

STATE OF CALIFORNIA
STANDARD AGREEMENT AMENDMENT
 STD. 213 A (Rev 2/12)

CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED

197 Pages

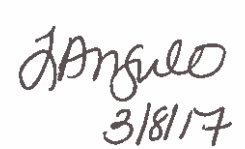
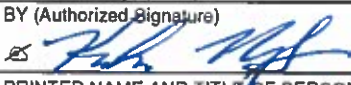
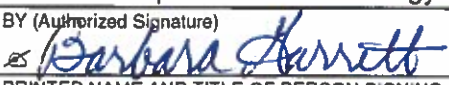
AGREEMENT NUMBER	AMENDMENT NUMBER
IFB STPD 12-001-A, C3-A-12-10-TS-01	5
REGISTRATION NUMBER	

1. This Agreement is entered into between the State Agency and Contractor named below:

<small>STATE AGENCY'S NAME</small>	California Department of Technology
<small>CONTRACTOR'S NAME</small>	AT&T Corporation
2. The term of this Agreement is 11/15/2013 through 6/30/2018
3. The maximum amount of this agreement after this amendment is: \$0.00
4. The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:
 - A. This Administrative Amendment incorporates the following changes, Subject CALNET 3, IFB STPD 12-001-A, Category 1: Voice and Data Services (AT&T)
 1. Attachment 1: IFB STPD 12-001-A – Volume 1 - Response to Common Requirements. (196 pages)

(All other terms and conditions of the original agreement shall remain the same.)

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR	CALIFORNIA DEPARTMENT OF TECHNOLOGY Use Only
<small>CONTRACTOR'S NAME (If other than an individual, state whether a corporation, partnership, etc.)</small>	
AT&T Corporation	
<small>BY (Authorized Signature)</small>	
	
<small>DATE SIGNED (Do not type)</small>	
01.16.17	
<small>PRINTED NAME AND TITLE OF PERSON SIGNING</small>	
Keith Nagel, CALNET Program Manager	
<small>ADDRESS</small>	
2700 Watt Avenue, Rm. 1213A, Sacramento, 95821	
STATE OF CALIFORNIA	
<small>AGENCY NAME</small>	
California Department of Technology	
<small>BY (Authorized Signature)</small>	
	
<small>DATE SIGNED (Do not type)</small>	
1/25/17	
<small>PRINTED NAME AND TITLE OF PERSON SIGNING</small>	
Barbara Garrett, Deputy Director, Office of Technology Services - STND	
<small>ADDRESS</small>	
P.O. Box 1810, MS Y-13, Rancho Cordova, CA 95741-1810	
	<input type="checkbox"/> Exempt per:



CALNET 3 IFB STPD 12-001-A, AGREEMENT C3-A-12-10-TS-01
BETWEEN STATE OF CALIFORNIA AND AT&T CORP.
AMENDMENT #5, Rev. December 15, 2016

Amendment Summary: IFB-A Amendment #5

Volume 1: Response to Common Business Requirements





CALNET 3 IFB STPD 12-001-A, AGREEMENT C3-A-12-10-TS-01
BETWEEN STATE OF CALIFORNIA AND AT&T CORP.
AMENDMENT #5, Rev. December 15, 2016

This Modification No. 4 (“Modification”) by and between AT&T Corp. (“AT&T”) (“Contractor”) and the State of California (“State”) is effective upon execution by the parties (“Effective Date”).

WHEREAS, AT&T and State entered into the Agreement for Voice and Data Services (“Agreement”) on November 15, 2013;

WHEREAS, the parties now desire to modify the Agreement.

NOW THEREFORE, the parties, in consideration of the mutual covenants contained herein and intending to be legally bound, agree that the Agreement is modified as follows:

1. IFB STPD 12-001-A, Volume 1, Response to Common Business Requirements, has been modified to include the following:

- Cover Page, updated to remove (BAFO) and modify Amendment Number and Revision Date;
- Pages i-136, Footer updated to modify Amendment Number and Revision Date;
- Removed hard returns throughout document to clean-up formatting;
- Pages 2-3, reformatted Executive Summary, Subcategory 1.2 list of items;
- Pages 3-5, changed bullet list from alpha to numerical order for Subcategory 1.2;
- Pages 5-6, reformatted Executive Summary, Subcategory 1.3 list of items;
- Reformatted text in Block 2 on Exhibit 7 STD 213’s (4 copies);
- Section A.4.6 Service Catalog Text File, updated as follows:
 - Pages 40-41, modified language as follows:
 - Added “, and shall include both Catalog A and Catalog B pricing.” to the end of the 1st paragraph;
 - Replaced “Service” with “Amended” in the 3rd line of the 3rd paragraph;
 - Added “text”, removed “that are triggered by amendments” and replaced “service” with “catalog” in the 4th line of the 3rd paragraph;
 - Added “initial” to read as, “The Initial Service Catalog text files shall follow the specifications described below.”;
 - Removed, “, and intermittent files thereafter.” from item #2 in list;
 - Added new field to C3SRVCATA1 text file, “#3, Section Number”; and
 - Renumbered Field Order of C3SRVCATA1 text file.
 - Pages 41-42, modified language as follows:
 - Added new fields to C3SRVCATA2 text file, “#3, Section Number”, “#5, Subservice Type”, “#6, Line Item Number”, “#16, Customer MRC”, “#17, Customer MRC Description”, “#21, Delegation Required”, and “#22, Required or Discretionary”;
 - Removed field “#8, Transport Type” from C3SRVCATA2 text file;
 - Renumbered Field Order of C3SRVCATA2 text file; and
 - Added new reporting requirements for 2 new monthly reports, Amended Catalog Text Files, C3AMDCATA1 and C3AMDCATA2.
- Section A.7.3 Duration IPRs
 - Page 68, changed “Standard” to “Duration” in paragraph #5.



CALNET 3 IFB STPD 12-001-B, AGREEMENT C3-B-12-10-TS-01
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- Section A.8 Inventory and Fiscal Management, updated as follows:
 - Page 70, Item #11, updated verbiage of requirement;
 - Page 70, Item #12, removed “BTN and”, also added “ten (10)” to requirement for clarity;
 - Page 71, Item #18, added “(Sections A.4, A.8, A.9 & A.10).” to the requirement.
- Section A.8.1 Moves, Adds, Changes and Deletes Fiscal Text File, updated as follows:
 - Pages 71-72, modified language as follows:
 - Added new fields to C3MSRVMACD text file, “#18, Section Number”, “#25, Node”, and “#30, SP Tracking Number”;
 - Changed POP requirement from R to A on items #7, #20, #21, and #33 - #37; and
 - Renumbered Field Order of C3MSRVMACD text file.
- Section A.8.2 Fiscal Inventory Text File, updated as follows:
 - Pages 72-74, modified language as follows:
 - Removed “all Contractor’s CALNET 3 Product IDs, including both” and “that are being billed and provide volume of usage statistics” from the 1st paragraph;
 - Added “each Customer’s contracted” and “and provide current quantities and service location information. For quantities that are usage based, the quantity reported shall represent the total usage for the month being reported.”, and “Contractor’s” in the 1st paragraph;
 - Added new fields to C3MFISCINV text file, “#5, BAN”, “#6, SR Number”, “#9, Section Number”, “#17, Node”, “#19, Unit of Measure”, “#20, Contract NRC”, “#23, SP Tracking Number”, and “#26 - #35, Customer Service *fields*”;
 - Removed fields “#19-#24, Total *fields*”; and
 - Renumbered Field Order of C3MFISCINV text file.
- Section A.8.3 Services Billed Text File, updated as follows:
 - Pages 75-76, modified language as follows:
 - Added new fields to C3MSRVBILL text file, “#6, Customer Billing Name”, “#13, Section Number”, “#20, Node”, “#21 - #30, Customer Service *fields*”, “#40, SP Tracking Number”, “#43, Prorated Admin Fee”, and “#50, Total Prorated Admin Fee”;
 - Moved order of where “Customer MRC” appears in table to Field Order #44; and
 - Renumbered Field Order of C3MSRVBILL text file.
- Section A.8.3.1 Services Billed Tax Detail Text File, updated as follows:
 - Page 77, modified language as follows:
 - Added new fields to C3MSRVTAX text file, “#1, Service Month”, “#2, Category”, “#3, Subcategory”, and “#4, Invoice Number”; and
 - Renumbered Field Order of C3MSRVTAX text file.
- Section A.8.5 Administrative Fee by Services Text File, updated as follows:
 - Page 78, modified language as follows:
 - Added “Only services that are CALNET 3 contracted items (i.e., CALNET 3 flag = “Y”) shall be included on this report” to the 1st paragraph; and



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- Removed field “#9, Admin Fee” and renumbered field order of C3ADMNFEE text file.
- Section A.8.6 Trouble Ticket and Provisioning/SLA Fiscal Text File, updated as follows:
 - Pages 79-80, modified language as follows:
 - Renamed fields in C3MTRTKSLA text file, “#1, from Ticket Number to Service Month” and changed Pop requirement from “A” to “R”, “#22, from Ticket Close Date to Restore Date”, “#23, from Ticket Close Time to Restore Time”, “#25 from Total SLA Credits to R&R%” and changed Pop requirement from “R” to “A”, “#26, from Service Type to SR Number” and changed Pop requirement from “R” to “A”, “#27, from SLA to Change Date” and change Pop requirement from “R” to “A”, “#28, from Circuit ID to Change Type”, “#29, from WTN to Days PD”, “#31, from Days PD to Total SLA Credits” and change Pop requirement from “A to R”
 - Added new fields, “#2, BAN”, “#3, BTN”, “#4, Invoice Number”, “#5, Invoice Date”, “#10, SLA”, “#11, Service Type”, “#12, Feature Name”, “#13, Product ID”, “#14, Quantity”, “#15, Circuit ID”, “#16, WTN”, “#17, Ticket Number”;
 - Removed fields, “SR Number” and “Change Date”; and
 - Renumbered field order of C3 MTRTKSLA text file.
- Section A.10.2.3 Transition-In Status Report, updated as follows:
 - Page 100, modified language as follows:
 - Added new fields to the Transition-In Status Report, “#17, CALNET 2 Product ID”, “#19, WTN”, “#20, BTN”, “#21, Node”, and “#27, Transition Percentage Complete”; and
 - Renumbered field order of Transition-In Status Report.
- Section Appendix B, Data Dictionary, updated as follows:
 - modified language;
 - Added “#1, Action”, “#11, Amendment Number”, “#15, CALNET 2 Product ID”, “#38, Customer Billing Name”, “#45, Customer MRC Description”, “#60, Delegation Required”, “#65, Effective Date”, “#81, Line Item Number”, “#84, Node”, “#91, Prorated Admin Fee”, “#102, Required or Discretionary”, “#107, Section Number”, “#116, SP Tracking Number”, “#123, Subservice Type”, “#149, Total prorated Admin Fee”;
 - Item #7 – Added “(varies 2 to 4 digit decimal)” to the Format column;
 - Item #8 – Changed “50” to “500” char max in the Format column;
 - Item #9 – Added “(varies 2 to 4 digit decimal)” to the Format column;
 - Item #10 – Changed “0.0%” to “0.00%” in the Format column;
 - Items #12 & #13 – Changed “40” to “50” char max in the Format column;
 - Item #20 – Added “(varies 2 to 4 digit decimal)” to the Format column;
 - Item #21 – Added “2000 char max” to the Format column;
 - Item #22 – Changed “20” to “1000” char max” in the Format column;
 - Item #25 – Changed “30” to “100” char max in the Format column;
 - Item #27 – Added “(varies 2 to 4 digit decimal)” to the Format column;



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- Item #28 – Added “as defined in Catalog A” to the Data Field Definition column and changed “20” to “100” char max in the Format column;
- Item #29 – Added “(varies 2 to 4 digit decimal)” to the Format column;
- Item #30 – Added “value as defined in Catalog A” to the Data Field Definition column and changed “20” to “100” char max in the Format column;
- Item #31 – Changed “20” to “100” char max” in the Format column;
- Item #32 – Added “3 char max” to the Format column;
- Item #34 – Added “(varies 2 to 4 digit decimal)” to the Format column;
- Item #41 – Changed Data Type from “Text” to “Number” and changed Format from “Varies” to “99999”;
- Item #43 – Changed “50” to “100” char max” in the Format column;
- Item #44 – Removed “of the published Contract” from the Data Field Definition column and added “(varies 2 to 4 digit decimal)” to the Format column;
- Item #47 – Added “(varies 2 to 4 digit decimal)” to the Format column;
- Item #58 – Added “5000 char max” to the Format column;
- Item #59 – Added “10 digit max” to the Format column;
- Items #61 & #62 – Changed “50” to “100” char max” in the Format column;
- Item #68 – Added “(varies 2 to 4 digit decimal)” to the Format column;
- Item #69 – Added “5000 char max” to the Format column;
- Item #70 – Changed “250” to “500” char max in the Format column;
- Item #71 – Added “5000 char max” to the Format column;
- Item #73 – Changed “30” to “100” char max in the Format column;
- Item #74 – Added “(varies 2 to 4 digit decimal)” to the Format column;
- Item #75 – Added “5000 char max” to the Format column;
- Item #76 – Added “(varies 2 to 4 digit decimal)” to the Format column;
- Item #77 – Added “10,2 digit max” to the Format column;
- Item #82 – Added “1000 char max” to the Format column;
- Item #83 – Added “30,2 digit max” to the Format column;
- Item #85 – Added “5000 char max” to the Format column;
- Item #87 – Added “20,2 digit max” to the Format column;
- Item #88 – Changed “50” to “100” char max in the Format column;
- Item #89 – Added “250 char max” in the Format column;
- Item #95 – Added “30,2 digit max” to the Format column;
- Item #96 – Changed “0.0%” to 0.00% in the Format column;
- Item #98 & #99 – Added “5000 char max” to the Format column;
- Item #104 – Added “varies 1000 char max” to the Format column;
- Item #105 – Added “30,2 digit max” to the Format column;
- Items #108 & #109 – Changed “A” to “B” in the Data Field Definition column and added “5000 char max” to the Format column;
- Item #111 – Added “30,2 digit max” to the Format column;
- Item #112 – Changed “100” to “500” char max in the Format column;
- Item #113 – Added “100 char max” to the Format column;
- Item #119 – Changed “30” to “100” char max in the Format column;
- Item #121 – Added “200 char max” to the Format column;



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- Item #122 – Updated Format column to read “3, 4, or 5 char with 5 char max (example: “6.1” or “10.2”);
- Item #128 – Added “(varies 2 to 4 digit decimal)” to the Format column;
- Item #129 – Changed “50” to “200” char max in the Format column;
- Item #130 – Added “20 digit max” to the Format column;
- Item #131 – Added “100 char max” to the Format column;
- Items #136 – #138 – Added “(varies 2 to 4 digit decimal)” to the Format column;
- Item #139 – Added “30,2 digit max” to the Format column;
- Item #140 – Added “30 digit max” to the Format column;
- Items #141– #144 – Added “(varies 2 to 4 digit decimal)” to the Format column;
- Item #145 – Added “Prorated” to the Data Field Definition column and Added “(varies 2 to 4 digit decimal)” to the Format column;
- Item #146 – Added “(varies 2 to 4 digit decimal)” to the Format column;
- Item #148 – Added “30,2 digit max” to the Format column;
- Items #150 & #151 – Added “(varies 2 to 4 digit decimal)” to the Format column;
- Items #153 – #155 – Added “(varies 2 to 4 digit decimal)” to the Format column;
- Item #157 – Added “500 char max” to the Format column;
- Item #158 – Added “100 char max” to the Format column;
- Item #159 – Added “30,2 digit max” to the Format column;
- Item #160 – Added “300 char max” to the Format column; and
- Renumbered item numbers in Appendix B, Data Dictionary.

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: “Amendment #5, Rev. December 15, 2016”

Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms.