

STATE OF CALIFORNIA
STANDARD AGREEMENT AMENDMENT
 STD. 213 A (Rev 2/12)

CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED

130 Pages

AGREEMENT NUMBER	AMENDMENT NUMBER
IFB STPD 12-001-B, C3-B-12-10-TS-01	2
REGISTRATION NUMBER	


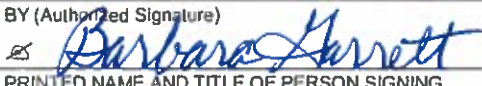
- This Agreement is entered into between the State Agency and Contractor named below:
 STATE AGENCY'S NAME
 California Department of Technology
 CONTRACTOR'S NAME
 AT&T Corporation
- The term of this Agreement is 4/01/2014 through 6/30/2018
- The maximum amount of this agreement after this amendment is: \$0.00
- The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:

A. Effective upon signature of both parties and approval by STPD Amendment #2 incorporates the following changes:

- Attachment 1:** Revisions to Subcategory 6.1, Volume 2, Response to Unique Subcategory Requirements (109 pages)
- Attachment 2:** Revisions to Subcategory 6.1, Volume 3, Cost Information, SOW Catalog A (21 pages)

(All other terms and conditions of the original agreement shall remain the same.)

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR		CALIFORNIA DEPARTMENT OF TECHNOLOGY Use Only APPROVED 6/24/15 Edwin E. Fulpaker
CONTRACTOR'S NAME (If other than an individual, state whether a corporation, partnership, etc.)		
AT&T Corporation		
BY (Authorized Signature)	DATE SIGNED (Do not type)	
	June 23, 15	
PRINTED NAME AND TITLE OF PERSON SIGNING		
Keith Nagel, CALNET Program Manager		
ADDRESS		
2700 Watt Avenue, Rm. 1213-A, Sacramento, 95821		
STATE OF CALIFORNIA		
AGENCY NAME		
California Department of Technology		
BY (Authorized Signature)	DATE SIGNED (Do not type)	
	6/23/15	
PRINTED NAME AND TITLE OF PERSON SIGNING		
Barbara Garrett, Deputy Director, Office of Technology Services - STND		
ADDRESS		
P.O. Box 1810, MS Y-13, Rancho Cordova, CA 95741-1810		
		<input type="checkbox"/> Exempt per:



CALNET 3 IFB STPD 12-001-B, AGREEMENT C3-B-12-10-TS-01
BETWEEN STATE OF CALIFORNIA AND AT&T CORP.
AMENDMENT #2, Rev. June 11, 2015

Amendment Summary: IFB-B Amendment #2

Subcategory 6.1: Hosted IVR/ACD





CALNET 3 IFB STPD 12-001-B, AGREEMENT C3-B-12-10-TS-01
BETWEEN STATE OF CALIFORNIA AND AT&T CORP.
AMENDMENT #2, Rev. June 11, 2015

This Modification No. 2 (“Modification”) by and between AT&T Corp. (“AT&T”) (“Contractor”) and the State of California (“State”) is effective upon execution by the parties (“Effective Date”).

WHEREAS, AT&T and State entered into the Agreement for Voice and Data Services (“Agreement”) on April 1, 2014;

WHEREAS, the parties now desire to modify the Agreement.

NOW THEREFORE, the parties, in consideration of the mutual covenants contained herein and intending to be legally bound, agree that the Agreement is modified as follows:

1. Subcategory 6.1 – Hosted IVR/ACD, Volume 2, Response to Unique Subcategory Requirements, SOW Technical Requirements Response, has been modified to include the following:
 - Cover Page updated to correct “STPB” to “STPD” and to modify Amendment Number and Revision Date, cover page;
 - Table of Contents repagination, pages i-ii;
 - Header updated to modify Amendment Number and Revision Date, pages i-105;
 - Exhibit 8: Contractor’s License Information has been modified delete **C-10** license and add **Class B** license and to reflect new license expiration dates for Pacific Bell Telephone Company from “**3/31/2015**” to “**3/31/2017**”, page 3;
 - Exhibit 12: GSPD 05-105 Bidder page has been modified to correct spelling error, “**AT&**” was changed to “**AT&T**”, page 12;
 - Inserted form GSPD 05-105 Bidder Declaration, to include subcontractor CenturyLink, page 13; and
 - Corrected Table section number **6.1.2.2b** to **6.1.2.2.b** (missing period before b), page 53.

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: “Amendment #2, Rev. June 11, 2015”

2. Subcategory 6.1 – Hosted IVR/ACD, Volume 3, Cost Information, SOW Catalog A, has been modified to include the following:
 - Cover Page updated to correct “STPB” to “STPD” and to modify Amendment Number and Revision Date, cover page;
 - Deleted header row **A through I** on the following tables, per STND’s requested format changes:
 - 6.1.2.2, page 2;
 - 6.1.2.3.7.1, page 5;
 - 6.1.2.3.7.2, page 8;
 - 6.1.2.3.7.3, page 10; and
 - 6.1.2.4, page 11.
 - Requested by STND to modify product tables to enable header rows of **Section Number** and **Section Name** and row of **Line Item #, Feature Name, Contractor’s Product Identifier, Feature Description, Feature Restrictions, Limitations and additional**





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Information, Non-Recurring Charge per item, Monthly Recurring Charge/item per unit, Unit of Measure and Change Charge per Item, to repeat on every page when a single table rolls to multiple pages, pages 2-16.

- MS Word tables can only recognize the top consecutive rows in a table as the table header to repeat across multiple pages. In order to accomplish this request the product tables had to be broken into 2 separate tables. One table for the Contractor's Summary description of service, Geographic Availability, Service limitations and Restrictions and Change Charge Applicability. Then a separate table for the actual products and pricing. The Section Number and Name was inserted above the product and pricing table so that those top 2 consecutive rows could be made as the repeating header rows across multiple pages.

Replacement pages are attached hereto for insertion in the Agreement and are identified with the following statement: "Amendment #2, Rev. June 11, 2015"

Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms.