STATE OF CALIFORNIA
DEPARTMENT OF TECHNOLOGY
STATEWIDE TECHNOLOGY PROCUREMENT
STANDARD AGREEMENT AMENDMENT
TECH 213A (NEW 12/2018)

☒ **CHECK HERE IS ADDITIONAL PAGES ARE ATTACHED** 217 **PAGES**

AGREEMENT NUMBER	AMENDMENT NUMBER
C4-CVD-19-001-03	1
REGISTRATION NUMBER	

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1. This Agreement is entered into between the Contracting Agency and Contractor named below:

    CONTRACTING AGENCY NAME
    California Department of Technology

    CONTRACTOR NAME

    Cellco Partnership d/b/a/ Verizon Wireless

2. The term of this   Start Date: May 23, 2019
    Agreement is: End Date: May 23, 2023

3. The maximum amount of this
    Agreement after this Amendment is: $0.00

4. The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:

    Effective upon signature of both parties and approved by STP, Amendment No. 1 incorporates the following changes to CALNET C4-CVD-19-001-03.

    Refer to Attachment No. 1- List of Amended Contract Documents

    All other terms and conditions remain the same.

IN WITNESS THEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR		Department of Technology, Statewide Technology Procurement Use Only
CONTRACTOR NAME *(If other than an individual, state whether a corporation, partnership, etc.)* Cellco Partnership d/b/a/ Verizon Wireless		
CONTRACTOR AUTHORIZED SIGNATURE *Todd Loccisano* Todd Loccisano (Sep 10, 2020 13:23 EDT)	DATE SIGNED *(Do not type)* Sep 10, 2020	
PRINTED NAME AND TITLE OF PERSON SIGNING Todd Loccisano, Executive Director, Enterprise and Government Contracts		*California Department of Technology* **APPROVED** Sep 14, 2020 DATE Signed Tiffany Arruda (Sep 14, 2020 15:55 PDT) *Statewide Technology Procurement*
ADDRESS 10170 Junction Drive, Annapolis Junction, MD 20701		
STATE OF CALIFORNIA		
CONTRACTING AGENCY NAME California Department of Technology		
CONTRACTING AGENCY AUTHORIZED SIGNATURE Deborah Chu (Sep 10, 2020 11:26 PDT)	DATE SIGNED *(Do not type)* Sep 10, 2020	
PRINTED NAME AND TITLE OF PERSON SIGNING Deborah Chu, Branch Chief, Statewide Technology Procurement, CDT		
CONTRACTING AGENCY ADDRESS P.O. Box 1810, Rancho Cordova, CA 95741-1810		☐ Exempt Per:

STATE OF CALIFORNIA
CALIFORNIA DEPARTMENT OF TECHNOLOGY
AGREEMENT NUMBER: C4-CVD-19-001-03, Amendment 1
Cellco Partnership d/b/a/ Verizon Wireless

ATTACHMENT 1 – LIST OF AMENDED CONTRACT DOCUMENTS

This Attachment 1 dated 05/12/2020 contains a list of revised contract documents hereby incorporated into this Contract. The original PDF version remains the official version. In the event of any inconsistency between the Contractor's versions, articles, attachments, specifications or provisions (which constitute the Contract), the official State version of the Contract in its entirety shall take precedence.

 Replaces the Contractor's Response for the following documents in their entirety:

      1.g. Contractor's amended Response to Business Requirements (60 pages)
      1.l.   Contractor's amended Response to Category 19.1 Statement of Work (25 pages)
      1.m. Contractor's amended Response to Category 19.2 Statement of Work (55 pages)
      1.p. Contractor's amended Response to Subcategory 19.1 Catalog A (28 pages)
      1.q. Contractor's amended Response to Subcategory 19.2 Catalog A (32 pages)

 Revises the following IFB Documents originally incorporated by reference:
      1.r. Appendix B, Individual Price Reduction Agreement (IPRA) (4 pages)
      1.s. Appendix C, Authorization to Order 19.1 (ATO Form) (6 pages)
      1.t. Appendix D, Authorization to Order 19.2 (ATO Form) (7 pages)

Amendment No. 1

SUMMARY OF CHANGES
C4-CVD-19-001-03

This Amendment No. 1 ("Amendment") by and between Cellco Partnership d/b/a Verizon Wireless ("Contractor") and the State of California ("State") is effective upon execution by the parties ("Effective Date").

WHEREAS, Cellco Partnership d/b/a Verizon Wireless and State entered into the Agreement for CALNET Cellular Voice and Data Services ("Agreement") on February 20, 2019.

WHEREAS, the parties now desire to amend the Agreement.

NOW THEREFORE, the parties, in consideration of the mutual covenants contained herein and intending to be legally bound, agree that the Agreement is amended as follows:

The Statement of Work (SOW), Business Requirements, is hereby amended to include the following items and is attached:

Back of Cover Page

- Added Amendment Log where page was "INTENTIONAL LEFT BLANK"

Pages i – iii

- Updated Table of Contents in its entirety.
- Footer, deleted "Addendum 6";
- Footer, deleted date, "02/20/2019".

Page 47, Section C.8, STATE ASSOCIATED ADMINISTRATIVE FEE (SAAF) Paragraph 1

- Added "State Associated Administrative Fee (SAAF)",

Pages 48 – 49, Section C.9.1, IPR General Provisions (M) Paragraph 1

- Added "with a Customer for";
- Deleted ":a) on";
- Changed "service(s)" to "services";
- Deleted "; b) for one (1) or more Customers at a time; and/or c)";

- Deleted "geographic area or";
- Added "The Contractor may also enter into an Individual Price Reduction (IPR) with the CALNET CMO, on behalf of CALNET Customers, which shall establish lower CALNET rates based upon, but not limited to: a) geographic area or location(s); b) for one (1) or more Customers; and/or c) by service quantity thresholds".

Item 2
- Deleted "comply with the Section C.9.1, *IPR General Provisions and Appendix B, IPRA* when utilizing the IPR process";
- Added "complete an Appendix B, Individual Price Reduction Agreement when offering Customers pricing below the CALNET catalog rates;"

Item 3
- Changed "IPR" to "IPRA"
- Deleted "the";
- Deleted "the Customer";
- Added "both parties";
- Deleted : IPR Agreement";
- Deleted "( )"from "(IPRA)"

Item 4
- Inserted "All Contract requirements, terms and conditions, including Service Level Agreements, will remain unchanged. The Contractor shall not include additional requirements or terms and conditions within the IPRA;"
- Renumbered subsequent Items "4-11" to "5-12"

Item 6
- Deleted "an"
- Added "a Standard or Duration";
- Added "Contractor and";
- Added "the reduced";
- Deleted "any";
- Added "(s)" to "service";
- Deleted ", including Duration";
- Added "in the"; and
- Changed "IPRAs" to "IPRA"

Item 7
- Changed "IPRs" to "IPRAs";

Item 8
- Changed "IPRs" to "IPRAs";

Item 10
- Changed "IPR" to "IPRA";
- Changed 'contracted" to "Contracted";
- Changed 'contracted" to "Contracted";
- Deleted "to";
- Added "and"';

- Added "below";
- Changed 'contracted" to "Contracted";
- Deleted "the".

Page 49, Section C.9.2, Standard IPRs (M)
Item 1
- Added "duration of the";
- Deleted "Term".

Item 2
- Added "Standard"
- Deleted "The Contractor shall not include additional terms and conditions within the IPRA. All other Contract terms and conditions will remain unchanged; and,"

Item 3
- Added "; and,"

Item 4
- Added "The Standard IPR Service rate(s) shall continue in effect from the date the Standard IPRA is signed by both the Customer and Contractor, through the remainder of the duration of the Contract unless services are terminated earlier by the Customer or the CALNET CMO in accordance with the terms and conditions of the Contract."

Page 50, Section C.9.3, Duration IPRs (M)
Item 1
- Changed "Individual Price Reduction" to "individual price reduction";
- Changed "term" to "duration";
- Replaced "The Contractor shall not include additional terms and conditions within the IPRA. All other Contract terms and conditions, including Service Level Agreements, will remain unchanged" to "Duration IPRs shall be used to reduce pricing and establish Customer duration commitments"

Item 2
- Added "solicitation or";

Item 3
- Deleted "of";
- Added "the Duration";
- Added "is signed";
- Deleted "approval";
- Added "both";
- Added "and Contractor".

Item 4
- Added " Customer's";
- Added " commitment";
- Deleted "of a Duration IPR";

- Deleted "Term";
- Added "expiration"

Item 5

- Changed "IPR" to "IPRA";
- Deleted "term";
- Added "duration"
- Deleted "IPRA term";
- Added "duration"
- Changed "IPR" to "IPRA"

Item 5a

- Changed "rate" to "Rate"

Appendix B – Individual Price Reduction Agreement (IPRA) is hereby amended to include the following items and is attached:

Back of Cover Page
- Added Amendment Log where page was "INTENTIONAL LEFT BLANK"

Page 1
- Reformatted document to meet ADA compliance
- Added "CALNET" to document Title;
- Form Field "Customer/Agency Name" changed to "Customer/Entity Name';
- Form Field "Duration IPRA Term" changed to "Duration Term";
- Footer, deleted "Addendum 2";
- Footer, deleted date, "11/29/2018"

Page 2
Paragraph 1
- Changed "Agency" to "Entity"
- Added "received," before "reviewed";
- Added "concurs to the IPRA";
- Deleted "the Contractor agrees to provide services at the"; and,
- Customer Form field, changed "Customer Agency" to "Customer Entity Name"

Appendix C – Authorization to Order ATO 19.1 is hereby amended to include the following items and is attached:

Back of Cover Page
- Header, deleted in its entirety;
- Footer, deleted, "Addendum 2";
- Footer, deleted, date "11/29/2018";

- Added Amendment Log where page was "INTENTIONAL LEFT BLANK"

Page 3

- Reformatted document to meet ADA compliance

Paragraph 1
- Deleted, "Two (2) additional periods of two (2);
- Added, "the number of";
- Added, "s" to "year"
- Deleted, "each";
- Added, "in the Contract"

Paragraph 2
- Deleted, "100% tax supported";
- Added, "allowed";
- Added, "collectively"

Paragraph 3
- Added, "To establish CALNET eligibility,";
- Deleted, "complete";
- Added, "have";
- Added, "on file with the CDT CALNET Program,";
- Deleted, "The CDT, CALNET Program must approve both documents prior to Non-State Entity ordering Services. Service catalogs, rates and Contract items are available at http://cdt.ca.gov/services/calnet/"

Paragraph 4
- Deleted paragraph, "The **[NON-STATE ENTITY]** desires to order Services, and the Contractor agrees to provide such Services, pursuant to the terms and conditions and rates contained in the Contract."

Paragraph 6
- Deleted, "selected";
- Changed, "services" to "Service(s)";
- Deleted, "selected";
- Changed, "services" to "Service(s)";
- Added, "Service, catalogs, rates and Contract terms are available at CALNET Program website."
- Deleted, "The State may, at its sole discretion, revoke any applicable previously approved ATO.";

Paragraph 7
- Changed, "Service" to "Service(s)"
- Changed, "The" to "the";
- Changed, "State" to "CDT"

Paragraph 8
- Added, "This ATO shall not exceed the term of the Contract and shall remain in effect for the duration of the contract unless:";

First Bullet

- Added bullet, "The CDT, at its sole discretion, revokes the approved ATO; or";

Second Bullet
- Added bullet
- Deleted, "may";
- Changed, "terminate" to "terminates"
- Changed, "this" to "the";
- Added, "a";
- Deleted, "thirty";
- Changed "(30)" to "30";
- Changed, "days" to "days'";
- Added, "prior";
- Deleted, "This ATO shall not exceed the term of the Contract"

Paragraph 9
- Added, ":";then changed format from paragraphs to bullets

First Bullet
- Changed, "t" to "T";
- Added, "the" before Contractor

Second Bullet
- Deleted, "upon execution of this ATO, certifies that it";

Third Bullet
- Deleted, ", upon execution of this ATO, certifies the Non-State Entity"

Forth Bullet
- Changed "a" to "an"
- Added, "authorized";
- Deleted, "likewise";
- Added, "the" before changes.

Sixth Bullet
- Deleted, "upon execution of this ATO, certifies the Non-State Entity"

Seventh Bullet
- Deleted, "may, by placing Service orders issued by its duly authorized representative with Contractor, order any of the Service(s) listed in the Contract.";
- Added, "understands that, the"

PSE Subsector Section of Form
- Deleted, "Select Subsector" section of form in its entirety

Appendix D – Authorization to Order ATO 19.2 is hereby amended to include the following items and is attached:

Back of Cover Page
- Header, deleted in its entirety,

- Added Amendment Log where page was "INTENTIONAL BLANK PAGE"

Page 1

- Reformatted document to meet ADA compliance

Paragraph 1

- Deleted, "TWO (2) additional periods of two (2) year each as"
- Added "the number of years as";
- Deleted, "below";
- Added, "in the Contract"

Paragraph 2

- Deleted, "100% tax supported";
- Added, "eligible government"
- Changed, "Non-State" to "non-state"

Paragraph 4

- Added, "To establish CALNET eligibility,";
- Deleted, "All";
- Added, "the";
- Deleted, "who are 100% tax supported must complete";
- Added, "shall be required to have";
- Added, "on file with the CDT CALNET Program,";
- Deleted, "completing and";
- Deleted, "The California Department of Technology (CDT), California Network and Telecommunications (CALNET) Program must approve both documents prior to Non-State PSEs ordering Services.";
- Deleted, "are not 100% tax supported and";
- Deleted, "Service, catalogs, rates and Contract items are available at http://cdt.ca.gov/services/calnet/

Paragraph 5

- Deleted paragraph, "The **NON-STATE PSE NAME** desires to order Services, and Contractor agrees to provide such Services, pursuant to the terms and conditions and rates contained in the Contract."

Paragraph 7

- Deleted, "approved by";

Paragraph 8

- Changed "this" to "the"
- Deleted, "The State may, at its sole discretion, revoke any applicable previously approved ATO.";
- Added, "Service, catalogs, rates and Contract terms are available at CALNET Program website."

Paragraph 9

- Changed, "Service" to "Service(s)"

Paragraph 10

- Added, "This ATO shall not exceed the term of the Contract and shall remain in effect for the duration of the contract unless:";

- Changed format from paragraph to bullet

First Bullet

- Added bullet, "The CDT, at its sole discretion, revokes the approved ATO; or";

Second Bullet

- Added bullet
- Deleted, "may";
- Changed, "terminate" to "terminates"
- Added, "with"
- Deleted, "written notice";
- Deleted, "calendar";
- Added "written notice";
- Deleted, "This ATO shall not exceed the term of the CALNET C4CVD18 Contract."

Paragraph 11

- Changed format from Paragraph to bullet
- Added, ":";

First Bullet

- Added bullet
- Changed, "t" to "T"

Second Bullet

- Deleted, ",upon execution of this ATO, certifies that it";

Third Bullet

- Deleted, "upon execution of this ATO, certifies the Non-State PSE";
- Added, "and agrees";
- Deleted, "billing";
- Added, "Contractor"

Fifth Bullet

- Deleted, ",upon execution of this ATO, certified the Non-State PSE";
- Changed, "this" to "the";

Sixth Bullet

- Deleted, "may, by placing Services orders issued by its duly authorized representative with the Contractor, order any of the Service(s) listed in the Contract."
- Added, "understands that, the"

PSE Subsector Section of Form

- Deleted, "Select Non-State PSE Subsector" section of form in its entirety

Non-State PSE
- Added 3 additional lines for "North American Industry Classification System Code (NAICS)" and "NAICS Industry Title".

IFB-C4CVD18 Subcategory 19.1 Statement of Work (SOW), Technical Requirements is hereby amended to include the following items and is attached:

Back of Cover Page
- Added Amendment Log where page was "INTENTIONAL BLANK PAGE".

Pages i - 25
- Updated Table of Contents in its entirety;
- Changed fonts and line alignment as required;
- Header, replaced "Bidder's Name" with "Verizon Wireless";
- Footer, deleted "Addendum 4"; and,
- Footer, deleted date, "12/21/2018".

Table 19.1.2.2.1.a
- Deleted "CALNET" from the Bidder's Description.

Table 19.1.2.2.1.b
- Deleted unsolicited items 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 18, 20, 21; and,
- Renumbered unsolicited items 14 (1), 15 (2), 16 (3), 17 (4), 19(5).

Table 19.1.2.2.2.a
- Bidder's Description, deleted "CALNET"; and,
- Bidder's Description, replaced "Smartphone" with "Flat Rate SP".

Table 19.1.2.2.2.b
- Deleted unsolicited items 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 15, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 33, 34;
- Renumbered unsolicited items 14 (1), 16 (2), 28 (3), 29 (4), 30 (5), 31 (6), 32 (7);
- Feature Name, item 6, replaced "UNLIMITED SMARTPHONE PLAN" with "NATIONWIDE UNLIMITED MIN&MSG+EMAIL&DATA"; and,
- Feature Name, item 7, replaced "UNLIMITED PLAN FOR SMARTPHONE" to "CUSTOM BUSINESS UNLIMITED MINS&DATA+CAN&MEX".

Table 19.1.2.2.3.a
- Bidder's Description, deleted "CALNET"; and,
- Bidder's Description, added "Flat Rate".

Table 19.1.2.2.3.b
- Deleted unsolicited items 1, 2, 3, 4, 5, 6, 7, 8, 12; and,
- Renumbered unsolicited items 9 (1), 10 (2), 11 (3).

Table 19.1.2.2.4.a
- Bidder's Description, deleted "CALNET".

Table 19.1.2.2.4.b

- Deleted unsolicited item 1; and,
- Deleted empty rows 3 – 10.

Table 19.1.2.2.7
- Deleted empty rows 3 – 10.

Table 19.1.2.2.8.b
- Deleted unsolicited items 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13.

Table 19.1.5.2.a
- Feature Description, deleted the word "device" under Item 2 to be consistent with Items 1, 3 and 4.

Table 19.1.5.2.b
- Deleted empty rows 3 – 10.

IFB-C4CVD18 Subcategory 19.1, Catalog A is hereby amended to include the following items and is attached:

Back of Cover Page
- Added Amendment Log where page was "INTENTIONAL BLANK PAGE".

Pages i - 28
- Header, changed "Bidder's Name" to "Verizon Wireless";
- Updated Table of Contents in its entirety;
- Formatted items as required;
- Footer, deleted "Addendum 3"; and,
- Footer, deleted date, "12/14/2018".

Table 19.1.2.2.1.b
- Deleted unsolicited items 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 18, 20, 21;
- Renumbered unsolicited items 14 (1), 15 (2), 16 (3), 17 (4), 19(5); and,
- Deleted empty rows 22-25.

Table 19.1.2.2.2.b
- Deleted unsolicited items 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 15, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 33, 34;
- Renumbered unsolicited items 14 (1), 16 (2), 28 (3), 29 (4), 30 (5), 31 (6), 32 (7);
- Feature Name, item 6, replaced "UNLIMITED SMARTPHONE PLAN" to "NATIONWIDE UNLIMITED MIN&MSG+EMAIL&DATA"; and,
- Feature Name, item 7, replaced "UNLIMITED PLAN FOR SMARTPHONE" to "CUSTOM BUSINESS UNLIMITED MINS&DATA+CAN&MEX".

Table 19.1.2.2.3.b
- Deleted unsolicited items 1, 2, 3, 4, 5, 6, 7, 8, 12;
- Renumbered unsolicited items 9 (1), 10 (2), 11 (3); and,
- Deleted empty rows 13-25.

Table 19.1.2.2.4.b

- Deleted unsolicited item 1; and,
- Deleted empty rows 3-25.

Table 19.1.2.2.7
- Deleted empty rows 3 – 40.

Table 19.1.2.2.8.b
- Deleted unsolicited items 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13; and,
- Deleted empty rows 14-25.

Table 19.1.2.3
- Contractor's Description of Service, added "Features and Services"; and,
- Service Limitations and Restrictions, added "Feature and Service".

Table 19.1.5.2.b
- Deleted empty rows 3 – 20.

IFB-C4CVD18 Subcategory 19.2, Statement of Work (SOW), Technical Requirements is hereby amended to include the following items and is attached:

Back of Cover Page
- Added Amendment Log where page was "INTENTIONAL BLANK PAGE".

Pages i - 55
- Header, changed "Bidder's Name" to "Verizon Wireless";
- Updated Table of Contents in its entirety;
- Formatted items as required;
- Footer, deleted "Addendum 5"; and,
- Footer, deleted date, "1/03/2019".

Table 19.2.2.1.a
- Deleted empty rows.

Table 19.2.2.13.a
- Changed Product Identifier from "CJIS01" to "GOLD".

Table 19.2.2.21
- Product Identifier, changed "CA0050" to "CAFR50";
- Bidder's Description, changed "Verizon Wireless" to "4G"; and,
- Bidder's Description, removed "or Feature for Public Safety".

Table 19.2.3.2.1.a
- Bidder's Description, deleted "CALNET".

Table 19.2.3.2.1.b
- Deleted unsolicited items 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 20; and,
- Renumbered unsolicited items 16 (1), 17 (2), 18 (3), 19 (4), 21(5).

Table 19.2.3.2.2.a

- Bidder's Description, deleted "CALNET";
- Bidder's Description, replaced "Smartphone" with "Flat Rate SP"; and,
- Bidder's Description, Item 6, removed PPID 16807.

Table 19.2.3.2.2.b
- Deleted unsolicited items 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 16, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28; and,
- Renumbered unsolicited items 15 (1), 17 (2), 29 (3), 30 (4), 31 (5).

Table 19.2.3.2.3.a
- Bidder's Description, deleted "CALNET";
- Bidder's Description, added "Flat Rate"; and,
- Bidder's Description, Item 7, removed PPID 20312.

Table 19.2.3.2.3.b
- Deleted unsolicited items 1, 2, 3, 4, 5, 6, 7; and,
- Renumbered unsolicited items 8 (1), 9 (2), 10 (3).

Table 19.2.3.2.4.a
- Product Identifier, changed "00" to "FR"; and,
- Bidder's Description, deleted "CALNET".

Table 19.2.3.2.4b
- Deleted unsolicited item 1; and,
- Deleted empty rows 3 - 10.

Table 19.2.3.2.7
- Deleted empty rows 3 – 10.

Table 19.2.3.2.8.b
- Deleted unsolicited items 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13; and,
- Deleted rows 3 - 13.

Table 19.2.5.7.b
- Deleted empty rows 3 – 10.

Table 19.2.6.1
- Deleted empty rows 3 – 10.

IFB-C4CVD18 Subcategory 19.2 Catalog A is hereby amended to include the following items and is attached:

Back of Cover Page
- Added Amendment Log where "INTENTIONAL BLANK PAGE" page was.

Pages i - 32
- Footer, deleted "Addendum 3";
- Footer, deleted date, "12/14/2018";
- Header, deleted "Bidder's Name" and added "Verizon Wireless";
- Updated Table of Contents in its entirety; and,
- Formatted items as required.

Table 19.2.2.13

- Product Identifier, changed "CJIS01" to "GOLD";
- Restrictions, Limitations and Additional Information, changed "Function will continue to be enhanced and made available in 2019" to "All features of the Mobility VPN base product, plus the Policy, Network Access Control (NAC) and Mobile Analysis Modules. **Note:** Customer may purchase NetMotion Software, Inc. ("NetMotion") licenses and services ("NetMotion Services") at the prices listed. Verizon Wireless is not the licensor of the NetMotion Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. NetMotion Services are manufactured by NetMotion. NetMotion Software is subject to a separate End User License Agreement (EULA) with NetMotion, found at https://www.netmotionsoftware.com/legal-and-copyright. Use of the NetMotion licenses or NetMotion Services is deemed to be the Customer's acceptance of the terms of the EULA. Customer must accept the EULA as the party liable for each license, and agrees that the Customer will comply with the obligations under the EULA. Verizon Wireless reserves the right to (i) modify or discontinue the Solution in whole or in part and/or (ii) terminate the Solution at any time without cause. Customer's sole and exclusive remedy for any damages, losses, claims, costs, and expenses arising out of or relating to use of the Solution will be termination of service.
  Any additional NetMotion Services must be obtained directly from NetMotion either upon purchase or installation of the NetMotion Services. NetMotion Services are subject to NetMotion's terms and conditions and can be viewed here: https://www.netmotionsoftware.com/legal-and-copyright.
  Verizon Wireless will direct NetMotion to fulfill Customer's NetMotion Services order. Basic functionality questions and other general customer support can be obtained by calling Verizon Wireless Customer Support. All other customer support questions and issues for NetMotion Services must be obtained directly from NetMotion Software, Inc. If Verizon Wireless, in its sole discretion, determines that an inquiry from a subscriber is related to NetMotion Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate NetMotion representatives"; and,
- Monthly Recurring Charge, changed from $8.00 to $6.93.

Table 19.2.3.2.1.b
- Deleted Items 1 – 15, and Item 20;
- Renumbered Items 16 (1), 17 (2), 18 (3), 19 (4), 21(5); and,
- Deleted empty rows 22-25.

Table 19.2.3.2.2.b
- Deleted items 1 – 14, 16, 18 - 28, and Item 32; and,
- Renumbered Items 15 (1), 17 (2), 29 (3), 30 (4), 31 (5).

Table 19.2.3.2.3.a
- Item 6, Restrictions, Limitations and Additional Information column, changed "2GB" to "100GB".

Table 19.2.3.2.3.b
- Deleted Items 1 - 7, and Item 11;
- Renumbered items 8 (1), 9 (2), 10 (3); and,
- Deleted empty rows 12-25.

Table 19.2.3.2.4.b
- Deleted Item 1; and,
- Deleted empty rows 3 – 25.

Table 19.2.3.2.7
- Deleted empty rows 3 – 40.

Table 19.2.3.2.8.b
- Deleted Items 1 – 13; and,
- Deleted empty rows 3 – 25.

Table 19.2.3.3
- Contractor's Description of Service… added "Features and Services"; and,
- Service Limitations and Restrictions…added "Feature and Service".

Table 19.2.5.7.b
- Deleted rows 3 – 20.