STATE OF CALIFORNIA DEPARTMENT OF TECHNOLOGY STATEWIDE TECHNOLOGY PROCUREMENT

STANDARD AGREEMENT AMENDMENT

P.O. Box 1810, MS Y-12, Rancho Cordova, CA 95741-1810

TECH 213A (rev. 06/2020)

AGREEMENT NUMBER C4-DNCS-19-001-67 AMENDMENT NUMBER

REGISTRATION NUMBER

1. This Agreement is entered into	between the Contracting Agency and	the Contractor named below:
CONTRACTING AGENCY NAME		
California Department of Tech	nology	
CONTRACTOR NAME Special Order Systems, Inc. dba	TEAMSOS	
	16, 2023, or upon CDT Approval through	June 30, 2025, with three (3) one-
	ns to extend.	
3. The maximum amount of this Agreement after this Amendm	\$0.00 nent is: (Zero Dollars and Zero Cents)	
	vith the terms and conditions of the ame eference and made part of the Agreeme	
Effective upon CDT STP approv	val of this Amendment the revisions are o	as follows:
A. Revises contract docu Contract Documents	uments listed in the attached Attachme	ent No. 1 – List of Amended
All other terms and conditions re	emain the same.	
IN WITNESS WHEREOF, this Agreemen	nt has been executed by the parties here	eto.
	of has been executed by the parties here	Department of Technology (CDT), Statewide Technology Procurement (STP)
со		Department of Technology (CDT), Statewide Technology Procurement (STP) Use Only
со	DNTRACTOR ual, state whether a corporation, partnership, etc.)	Department of Technology (CDT), Statewide Technology Procurement (STP) Use Only
CONTRACTOR NAME (If other than an individu	DNTRACTOR ual, state whether a corporation, partnership, etc.) SOS DATE SIGNED	Department of Technology (CDT), Statewide Technology Procurement (STP) Use Only
CONTRACTOR NAME (If other than an individual Special Order Systems, Inc. dba TEAMS CONTRACTOR AUTHORIZED SIGNATURE	DNTRACTOR ual, state whether a corporation, partnership, etc.) SOS DATE SIGNED Jun 8, 2024	Department of Technology (CDT), Statewide Technology Procurement (STP) Use Only
CONTRACTOR NAME (If other than an individual Special Order Systems, Inc. dba TEAMS CONTRACTOR AUTHORIZED SIGNATURE PRINTED NAME AND TITLE OF PERSON SIGNING	DNTRACTOR ual, state whether a corporation, partnership, etc.) SOS DATE SIGNED Jun 8, 2024	Department of Technology (CDT), Statewide Technology Procurement (STP) Use Only
CONTRACTOR NAME (If other than an individual Special Order Systems, Inc. dba TEAMS CONTRACTOR AUTHORIZED SIGNATURE PRINTED NAME AND TITLE OF PERSON SIGNING Lawrence McNutt, Chief Executive Contractor of the co	DNTRACTOR ual, state whether a corporation, partnership, etc.) SOS DATE SIGNED Jun 8, 2024	Department of Technology (CDT), Statewide Technology Procurement (STP) Use Only APPROVED Jun 10, 2024
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STATE OF CALIFORNIA
CALIFORNIA DEPARTMENT OF TECHNOLOGY
AGREEMENT NUMBER: C4-DNCS-19-001-67, Amendment 1
Special Order Systems, Inc., dba TEAMSOS

ATTACHMENT 1 – LIST OF AMENDED CONTRACT DOCUMENTS

This Attachment 1 dated 04/19/2024, contains a list of revised contract documents hereby incorporated into this Contract.

Replaces the Contractor's Response for the following documents in their entirety:

- 4.a. Contractor's amended Response to Category 30 Statement of Work (49 pages)
- 5.a. Contractor's amended Response to Category 30 Catalog A (7 pages)

Amendment No. 1 Summary of Changes c4- DNCS-19-001-67

This Amendment No. 1 ("Amendment") by and between Special Order Systems, Inc., dba TeamSOS ("Contractor") and the State of California ("State") is effective upon execution by the parties ("Effective Date").

WHEREAS, Contractor and State entered into the Agreement for CALNET Data Networks and Communications Services ("Agreement") on November 20, 2023.

WHEREAS, the parties now desire to amend the Agreement.

NOW THEREFORE, the parties, in consideration of the mutual covenants contained herein and intending to be legally bound, agree that the Agreement is amended as follows:

Category 30 – Broadband with Internet Service - Statement of Work (SOW), Technical Requirements, is hereby amended to include the following and is attached:

Page 2-49, Added Header with Amendment 1 content;

Page 2, Changed Addendum Log to Amendment Log and added Amendment 1 content:

Pages 3-4, Updated Table of Contents content and repagination;

Page 7, Section 30.2.2.1 – Contractor Wi-Fi Hotspot Service Offerings, changes made as follows:

Updated first paragraph from:

"The Contractor shall not configure services utilizing state-funded (or leased) infrastructure or resources to provide Contractor branded Wi-Fi hotspots for a fee/subscription to the general public. Use of any publicly funded power, facilities, or infrastructure in State leased or owned buildings to provide Contractor fee based Wi-Fi services is considered a gift of public funds."

to:

"The Contractor shall not configure services utilizing state-funded (or leased)

infrastructure or resources to provide Contractor branded Wi-Fi hotspots which require a fee or subscription for the general public to access. Any publicly accessible Wi-Fi hotspots provided by the Contractor must be offered at no cost to any member of the public connecting to, accessing, and/or using such hotspots."

• Deleted second paragraph:

Page 16, Table 30.2.5.2.b – Unsolicited Broadband with Internet Service Speeds, changes made as follows:

- Items 1-3, Deleted content; and,
- Items 4-9, Deleted lines in their entirety;

Page 17, Section 30.2.5.4 – Packet Loss, changes made as follows:

• Last sentence of first paragraph, changed "shall" to "may";

Page 17, Section 30.2.5.5 – Contractor's Core Network Availability (M-S), changes made as follows:

Sentence of third paragraph, changed "shall" to "may";

Page 18, Section 30.2.5.6 - Contractor's Internet Service Delivery - CPE (M-S), changes made as follows:

Sentence of third paragraph, changed "shall" to "may";

Page 19, Section 30.2.5.7 - Network Latency (M-S), changes made as follows:

Sentence of third paragraph, changed "shall" to "may";

Pages 21-23, Table 30.2.8 – Additional Unsolicited Broadband Services and Features, changes made as follows:

- Items 1-3, Deleted lines in their entirety; and,
- Items 1-9, Added lines and content:

Page 38, Section 30.5.8.1 - Availability (M-S), changes made as follows:

- Services paragraph, added "Low Level Satellite with Internet Service"; and,
- Objectives paragraph table, added line item and LLSat content;

Pages 41-42, Section 30.5.8.3.a - Low Level Satellite Service with Internet Service Catastrophic Outage 2 (CAT 2), changes made as follows:

Added entire section and content:

Pages 42-43, Section 30.5.8.3.b - Low Level Satellite with Internet Service Catastrophic Outage 3 (CAT 3), changes made as follows:

Added entire section and content;

Pages 43-44, Section 30.5.8.4 - Excessive Outage (M-S), changes made as follows:

- Services paragraph, added "Low Level Satellite with Internet Service"; and,
- Objectives paragraph table, added line item and LLSat content;

Page 45, Section 30.5.8.5 – Notification, changes made as follows:

• Services paragraph, added "Low Level Satellite with Internet Service";

Page 47, Section 30.5.8.6 – Provisioning (M-S), changes made as follows:

- Services paragraph table, added line item and content;
- Objectives paragraph table, added line item and content;

Page 48, Section 30.5.8.7 – Time to Repair (M-S), changes made as follows:

- Services paragraph, added "Low Level Satellite with Internet Service"; and,
- Objectives paragraph table, added line item and LLSat content;

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment 1, 4/19/2024".

Category 30 – Broadband with Internet Service - Statement of Work (SOW), Catalog A, is hereby amended to include the following and is attached:

Page 2-7, Added Header with Amendment 1 content;

Page 2, Changed Addendum Log to Amendment Log and added Amendment 1 content;

Pages 3, Table of Contents repagination;

Pages 4-5, Table 30.2.5.2.b – Unsolicited Broadband with Internet Service Speeds, changes made as follows:

- Items 1-3, Deleted content; and,
- Items 4-9, Deleted lines in their entirety;

Pages 5-6, Table 30.2.8 – Additional Unsolicited Broadband with Internet Services and Features, changes made as follows:

- Items 1-8, Deleted lines in their entirety; and,
- Items 1-9, Added lines and content.

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment 1, 4/19/2024".

Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms.