

STATE OF CALIFORNIA
STANDARD AGREEMENT AMENDMENT
 STD. 213 A (Rev 2/12)

CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED

1257 Pages

AGREEMENT NUMBER	AMENDMENT NUMBER 9
IFB STPD 12-001-A, C3-A-12-10-TS-01	
REGISTRATION NUMBER	

1. This Agreement is entered into between the State Agency and Contractor named below:

STATE AGENCY'S NAME
 California Department of Technology

CONTRACTOR'S NAME
 AT&T Corporation

2. The term of this Agreement is 11/15/2013 through 6/30/2019

3. The maximum amount of this agreement after this amendment is: \$0.00

4. The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:

A. This amendment incorporates the following changes; Subject CALNET 3, IFB STPD 12-001-A, Category 1 - Voice and Data Services; Subcategory 1.2 – MPLS, VPN and Converged VoIP, Subcategory 1.3 - Standalone VoIP Telephony Volume 2, Subcategory 1.4 – Long Distance Volume 2, and Subcategory 1.5 – Toll Free Calling, Volume 3, Cost Information has been modified:

- Attachment 1: Revisions to Subcategory 1.2, Volume 2, Response to Unique Subcategory Requirements (387 Pages)
- Attachment 2: Revisions to Subcategory 1.2, Volume 3, Cost Information, SOW Catalog A (234 Pages)
- Attachment 3: Revisions to Subcategory 1.3, Volume 2, Response to Unique Subcategory Requirements (153 Pages)
- Attachment 4: Revisions to Subcategory 1.3, Volume 3, Cost Information, SOW Catalog A (57 Pages)
- Attachment 5: Revisions to Subcategory 1.4, Volume 2, Response to Unique Subcategory Requirements (119 Pages)
- Attachment 6: Revisions to Subcategory 1.4, Volume 3, Cost Information, SOW Catalog A (153 Pages)
- Attachment 7: Revisions to Subcategory 1.5, Volume 2, Response to Unique Subcategory Requirements (90 Pages)
- Attachment 8: Revisions to Subcategory 1.5, Volume 3, Cost Information, SOW Catalog A (45 Pages)

(All other terms and conditions of the original agreement shall remain the same.)

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR		CALIFORNIA DEPARTMENT OF TECHNOLOGY Use Only <i>Approved BY Floris 6/29/2018</i>
CONTRACTOR'S NAME (If other than an individual, state whether a corporation, partnership, etc.)		
AT&T Corporation		
BY (Authorized Signature)	DATE SIGNED (Do not type)	
<i>[Signature]</i>	05/14/18	
PRINTED NAME AND TITLE OF PERSON SIGNING		
Keith Nagel, CALNET Program Manager		
ADDRESS		
2700 Watt Avenue, Rm. 1213A, Sacramento, 95821		
STATE OF CALIFORNIA		
AGENCY NAME		
California Department of Technology		
BY (Authorized Signature)	DATE SIGNED (Do not type)	
<i>[Signature]</i>	5-29-18	
PRINTED NAME AND TITLE OF PERSON SIGNING		
Marlon Paulo, Deputy Director, Statewide Technology Procurement, CDT		
ADDRESS		
P.O. Box 1810, Rancho Cordova, CA 95741-1810		

Exempt per:



Amendment Summary: IFB-A Amendment #9

Subcategory 1.2: MPLS, VPN, and Converged VoIP, Category
1.3: Standalone VoIP Telephony, Subcategory 1.4: Long
Distance, and Category 1.5: Toll Free Calling



CALNET 3 IFB STPD 12-001-A, AGREEMENT C3-A-12-10-TS-01
BETWEEN STATE OF CALIFORNIA AND AT&T CORP.
AMENDMENT #9, Rev. January 12, 2018

This Modification No. 9 (“Modification”) by and between AT&T Corp. (“AT&T”) (“Contractor”) and the State of California (“State”) is effective upon execution by the parties (“Effective Date”).

WHEREAS, AT&T and State entered into the Agreement for Voice and Data Services (“Agreement”) on November 15, 2013;

WHEREAS, the parties now desire to modify the Agreement.

NOW THEREFORE, the parties, in consideration of the mutual covenants contained herein and intending to be legally bound, agree that the Agreement is modified as follows:

1. Subcategory 1.2 – MPLS, VPN and Converged VoIP Volume 2, Response to Unique Subcategory Requirements, SOW Technical Requirements Response, has been modified to include the following:

- Cover Page, updated to reflect Amendment Number and Revision Date;
- Page i, Table of Contents repagination;
- Page iii, Table of Figures repagination;
- Page i - 381, Header updated to modify Amendment Number and Revision Date;
- Page 10 - 379, Corrected spacing and spelling as required;
- Page 3, Exhibit 8: Contractor’s License Information has been modified to add C-10 license and updated to reflect new license expiration dates for Pacific Bell Telephone Company from “3/31/2017” to “3/31/2019”;
- Page 12, Changed “All CPE that is sold outright to end suers” to “All CPE that is sold outright to end users”;
- Table 1.2.2.8.1.b, Unsolicited MPLS Port Transport Speeds, changes made as follows:
 - Pages 134 - 135, added Items # 447 – Items # 451, Feature Names, Descriptions, and Bidder’s Product Identifiers;
 - Page 135, added Item # 452, added Feature Name, Feature Description, and Bidder’s Product Identifier;
 - Pages 135- 200, Renumber items to sequential numbering;
 - Page 141, added Item # 486, added Feature Name, Feature Description, and Bidder’s Product Identifier;
 - Page 142 - 143, added Items # 492 – Items # 498, Feature Names, Descriptions, and Bidder’s Product Identifiers;
 - Page 166, Item # 641, updated Feature description to delete “formerly offered in 1.2.2.8.1, 1.2.2.8.3 – 1.2.2.8.7”;
 - Page 197, Item # 819, updated Feature Name, Feature Description, and Bidder’s Product Description to delete word “VLAN; and
- Table 1.2.2.8.2.b, Unsolicited MPLS Port and Access Bundled Transport Speeds
 - Pages 204 – 205, Added Items # 1 – Items # 8, added Feature Name, Feature Description, and Bidder’s Product Identifier.
- Table 1.2.3.4.5.b Unsolicited Converged VoIP International Off-Net Calling, changes made as follows:



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- Page 293, Item # 210, changed country name from “Viet Nam” to “Vietnam”.
- Table 1.2.5.9.b Unsolicited SIP Trunk International Off-Net Calling, changes made as follows:
 - Page 336, Item # 210, changed country name from “Viet Nam” to “Vietnam”.
- Table 1.2.8.3 Services Related Hourly Support, changes made as follows:
 - Page 350, Item # 3, changed Feature name by deleting “&” and adding “and”.

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: “Amendment #9, Rev. January 12, 2018”

2. Subcategory 1.2 – MPLS, VPN and Converged VoIP Volume 3, Cost Information, SOW Catalog A, has been modified to include the following:

- Cover Page, updated to modify Amendment Number and Revision Date;
- Pages i - 230, Header updated to modify Amendment Number and Revision Date;
- Table 1.2.2.8.1, MPLS Port Transport Speeds, changed as follows:
 - Pages 2 - 4, Items # 1 – Items # 18, rate reduction to Monthly Recurring Charge/item per units;
 - Pages 4 - 7, Items # 20 - Items # 45, rate reduction to Monthly Recurring Charge/item per units;
 - Pages 7 - 9, Items # 47 - Items # 71, rate reduction to Monthly Recurring Charge/item per units;
 - Page 37, added Items # 492 – Items # 497, Feature Name, Contractor’s Product Identifier, Feature Description, Feature Restrictions, Limitations and Additional information, Non-Recurring Charge per item, Monthly Recurring Charge/item per unit, Unit of measure, and Change per change per item;
 - Pages 38- 94, Renumber items to sequential numbering;
 - Pages 38 - 39, Items # 498 - Items # 504, rate reductions to Monthly Recurring Charge/item per units;
 - Page 40, Items # 505 – Items # 506, rate reduction to Monthly Recurring Charge/item per units;
 - Pages 40 - 41, Items # 510 – Items # 513, rate reductions to Monthly Recurring Charge/item per units;
 - Page 41, Items # 515- Items # 518, rate reductions to Monthly Recurring Charge/item per units;
 - Page 42, Item # 521, rate reduction to Monthly Recurring Charge/item per units;
 - Pages 42 - 43, Items # 523 – Items # 530, Rate reductions to Monthly Recurring Charge/item per units;
 - Page 43, added Item # 531, Feature Name, Contractor’s Product Identifier, Feature Description, Feature Restrictions, Limitations and Additional information, Non-Recurring Charge per item, Monthly Recurring Charge/item per unit, Unit of measure, and Change per change per item;
 - Pages 43 - 44, Items # 532 – Items # 536, Rate reductions to Monthly Recurring Charge/item per units;
 - Pages 44 - 45, added Items # 537 – Items # 543, Feature Name, Contractor’s Product Identifier, Feature Description, Feature Restrictions, Limitations and



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- Additional information, Non-Recurring Charge per item, Monthly Recurring Charge/item per unit, Unit of measure, and Change per change per item;
- Page 46, Item # 558, updated Feature name to delete special character “- “ and add “-“;
 - Page 46, updated mini header, Feature Name by deleting special character “- “ and add “-“;
 - Pages 47 - 49, Items # 559 – Items # 595 , updated Feature Name to delete special characters “- “ and add “-“;
 - Page 49, updated mini header, Feature Name by deleting special character “- “ and add “-“;
 - Pages 59 - 60, Items # 661 – Items # 666 , updated Feature Name to delete “- “ and add “-“;
 - Page 61, Items # 670 – Items # 672 , updated Feature Name to delete special character “- “ and add “-“;
 - Pages 63 - 64, Items # 680 – Items # 682 , updated Feature Name to delete special characters “(“ and “)“;
 - Page 71, updated mini header, Feature Name by deleting special characters “(“ and “)“;
 - Pages 78 - 80, Items # 762 – Items # 779 , updated Feature Name to delete special character “- “ and add “-“;
 - Page 81, Items # 781 – Items # 782 , updated Feature Name to delete special character “- “ and add “-“;
 - Page 81, Items # 783 – Items # 786, updated Feature Name to delete special characters: “- “, “(“, and “)”. Added “-“;
 - Pages 81 - 82, Items # 787 – Items # 794 , updated Feature Name to delete special character “- “ and add “-“;
 - Pages 82 - 84, Items # 796 – Items # 809 , updated Feature Name to delete special character “- “ and add “-“;
 - Page 85, Items #816 – Items # 818, updated Feature Name to delete special character “/” and add “-“;
 - Page 86, Item #821 , updated Feature Name to delete special character “/” and add “-“;
 - Page 88, Item #835 , updated Feature Name to delete special character “/” and add “-“;
 - Page 88, Items #839 – Items # 840, updated Feature Name to delete special characters “(” and “)” and added “-“ and updated Unit of measure;
 - Page 92, Item #866 , updated Feature Name and Feature Description to delete “VLAN“;
 - Page 92, Items #866 – Items # 868 , updated Feature Name to delete special character “-” and add “-“; and
 - Page 92, Item #871, updated Feature Name to delete special character “-” and add “-“.
- Table 1.2.2.8.2, MPLS Port and Access Bundled Transport Speeds, changed as follows:
 - Pages 97 - 98, added Items # 20 – Items # 27, Feature Name, Contractor’s Product Identifier, Feature Description, Feature Restrictions, Limitations and Additional information, Non-Recurring Charge per item, Monthly Recurring Charge/item per unit, Unit of measure, and Change per change per item.



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- Table 1.2.3.4.4, Converged VoIP Off-net Toll-Free, changed as follows:
 - Page 137, Item # 1, updated Monthly Recurring Charge/item per unit;
 - Page 137, Items # 2 – Items # 4, updated Feature Name to delete special character “-” and add “-“; and
 - Page 138, Item # 6b, updated Monthly Recurring Charge/item per unit.
- Table 1.2.3.4.5, Converged VoIP International Off-Net Calling, changed as follows:
 - Pages 139 - 142, Items # 1 – Items # 26, updated Feature Name to delete special character “-” and add “-“, rate reduction to Monthly Recurring Charge/item per unit;
 - Pages 142 - 154, Items # 27 – Items # 248, rate reduction to Monthly Recurring Charge/item per unit;
 - Page 154, Item # 249, updated Feature Name from “Viet Nam” to “Vietnam”, rate reduction to Monthly Recurring Charge/item per unit;
 - Pages 154 – 166, Items # 250 – Items # 464, rate reduction to Monthly Recurring Charge/item per unit;
 - Page 166, Item # 464, updated Feature Name from “Viet Nam” to “Vietnam”, rate reduction to Monthly Recurring Charge/item per unit;
 - Pages 166 - 177, Items # 465 – Items # 684, rate reduction to Monthly Recurring Charge/item per unit;
 - Page 177, Item #679, updated Feature Name from “Viet Nam” to “Vietnam”; and
 - Pages 176 - 177, Renumber items to sequential numbering.
- Table 1.2.4.1, Audio Conferencing Service and Features, changed as follows:
 - Pages 179 - 180, Items # 1 – Items # 12, updated Unit of measure;
 - Pages 179 – 180, Items # 1 – Items # 6, Item # 8, and Item # 10, updated Monthly Recurring Charge/item per unit; and
 - Pages 179 - 180, Updated Non-Recurring Charge per item column and Charge per change per item column.
- Table 1.2.5.8, SIP Calling Plans, changed as follows:
 - Page 182, Items # 1- Items # 3, updated Monthly Recurring Charge/item per unit;
 - Page 182, Item # 6, updated Monthly Recurring Charge/item per unit;
 - Page 185, Item # 18, updated Non-Recurring Charge per item; and
 - Page 185, Item # 19, updated Unit of measure.
- Table 1.2.5.9, SIP Trunk International Off-Net Calling, changed as follows:
 - Pages 186 - 189, Items # 1 – Items # 26, updated Feature Name to delete special character “-” and add “-“ ;
 - Pages 186 – 224, Items # 1 - Items # 684, rate reduction to Monthly Recurring Charge/item per unit;
 - Page 201, Item # 249, changed country name from “Viet Nam” to “Vietnam”;
 - Page 213, Item #464, changed country name from “Viet Nam” to “Vietnam”;
 - Pages 216 - 224, Renumber items to sequential numbering; and
 - Page 224, Item #679, changed country name from “Viet Nam” to “Vietnam”.
- Table 1.2.8.2, Extended Demarcation Wiring Services, changed as follows:
 - Pages 226 – 229, Items # 1 – Items # 9, updated Feature Name to delete special character “-” and add “-“ .



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- Table 1.2.8.3, Services Related Hourly Support, changed as follows:
 - Page 230, Item # 3, updated Feature Name to delete special character “&” and added “and”.

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: “Amendment #9, Rev. January 12, 2018”

Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms.

3. Category 1.3 – Standalone VoIP Telephony Volume 2, Response to Unique Subcategory Requirements, SOW Technical Requirements Response, has been modified to include the following:

- Cover Page, updated to reflect Amendment Number and Revision Date;
- Page i - 159, Header updated to modify Amendment Number and Revision Date;
- Page i, Table of Contents repagination;
- Page iii, Table of Figures repagination;
- Page 3, Exhibit 8: Contractor’s License Information has been modified to add C-10 license and updated to reflect new license expiration dates for Pacific Bell Telephone Company from “3/31/2017” to “3/31/2019”;
- Table 1.3.2.4.4.a, Standalone VoIP Off-net Toll Free Services, changes made as follows:
 - Page 87, Item #1, Product Identifier changed from “IPTFCA,IPTFUS” to “VIEEUS,VIRRUS”.
- Table 1.3.2.4.4.b, Unsolicited Standalone VoIP Off-Net Toll-Free Features, changes made as follows:
 - Page 88, Item # 6.b, added Feature Name, Feature Description, and Product Identifier TFNQA; and
 - Page 88, Renumber items to sequential numberings.
- Table 1.3.2.4.5.b, Unsolicited Standalone VoIP Off-Net International Long Distance Calling, changes made as follows:
 - Page 94, Item # 94, Product Identifiers changed from “IPINIPIN” to “IPININ”; and
 - Page 98, Item # 210, changed country name from “Viet Nam” to “Vietnam”.
- Table 1.3.2.7.1.a, Audio Conferencing Service and Features, changed as follows:
 - Page 126, Item # 9, Product Identifier changed from “CONTRANS” to “CONTRAN”.
- Table 1.3.3.2.a, Extended Demarcation Wiring Services, changed as follows:
 - Pages 130 - 134, Items # 1 – Items # 9, made updates to Feature Descriptions and Bidder’s Product Descriptions.
- Table 1.3.3.3, Services Related Hourly Support, changes made as follows:
 - Page 135, Item # 1, updated Labor Classification Name to shorten length and improve how they appear on invoices;
 - Page 135, Item # 2, updated Labor Classification Name to shorten length and improve how they appear on invoices and Product Identifier changed from “MVV-O” to “MVVO”; and





- Page 136, Item # 3, updated Labor Classification Name to shorten length and improve how they appear on invoices and Product Identifier changed from “MVV-H” to “MVVH”.

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: “Amendment #9, Rev. January 12, 2018”

4. Subcategory 1.3 – Standalone VoIP Telephony Volume 3, Cost Information, SOW Catalog A, has been modified to include the following:

- Cover Page, updated to modify Amendment Number and Revision Date;
- Pages i - 58, Header updated to modify Amendment Number and Revision Date;
- Pages 2 - 58, All tables, deleted row with alpha letter column headings (A-I) at STND’s request;
- Pages 2 - 58, All tables split to accommodate STND’s formatting request to have Section Name and Column Headings (Line item #, Feature Name, etc.) repeat across pages when a table breaks across multiple pages;
- Pages 2 - 58, All tables, Updated Non-Recurring Charges, Monthly Recurring Charges or Change Charges where “\$ -” appears to read \$0.00, per Reporting requirements these are the only allowable format if the value is \$0;
- Pages 2 - 58, Removed extra spaces, returns and added periods where applicable; and
- Pages 2 - 58, All tables, renumbered line items to sequential where applicable.
- Table 1.3.2.3, Standalone VoIP Features, changed as follows:
 - Page 5, Item # 1, Updated Non-Recurring Charge per item, Monthly Recurring Charge/item per unit, and Charge per change per item columns.
- Table 1.3.2.4.4, Standalone VoIP Off-Net Toll-Free Services, changed as follows:
 - Page 7, Item # 1, Product Identifier changed from “IPTFCA,IPTFUS” to “VIEEUS,VIRRUS”;
 - Page 7, mini header, Updated Product Identifier to “Multiple (See feature IDs below)” for Feature Name IPTF Advanced Features;
 - Page 7, Items # 2 – Items # 4, updated Feature Name to delete special character “-” and add “-“ ;
 - Page 8, Item # 6, Updated Unit of measure from “Occurrence” to “Application” for Product Identifier E8GNQ;
 - Page 8, Item # 7, Updated Product Identifier from “E8GNQ” to “TFNQA”;
 - and Monthly Recurring Charge/Item per unit; and
 - Page 8, Item # 8, Updated Unit of measure from “toll free number” to “Application” for Product Identifier TFQCA.
- Table 1.3.2.4.5, Standalone VoIP International Off-Net Long Distance Calling, changed as follows:
 - Pages 9 - 12, Items # 1 – Items # 26, updated Feature Name to delete special character “-” and add “-“ ;
 - Pages 9 – 49, Items # 1 - Items # 684, rate reduction to Monthly Recurring Charge/item per unit;
 - Pages 10 - 49, Renumber items to sequential numbering;
 - Page 13, deleted row with Feature name “(Unsolicited item);
 - Page 18, Item # 133, Product Identifiers changed from “IPINIPIN” to “IPININ”;



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- Page 25, Item # 249, changed country name from “Viet Nam” to “Vietnam”;
- Page 25, added mini header “Converged VoIP International Off-Net Calling – Off Peak Time – Additional Countries”;
- Page 25, Items # 256 – Items # 257, updated Unit of measure;
- Page 30, Item # 348, Product Identifiers changed from “IPINIPIN” to “IPININ”;
- Page 37, Item # 464, changed country name from “Viet Nam” to “Vietnam”;
- Page 37, mini header, updated name from “Counties” to “Countries”;
- Page 42, Item # 563, Product Identifiers changed from “IPINIPIN” to “IPININ”; and
- Page 49, Item # 679, changed country name from “Viet Nam” to “Vietnam”.
- Table 1.3.2.7.1, Audio Conferencing Service and Features, changed as follows:
 - Pages 51 - 52, Items # 1 – Items # 12, updated Unit of measure;
 - Pages 51 – 52, Items # 1 – Items # 6, updated Monthly Recurring Charge/item per unit;
 - Page 52, and Items #8 and Items # 10, updated Monthly Recurring Charge/item per unit; and
 - Page 52, Item # 9, Product Identifier changed from “CONTRANS” to “CONTRAN”.
- Table 1.3.3.2, Extended Demarcation Wiring Services, changed as follows:
 - Pages 53, Added language to “Contractor’s Description of Service, include required service description, features and additional features offered by Contractor”;
 - Pages 54 - 56, Items # 1, # 4, and # 7, updated Feature Name to add “Regular Hours”, delete special character “-” and add “-“, and updated Feature Description;
 - Pages 54 - 56, Items # 2, # 3, # 5, # 6, updated Feature Names to delete special character “-” and add “-“ and updated Feature Descriptions; and
 - Pages 56 – 57, Items # 7 – Items # 9, made updates to Feature Names, Product Descriptions, and Feature Restrictions, Limitations and Additional Information.
- Table 1.3.3.3, Services Related Hourly Support, changes made as follows:
 - Page 58, Item # 1, updated Feature Name to shorten length and improve how they appear;
 - Page 58, Item # 2, updated Feature Name to shorten length and improve how they appear on invoices and Contractor’s Product Identifier changed from “MVV-O” to “MVVO”; and
 - Page 58, Item # 3, updated Feature Name to shorten length and improve how they appear on invoices and Contractor’s Product Identifier changed from “MVV-H” to “MVVH”.

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: “Amendment #9, Rev. January 12, 2018”

Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms.



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5. Subcategory 1.4 – Long Distance Volume 2, Response to Unique Subcategory Requirements, SOW Technical Requirements Response, has been modified to include the following:

- Cover Page, updated to reflect Amendment Number and Revision Date;
- Page i - 116, Header updated to modify Amendment Number and Revision Date;
- Page i, Table of Contents repagination;
- Page 3, Exhibit 8: Contractor’s License Information has been modified to add Class B license and updated to reflect new license expiration dates for Pacific Bell Telephone Company from “3/31/2015” to “3/31/2019”;
- Table 1.4.2.6, Audio Conferencing Features, changed as follows:
 - Page 87, Item # 9, Product Identifier changed from “CONTRANS” to “CONTRAN”.
- Table 1.4.3.2.a, Extended Demarcation Wiring Services, changed as follows:
 - Pages 91 - 94, Items # 1 – Items # 9, made updates to Feature Descriptions and Bidder’s Product Descriptions.
- Table 1.4.3.3, Services Related Hourly Support, changes made as follows:
 - Page 96, Item # 1, updated Labor Classification Name to shorten length and improve how they appear on invoices;
 - Page 96, Item # 2, updated Labor Classification Name to shorten length and improve how they appear on invoices and Product Identifier changed from “MVV-O” to “MVVO”; and
 - Page 96, Item # 3, updated Labor Classification Name to shorten length and improve how they appear on invoices and Product Identifier changed from “MVV-H” to “MVVH”.

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: “Amendment #9, Rev. January 12, 2018”

6. Subcategory 1.4 – Long Distance Volume 3, Cost Information, SOW Catalog A, has been modified to include the following:

- Cover Page, updated to modify Amendment Number and Revision Date;
- Pages i - 148, Header updated to modify Amendment Number and Revision Date;
- Pages 2 - 147, All tables, Updated Non-Recurring Charges, Monthly Recurring Charge/item per unit and Charge per change per item columns where “\$ -” appears to read \$0.00, per Reporting requirements these are the only allowable format if the value is \$0;
- Pages 2 – 147, All tables, Updated Non-Recurring Charge per item and Charge per change per item columns where “N/A” appears to read \$0.00;
- Pages 2 - 147, Removed extra spaces, returns and added periods where applicable;
- Table 1.4.2.3.5, Long Distance Domestic Calling, changes made as follows:
 - Page 4, Item # 1, updated Monthly Recurring Charge/item per unit to update decimal precision to 4 digits;
 - Page 4, Item # 5, updated Monthly Recurring Charge/item per unit to update decimal precision to 4 digits;



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- Page 5, Items # 9 – Items # 12, updated Monthly Recurring Charge/item per unit to update decimal precision to 4 digits;
- Pages 5 - 11, Renumbered Items # 15 – Items # 28; and
- Pages 8 - 9, Items # 23 – Items # 26, updated Monthly Recurring Charge/item per unit to update decimal precision to 4 digits.
- Table 1.4.2.3.6a, Long Distance International Calling, changes made as follows:
 - Pages 12 - 18, Items # 1 – Items # 65, updated Monthly Recurring Charge/item per unit to update decimal precision to 4 digits; and
 - Pages 13 – 18, Renumbered Items # 14 – Items # 65.
- Table 1.4.2.3.6.b, Additional International Long Distance Countries Offered by Contractor, changes made as follows:
 - Pages 40 – 126, Renumbered Items # 215 – Items # 1070; and
 - Pages 19 - 126, Items # 1 – Items # 1070, updated Monthly Recurring Charge/item per unit to update decimal precision to 4 digits.
- Table 1.4.2.4, Calling Card Features, changes made as follows:
 - Page 126, Item # 2, updated Monthly Recurring Charge/item per unit to update decimal precision to 4 digits; and
 - Pages 126 - 139, renumbered line items to sequential where applicable.
- Table 1.4.2.5, Operator Services, changes made as follows:
 - Page 140, Item #2, updated Monthly Recurring Charge/item per unit to update decimal precision to 4 digits.
- Table 1.4.2.6, Audio Conferencing Service and Features, changes made as follows:
 - Pages 141 – 142, Items # 1 – 12, updated Unit of measure;
 - Page 141, Items # 1 – 6, updated Monthly Recurring Charge/item per unit to update decimal precision to 4 digits;
 - Page 142, Item # 8, updated Monthly Recurring Charge/item per unit to update decimal precision to 4 digits; and
 - Page 142, Item # 9, Product Identifier changed from “CONTRANS” to “CONTRAN”; and
 - Page 142, Item # 10, updated Monthly Recurring Charge/item per unit to update decimal precision to 4 digits.
- Table 1.4.3.3, Services Related Hourly Support, changes made as follows:
 - Page 147, Item # 1, updated Feature Name to shorten length and improve how they appear on invoices;
 - Page 147, Item # 2, updated Feature Name to shorten length and improve how they appear on invoices and Contractor’s Product Identifier changed from “MVV-O” to “MVVO”; and
 - Page 147, Item # 3, updated Feature Name to shorten length and improve how they appear on invoices and Contractor’s Product Identifier changed from “MVV-H” to “MVVH”.

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: “Amendment #9, Rev. January 12, 2018”



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Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms.

7. Subcategory 1.5 – Toll Free Calling, Volume 2, Response to Unique Subcategory Requirements, SOW Technical Requirements Response, has been modified to include the following:

- Cover Page, updated to reflect Amendment Number and Revision Date;
- Page i - 86, Header updated to modify Amendment Number and Revision Date;
- Page i, Table of Contents repagination;
- Page 3, Exhibit 8: Contractor's License Information has been modified to add Class B license and updated to reflect new license expiration dates for Pacific Bell Telephone Company from "3/31/2015" to "3/31/2019";
- Table 1.5.2.5.1.d, Unsolicited International Toll-Free Features, changes made as follows:
 - Page 61, Item # 157, changed country name from "Viet Nam" to "Vietnam".
- Table 1.5.3.2.a, Extended Demarcation Wiring Services, changed as follows:
 - Pages 63 - 66, Items # 1 – Items # 9, made updates to Feature Descriptions and Bidder's Product Descriptions; and
 - Page 65, Item # 6, updated Bidder's Product Identifier from "EDC250" to "EDC25H".
- Table 1.5.3.3.a, Services Related Hourly Support, changes made as follows:
 - Page 68, Item # 1, updated Labor Classification Name to shorten length and improve how they appear on invoices;
 - Page 68, Item # 2, updated Labor Classification Name to shorten length and improve how they appear on invoices and Bidder's Product Identifier changed from "MVV-O" to "MVVO"; and
 - Page 68, Item # 3, updated Labor Classification Name to shorten length and improve how they appear on invoices and Bidder's Product Identifier changed from "MVV-H" to "MVVH".

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: "Amendment #9, Rev. January 12, 2018"

8. Subcategory 1.5 – Toll Free Calling, Volume 3, Cost Information, SOW Catalog A, has been modified to include the following:

- Cover Page, updated to modify Amendment Number and Revision Date;
- Pages i - 41, Header updated to modify Amendment Number and Revision Date;
- Pages 2 - 41, All tables, Updated Non-Recurring Charges, Monthly Recurring Charges or Change Charges where "\$ -" appears to read \$0.00, per Reporting requirements these are the only allowable format if the value is \$0;
- Pages 2 - 41, All tables, Updated Non-Recurring Charges per item and Charges per change per item columns where "N/A" appears to read \$0.00;
- Pages 2 - 41, Removed extra spaces, returns and added periods where applicable;
- Table 1.5.2.3, Toll-Free Network Access Transport, changes made as follows:
 - Pages 2 - 3, renumbered line items to sequential where applicable; and
 - Page 3, Item # 5, updated Feature Name to delete special character "-" and add "- ", and updated Feature Description.



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- Table 1.5.2.4 Toll-Free Domestic Services, changes made as follows:
 - Pages 4 - 6, Items # 1 - 13b, updated Unit of measure;
 - Pages 4 - 12, renumbered line items to sequential where applicable;
 - Page 8, Item # 24b, updated Monthly Recurring Charge/item per unit to update decimal precision to 4 digits and updated Unit of measure;
 - Page 10, Item # 27, updated Feature Name by deleting special character “-” and add “-”;
 - Pages 10 - 11, Items # 28 - 30, updated Unit of measure;
 - Page 11, Item # 29, updated Monthly Recurring Charge/item per unit to update decimal precision to 4 digits;
 - Page 11, Item # 32, updated Monthly Recurring Charge/item per unit to update decimal precision to 4 digits and updated Unit of measure; and
 - Page 12, Item # 33, updated Unit of measure.
- Table 1.5.2.5.1.a International Toll-Free Service, changes made as follows:
 - Pages 13 - 15, Items # 1 - 26, updated Unit of measure;
 - Pages 13 - 14, Items # 2 - 12, updated Feature Name by deleting special character “-” and add “-”; and
 - Pages 14 - 15, Items # 15 - 26, updated Feature Name by deleting special character “-” and add “-”.
- Table 1.5.2.5.1.b Unsolicited International Toll-Free Service - Switched, changes made as follows:
 - Pages 16 - 19, Items # 1 - 74, updated Unit of measure.
- Table 1.5.2.5.1.c Unsolicited International Toll-Free Service - Dedicated Access, changes made as follows:
 - Pages 20 - 23, Items # 1 - 74, updated Monthly Recurring Charge/item per unit to update decimal precision to 4 digits and updated Unit of measure.
- Table 1.5.2.5.1.d Unsolicited International Toll-Free Feature, changes made as follows:
 - Pages 24 - 35, Items # 1 - 160, updated Monthly Recurring Charge/item per unit to update decimal precision to 4 digits; and
 - Page 35, Item # 157, changed country name from “Viet Nam” to “Vietnam”.
- Table 1.5.2.5.1.d Unsolicited International Toll-Free Feature, changes made as follows:
 - Page 36, Items # 1 - 4, updated Unit of measure; and
 - Page 36, Items # 2 - 4, updated Feature Name by deleting special character “-” and add “-”.
- 1.5.3.2 Extended Demarcation Wiring Services, changed as follows:
 - Pages 38 - 40, Items # 1 - Items # 9, made updates to Feature Names and Feature Descriptions; and
 - Page 40, Items # 7 - Items # 9, made update to Feature Restrictions, Limitations and Additional Information.
- 1.5.3.3 Services Related Hourly Support, changed as follows:
 - Page 41, Items # 1 - Items # 3, made update to Feature Names.



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Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: "Amendment #9, Rev. January 12, 2018"

Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms.