

STATE OF CALIFORNIA  
**STANDARD AGREEMENT AMENDMENT**  
 STD 213 A (Rev 2/12)

CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED



3

Pages

AGREEMENT NUMBER	AMENDMENT NUMBER
IFB STPD 12-001-B, C3-B-12-10-TS-12	6
REGISTRATION NUMBER	

1. This Agreement is entered into between the State Agency and Contractor named below:  
STATE AGENCY'S NAME  
 California Department of Technology  
CONTRACTOR'S NAME  
 NWN Corporation
2. The term of this Agreement is 04/01/2014 through 6/30/2019
3. The maximum amount of this agreement after this amendment is: \$0.00
4. The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:
  - A. This amendment incorporates the following changes, Subject CALNET 3, IFB STPD 12-001-B, Subcategory 6.1 – Hosted IVR/ACD Services (NWN):
    1. Attachment 2: Bidder Declaration Subcategory 6.1 – Hosted IVR/ACD Services (2 pages)

All other terms and conditions of the original agreement shall remain the same.  
 IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

<b>CONTRACTOR</b>	CALIFORNIA DEPARTMENT OF TECHNOLOGY Use Only
<small>CONTRACTOR'S NAME (If other than an individual, state whether a corporation, partnership, etc.)</small>	
NWN Corporation	
<small>BY (Authorized Signature)</small>	<small>DATE SIGNED (Do not type)</small>
	5/1/2018
<small>PRINTED NAME AND TITLE OF PERSON SIGNING</small>	
Chris Joslin, National Contract Manager	
<small>ADDRESS</small>	
11931 Foundation Place, Suite 250 Gold River CA 95670	
<b>STATE OF CALIFORNIA</b>	
<small>AGENCY NAME</small>	
California Department of Technology	
<small>BY (Authorized Signature)</small>	<small>DATE SIGNED (Do not type)</small>
	5.16.18
<small>PRINTED NAME AND TITLE OF PERSON SIGNING</small>	
Marion Paulo, Deputy Director, Statewide Technology Procurement, CDT	
<small>ADDRESS</small>	
P.O. Box 1810, Rancho Cordova, CA 95741-1810	
<input type="checkbox"/> Exempt per:	

*Approved  
 Bay Area  
 21 June 2018*