



Notification: 23-02

November 27, 2023

SUBJECT: CALNET 3 CONTRACT EXPIRATION

****ACTION REQUIRED FOR CALNET 3 CUSTOMERS****

All CALNET 3 contracts will expire on December 31, 2023. The California Department of Technology urges all CALNET 3 customers to transition their services to CALNET NextGen contracts as soon as possible.

On December 31, 2023, a Migration-Out period will commence for remaining CALNET 3 customers. The Migration-Out period is intended to facilitate a smooth and complete transition from CALNET 3 to CALNET NextGen without an interruption in service. As such, CALNET 3 customers will continue to have access to their CALNET 3 services during the Migration-Out period and customers should continue to pay contractors for rendered CALNET 3 services until migrated to a new contract.

CALNET 3 customers can initiate their migration to CALNET NextGen by contacting their current CALNET contractor. Additional information about CALNET NextGen can be found on the [CALNET website](#).

Please forward this bulletin to others within your organization that may need this information.

If you have any questions regarding this Bulletin, please contact the CALNET Customer Service Line at (916) 657-9150 or email CIOCALNEThelp@state.ca.gov for assistance.