

CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED

355 Pages

AGREEMENT NUMBER	AMENDMENT NUMBER
IFB STPD 12-001-A, C3-A-12-10-TS-03	3
REGISTRATION NUMBER	



1. This Agreement is entered into between the State Agency and Contractor named below:
 

STATE AGENCY'S NAME	California Department of Technology
CONTRACTOR'S NAME	Qwest Government Services, Inc. d/b/a CenturyLink QGS
2. The term of this Agreement is 11/15/2013 through 6/30/2019
3. The maximum amount of this agreement after this amendment is: \$0.00
4. The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:
  - A. This Administrative Amendment incorporates the following changes: Subject CALNET 3, IFB STPD 12-001-A Category 1, Sub-Categories 1.4 & 1.5 (CenturyLink):
    - 1) Attachment 1: Revisions to IFB STPD 12-001-A, SOW Business Requirements (107 pages)
    - 2) Attachment 2: Revisions to IFB STPD 12-001-A, SOW Appendix B, Data Dictionary (15 pages)
    - 3) Attachment 3: Revisions to Subcategory 1.4, SOW Catalog A (97 pages)
    - 4) Attachment 4: Revisions to Subcategory 1.4, SOW Technical Requirements (108 pages)
    - 5) Attachment 3: Revisions to Subcategory 1.5, SOW Catalog A (27 pages)

Continued on the next page.

This Agreement is effective upon the start date, or California Department of Technology approval, whichever is later. All other terms and conditions of the original agreement shall remain the same.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

<b>CONTRACTOR</b>	CALIFORNIA DEPARTMENT OF TECHNOLOGY Use Only
CONTRACTOR'S NAME (If other than an individual, state whether a corporation, partnership, etc.)	
Qwest Government Services, Inc. d/b/a CenturyLink QGS	
BY (Authorized Signature)	DATE SIGNED (Do not type)
	10-25-17
PRINTED NAME AND TITLE OF PERSON SIGNING	
Randy Moog, Program Manager on Behalf of Jacob Darfler, Manager, Offer Management	
ADDRESS	
2377 Gold Meadow Way Suite 200, Gold River, CA 95670	
<b>STATE OF CALIFORNIA</b>	
AGENCY NAME	
California Department of Technology	
BY (Authorized Signature)	DATE SIGNED (Do not type)
	12-18-17
PRINTED NAME AND TITLE OF PERSON SIGNING	
Marlon Paulo, Deputy Director, Statewide Technology Procurement, CDT	
ADDRESS	
P.O. Box 1810, Rancho Cordova, CA 95741-1810	
<input type="checkbox"/> Exempt per:	

APPROVED DEC 18 2017

## CALNET 3, IFB STPD 12-001-A, C3-A-12-10-TS-03

### Revised October 1, 2017

### Amendment #3 Summary Document

#### Volume 1 – SOW Business Requirements

- Updated Cover Page with Amendment # and date
- Updated Footers with IFB #, Amendment # and date [pgs. i-iii, 1-99]
- Updated Table of Contents (pagination) [pgs. i-iii]
- Section A.4.6: Added language [pg. 30] –  
 “and shall include both Catalog A and Catalog B pricing.”
- Section A.4.6, Service Catalog #2: Clarified language [pg. 31] –  
 Changed “Service” to “Amended” Catalog “text” files. Deleted partial sentence “that are triggered by amendments”
- Section A.4.6: Added clarification of “Initial” to Service Catalog text files [pg. 30] and  
 Under #2 deleted partial sentence “and intermittent files thereafter;”
- Section A.4.6, Table C3SRVCATA1: Inserted one new field row [pg. 31] –
  - 3 | Section Number | R
- Section A.4.6, Table C3SRVCATA1: Renumbered items 3-8 [pg. 31]
- Section A.4.6, Table C3SRVCATA2: Inserted seven new field rows [pg. 31-32] –
  - 3 | Section Number | R
  - 5 | Subservice Type | A
  - 6 | Line Item Number | A
  - 16 | Customer MRC | A
  - 17 | Customer MRC Description | A
  - 21 | Delegation Required | R
  - 22 | Required or Discretionary | R
- Section A.4.6, Table C3SRVCATA2: Deleted one field row [pg. 30] –
  - Transport Type
- Section A.4.6, Table C3SRVCATA2: Renumbered items 3-22 [pg. 31-32]
- Section A.4.6: Added Amended Catalog language [pg. 31] -  
 “The Amended Catalog text files shall follow the specifications described below.
  1. Filenames: C3AMDCATA1, C3AMDCATA2;
  2. File Frequency: within 30 calendar days of the effective date of any amendment
- Section A.4.6: Added New Tables C3ADMCATA1 and C3ADMCATA2 [pgs. 32-34]
- Section A.7.3 #5: Corrected language/calculation [pg. 56] –  
 Changed “Standard” to “Duration” IPR
- Section A.8 #18: Inserted Section number references [pg. 58] –  
 “(Sections A.4, A.8, A.9, & A.10).”
- Section A.8.1, Table C3MSRVMACD: Inserted three new field rows [pgs. 59-60] –
  - 18 | Section Number | R
  - 25 | Node | A
  - 30 | SP Tracking Number | A
- Section A.8.1, Table C3MSRVMACD: Modified Pop from “R” to “A” for rows [pgs. 59-60] -
  - 7 | Customer Billing Address 2
  - 20 | Feature Name
  - 21 | Product ID
  - 33 | Customer Service Address 1 (A)
  - 34 | Customer Service Address 2 (A)
  - 35 | Customer Service City (A)
  - 36 | Customer Service State (A)
  - 37 | Customer Service Zip Code (A)
- Section A.8.1, Table C3MSRVMACD: Renumbered items 18-42 [pgs. 59-61]

- **Section A.8.2: Modified language [pg. 61] –**  
 Deleted partial second sentence “all Contractor’s CALNET 3 Product IDs, including both” and added “each Customer’s contracted”  
 Deleted partial second sentence “that are being billed and provide volume of usage statistics” and added “and provide current quantities and service location information. For quantities that are usage based, the quantity reported shall represent the total usage for the month being reported.”  
 Added “Contractor’s” to total inventory (last sentence of first paragraph)
- **Section A.8.2, Table C3MFISCIINV: Inserted seventeen new field rows [pgs. 61-62] –**
  - 5 | BAN | R
  - 6 | SR Number | R
  - 9 | Section Number | R
  - 17 | Node | A
  - 19 | Unit of Measure | R
  - 20 | Contract NRC | A
  - 23 | SP Tracking Number | A
  - 26 | Customer Service Address 1 (A) | A
  - 27 | Customer Service Address 2 (A) | A
  - 28 | Customer Service City (A) | A
  - 29 | Customer Service State (A) | A
  - 30 | Customer Service Zip Code (A) | A
  - 31 | Customer Service Address 1 (Z) | A
  - 32 | Customer Service Address 2 (Z) | A
  - 33 | Customer Service City (Z) | A
  - 34 | Customer Service State (Z) | A
  - 35 | Customer Service Zip Code (Z) | A
- **Section A.8.2, Table C3MFISCIINV: Deleted six field rows [pgs. 61-62] –**
  - Total Calls
  - Total Call Duration
  - Total Usage
  - Total Contract MRC
  - Total Admin Fee
  - Total Customer MRC
- **Section A.8.2, Table C3MFISCIINV: Renumbered items 5-35 [pgs. 61-62]**
- **Section A.8.3, Table C3MSRVBILL: Inserted sixteen new field rows [pgs. 62-64]**
  - 6 | Customer Billing Name | A
  - 13 | Section Number | R
  - 20 | Node | A
  - 21 | Customer Service Address 1 (A) | A
  - 22 | Customer Service Address 2 (A) | A
  - 23 | Customer Service City (A) | A
  - 24 | Customer Service State (A) | A
  - 25 | Customer Service Zip Code (A) | A
  - 26 | Customer Service Address 1 (Z) | A
  - 27 | Customer Service Address 2 (Z) | A
  - 28 | Customer Service City (Z) | A
  - 29 | Customer Service State (Z) | A
  - 30 | Customer Service Zip Code (Z) | A
  - 40 | SP Tracking Number | A
  - 43 | Prorated Admin Fee | A
  - 50 | Total Prorated Admin Fee | A
- **Section A.8.3, Table C3MSRVBILL: Modified Pop from “R” to “A” for row [pg. 62-64]**
  - 11 | BTN
- **Section A.8.3, Table C3MSRVBILL: Renumbered items 6-59 [pgs. 62-64]**
- **Section A.8.3.1, Table C3MSRVTAX: Inserted four new field rows [pg. 65]**
  - 1 | Service Month | R
  - 2 | Category | R
  - 3 | Subcategory | A
  - 4 | Invoice Number | R
- **Section A.8.3.1, Table C3MSRVTAX: Renumbered items 1-7 [pg. 65]**
- **Section A.8.5: Added clarifying language [pg. 66]**  
 “Only services that are CALNET 3 contracted items (ie. CALNET 3 flag = “Y”) shall be included on this report.”
- **Section A.8.5, Table C3MADMNFEE: Deleted one field row [pg. 65]**
  - Admin Fee
- **Section A.8.5, Table C3MADMNFEE: Renumbered item 9 [pg. 65]**
- **Section A.8.6, Table C3MTRTKSLA: Inserted twelve new field rows [pg. 67-68]**
  - 2 | BAN | R
  - 3 | BTN | A
  - 4 | Invoice Number | R
  - 5 | Invoice Date | R
  - 10 | SLA | R
  - 11 | Service Type | R
  - 12 | Feature Name | R
  - 13 | Product ID | R
  - 14 | Quantity | A
  - 15 | Circuit ID | A

- 16 | WTN | A
- 17 | Ticket Number | A
- Section A.8.6, Table C3MTRTKSLA: Deleted two field rows [pg. 67-68]
  - SR Number
  - Change Date
- Section A.8.6, Table C3MTRTKSLA: Modified nine field rows [pg. 67-68]
  - 1 | “Ticket Number” changed to “Service Month” | changed “A” to “R”
  - 22 | “Ticket Close” changed to “Restore Date” | A
  - 23 | “Ticket Close” changed to “Restore Time” | A
  - 25 | “Total SLA Credits” changed to “R&R%” | changed “R” to “A”
  - 26 | “Service Type” changed to “SR Number” | changed “R” to “A”
  - 27 | “SLA” changed to “Change Date” | changed “R” to “A”
  - 28 | “Circuit ID” changed to “ Change Type” | A
  - 29 | “WTN” changed to “Days PD” | A
  - 31 | “DAYS PD” changed to “Total SLA Credits” | changed “A” to “R”
- Section A.8.6, Table C3MTRTKSLA: Renumbered items 1-31 [pg. 67-68]
- Section A.10.2.3, Transition-In Status Report: Inserted five new report fields [pg. 86]
  - 17. CALNET 2 Product ID
  - 19. WTN
  - 20. BTN
  - 21. Node
  - 27. Transition Percentage Complete
- Section A.10.2.3, Transition-In Status Report: Renumbered items 16-29 [pg. 86-88]

## Appendix B – Data Dictionary

- Updated Cover Page with Amendment # and date
- Updated Footers with date [pgs. 1-14]
- Inserted fifteen new Data Field rows [pgs. 1-12]:

1	Action	Type of change made to the Service or Product ID on the Contractor’s Service Catalog as a result of an amendment. This is either an add (A), change (C), or delete (D).	Text	“A”, “C”, or “D”
11	Amendment Number	The Amendment Number as assigned by the Statewide Contract Management Unit (SCMU) and noted on the form STD 213A.	Text	Varies, 50 char max
15	CALNET 2 Product ID	Provided only by incumbent Contractor(s) for transition reporting. This is the CALNET 2 unique Contractor-defined code specific to the service or feature name as identified in the Contractor’s published CALNET 2 Service Catalog.	Text	Varies, 75 char max
38	Customer Billing Name	Customer Billing Name as it appears on the Customer Invoice.	Text	Varies, 500 char max
45	Customer MRC Description	A description of the Customer MRC when it is other than a currency value as included in Catalog B (e.g. ICB, cost plus xx percentage, percentage discount off mfg list).	Text	Varies. 100 char max
60	Delegation Required	Designates whether the Service or Feature requires delegation as identified in Contractor’s Catalog B.	Text	“Yes” or “No”
65	Effective Date	The date the amendment was approved by the Statewide Telecommunications Procurement Division on behalf of the State as noted on the form STD 213A.	Date	MM/DD/YYYY

81	Line Item Number	A number assigned to the specific line that each Product ID resides on within each service grouping table in Catalog B.	Text	Varies, 10 char max
84	Node	A connection or redistribution point for the service or feature when applicable. Typically for services with multiple drop points.	Number	Varies, 25 digit max
91	Prorated Admin Fee	The Admin Fee Rate multiplied by the Prorated Charge for the Product ID as described in IFB-A, Section A.5.11.	Currency	\$0.0000 (varies 2 to 4 digit decimal)
102	Required or Discretionary	Designates whether the Service or Feature is required or discretionary as identified in Contractor's Catalog B.	Text	"Required" or "Discretionary"
107	Section Number	The number of the service grouping as defined in each table heading of the Bidder's Catalog A.	Text	Varies, 50 char max
116	SP Tracking Number	A Unique Number assigned to the approved ICB or IPR as provided by the Statewide Contract Management Unit (SCMU)	Text	Varies, 100 char max
123	Subservice Type	The name of the service subgrouping as defined in the subheading within the table for the Service Type as part of the Bidder's Catalog A.	Text	Varies, 500 char max
149	Total Prorated Admin Fee	The Prorated Admin Fee multiplied by the Service Quantity Changed	Currency	\$0.0000 (varies 2 to 4 digit decimal)

- **Corrected/Clarified Data Field Definitions and Format [pgs. 3-12]:**
  - 28 | Contract MRC Description | added "as defined in Catalog A" | changed from "20" to "100"
  - 30 | Contract NRC Description | added "value as defined in Catalog A" | changed "20" to "100"
  - 44 | Customer MRC | deleted "of the published Contract" | added "(varies 2 to 4 digit decimal)"
  - 69 | Feature Description | changed Catalog "A" to "B" | added "5000 char max"
  - 108 | Service Description | changed Catalog "A" to "B" | added "5000 char max"
  - 109 | Service Limitations | changed Catalog "A" to "B" | added "5000 char max"
  - 145 | Total Customer Prorated Charge | added "Prorated" | added "(varies 2 to 4 digit decimal)"
- **Corrected Data Type and Format [pg. 4]:**
  - 41 | Customer Code | changed "Text" to "Number" | changed "Varies" to "99999"
- **Added Format currency language "varies 2 to 4 digit decimal" to [pgs. 1-13]:**
  - 7 | Adjustments
  - 9 | Admin Fee
  - 20 | Change Charge
  - 27 | Contract MRC
  - 29 | Contract NRC
  - 34 | Current Charges
  - 47 | Customer Prorated Charge
  - 68 | Est. Project Cost
  - 74 | Final Project Cost
  - 76 | Hourly Rate
  - 92 | Prorated Charge
  - 128 | Taxes
  - 136 | Total Admin Fee
  - 137 | Total Amount Due
  - 138 | Total Contract Dollars
  - 141 | Total Charge
  - 142 | Total Contract MRC
  - 143 | Total Contract NRC
  - 144 | Total Customer MRC
  - 146 | Total DVBE Dollars
  - 150 | Total Prorated Charge
  - 151 | Total SB Dollars
  - 153 | Total SLA Credits
  - 154 | Total Taxes
  - 155 | Total Usage

Added Format character maximum language “5000 char max” to [pgs. 5-8]:

- 58 | Data Change Reason
- 75 | Geographic Availability
- 71 | Feature Restrictions
- 85 | Outage Cause
- 98 | Reported Trouble
- 99 | Restoral Activity Performed
- Added Format character maximum language “30,2 digit max” to [pgs. 7-13]:
  - 83 | New Term Quantity
  - 105 | SCC Minutes
  - 111 | Service Quantity Changed
  - 139 | Total Call Duration
  - 148 | Total Minutes
  - 159 | Unavailable Time
- Clarified Format of character maximum values and decimal places [pgs. 1-13]:
  - 8 | Adjustment Description | changed “50” to “500” char max
  - 10 | Admin Fee Rate | changed “0.0%” to “0.00%”
  - 12 | BAN | changed “40” to “50” char max
  - 13 | BTN | changed “40” to “50” char max
  - 21 | Change Charge Applicability | added “2000 char max”
  - 22 | Change Charge Description | changed “20” to “1000” char max”
  - 25 | Circuit ID or Service ID (can be used interchangeably) | changed “30” to “100” char max
  - 31 | Contract Number | changed “20” to “100” char max
  - 32 | Contractor Code | added “3 char max”
  - 43 | Customer Contract Info | changed “50” to “100” char max
  - 59 | Days PD | added “10 digit max”
  - 61 | DGS DVBE Certification Number | changed “50” to “100” char max
  - 62 | DGS SB Certification Number | changed “50” to “100” char max
  - 70 | Feature Name | changed “250” to “500” char max
  - 73 | File Name | changed “30” to “100” char max
  - 77 | Hours | added “10,2 digit max”
  - 82 | Migration Status | added “1000 char max”
  - 87 | Outage Duration | added “20,2 digit max”
  - 88 | Product ID | changed “50” to “100” char max
  - 89 | Project Mgr. | added “250 char max”
  - 95 | Quantity | changed “20” to “30,2 digit max”
  - 96 | R & R % | changed “0.0%” to “0.00%”
  - 104 | SCC | added “varies 1000 char max”
  - 112 | Service Type | changed “100” to “500” char max
  - 113 | SLA | added “100 char max”
  - 119 | SR Number | change “30” to “100” char max
  - 121 | Status | added “200 char max”
  - 122 | Subcategory | added “4, or 5” char with “5” char max
  - 129 | Taxes Description | changed “50” to “200” char max
  - 130 | Tax Index | added “20 digit max”
  - 131 | Ticket# | added “100 char max”
  - 140 | Total Calls | added “30 digit max”
  - 157 | Transition Status | added “500 char max”
  - 158 | Transport Type | added “100 char max”
  - 160 | Unit of Measure | added “300 char max”
- Renumbered table items 1-161 [pgs. 1-13]

### Subcategory 1.4 Volume 3 – Catalog A

- Updated Cover Page with Amendment # and date



- Updated Footers with IFB #, Amendment # and date
- Table 1.4.2.3.6.a, Modified duplicate Contractor's Product Identifiers (pgs. 6-10):
  - Item 1, International Calling Switched Access *Peak*- Brazil – changed QLDSPBZ5 to QLDSPBR5
  - Item 14, International Calling Switched Access *Off Peak* – Brazil: changed QLDSOBZ5 to QLDSOBR5
  - Item 27, International Calling Dedicated Access *Peak* – Brazil: changed QLDDPBZ5 to QLDDPBR5
  - Item 40, International Call Dedicated Access *Off Peak* – Brazil: changed QLDDOBZ5 to QLDDOBR5
  - Item 53, International Mobile Termination Charges – Brazil: changed QLDI0BZ5 to QLDI0BR5
- Renumbered 1.4.2.3.6.a table items 14-65 [pgs. 7-11]
- Renumbered 1.4.2.3.6.b table items 215-1070 [pgs. 26-79]
- Deleted table 1.4.2.4 Calling Card Features
- Renumbered pages

## Subcategory 1.4

### Volume 2 – Technical SOW

- Updated Cover Page with Amendment # and date
- Updated Footers with IFB #, Amendment # and date
- Updated Table of Contents
- Table 1.4.2.3.6.a, Modified duplicate Contractor's Product Identifiers (pgs. 42-44):
  - Item 1, International Calling Switched Access *Peak* - Brazil: changed QLDSPBZ5 to QLDSPBR5
  - Item 2, International Calling Switched Access *Off Peak* – Brazil: changed QLDSOBZ5 to QLDSOBR5
  - Item 3 International Calling Dedicated Access *Peak* – Brazil: changed QLDDPBZ5 to QLDDPBR5
  - Item 4, International Call Dedicated Access *Off Peak* – Brazil: changed QLDDOBZ5 to QLDDOBR5
  - Item 5, International Mobile Termination Charges – Brazil: changed QLDI0BZ5 to QLDI0BR5
- Table of Contents (pgs. ii-iii)
  - Deleted listing for 1.4.2.4 Calling Card Services as well as subordinate items
  - Modified title of 1.4.4.8.8 Provisioning – Calling Card to Deleted Section
  - Repaginated Table of Contents
- Deleted section 1.4.2.4 Calling Card
- Modified 1.4.4.8.8 table
  - Changed the title from Provisioning – Calling Card to Deleted Section
  - Deleted all subordinate content

**Subcategory 1.5**  
**Volume 3 – Catalog A**

- Updated Cover Page with Amendment # and date
- Updated Footers with IFB #, Amendment # and date
- Table 1.5.3.2, Modified duplicate Contractor's Product Identifier  
Item 33 – changed QLD50480 to QTF50480