

STATE OF CALIFORNIA  
**STANDARD AGREEMENT AMENDMENT**  
 STD 213 A (Rev 2/12)

CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED

4

Pages

AGREEMENT NUMBER	AMENDMENT NUMBER
IFB STPD 12-001-B, C3-B-12-10-TS-12	4
REGISTRATION NUMBER	



- This Agreement is entered into between the State Agency and Contractor named below:  
 STATE AGENCY'S NAME  
 California Department of Technology  
 CONTRACTOR'S NAME  
 NWN Corporation
- The term of this Agreement is 04/01/2014 through 6/30/2018
- The maximum amount of this agreement after this amendment is: \$0.00
- The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:

**A. This amendment incorporates the following changes, Subject CALNET 3, IFB STPD 12-001-B, Category 2- Network Based Web Conferencing and Subcategory 6.1 – Hosted IVR/ACD Services (NWN):**

- Attachment 1: Bidder Declaration Category 2.0 - Network Based Web Conferencing ( 1 page)
- Attachment 2: Bidder Declaration Subcategory 6.1 – Hosted IVR/ACD Services (2 pages)

All other terms and conditions of the original agreement shall remain the same.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

<b>CONTRACTOR</b>		CALIFORNIA DEPARTMENT OF TECHNOLOGY Use Only
CONTRACTOR'S NAME (If other than an individual, state whether a corporation, partnership, etc.)		
NWN Corporation		
BY (Authorized Signature)	DATE SIGNED (Do not type)	
	9/7/17	
PRINTED NAME AND TITLE OF PERSON SIGNING		
Mathew S. Niemann, VP of Strategic Contracts		
ADDRESS		
11931 Foundation Place, Suite 250 Gold River CA 95670		
<b>STATE OF CALIFORNIA</b>		
AGENCY NAME		
California Department of Technology		
BY (Authorized Signature)	DATE SIGNED (Do not type)	
	9.28.17	
PRINTED NAME AND TITLE OF PERSON SIGNING		
Marlon Paulo, Deputy Director, Statewide Technology Procurement, CDT		
ADDRESS		
P.O. Box 1810 Rancho Cordova. CA 95741-1810		

Exempt per:



# **IFB STP 12-001-B, C3-B-12-10-TS-12 Amendment #4, Rev. August 5, 2017 CALNET 3**

- **Category 2.0 – Network Based Web Conferencing**
- **Subcategory 6.1 – Hosted IVR/ACD Services**

## **Amendment #4 Summary**



## **Amendment #4 Summary – Bidders Declaration Update**

---

This Amendment #4 Summary incorporates additions to NWN’s Bidders Declaration Subcontractors for NWN awarded Categories 2 - Networked Based Web and 6.1 – Hosted IVR/ACD Services.

In Summary, we are updating contact information, adding subcontractors to IFB STP 12-001-B to support Web Conferencing and Hosted IVR/ACD Services.

1. Updated Bidder Declaration for Category 2., item 2, page 1
  - a. Added 11st Consulting LLC as proposed subcontractor
  - b. Updated Cisco Contact Information, updated email address and added to work performed description.
2. Updated Bidder Declaration table for Subcategory 6.1, item 2, page 1
  - a. Deleted Touchbase as subcontractor
  - b. Added 11st Consulting LLC as proposed subcontractor
  - c. Added Cisco as proposed subcontractor
3. Updated Bidder Declaration table for Subcategory 6.1, item 2, page 2
  - a. Added Calabrio as proposed subcontractor
  - b. Added Speech-Soft, LLC as proposed subcontractor
  - c. Added Cloverhound, Inc. as proposed subcontractor