "occurrence" (Item 1), page 9; and
 - Inserted page intentionally left blank, page 10.
- Section 1.1.2.5.3, ISDN PRI Configurations and Features:
 - Corrected spelling of "equipped" (Item 6), page 13;
 - Inserted missing space between "a certain" (Item 7), page 13;
 - Inserted missing rates for Local Calling Zone 3 (Item 17), page 15; and
 - Inserted page intentionally left blank, page 16.
- Section 1.1.3.2, Extended Demarcation Wiring Services, Modified Features Restrictions, Limitations and Additional Information for:
 - Product Identifier EDCR (Item 1), page 17;
 - Product Identifier EDCO (Item 2), page 17;
 - Product Identifier EDCH (Item 3), page 17;
 - Product Identifier EDC25R (Item 4), page 18;
 - Product Identifier EDC25O (Item 5), page 18;
 - Product Identifier EDC25H (Item 6), page 19;
 - Product Identifier EDOR (Item 7), page 19;
 - Product Identifier EDOH (Item 9), page 20; and
 - Inserted page intentionally left blank, page 21.
- Section 1.1.3.3, Services Related Hourly Support
 - Inserted page intentionally left blank, page 23.

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: "Amendment #1, Rev. August 4, 2014"

3. Subcategory 1.2 – MPLS, VPN and Converged VoIP, Volume 2, Response to Unique Subcategory Requirements, SOW Technical Requirements Response, has been modified to include the following:

- Cover Page updated to include Contract Number, Amendment Number, Category, Subcategory, and Revision Date, cover page;
- Table of Contents repagination, pages i-iv;
- Header updated to include Contract Number, Volume #, Volume Name, Subcategory #, Subcategory Name, Amendment Number and Revision Date, pages i-318;
- Footer updated to reflect page numbers, pages i-318;
- Reformatted Volume 2 in its entirety to correct border widths, insert page breaks, remove extra lines and spacing, pages i-318;
- Removed graphic art in left hand margin from entire document wherever it appears, pages i-318;



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AMENDMENT #1, Rev. August 4, 2014

- Section 1.2.2.8.1, MPLS Port Transport Speeds:
 - Table 1.2.2.8.1.b updated as follows:
 - Corrected numbering of Items starting with Item #39-#374, pages 78-139;
 - Item #183, Modified Bidder's Product Description, page 103;
 - Item #196, Changed Bidder's Product Identifier from 13054S to 14158S, page 106;
 - Item #197, Changed Bidder's Product Identifier from 13054C to 14158C, page 106;
 - Items #200 & #201, Modified Feature Description, pages 107;
 - Item #293, Modified Feature Name, Feature Description and Bidder's Product Description, page 126;
 - Items #295 - #326, #328 - #337, Modified Feature Name, Feature Description and Bidder's Product Description, pages 126-133;
 - Removed features, 133-135
 - Items #339 - #351, Modified Bidder's Product Description, pages 133-135; and
 - Inserted page intentionally left blank, page 140.
- Section 1.2.2.8.2, MPLS Port and Access Bundled Transport Speeds:
 - Inserted page intentionally left blank, page 145.
- Section 1.2.2.8.5, MPLS Port, Access and Router Bundled Off-Net Transport Speeds:
 - Inserted page intentionally left blank, page 152.
- Section 1.2.2.8.6, MPLS Port, Access and Router Bundled Ethernet On-Net Transport Speeds
 - Inserted page intentionally left blank, page 161.
- Section 1.2.2.8.7, MPLS Port, Access and Router Bundled Ethernet Off-Net Transport Speeds
 - Inserted page intentionally left blank, page 169.
- Section 1.2.3.2.4, Converged VoIP Handsets
 - Table 1.2.3.2.4.b, Removed features and renumbered Items, pages 193-206;
 - Table 1.2.3.2.4.b, Modified Feature Name, Feature Description and Bidder's Product Description, pages 193-206; and
 - Table 1.2.3.2.4.b, Corrected Bidder's Product Identifier, pages 199-205.
- Section 1.2.3.3.6, Converged VoIP Analog and Facsimile Support
 - Inserted page intentionally left blank, page 217.
- Section 1.2.3.4.4, Converged Off-Net Toll-Free
 - Inserted page intentionally left blank, page 222.
- Section 1.2.3.4.5, Converged International Off-Net Calling
 - Removed blank rows at end of table, page 232; and
 - Inserted page intentionally left blank, page 233.
- Section 1.2.3.5, Converged VoIP Voice Mail Services
 - Inserted page intentionally left blank, page 236.
- Section 1.2.3.6, Converged VoIP and Voice Mail Geographic Requirements
 - Inserted page intentionally left blank, page 253.
- Section 1.2.4.1, Audio Conferencing Features
 - Inserted page intentionally left blank, page 258.
- Section 1.2.5.9, SIP Trunk International Off-Net Calling



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- Removed blank rows at end of table, page 272; and
- Inserted page intentionally left blank, page 273.
- Section 1.2.6, Service Restoration
 - Inserted page intentionally left blank, page 275.
- Section 1.2.7 Data Network Monitoring Application (DNMA)
 - Inserted page intentionally left blank, page 277.
- Section 1.2.8.2, Extended Demarcation Wiring Services
 - Inserted page intentionally left blank, page 284.
- Section 1.2.8.3, Services Related Hourly Support
 - Inserted page intentionally left blank, page 287.
- Section 1.2.9.8, Technical Service Level Agreements
 - Modified language of SLAs, pages 294-315; and
 - Inserted page intentionally left blank, page 318.

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: "Amendment #1, Rev. August 4, 2014"

4. Subcategory 1.2 – MPLS, VPN and Converged VoIP, Volume 3, Cost Information, SOW Catalog A, has been modified to include the following:

- Cover Page updated to include Contract Number, Amendment Number, Category, Subcategory, and Revision Date, cover page;
- Table of Contents repagination, pages i-ii;
- Header updated to include Contract Number, Volume #, Volume Name, Subcategory #, Subcategory Name, Amendment Number and Revision Date, pages i-194;
- Footer updated to reflect page numbers, pages i-192;
- Reformatted Volume 3 in its entirety to correct border widths, insert page breaks, remove extra lines and spacing, pages i-192;
- Removed graphic art in left hand margin from entire document wherever it appears, pages i-192;
- Section 1.2.2.8.1, MPLS Port Transport Speeds:
 - Delete blank rows, page 11;
 - Renumbered Items starting with #39, pages 11-51
 - Modified Feature Name, Feature Description, Feature Restrictions, Limitations or Additional Information for Items #72, #113, #168, #170-#174, #176-#178, #180-#374, pages 11-51;
 - Delete blank rows, pages 28-29;
 - Changed pricing on Items #200 & #201 from Non-recurring charge to Monthly recurring charge, page 28;
 - Removed features, page 47; and
 - Inserted page intentionally left blank, page 52.
- Section 1.2.2.8.2, MPLS Port and Access Bundled Transport Speeds:
 - Delete blank rows, page 56; and
 - Inserted page intentionally left blank, page 57.
- Section 1.2.2.8.3, MPLS Port, Access and Router Bundled Transport Speeds:
 - Delete blank rows, page 61; and
 - Inserted page intentionally left blank, page 62.
- Section 1.2.2.8.4, MPLS Port, Access and Router Bundled On-Net Transport Speeds:



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- Delete blank rows, page 63; and
- Inserted page intentionally left blank, page 64.
- Section 1.2.2.8.5, MPLS Port, Access and Router Bundled Off-Net Transport Speeds:
 - Delete blank rows, page 65; and
 - Inserted page intentionally left blank, page 66.
- Section 1.2.2.8.6, MPLS Port, Access and Router Bundled Ethernet On-Net Transport Speeds:
 - Delete blank rows, page 73; and
 - Inserted page intentionally left blank, page 74.
- Section 1.2.2.8.7, MPLS Port, Access and Router Bundled Ethernet Off-Net Transport Speeds:
 - Delete blank rows, page 81; and
 - Inserted page intentionally left blank, page 82.
- Section 1.2.3.2.4, Converged VoIP Handset Service Packages:
 - Modified Feature Name, Feature Description and/or Feature Restrictions, Limitations and Additional Information for AT&T Unified Communication Service, Items #1-#6, pages 84-86;
 - Removed features, pages 86;
 - Renumbered Items starting with #7-#48, pages 86-96
 - Modified Feature Name, Product Identifier and/or Feature Description, Items #7-#18, pages 86-88;
 - Removed features, page 88;
 - Modified Feature Name, Feature Identifier, Feature Description and/or Feature Restrictions, Limitations and Additional Information, Items #20 - #48, pages 88-96;
 - Removed features, page 94; and
 - Inserted page intentionally left blank, page 97.
- Section 1.2.3.3, Converged VoIP Service Features:
 - Delete blank rows, page 99; and
 - Inserted page intentionally left blank, page 100.
- Section 1.2.3.4.4, Converged VoIP Off-Net Toll Free:
 - Updated Item #6 to #6a, page 103;
 - Updated Item #7 to #6b, page 103
 - Updated Item #8 to #7, page 103; and
 - Inserted page intentionally left blank, page 104.
- Section 1.2.3.4.5, Converged VoIP International Off-Net Calling:
 - Delete blank rows, page 140; and
 - Inserted page intentionally left blank, page 141.
- Section 1.2.3.5, VoIP Voice Mail Services and Features:
 - Delete blank rows, page 142; and
 - Inserted page intentionally left blank, page 143.
- Section 1.2.4.1, Audio Conferencing Service and Features:
 - Inserted page intentionally left blank, page 146.
- Section 1.2.5.8, SIP Calling Plans:
 - Inserted page intentionally left blank, page 150.
- Section 1.2.5.9, SIP Trunk International Off-Net Calling:
 - Delete blank rows, page 186; and



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- Inserted page intentionally left blank, page 187.
- Section 1.2.8.2, Extended Demarcation Wiring Services:
 - Delete blank rows, page 191; and
 - Inserted page intentionally left blank, page 192.
- Section 1.2.8.3, Services Related Hourly Support:
 - Inserted page intentionally left blank, page 194.

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: "Amendment #1, Rev. August 4, 2014"

5. Subcategory 1.3 – Dedicated Transport, Volume 2, Response to Unique Subcategory Requirements, SOW Technical Requirements Response, has been modified to include the following:

- Cover Page updated to include Contract Number, Amendment Number, Category, Subcategory, and Revision Date, cover page;
- Table of Contents repagination, page i;
- Table of Figures repagination, page iii;
- Header updated to include Contract Number, Volume #, Volume Name, Subcategory #, Subcategory Name, Amendment Number and Revision Date, pages i-157;
- Footer updated to reflect page numbers, pages i-157;
- Reformatted Volume 2 in its entirety to correct border widths, insert page breaks, remove extra lines and spacing, pages i-157;
- Removed graphic art in left hand margin from entire document wherever it appears, pages i-157;
- Inserted pages Intentionally Left Blank; and
 - pages iv, 31, 33, 40 50, 75, 82, 96, 100, 120, 126, 135, and 137.
- Delete blank rows, page 95;

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: "Amendment #1, Rev. August 4, 2014"

6. Subcategory 1.3 – Standalone VoIP Telephony, Volume 3, Cost Information, SOW Catalog A, has been modified to include the following:

- Cover Page updated to include Contract Number, Amendment Number, Category, Subcategory, and Revision Date, cover page;
- Table of Contents repagination, page i;
- Header updated to include Contract Number, Volume #, Volume Name, Subcategory #, Subcategory Name, Amendment Number and Revision Date, pages i-55;
- Footer updated to reflect page numbers, pages i-55;
- Reformatted Volume 3 in its entirety to correct border widths, remove extra lines and spacing, pages 1-55;
- Section 1.3.2.2.4, Standalone VoIP Handset Service Packages:
 - Added number to VDNA ACD Feature, IPACD, page 4; and
 - Deleted blank rows, page 4.
- Section 1.3.2.3, Standalone VoIP Features:
 - Deleted blank rows, page 6.



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- Section 1.3.2.2.4, Standalone VoIP Off-Net Toll Free Services
 - Numbering added for Items #2-#8, pages 7-9;
 - Corrected spelling of "Occurrence" for Item #6a, page 7; and
 - Deleted blank row, page 9.
- Section 1.3.2.4.5, Standalone VoIP International Off-Net Long Distance Calling:
 - Deleted blank rows, page 47.
- Section 1.3.2.5 Standalone VoIP Voice Mail Services and Features:
 - Deleted blank rows, page 48.
- Section 1.3.2.7.1 Audio Conferencing Service and Features:
 - Deleted blank rows, page 50.
- Section 1.3.3.2, Extended Demarcation Wiring Services:
 - Deleted blank rows, page 54.

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: "Amendment #1, Rev. August 4, 2014"

7. Subcategory 1.4 – Long Distance, Volume 2, Response to Unique Subcategory Requirements, SOW Technical Requirements Response, has been modified to include the following:

- Cover Page updated to include Contract Number, Amendment Number, Category, Subcategory, and Revision Date, cover page;
- Table of Contents repagination, page i;
- Header updated to include Contract Number, Volume #, Volume Name, Subcategory #, Subcategory Name, Amendment Number and Revision Date, pages i-119;
- Footer updated to reflect page numbers, pages i-119;
- Reformatted Volume 2 in its entirety to correct border widths, insert page breaks, remove extra lines and spacing, pages i-119;
- Removed graphic art in left hand margin from entire document wherever it appears, pages i-119; and
- Section 1.4.2.3.5 Long Distance Domestic Calling:
 - Table 1.4.2.3.5.b, Item #6, Modified Bidder's Product Description, page 62.

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: "Amendment #1, Rev. August 4, 2014"

8. Subcategory 1.4 – Long Distance, Volume 3, Cost Information, SOW Catalog A, has been modified to include the following:

- Cover Page updated to include Contract Number, Amendment Number, Category, Subcategory, and Revision Date, cover page;
- Table of Contents repagination, page i;
- Header updated to include Contract Number, Volume #, Volume Name, Subcategory #, Subcategory Name, Amendment Number and Revision Date, pages i-147;
- Footer updated to reflect page numbers, pages i-147;
- Reformatted Volume 3 in its entirety to correct border widths, insert page breaks, remove extra lines and spacing, pages 2-147;



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- Removed graphic art in left hand margin from entire document wherever it appears, pages i-147;
- Section 1.4.2.2.2, Long Distance Network Access Transport:
 - Deleted blank row, page 2.
- Section 1.4.2.3.5, Long Distance Domestic Calling:
 - Renumbered Items #4-14, pages 6-11;
 - Modified Feature Description of Item #6, page 7
- Section 1.4.2.4, Calling Card Features:
 - Deleted blank row, page 138;
- Section 1.4.2.5, Operator Services:
 - Deleted blank rows, page 139;
- Section 1.4.2.6, Audio Conferencing Service and Features:
 - Deleted blank rows, page 141;
- Section 1.4.3.2, Extended Demarcation Wiring Services:
 - Deleted blank rows, page 145.

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: "Amendment #1, Rev. August 4, 2014"

9. Subcategory 1.5 – Toll Free Calling, Volume 2, Response to Unique Subcategory Requirements, SOW Technical Requirements Response, has been modified to include the following:

- Cover Page updated to include Contract Number, Amendment Number, Category, Subcategory, and Revision Date, cover page;
- Table of Contents repagination, pages i-ii;
- Header updated to include Contract Number, Volume #, Volume Name, Subcategory #, Subcategory Name, Amendment Number and Revision Date, pages i-89;
- Footer updated to reflect page numbers, pages i-89;
- Reformatted Volume 2 in its entirety to correct border widths, insert page breaks, remove extra lines and spacing, pages i-89;
- Removed graphic art in left hand margin from entire document wherever it appears, pages i-89;
- Section 1.5.2.4, Toll-Free Domestic Services:
 - Table 1.5.2.4.b, Item #15, Modified Bidder's Product Description, page 48;
- Section 1.5.2.5.1, International Toll-Free Geographical Requirements
 - Corrected reference to Table 1.5.2.5.1.b from Table 1.5.2.6.1.b, page 53; and
 - Added table header "International Toll Free Service Feature" to Table 1.5.2.5.1.d, page 64.

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: "Amendment #1, Rev. August 4, 2014"

10. Subcategory 1.5 – Toll Free Calling, Volume 3, Cost Information, SOW Catalog A, has been modified to include the following:

- Cover Page updated to include Contract Number, Amendment Number, Category, Subcategory, and Revision Date, cover page;



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- Table of Contents repagination, pages i-ii;
- Header updated to include Contract Number, Volume #, Volume Name, Subcategory #, Subcategory Name, Amendment Number and Revision Date, pages i-41;
- Footer updated to reflect page numbers, pages i-41;
- Reformatted Volume 3 in its entirety to correct border widths, insert page breaks, remove extra lines and spacing, pages i-41;
- Removed graphic art in left hand margin from entire document wherever it appears, pages i-41;
- Section 1.5.2.4, Toll-Free Domestic Services:
 - Correct numbering of Items to match Volume 2, pages 5-12;
 - Item #15, Modified Feature Description, page 9;
 - Deleted blank rows, pages 10-11.
- Section 1.5.2.5.1, International Toll-Free Geographical Requirements:
 - Table 1.5.2.5.1.d, Modified table to include Contractor's Description of Service, Geographic Availability, Service Limitations and Restrictions and Change Charge Applicability, page 24.
- Section 1.5.3.2, Extended Demarcation Wiring Services:
 - Delete blank rows, page 40.

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: "Amendment #1, Rev. August 4, 2014"

11. Subcategory 1.6 – Legacy Telecommunications, Volume 2, Response to Unique Subcategory Requirements, SOW Technical Requirements Response, has been modified to include the following:

- Cover Page updated to include Contract Number, Amendment Number, Category, Subcategory, and Revision Date, cover page;
- Table of Contents repagination, page i;
- Header updated to include Contract Number, Volume #, Volume Name, Subcategory #, Subcategory Name, Amendment Number and Revision Date, pages i-211;
- Footer updated to reflect page numbers, pages i-211;
- Reformatted Volume 2 in its entirety to correct border widths, insert page breaks, remove extra lines and spacing, pages i-211;
- Removed graphic art in left hand margin from entire document wherever it appears, pages i-211;
- Section 1.6.2.3.2, Business Access Line Features:
 - Table 1.6.2.3.1.b, Item #8, Modified Feature Name from Miscellaneous Change Charge to Business Access Miscellaneous Change Charge, page 81;
- Section 1.6.2.4 Central Office Exchanged Services:
 - Table 1.6.2.4.a, Item # 13, Changed Contractor's Product Identifier from CALID (alpha I) to CAL1D (number one), page 85;
 - Table 1.6.2.4.b, Item #98, Modified Bidder's Product Description Product Identifier from SPC30 (zero) to SPC3O (alpha O), page 101;
 - Table 1.6.2.4.b, Item #99, Modified Bidder's Product Description Product Identifier from SPC50 (zero) to SPC5O (alpha O), page 101; and



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- Table 1.6.2.4.b, Item #100, Modified Bidder's Product Description Product Identifier from SPC70 (zero) to SPC7O (alpha O), page 101.
- Section 1.6.2.7.1 Basic Agent Package:
 - Table 1.6.2.7.1.a, Item #3, Modified Bidder's Product Description from Agency Queue Status Display to Agent Queue Status Display, page 115.
- Section 1.6.2.9, Voicemail Services:
 - Table 1.6.2.9.b, Item #7, Changed Bidder's Product Identifier from USIDX (alpha I) to US1DX (one), page 120.
- Section 1.6.3.2.1, Analog Service
 - Table 1.6.3.2.1.a, Item #3, Changed Bidder's Product Identifier from BCN* to BCN++, page, 125.

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: "Amendment #1, Rev. August 4, 2014"

12. Subcategory 1.6 – Legacy Telecommunications, Volume 3, Cost Information, SOW Catalog A, has been modified to include the following:

- Cover Page updated to include Contract Number, Amendment Number, Category, Subcategory, and Revision Date, cover page;
- Table of Contents repagination, page i;
- Header updated to include Contract Number, Volume #, Volume Name, Subcategory #, Subcategory Name, Amendment Number and Revision Date, pages i-102;
- Footer updated to reflect page numbers, pages i-102;
- Reformatted Volume 3 in its entirety to correct border widths, insert page breaks, remove extra lines and spacing, pages 2-102;
- Removed graphic art in left hand margin from entire document wherever it appears, pages 1-102;
- Section 1.6.2.3.2, Business Access Line Features:
 - Item #8, Modified Feature Name from Miscellaneous Change Charge to Business Access Miscellaneous Change Charge, page 7;
- Section 1.6.2.4, Central Office Exchange Services and Features:
 - Item #13, Changed Contractor's Product Identifier from CALID (alpha I) to CAL1D (number one), page 11;
 - Item # 46, Changed Unit of Measure from **sysyem** to **system**, page 20;
 - Item #56, Changed Feature Restrictions, Limitations and Additional Information from EBS only to EBS only DMS 100 switch only, page 21;
 - Item #98, Changed Contractor's Product Identifier from SPC30 (zero) to SPC3O (alpha O), page 28;
 - Item #98, Changed Contractor's Product Identifier from SPC50 (zero) to SPC5O (alpha O), page 28;
 - Item #98, Changed Contractor's Product Identifier from SPC70 (zero) to SPC7O (alpha O), page 28;
 - Deleted blank rows, page 32;
- Section 1.6.2.5, Central Office Trunk Services and Features:
 - Item #2, Feature ID DCC, Changed Feature Name from DID Change Charge to Supertrunk DID Change Charge, page 35; and
 - Inserted page Intentionally Left Blank, page 37.



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- Section 1.6.2.6, IntraLATA Local Calling Usage Services:
 - Inserted page Intentionally Left Blank, page 39.
- Section 1.6.2.7, Locally Based ACD
 - Deleted blank row, page 41.
- Section 1.6.2.7.1, ACD Basic Agent Package:
 - Item #3, Changed Feature Restrictions, Limitations and Additional Information to remove **The**, page 42;
 - Deleted blank rows, page 43.
- Section 1.6.2.7.2, ACD Supervisor Package:
 - Deleted blank row, page 44;
 - Inserted page Intentionally Left Blank, page 45;
- Section 1.6.2.9, Voicemail Services:
 - Item #7, Changed Contractor's Product Identifier from USIDX (alpha I) to USIDX (one), page 49;
 - Deleted blank rows, page 50;
 - Inserted page Intentionally Left Blank, page 51;
- Section 1.6.3.2.1, Analog Service and Features:
 - Item #3, Changed Contractor's Product Identifier from BCN* to BCN++, page 52;
 - Inserted page Intentionally Left Blank, page 54;
- Section 1.6.3.2.2, ISDN Basic Rate Interface (BRI) Service and Features:
 - Inserted page Intentionally Left Blank, page 57;
- Section 1.6.3.2.4, Frame Relay Services:
 - Inserted page Intentionally Left Blank, page 66;
- Section 1.6.3.2.5, Asynchronous Transfer Mode (ATM) Data Services:
 - Deleted blank rows, page 90;
 - Inserted page Intentionally Left Blank, page 91;
- Section 1.6.5.3, Extended Demarcation Wiring Services:
 - Inserted page Intentionally Left Blank, page 96;
- Section 1.6.5.4, Station Wiring Services:
 - Inserted page Intentionally Left Blank, page 101.

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: "Amendment #1, Rev. August 4, 2014"

Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms.