

**STANDARD AGREEMENT AMENDMENT**

TECH 213A (rev. 06/2020)

REGISTRATION NUMBER

AGREEMENT NUMBER  
C4- LEG-13-02-TS-08

AMENDMENT NUMBER  
4

CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED 261 PAGES

1.	This Agreement is entered into between the Contracting Agency and the Contractor named below: CONTRACTING AGENCY NAME <u>California Department of Technology</u> CONTRACTOR NAME <u>MCI Communications Services, LLC dba Verizon Business Services</u>	
2.	The term of this Agreement is:	Category 15 – April 5, 2019, or upon approval of TECH 213 by CDT STP, whichever is later through June 30, 2026 Category 16 - April 5, 2019, or upon approval of TECH 213 by CDT STP, whichever is later through June 30, 2024 Category 17 - April 5, 2019, or upon approval of TECH 213 by CDT STP, whichever is later through June 30, 2024
3.	The maximum amount of this Agreement after this Amendment is:	\$0.00 <i>(Zero Dollars and Zero Cents)</i>
4.	The parties agree to comply with the terms and conditions of the amendment. All documents and actions noted below are by reference and made part of the Agreement and incorporated herein:  Effective upon CDT STP approval of this Amendment the revisions are as follows:  A. Revises contract documents listed in the attached Attachment No. 2 – List of Amended Contract Documents   All other terms and conditions remain the same.	

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

<b>CONTRACTOR</b>		<b>Department of Technology (CDT), Statewide Technology Procurement (STP) Use Only</b>
CONTRACTOR NAME <i>(If other than an individual, state whether a corporation, partnership, etc.)</i> MCI Communications Services, LLC dba Verizon Business Services		
CONTRACTOR AUTHORIZED SIGNATURE 	DATE SIGNED Jul 29, 2022	
PRINTED NAME AND TITLE OF PERSON SIGNING Anthony Recine, Senior Vice President		
ADDRESS One Verizon Way, Basking Ridge, NJ 07920		
<b>STATE OF CALIFORNIA</b>		
CONTRACTING AGENCY NAME California Department of Technology, Office of Technology Services		
CONTRACTING AGENCY AUTHORIZED SIGNATURE 	DATE SIGNED Jul 29, 2022	
PRINTED NAME AND TITLE OF PERSON SIGNING Scott MacDonald, Deputy State Chief Technology Officer		
CONTRACTING AGENCY ADDRESS P.O. Box 1810, MS Y-12, Rancho Cordova, CA 95741-1810		<input type="checkbox"/> EXEMPT PER:

**STATE OF CALIFORNIA  
CALIFORNIA DEPARTMENT OF TECHNOLOGY  
AGREEMENT NUMBER: C4-LEG-13-02-TS-08, Amendment 4  
MCI Communications Services, LLC dba Verizon Business**

**ATTACHMENT 2 – LIST OF AMENDED CONTRACT DOCUMENTS**

This Attachment 2 dated June 1, 2022, contains a list of revised contract documents hereby incorporated into this Contract.

Replaces the Contractor's Response for the following documents in their entirety:

1. Volume 1, Common Documents
  - ii) Contractor's amended Response to Business Requirements (92 pages)
2. Volume 2, Category 15
  - ii) Contractor's amended Response to Category 15 Statement of Work (91 pages)
3. Volume 3, Category 15
  - ii) Contractor's amended Response to Category 15 Catalog A (77 pages)

# Amendment No. 4 Summary of Changes

## **C4- LEG-13-02-TS-08**

This Amendment No. 4 ("Amendment") by and between MCI Communications Services, LLC. dba Verizon Business Services ("Contractor") and the State of California ("State") is effective upon execution by the parties ("Effective Date").

WHEREAS, Contractor and State entered into the Agreement for CALNET Legacy 4 Telecommunications Voice and Data Services ("Agreement") on Contract start date April 5, 2019.

WHEREAS, the parties now desire to amend the Agreement.

NOW THEREFORE, the parties, in consideration of the mutual covenants contained herein and intending to be legally bound, agree that the Agreement is amended as follows:

Statement of Work (SOW), Business Requirements, is hereby amended to include the following and is attached:

Entire document  
Header;

- Added "Am 4"

Amendment Log;

- Added Amendment 4 content to the Amendment Log.

Table of Contents  
Pages i-v;

- Updated page numbers

L.7 State Associated Administrative Fee (SAAF)  
Page 41;

- Updated language from "the 30<sup>th</sup> business day of the following month." to "60 calendar days after the billing cycle."

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment #4, 06/01/2022".

Category 15 – Dedicated Transport Statement of Work (SOW), Technical Requirements, is hereby amended to include the following and is attached:

Back of Title Page – Page ii  
Header

- Added “Am 4”

Pages 3-89  
Header

- Added “MCI Communications Services, LLC. dba Verizon Business Services”
- Added “–State of California, IFB C4A1LEG18, Statewide Technology Procurement, Category 15 Dedicated Transport – Am 4”

Amendment Log

- Added Amendment 4 content to the Amendment Log.

Table of Contents  
Pages i-ii;

- Updated page numbers

Section 15.1 Overview  
Page 3

- Deleted “Carrier DSO”

Section 15.2.2 Carrier DSO Service  
Page 6

- Section deleted in its entirety
- Added “– SECTION PERMANENTLY REMOVED”

Section 15.4.8 TECHNICAL SERVICE LEVEL AGREEMENTS  
Page 80 Table 15.4.8.1 Availability (M-S)  
Carrier

- Deleted “DSO”
- Deleted “15.2.2”

Objective(s):

- Deleted 1<sup>st</sup> row “DSO,  $\geq 98.9\%$ ,  $\geq 99.2\%$ ,  $\geq 99.5\%$ , S”

Page 81 Table 15.4.8.2 Catastrophic Outage 1 (CAT 1) (M-S)  
Carrier

- Deleted “DSO”
- Deleted “15.2.2”

Objective(s):

- Deleted 1<sup>st</sup> row “DSO,  $\leq 3$  hours,  $\leq 2$  hours,  $\leq 1$  hours, S”

Page 82 Table 15.4.8.3 Catastrophic Outage 2 (CAT 2) (M-S)  
Carrier

- Deleted "DSO"
- Deleted "15.2.2"

Objective(s):

- Deleted 1<sup>st</sup> row "DSO, ≤ 1 hour, ≤ 30 minutes, ≤ 15 minutes, S"

Page 83 Table 15.4.8.4 Catastrophic Outage 3 (CAT 3) (M-S)  
Carrier

- Deleted "DSO"
- Inserted ", "
- Deleted "15.2.2"

Objective(s):

- Deleted 1<sup>st</sup> row "DSO, ≤ 30 minutes, N/A, ≤ 15 minutes, B"

Page 84 Table 15.4.8.5 Excessive Outage (M-S)  
Carrier

- Deleted "DSO,"
- Deleted "15.2.2,"

Objective(s):

- Deleted 1<sup>st</sup> row "DSO, 16 hours, 12 hours, 8 hours, S"

Page 86 Table 15.4.8.7 Provisioning (M-S)

- Deleted "Carrier DSO (15.2.2), 30, Coordinated/Managed Project"

Objective(s):

- Deleted 1<sup>st</sup> row "DSO, N/A, ≥ 90%, ≥ 95%, S"

Page 88 Table 15.4.8.8 Time to Repair (TTR) (M-S)  
Service(s):

- Deleted "DSO (15.2.2),"

Objective(s):

- Deleted 1<sup>st</sup> row "DSO, 6 hours, 4 hours, N/A, S"

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment #4, 06/01/2022".

Category 15 – Dedicated Transport Catalog A, is hereby amended to include the following and is attached:

Back of Title Page  
Amendment Log

- Added Amendment 4 content to the Amendment Log.

Pages i – Page 74

Header

- Added “Am 4”

Table of Contents

Page i;

- Updated page numbers

Table 15.2.2.3 - Carrier DSO Services and Features

Pages 1-2

- Deleted Table in its entirety
- Added “– SECTION PERMANENTLY REMOVED”

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: “Amendment #4, 06/01/2022”.

Except as modified by this Amendment, all the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms.