

STANDARD AGREEMENT AMENDMENT

TECH 213A (rev. 06/2020)

REGISTRATION NUMBER

AGREEMENT NUMBER
C4-DNCS-19-001-60

AMENDMENT NUMBER
3

1. This Agreement is entered into between the Contracting Agency and the Contractor named below:
 CONTRACTING AGENCY NAME
California Department of Technology
 CONTRACTOR NAME
InterVision Systems, LLC

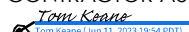

2. The term of this Agreement is: December 21, 2020, or upon approval of TECH 213 by CDT STP, whichever is later through June 30, 2025

3. The maximum amount of this Agreement after this Amendment is: \$0.00
(Zero Dollars and Zero Cents)

4. The parties agree to comply with the terms and conditions of the amendment. All documents and actions noted below are by reference and made part of the Agreement and incorporated herein:
 Effective upon CDT STP approval of this Amendment the revisions are as follows:
 A. Revises contract documents listed in the attached Attachment No. 1 – List of Amended Contract Documents

All other terms and conditions remain the same.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR	
CONTRACTOR NAME <i>(If other than an individual, state whether a corporation, partnership, etc.)</i> <u>InterVision Systems, LLC</u>	
CONTRACTOR AUTHORIZED SIGNATURE  <small>Tom Keane (Jun 11, 2023 19:54 PDT)</small>	DATE SIGNED <u>Jun 11, 2023</u>
PRINTED NAME AND TITLE OF PERSON SIGNING <u>Thomas Keane, AVP, Sales Public Sector</u>	
ADDRESS <u>3035 Prospect Park Drive # 150, Rancho Cordova, CA 95670</u>	
STATE OF CALIFORNIA	
CONTRACTING AGENCY NAME <u>California Department of Technology, Office of Technology Services</u>	
CONTRACTING AGENCY AUTHORIZED SIGNATURE  <small>Scott MacDonald</small>	DATE SIGNED <u>Jun 13, 2023</u>
PRINTED NAME AND TITLE OF PERSON SIGNING <u>Scott MacDonald, Deputy State Chief Technology Officer</u>	
CONTRACTING AGENCY ADDRESS <u>P.O. Box 1810, MS Y-12, Rancho Cordova, CA 95741-1810</u>	

**Department of Technology (CDT).
Statewide Technology Procurement (STP)
Use Only**



APPROVED
Jun 13, 2023
DATE _____
Sandra Morales
Signed: _____

EXEMPT PER:

ATTACHMENT 1 – LIST OF AMENDED CONTRACT DOCUMENTS

This Attachment 1 dated 05/31/2023 contains a list of revised contract documents hereby incorporated into this Contract.

Replaces the Contractor's Response for the following documents in their entirety:

1. Volume 1, Common Documents
 - a. Contractor's Response to Exhibit 6 (2 pages)
2. Volume 2, Category 27
 - a. Contractor's BAFO Response to Category 27 Statement of Work (80 pages)
3. Volume 3, Category 27
 - a. Contractor's BAFO Response to Category 27 Catalog A (21 pages)

Amendment No. 3 Summary of Changes

C4- DNCS-19-001-60

This Amendment No. 3 ("Amendment") by and between InterVision Systems, LLC. ("Contractor") and the State of California ("State") is effective upon execution by the parties ("Effective Date").

WHEREAS, Contractor and State entered into the Agreement for CALNET Data Networks and Communications Services ("Agreement") on December 21, 2020.

WHEREAS, the parties now desire to amend the Agreement.

NOW THEREFORE, the parties, in consideration of the mutual covenants contained herein and intending to be legally bound, agree that the Agreement is amended as follows:

Category 27 – Standard Contact Center Services - Statement of Work (SOW), Technical Requirements, is hereby amended to include the following and is attached:

Throughout Document,

- Updated header with Amendment 3

Page 2,

- Updated Amendment Log Table with Amendment 3 content.

Pages 3-4, Table of Contents repagination.

Pages 25-43, Table 27.2.2.b – Unsolicited General Features, changes made as follows:

- Added new feature, Line Item 19
- Renumbered subsequent Line items "19-101" to "20-102"
- Added new features, Line Items 103-108
- Renumbered subsequent Line items "102-169" to "109 -176"
- Line item 175, Feature Name and Bidder's Product Description, renamed "Quality Management - Calabrio ONE" to "Calabrio Quality Management"

- Line item 176, Feature Name and Bidder's Product Description, renamed "Screen Capture - Calabrio ONE" to "Calabrio Screen Capture"
- Added new features, Line Items 177-223

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment #3, 5/31/23."

Category 27 – Standard Contact Center Services - Catalog A, is hereby amended to include the following and is attached:

Throughout Document,

- Updated header with Amendment 3

Page 2,

- Updated Amendment Log Table with Amendment 3 content.

Pages 5-19, Table 27.2.2.b – Contact Center General Features, changes made as follows:

- Added "M" to the Unit of Measure, Line Item 5
- Added new feature, Line Item 19
- Renumbered subsequent Line items "19-101" to "20-102"
- Added new features, Line Items 103-108
- Renumbered subsequent Line items "102-169" to "109-176"
- Line item 175, Feature Name column, renamed "Quality Management - Calabrio ONE" to "Calabrio Quality Management"
- Line item 176, Feature Name column, renamed "Screen Capture - Calabrio ONE" to "Calabrio Screen Capture"
- Added new features, Line Items 177-223

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment #3, 5/31/2023."

Exhibit 6, GSPD-05-105 – Bidder Declaration, is hereby amended to include the following and is attached:

Page 1, Added subcontractor to section 2., Performance Technology Partners, LLC.

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment #3, 5/31/2023."

Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms.