



Memorandum

To: All CDT Customers

Date: April 22, 2024

From: Department of Technology

Subject: RATE ADJUSTMENT FOR FISCAL YEAR 2024-25

The California Department of Technology (CDT) is implementing rate adjustments for Fiscal Year 2024-2025, which encompass rate increases in several services. As always, CDT endeavors to minimize the impact of these adjustments on our customers to the greatest extent possible.

The following rate adjustments will be effective July 1, 2024.

CDT Services - General Salary Increase (GSI) Rates Adjustments

The GSI Rates Adjustment is CDT's proposal to increase the billing rates used to recover the costs to provide services funded through the Technology Services Revolving Fund (TSRF). This across-the-board adjustment is necessary to offset the increase in personnel salary and benefits costs projected to be incurred by CDT services. CDT is required to cost recover for the services provided to customers by charging for services consumed based on approved and published rates.

Adjusted rates are as follows:

Service Rates Increased by GSI					
Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
C305	Enterprise Linux Base Server - Premium	Server	\$542.00	\$569.00	5.0%
C306	Enterprise Linux vCPU - Premium	vCPU	\$1,085.00	\$1,139.00	5.0%
C307	Enterprise Linux Memory - Premium	GB/Month	\$54.00	\$57.00	5.6%
C308	Enterprise Linux Server Set-up Fee	One-Time/Server	\$396.00	\$416.00	5.1%
C309	Enterprise Linux Base Server - Standard	Server	\$362.00	\$380.00	5.0%
C310	Enterprise Linux vCPU - Standard	vCPU	\$362.00	\$380.00	5.0%

Service Rates Increased by GSI					
Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
C311	Enterprise Linux Memory - Standard	GB/Month	\$36.00	\$38.00	5.6%
M631	Enterprise Linux - DB2 Database Support	DB Instance	\$975.00	\$1,024.00	5.0%
M632	Enterprise Linux - DB2 Database Instance Installation	One-Time/Instance	\$690.00	\$725.00	5.1%
H401	Geocoding	Subscription	\$1,200.00	\$1,260.00	5.0%
H402	Map Services	Subscription	\$1,200.00	\$1,260.00	5.0%
H403	GIS Application Hosting	Application	\$1,200.00	\$1,260.00	5.0%
H404	GIS Web Application Installation/Set-Up	One-Time	\$500.00	\$525.00	5.0%
I410	User Experience (UX) Consulting	Hour	\$185.00	\$194.00	4.9%
I401	WCMS Base Rate	Month	\$2,158.00	\$2,266.00	5.0%
I402	WCMS Site Assessment	One-Time	\$1,040.00	\$1,092.00	5.0%
I403	WCMS Site Implementation	One-Time	\$1,040.00	\$1,092.00	5.0%
I115	Secure File Transfer/SAFE One-Time Setup	Hour	\$130.00	\$137.00	5.4%
I116	Secure File Transfer/SAFE Service	User Account	\$12.30	\$12.90	4.9%
I117	Addtl SAFE Data Transfer	Gigabyte	\$10.00	\$11.00	10.0%
I118	Secure File Transfer Windows Client App	Application	\$300.00	\$315.00	5.0%
R310	DR Secure File Transfer One-Time Set-Up Fee	System	\$8,932.00	\$9,379.00	5.0%
R311	DR Secure File Transfer Service	User Account	\$1.40	\$1.47	5.0%
X201	First Contact IT Call Center (includes first 100 calls)	Subscription/ Month	\$3,500.00	\$3,675.00	5.0%
X202	Addtl Call (Over 100)	Per Call	\$35.00	\$37.00	5.7%

Service Rates Increased by GSI					
Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
D110	Training Charges	Direct Charge	Direct Charge +17% Cost Distribution for Training	Direct Charge +22% Cost Distribution for Training	5.0%
D131	E-Learning Basic Package	Direct Charge	Contract + 70% Surcharge	Contract + 74% Surcharge	5.0%
D132	E-Learning Premiere Package	Direct Charge	Contract + 34% Surcharge	Contract + 36% Surcharge	5.0%
D133	E-Learning Leadership	Direct Charge	Contract + 40% Surcharge	Contract + 42% Surcharge	5.0%
D134	E-Learning - WHP	Direct Charge	Contract + 47% Surcharge	Contract + 49% Surcharge	5.0%
D135	E-Learning - VD	Direct Charge	Contract + 57% Surcharge	Contract + 60% Surcharge	5.0%
D201	Kauai	Room	\$625.00	\$656.00	5.0%
D202	Oahu	Room	\$625.00	\$656.00	5.0%
D203	Kona	Room	\$575.00	\$604.00	5.0%
D204	Hilo	Room	\$575.00	\$604.00	5.0%
D205	Hawaii	Room	\$1,200.00	\$1,260.00	5.0%
D206	Maui	Room	\$450.00	\$473.00	5.1%
K704	OCR Bot Accessibility Assistance Tool	Variable	Vendor Cost+ 4.58%	Vendor Cost+ 4.81%	4.78%
K605	STaaS Tier IA (Less Than 50TB)	GB/Month	\$0.3360	\$0.3528	5.0%
K606	STaaS Tier IIA (Less Than 50TB)	GB/Month	\$0.2240	\$0.2352	5.0%
K607	STaaS Tier IIIA (Less Than 50TB)	GB/Month	\$0.1120	\$0.1176	5.0%
K608	STaaS Tier IVA (Less Than 50TB)	GB/Month	\$0.0784	\$0.0823	5.0%

Service Rates Increased by GSI					
Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
K619	STaaS Tier IB (50TB to 249TB)	GB/Month	\$0.2912	\$0.3058	5.0%
K620	STaaS Tier IC (250TB to 499TB)	GB/Month	\$0.2464	\$0.2587	5.0%
K621	STaaS Tier ID (Over 500TB)	GB/Month	\$0.2240	\$0.2352	5.0%
K622	STaaS Tier IIB (50TB to 249TB)	GB/Month	\$0.2016	\$0.2117	5.0%
K623	STaaS Tier IIC (250TB to 499TB)	GB/Month	\$0.1792	\$0.1882	5.0%
K624	STaaS Tier IID (Over 500TB)	GB/Month	\$0.1568	\$0.1646	5.0%
K625	STaaS Tier IIIB (50TB to 249TB)	GB/Month	\$0.1008	\$0.1058	5.0%
K626	STaaS Tier IIIC (250TB to 499TB)	GB/Month	\$0.0896	\$0.0941	5.0%
K627	STaaS Tier IIID (Over 500TB)	GB/Month	\$0.0784	\$0.0823	5.0%
K629	STaaS Tier IVB (50TB to 249TB)	GB/Month	\$0.0672	\$0.0706	5.1%
K630	STaaS Tier IVC (250TB to 499TB)	GB/Month	\$0.0560	\$0.0588	5.0%
K631	STaaS Tier IVD (Over 500TB)	GB/Month	\$0.0448	\$0.0470	4.9%
K632	STaaS Tier IVE (Max of 4 Hours)	GB/Month	\$0.0336	\$0.0353	5.1%
K633	STaaS Tier IVF (Max of 4 Hours)	GB/Month	\$0.0224	\$0.0235	4.9%
K634	STaaS Tier IVG (Max of 4 Hours)	GB/Month	\$0.0112	\$0.0118	5.4%
K635	STaaS Tier IVH (Max of 4 Hours)	GB/Month	\$0.0090	\$0.0094	4.9%
K636	STaaS Tier IVI (Max of 4 Hours)	GB/Month	\$0.0067	\$0.0071	5.7%
K637	STaaS Tier IVJ (Max of 4 Hours)	GB/Month	\$0.0045	\$0.0047	4.9%
K618	STaaS/Foreign Cable Install - TMS Premium	One-Time	\$350.00	\$368.00	5.0%
K617	STaaS/Foreign Cable Install - TMS Basic	One-Time	\$350.00	\$368.00	5.0%

Service Rates Increased by GSI					
Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
N607	TMS -Foreign Cable Install	One-Time	\$350.00	\$368.00	5.1%
N619	CGEN Connection Bandwidth Change - Foreign/TMS-B	One-Time/Change	\$350.00	\$368.00	5.1%
N629	Foreign/TMS Basic Install	One-Time	\$1,500.00	\$1,575.00	5.0%
N641	Foreign/TMS Expedite Fee	One-Time	\$515.00	\$541.00	5.0%
N732	56 KB Foreign/TMS Basic Connectivity	Connection	\$123.00	\$129.00	4.9%
N733	T1 Foreign/TMS Basic Connectivity	Connection	\$205.00	\$215.00	4.9%
N734	DS3 Foreign/TMS Basic Connectivity	Connection	\$328.00	\$344.00	4.9%
N735	10 Mbps Foreign/TMS Basic Connectivity	Connection	\$451.00	\$474.00	5.1%
N736	100 Mbps Foreign/TMS Basic Connectivity	Connection	\$1,148.00	\$1,205.00	5.0%
N747	1000 Mbps Foreign/TMS Basic Connectivity	Connection	\$2,050.00	\$2,153.00	5.0%
N775	50 Mbps Foreign/TMS Basic Connectivity	Connection	\$656.00	\$689.00	5.0%
N776	5 GB Foreign/TMS Basic Connectivity	Connection	\$2,870.00	\$3,014.00	5.0%
N777	10 GB Foreign/TMS Basic Connectivity	Connection	\$3,895.00	\$4,090.00	5.0%
N779	500 Mbps Foreign/TMS Basic Connectivity	Connection	\$1,476.00	\$1,550.00	5.0%
N784	750 Mbps Foreign/TMS Basic Connectivity	Connection	\$1,804.00	\$1,894.00	5.0%
T503	DLSW/SNA for CGEN	Connection	\$34.00	\$36.00	5.9%
T504	Encryption	Connection	\$63.00	\$66.00	4.8%
N609	Data Center to Data Center Connectivity Set-up	One-Time/Install	\$1,300.00	\$1,365.00	5.0%
N620	CGEN Connection Bandwidth Change - Fiber Ring Service	One-Time/Change	\$350.00	\$368.00	5.1%
N643	Fiber Ring Service Expedite Fee	One-Time	\$515.00	\$541.00	5.0%

Service Rates Increased by GSI					
Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
N644	DC to DC Expedite Fee	One-Time	\$515.00	\$541.00	5.0%
N768	100 Gbps DC-DC Fiber Connection	Connection	\$1,300.00	\$1,365.00	5.0%
N781	1 Gbps DC-DC Fiber Connection	Connection	\$1,600.00	\$1,680.00	5.0%
N782	5 Gbps DC-DC Fiber Connection	Connection	\$2,400.00	\$2,520.00	5.0%
N783	10 Gbps DC-DC Fiber Connection	Connection	\$3,200.00	\$3,360.00	5.0%
N785	100 MB DC-DC Fiber Connection	Connection	\$1,000.00	\$1,050.00	5.0%
N786	500 MB DC-DC Fiber Connection	Connection	\$1,300.00	\$1,365.00	5.0%
N787	2GB DC-DC Fiber Connection	Connection	\$2,000.00	\$2,100.00	5.0%
N801	Fiber Ring 10 Mbps Connectivity	Connection	\$855.00	\$898.00	5.0%
N802	Fiber Ring 100 Mbps Connectivity	Connection	\$1,380.00	\$1,449.00	5.0%
N803	Fiber Ring 200 Mbps Connectivity	Connection	\$1,605.00	\$1,685.00	5.0%
N804	Fiber Ring 300 Mbps Connectivity	Connection	\$1,830.00	\$1,922.00	5.0%
N805	Fiber Ring 500 Mbps Connectivity	Connection	\$2,165.00	\$2,273.00	5.0%
N806	Fiber Ring 1 Gbps Connectivity	Connection	\$2,545.00	\$2,672.00	5.0%
N807	Fiber Ring 5 Gbps Connectivity	Connection	\$3,855.00	\$4,048.00	5.0%
N808	Fiber Ring 10 Gbps Connectivity	Connection	\$5,355.00	\$5,623.00	5.0%
U501	SD WAN Support	Connection	\$142.00	\$149.00	4.9%
U502	SD WAN Gateway and Connectivity to CGEN Infrastructure	Per Mbps	\$12.35	\$13.00	5.3%
U528	SDWAN Expedite Fee	One-Time	\$515.00	\$541.00	5.0%
N603	Inside Wire Move w/o Equipment	One-Time	\$95.00	\$100.00	5.3%

Service Rates Increased by GSI					
Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
N615	Equipment Install	One-Time	\$1,500.00	\$1,575.00	5.0%
N640	Equipment Expedite Fee	One-Time	\$515.00	\$541.00	5.0%
N743	Switch - Small Connectivity	Connection	\$125.00	\$131.00	4.8%
N744	Switch - Medium Connectivity	Connection	\$209.00	\$219.00	4.8%
N745	Switch - Large Connectivity	Connection	\$529.00	\$555.00	4.9%
N746	Miscellaneous Equip	Connection	Variable	Variable + 5.0%	5.0%
N780	Firewall - Wildfire	Subscription	\$69.00	\$72.00	4.3%
N788	CDT Secure Access Service Edge - FWaaS	250MB/ Month	\$279.00	\$293.00	5.0%
N789	Firewall	Device	\$279.00	\$293.00	5.0%
N790	Router- Small 4 Hour	Device	\$124.00	\$130.00	4.8%
N791	Router -Small 2 Hour	Device	\$137.00	\$144.00	5.1%
N792	Router -Medium 4 Hour	Device	\$180.00	\$189.00	5.0%
N793	Router - Medium 2 Hour	Device	\$208.00	\$218.00	4.8%
N794	Router - Large 4 Hour	Device	\$356.00	\$374.00	5.1%
N795	Router - Large 2 Hour	Device	\$418.00	\$439.00	5.0%
N796	Metro Ethernet Switch - 1 GB	Device	\$406.00	\$426.00	4.9%
N797	Metro Ethernet Switch - 10 GB	Device	\$713.00	\$749.00	5.0%
N798	Firewall-Global Protect Gateway	Subscription	\$69.00	\$72.00	4.3%
N799	Firewall - PANDB URL Filtering	Subscription	\$69.00	\$72.00	4.3%
N621	IE CHARACTERS - PRIME	Per Thousand	\$0.068	\$0.071	4.4%

Service Rates Increased by GSI					
Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
N622	IE Characters - Non-Prime	Per Thousand	\$0.034	\$0.036	5.9%
N623	IE Messages - Prime	Each	\$0.290	\$0.300	3.4%
N624	IE Messages - Non-Prime	Each	\$0.145	\$0.152	4.8%
N625	IE Archive Storage	Million/Day	\$0.0109	\$0.0114	4.6%
N642	Site to Site VPN Expedite Fee	One-Time	\$515.00	\$541.00	5.0%
S101	Shared Disk Storage	GB/Month	\$2.95	\$3.10	5.1%
S102	Dedicated Disk Storage	GB/Month	\$2.95	\$3.10	5.1%
S103	ADABAS Disk Storage	GB/Month	\$2.95	\$3.10	5.1%
S107	HSM Level 2 Data Storage	GB/Month	\$1.80	\$1.89	5.0%
L504	Data Protection	Per GB, Per Month	\$0.18	\$0.19	5.6%
R309	Basic DR Data Storage	GB/Month	\$0.58	\$0.61	5.2%
R312	Primary DR Data Storage Replication	GB/Month	\$1.38	\$1.45	5.1%
R313	Secondary DR Data Storage Replication	GB/Month	\$0.69	\$0.72	4.3%
S208	Primary Data Storage	GB	\$1.38	\$1.45	5.1%
S210	Secondary Data Storage	GB	\$0.69	\$0.72	4.3%
S216	Open Systems Storage Data Backups	GB	\$0.36	\$0.38	5.6%
S217	Customized Backup Schedule	Request	\$224.00	\$235.00	4.9%
S218	Open Systems Storage - Data Restores	Hour	\$112.00	\$118.00	5.4%
D108	SAS PC License	License	Pass Through+ 2.71%	Pass Through+ 2.79%	3.0%
D109	SAS PC License w/Oracle Inter	License	Passthrou gh+2.71%	Pass through+2 .79%	3.0%

Service Rates Increased by GSI					
Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
S213	Virtual Tape Storage	GB	\$0.47	\$0.49	4.3%
X110	Document Reproduction	Per Page	\$0.25	\$0.26	4.0%
F301	Premium Tenant Managed Services Cabinet	Cabinet	\$1,432.00	\$1,504.00	5.0%
F302	Tenant Managed Services Managed LAN	Cabinet	\$1,937.00	\$2,034.00	5.0%
F303	Tenant Managed Services San Fabric	Cabinet	\$711.00	\$747.00	5.1%
F305	Power Exceeding 3.5 kW	Whip/Month	\$98.00	\$103.00	5.1%
F312	Addtl 10 GB Connection	Connection	\$204.00	\$214.00	4.9%
F114	Basic Tenant Managed Services Cabinet Gold Camp	Cabinet	\$1,432.00	\$1,504.00	5.0%
F115	Basic Tenant Managed Services Cabinet Vacaville	Cabinet	\$1,990.00	\$2,090.00	5.0%
F116	Power Exceeding 3.5 kW	Whip/ Month	\$98.00	\$103.00	5.1%
H203	IT Project Approval Lifecycle (PAL)	Hour	\$208.00	\$218.00	4.8%
H204	IT Project Oversight	Hour	\$208.00	\$218.00	4.8%
H205	Project Manager (IT) Quarter Engagement	Month	\$5,876.00	\$6,170.00	5.0%
H206	Project Manager (IT) Half Engagement	Month	\$11,752.00	\$12,340.00	5.0%
H207	Project Manager (IT) Three-Quarter Engagement	Month	\$17,628.00	\$18,509.00	5.0%
H208	Project Manager (IT) Full Engagement	Month	\$23,504.00	\$24,679.00	5.0%
H305	Statewide Project Delivery	Hour	\$208.00	\$218.00	4.8%
H306	Project Manager (IT) Quarter Engagement	Month	\$5,876.00	\$6,170.00	5.0%
H307	Project Manager (IT) Half Engagement	Month	\$11,752.00	\$12,340.00	5.0%
H308	Project Manager (IT) Three-Quarter Engagement	Month	\$17,628.00	\$18,509.00	5.0%

Service Rates Increased by GSI					
Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
H309	Project Manager (IT) Full Engagement	Month	\$23,504.00	\$24,679.00	5.0%
D150	Procurement Admin Fee	Direct Charge	1.00%	1.05%	5.0%
X1XX	Expedite Fee	Per Request/ One-Time	\$515.00	\$541.00	5.0%

CDT Consulting Rates Increased by GSI					
Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
G1XX	Consulting Level 1 (Senior Telecommunication Engineer, Information Technology Manager II)	Per Hour	\$224.00	\$235.00	5.0%
G2XX	Consulting Level 2 (Information Technology Manager I, Associate Telecommunication Engineer, Information Technology Specialist III)	Per Hour	\$198.00	\$208.00	5.0%
G3XX	Consulting Level 3 (Information Technology Supervisor II, Information Technology Specialist II)	Per Hour	\$182.00	\$191.00	5.0%
G4XX	Consulting Level 4 (Information Technology Supervisor I, Information Technology Specialist I)	Per Hour	\$166.00	\$174.00	5.0%
G5XX	Consulting Level 5 (Information Technology Associate, Information Technology Technician)	Per Hour	\$123.00	\$129.00	5.0%

Services Rates with CDT Administrative Fee Increased by GSI					
Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
D106	Dedicated Charges Network Misc	Direct Charge	1.51%	1.59%	5.03%
T151	ETM/Netflow	Connection	1.51%	1.59%	5.03%
T154	Switched Ethernet 10 Mbps Vendor Cost	Connection	1.51%	1.59%	5.03%

Services Rates with CDT Administrative Fee Increased by GSI					
Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
T166	Switched Ethernet 20 Mbps Vendor Cost	Connection	1.51%	1.59%	5.03%
T169	Switched Ethernet 50 Mbps Vendor Cost	Connection	1.51%	1.59%	5.03%
T172	Switched Ethernet 100 Mbps Vendor Cost	Connection	1.51%	1.59%	5.03%
T184	Switched Ethernet 500 Mbps Vendor Cost	Connection	1.51%	1.59%	5.03%
T192	Switched Ethernet 1 GIG Vendor Cost	Connection	1.51%	1.59%	5.03%
T193	Switched Ethernet 10 GIG Vendor Cost	Connection	1.51%	1.59%	5.03%
T198	Gold Car Option	Connection	1.51%	1.59%	5.03%
T514	One-Time Network Pass Through	One-Time	1.51%	1.59%	5.03%
T515	Network Pass Through	One-Time	1.51%	1.59%	5.03%
T701	MPLS 128 Kbps T-1 Telco	Connection	1.51%	1.59%	5.03%
T702	MPLS 384 Kbps T-1 Telco	Connection	1.51%	1.59%	5.03%
T703	MPLS 512 Kbps T-1 Telco	Connection	1.51%	1.59%	5.03%
T704	MPLS 768 Kbps T-1 Telco	Connection	1.51%	1.59%	5.03%
T705	MPLS 1024 Kbps T-1 Telco	Connection	1.51%	1.59%	5.03%
T706	MPLS 1544 Kbps T-1 Telco	Connection	1.51%	1.59%	5.03%
T707	MPLS 2 Bonded T-1s 3.088 Mb Telco	Connection	1.51%	1.59%	5.03%
T708	MPLS 3 Bonded T-1s 4.632 Mb Telco	Connection	1.51%	1.59%	5.03%
T709	MPLS 4 Bonded T-1s 6.176 Mb Telco	Connection	1.51%	1.59%	5.03%
T710	MPLS 5 Bonded T-1s 7.720 Mb Telco	Connection	1.51%	1.59%	5.03%
T711	MPLS 6 Bonded T-1s 9.264 Mb Telco	Connection	1.51%	1.59%	5.03%

Services Rates with CDT Administrative Fee Increased by GSI					
Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
T712	MPLS 8 Bonded T-1s 12.352 Mb Telco	Connection	1.51%	1.59%	5.03%
T713	MPLS DS3 Access 5 Mb	Connection	1.51%	1.59%	5.03%
T714	MPLS DS3 Access 10 Mb	Connection	1.51%	1.59%	5.03%
T715	MPLS DS3 Access 15 Mb	Connection	1.51%	1.59%	5.03%
T716	MPLS DS3 Access 20 Mb	Connection	1.51%	1.59%	5.03%
T717	MPLS DS3 Access 25 Mb	Connection	1.51%	1.59%	5.03%
T718	MPLS DS3 Access 30 Mb	Connection	1.51%	1.59%	5.03%
T719	MPLS DS3 Access 40 Mb	Connection	1.51%	1.59%	5.03%
T720	MPLS DS3 Access 45 Mb	Connection	1.51%	1.59%	5.03%
T721	MPLS 1 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T722	MPLS 2 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T723	MPLS 3 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T724	MPLS 4 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T725	MPLS 5 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T726	MPLS 6 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T727	MPLS 7 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T728	MPLS 8 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T729	MPLS 9 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T730	MPLS 10 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T731	MPLS 20 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%

Services Rates with CDT Administrative Fee Increased by GSI					
Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
T732	MPLS 30 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T733	MPLS 40 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T734	MPLS 50 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T735	MPLS 60 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T736	MPLS 70 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T737	MPLS 80 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T738	MPLS 90 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T739	MPLS 100 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T740	MPLS 150 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T741	MPLS 200 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T742	MPLS 250 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T743	MPLS 300 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T744	MPLS 400 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T745	MPLS 450 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T746	MPLS 500 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T747	MPLS 600 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T748	MPLS 700 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T749	MPLS 800 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T750	MPLS 900 Mb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T751	MPLS 1 Gb Ethernet Telco	Connection	1.51%	1.59%	5.03%

Services Rates with CDT Administrative Fee Increased by GSI					
Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
T752	MPLS 2 Gb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T753	MPLS 2.5 Gb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T754	MPLS 3 Gb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T755	MPLS 3.5 Gb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T756	MPLS 4 Gb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T757	MPLS 4.5 Gb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T758	MPLS 5 Gb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T759	MPLS 5.5 Gb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T760	MPLS 6 Gb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T761	MPLS 6.5 Gb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T762	MPLS 7 Gb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T763	MPLS 7.5 Gb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T764	MPLS 8 Gb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T765	MPLS 8.5 Gb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T766	MPLS 9 Gb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T767	MPLS 9.5 Gb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T768	MPLS 10 Gb Ethernet Telco	Connection	1.51%	1.59%	5.03%
T769	MPLS 155 Mb OC3 Access	Connection	1.51%	1.59%	5.03%
T770	MPLS 622 Mb OC12 Access	Connection	1.51%	1.59%	5.03%
T771	MPLS 2.5 Gb OC48 Access	Connection	1.51%	1.59%	5.03%

Services Rates with CDT Administrative Fee Increased by GSI					
Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
T772	MPLS 10 Gb OC192 Access	Connection	1.51%	1.59%	5.03%
T780	4G Wireless Back-Up	Connection	1.51%	1.59%	5.03%
T781	Port Only	Connection	1.51%	1.59%	5.03%
T782	Voice over Internet Protocol (VoIP)	Connection	1.51%	1.59%	5.03%
T790	4G Wireless Back-Up Adjust	Connection	1.51%	1.59%	5.03%
T798	CGEN Telco Pass Through	Connection	1.51%	1.59%	5.03%
T801	EPL MAE Service 2 Mb ASE Telco	Connection	1.51%	1.59%	5.03%
T802	EPL MAE Service 4 Mb ASE Telco	Connection	1.51%	1.59%	5.03%
T803	EPL MAE Service 5 Mb ASE Telco	Connection	1.51%	1.59%	5.03%
T804	EPL MAE Service 8 Mb ASE Telco	Connection	1.51%	1.59%	5.03%
T805	EPL MAE Service 10 Mb ASE Telco	Connection	1.51%	1.59%	5.03%
T806	EPL MAE Service 20 Mb ASE Telco	Connection	1.51%	1.59%	5.03%
T807	EPL MAE Service 50Mb ASE Telco	Connection	1.51%	1.59%	5.03%
T808	EPL MAE Service 100 Mb ASE Telco	Connection	1.51%	1.59%	5.03%
T809	EPL MAE Service 150 Mb ASE Telco	Connection	1.51%	1.59%	5.03%
T810	EPL MAE Service 250 Mb ASE Telco	Connection	1.51%	1.59%	5.03%
T811	EPL MAE Service 500 Mb ASE Telco	Connection	1.51%	1.59%	5.03%
T812	EPL MAE Service 600 Mb ASE Telco	Connection	1.51%	1.59%	5.03%
T813	EPL MAE Service 1 Gb ASE Telco	Connection	1.51%	1.59%	5.03%
T814	EPL MAE Service 2 Gb ASE Telco	Connection	1.51%	1.59%	5.03%

Services Rates with CDT Administrative Fee Increased by GSI					
Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
T815	EPL MAE Service 2.5 Gb ASE Telco	Connection	1.51%	1.59%	5.03%
T816	EPL MAE Service 4 Gb ASE Telco	Connection	1.51%	1.59%	5.03%
T817	EPL MAE Service 5 Gb ASE Telco	Connection	1.51%	1.59%	5.03%
T818	EPL MAE Service 7.5 Gb ASE Telco	Connection	1.51%	1.59%	5.03%
T819	EPL MAE Service 9.5 Gb ASE Telco	Connection	1.51%	1.59%	5.03%
T820	EPL MAE Service 10 Gb ASE Telco	Connection	1.51%	1.59%	5.03%
U197	Broadband Internet Telco Pass Through - Secondary Circuit	Connection	1.51%	1.59%	5.03%
U198	Broadband Internet Telco Pass Through	Connection	1.51%	1.59%	5.03%
U503	Cellular Business Services - Unlimited Data	Connection	1.51%	1.59%	5.03%
U504	Business Wifi Access	Connection	1.51%	1.59%	5.03%
U505	Business Wifi Equipment	Connection	1.51%	1.59%	5.03%
U512	Business Wifi One-time Vendor Fee	One-Time	1.51%	1.59%	5.03%
U513	Cellular Business Services Telco Pass Through One-time	One-Time	1.51%	1.59%	5.03%
U514	Broadband Internet Telco Pass Through One-time	One-Time	1.51%	1.59%	5.03%
U515	Dedicated Internet Telco Pass Through One-time	One-Time	1.51%	1.59%	5.03%
U797	Dedicated Internet Telco Pass Through - Secondary Circuit	Connection	1.51%	1.59%	5.03%
U798	Dedicated Internet Telco Pass Through	Connection	1.51%	1.59%	5.03%
D117	OTech Indirect Costs/Admin Support	Direct Charge	1.51%	1.59%	5.03%
N612	Std Admin Fee	Variable	1.51%	1.59%	5.03%
D118	Independent Security Assessment	Variable	1.51%	1.59%	5.03%

Services Rates with CDT Administrative Fee Increased by GSI					
Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
D101	Dedicated Charges - Ordered prior to July 2022	Direct Charge	2.71%	2.79%	3.00%
D102	Dedicated Consulting Charges	Direct Charge	2.71%	2.79%	3.00%
D107	Dedicated Charges	Direct Charge	2.71%	2.79%	3.00%
K450	MS Statewide M365 GCC E5 -5YR	Subscription	2.71%	2.79%	3.00%
K451	MS Implementation Services	Hourly	2.71%	2.79%	3.00%
K452	M365 5YR Visio	Subscription	2.71%	2.79%	3.00%
K453	M365 5YR Project	Subscription	2.71%	2.79%	3.00%
D151	Dedicated Pass-Through Charge	Direct Charge	2.71%	2.79%	3.00%
K203	Learning Management System (LMS) - Cornerstone	Direct Charge	4.58%	4.81%	4.78%
K204	Learning Management System (LMS) - Blackboard LMS	Direct Charge	4.58%	4.81%	4.78%
K460	MS O365 Products -3 Year EA	Subscription	4.58%	4.81%	4.78%
K701	Off Premises Cloud Services	Variable	4.58%	4.81%	4.78%
K702	Azure Off Premise Cloud Services	Variable	4.58%	4.81%	4.78%
K703	Amazon AWS Off Premise Cloud Services	Variable	4.58%	4.81%	4.78%
K706	AWS Enterprise Support	Variable	4.58%	4.81%	4.78%
K720	Oracle Cloud Infrastructure (OCI)	Variable	4.58%	4.81%	4.78%
K721	Google Cloud Platform (GCP)	Variable	4.58%	4.81%	4.78%
K722	ORock HighCloud	Variable	4.58%	4.81%	4.78%
K609	STaaS Storage Seeding using NAS Device	Flat Fee	4.58%	4.81%	4.78%
K610	STaaS Defective Media Retention	Per Drive	4.58%	4.81%	4.78%

Services Rates with CDT Administrative Fee Increased by GSI					
Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
K611	STaaS Storage Planning Services (SPS)	Per Day	4.58%	4.81%	4.78%
K612	STaaS Storage Implementation Services (SIS)	Per Day	4.58%	4.81%	4.78%
K613	STaaS Storage Migration Services (SMS)	Per Day	4.58%	4.81%	4.78%
U498	SDWAN Edge Device	Connection	4.58%	4.81%	4.78%
U520	Professional Services - Config/Implement/Migration	One-Time	4.58%	4.81%	4.78%
U521	SDWAN One-time	One-Time	4.58%	4.81%	4.78%

Mainframe CPU:

CDT's z Systems (z/OS) hosting platforms are comprised of the hardware, operating systems, network services, and storage. CDT support includes the installation, configuration, and support of system and application enabling software components that reside on the z Systems platform. High availability and disaster recovery solutions are also available. CDT provides service operation and technical management for z Systems Platform Hosting service. This includes installation, patching, and product maintenance. CDT performs these tasks according to standard procedures and configurations. CDT manages the software contract and licensing and serves as the liaison between the customer and technology vendors for technical system-level issues.

The z Systems platform (z/OS) is designed to meet business requirements for applications that need 24/7 availability, demand a high level of security and encryption, require disaster recovery, entail a large volume of stored data, and demand rapid response time for transaction or analytical processing.

Adjusted rates are as follows:

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
C101	CPU Batch Processing	Per Hour	\$545	\$573	5.1%
C102	CPU Time Sharing Option (TSO)	Per Hour	\$545	\$573	5.1%
C103	CPU Started Task (STC)	Per Hour	\$545	\$573	5.1%
C104	CPU Open Edition/Multiple Virtual System - Unix System Services (OE/MVS)	Per Hour	\$545	\$573	5.1%

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
C105	CPU Customer Information Control System Transaction Server (CICS)	Per Hour	\$545	\$573	5.1%
C106	CPU Adaptable Data Base System (ADABAS)	Per Hour	\$545	\$573	5.1%
C108	CPU DB2	Per Hour	\$545	\$573	5.1%
C112	CPU System z Integrated Information Processor (zIIP)	Per Hour	\$54	\$174	222.2%

Virtual Desktop Interface (VDI):

The VDI service area provides secure hosted virtual applications within a private cloud computing environment for federal, state, and local government entities of California. The service empowers users with on-demand self-service to enterprise applications. Virtual desktop services are an application delivery solution that enables applications to be virtualized, centralized, and managed in the data center and instantly delivered as a service to users anywhere on any device. CDT provides industry-standard security using hardware protocols, software protocols, and one-time passwords to protect the virtual desktop environment from unauthorized access. Tokens can be issued through hardware (hard token), software (per device), or smartphone (app). Also available are the Office Productivity bundle and Custom/COTS application hosting.

Adjusted rates are as follows:

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
M701	Base Bundle Below 50% Concurrency	User /Month	\$17.40	Eliminate	-100.0%
M702	Base Bundle 50% - 74% Concurrency	User /Month	\$25.20	Eliminate	-100.0%
M703	Base Bundle 75% - 100% Concurrency	User /Month	\$31.80	Eliminate	-100.0%
M704	Office Productivity Bundle Below 50%	User /Month	\$37.80	Eliminate	-100.0%
M705	Office Productivity Bundle 50% - 74%	User /Month	\$45.60	Eliminate	-100.0%
M706	Office Productivity Bundle 75% - 100%	User /Month	\$52.20	Eliminate	-100.0%
M707	MS Exchange Client Access License	License /Month	\$2.11	Eliminate	-100.0%
M708	MS Visio Std Win32 w/SW Assurance	License /Month	\$6.50	Eliminate	-100.0%
M709	MS Visio Pro Win32 w/SW Assurance	License /Month	\$13.59	Eliminate	-100.0%

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
M710	MS Project Std Win32 w/SW Assurance	License /Month	\$19.50	Eliminate	-100.0%
M711	MS Project Pro Win32 w/SW Assurance	License /Month	\$27.06	Eliminate	-100.0%
M712	Adobe Acrobat Pro	License /Month	\$6.50	Eliminate	-100.0%
M713	Secure ID Token One-Time Cost	Token /Month	\$70	\$131	87.1%
M714	Virtual Desktop Storage	MB / Month	\$0.0044	\$0.0082	86.4%
M715	Secure ID Physical Token	Token /Month	\$3.30	\$6.17	87.0%
M716	Secure ID Software-Based Token	Token /Month	\$1.80	\$3.37	87.2%
M717	Base Application Bundle	User/ Month	New	\$34.95	New

Dedicated Internet Hosting Service:

OTech offers support for web hosting design and development services as an add-on to the Application Hosting service. The Web Services Section staff designs, configures, installs, implements, monitors, troubleshoots, tunes, and analyzes Web requests and current Web systems. Shared services accessible via the Web include: Content Management System (currently URSUS but will be migrated to open-source for greater features, functions and supportability), SSL Certificates, Web 2.0 Software, Search service, Statewide Site Analytics, Design services for OTech customers, statewide websites and standard website templates for customer Web and intranet sites.

Adjusted rates are as follows:

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
1119	One-Time Web Setup Fee	Web Instance /Month	\$500	\$600	20%
1120	Assigned Internet Host-CAT1-NH	Server /Month	\$1,769	\$2,123	20%
1124	Dedicated Web Support	Server /Month	\$695	\$834	20%

Shared Internet Hosting:

Shared Internet Hosting leverages IIS (Internet Information Server), the Windows operating systems and .NET technologies to deliver a highly available, redundant, and cost-effective solution for website and Microsoft .net application hosting.

The service includes the creation, maintenance and troubleshooting of issues related to the website hosted. TLS certificates are also provided and maintained by the support group to ensure the security and privacy of the users of the website.

Adjusted rates are as follows:

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
I114	Web Analytics	Direct Charge	\$47.53	\$98.86	108.0%
I201	Shared Web Hosting Tier I	Instance /Month	\$75	\$156	108.0%
I202	Shared Web Hosting Tier II	Instance /Month	\$193	\$401	107.8%
I203	Shared Web Tier II Addtl 75MB STG	Instance /Month	\$25	\$25	0.0%
I204	Shared Web Tier II Addtl 1GB XFER	75 MB /Month	\$13	\$27	107.7%
I205	Shared Web Tier II Addtl DNS REG	GB /Month	\$10	\$21	110.0%
I206	Shared Web Tier II Addtl FTP User	Domain	\$5	\$10	100.0%
I209	Listserv E-Mail Distribution	UserID /Month	\$75	\$156	108.0%
I210	Shared Web SQL Hosting	Instance /Month	\$127	\$264	107.9%
I211	Shared Website One-Time Set-Up Fee	Direct Charge	\$500	\$1,040	108.0%
I212	Addtl FTP User ID One-Time Set-up	Instance /Month	\$10	\$21	110.0%

Simple Mail Transfer Protocol (SMTP) Relay:

The SMTP Relay service empowers customers to seamlessly dispatch outgoing emails from various devices and applications, such as printers or servers. Key features encompass the facilitation of email transmission from any IP address, robust IP-based authentication, support for messages up to 100 MB in size, and the flexibility to permit emails originating from specified IP addresses without the need for additional authentication.

CDT provides support for these services such as End-user support, Security monitoring, Updated monitoring and management, and Change management.

Adjusted rates are as follows:

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
E108	SMTP Relay	IP Address /Month	\$10.39	\$32.21	210.0%

O365 Tenant Management:

CCES is a Hosted Exchange dedicated email environment for the State of California where the email hardware and software are housed at MS data centers. CCES O365 data is replicated from the primary to the backup data center which is in a different geographic location, providing advanced security and reliability. CCES offers 50 gigabyte (GB) mailboxes and allows multiple access methods to email through Outlook Client, Outlook Web Access and Mobile Device. Each CCES O365 GCC Tenant has administration to their own CCES GCC environment. This allows each customer to perform common administrative tasks. Administration involving infrastructure and/or software is performed by the vendor and customers can request specific work on these issues through a Service Request or Incident Request via the CCES Service Desk.

Adjusted rates are as follows:

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
K413	Unified GAL Administration	Per User/Month	\$0.26	\$0.40	53.0%

Windows Server:

CDT Windows Application Hosting Service provides customers standardized Windows server and operating system configurations, deployment, management, and administration of Window-based software applications allowing customers access via the Internet or through the CDT network. CDT offers physical and virtual server hosting for Application Hosting customers. The dedicated Windows hosting solution includes managed service and multi-site hosting capabilities such as Microsoft SQL Server to complete the Windows dedicated hosting solution.

Adjusted rates are as follows:

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
L502	CAMC Windows IaaS Support	Per IaaS/Month	\$295	\$700	137.3%
M101	Wintel Server Tier I	Server /Month	\$2,449	\$4,041	65.0%
M105	Wintel Enterprise Edition	License /Month	\$47	\$78	66.0%
M108	Wintel Server One-Time Set-Up Fee	Server /Month	\$460	\$759	65.0%
M113	Wintel First 16 GB Addtl Memory	16GB /Month	\$8.50	\$14.03	65.1%
M114	Wintel Addtl 32 GB Memory	32GB/Month	\$17	\$28	64.7%
M120	Server Monitoring Tool	Customer/Month	\$150	\$248	65.3%

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
M202	One-Time Set-Up Windows Virtual Server	Instance /Month	\$230	\$380	65.2%
M204	Windows Virtual Server (High Avail) 1 Core 1GB RAM	Instance /Month	\$600	\$990	65.0%
M205	Virtual Server Addtl Core	Core /Month	\$75	\$124	65.3%
M206	Virtual Server Addtl Memory	GB /Month	\$50	\$83	66.0%
R315	Open Systems DR System Support	System/Month	\$2,510	\$4,142	65.0%
S219	Windows Local Storage	GB /Month	\$0.69	\$1.14	65.2%

Oracle Database Support:

The Database Support service offering includes database administration, database software acquisition, and database software administration for Oracle.

Adjusted rates are as follows:

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
M622	Database Support - Tier II	Database Instance	\$1,170	\$1,570	34.2%
M623	Database Support One-Time Setup Tier II	One-Time/Instance	\$690	\$930	34.8%

SQL Server:

CDT provides services on several database management system (DBMS) technologies for various hardware and operating system platforms. CDT offers Microsoft (MS) SQL on leased equipment within its Tier III data center. MS SQL and MySQL are available as an add-on component to customers that subscribe to the Windows Platform Hosting services. CDT performs installation, patching, and product maintenance according to standard procedures and configurations. CDT also performs scheduled database backup – full backup is done daily, transaction log backup is completed every three hours, and backup retention is performed every 28 days.

Adjusted rates are as follows:

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
M301	Shared SQL Windows Server	Instance/Month	\$250	\$643	157.2%

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
M304	One-Time Set-Up SQL Server Database	Instance/Month	\$115	\$296	157.4%
M620	Database Support - Tier I	DB Instance /Month	\$600	\$1,542	157.0%
M621	Database Support One-Time Setup Tier I	Instance/Month	\$390	\$1,002	156.9%
M636	MS SQL Enterprise License Pack+SA	Pack/Month	\$450	\$653	45.1%
M637	MS SQL Standard License Pack+SA	Pack/Month	\$117	\$170	45.3%
M638	MS SQL Enterprise Software Assurance	Pack/Month	\$219	\$318	45.2%
M639	MS SQL Standard Software Assurance	Pack/Month	\$57	\$83	45.6%

Midrange DB2 Support:

The Database Support service offering includes database administration, database software acquisition, and database software administration for DB2. DB2 is supported across the Linux, Unix, and Windows (LUW) operating systems, fluidly adapting to changing needs while integrating with multiple platforms, languages, and workloads. DB2 is able to adapt and grow without constant reinvestment.

Adjusted rates are as follows:

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
M627	DB2 Database Support	Database Instance	\$975	\$1,680	72.3%
M635	DB2 Database Support One-Time Setup Tier II	One-Time/ Instance	\$690	\$1,900	175.4%
R308	Open Systems DR Database Support	Instance/ Month	\$280	\$1,000	257.1%

Linux Server:

Linux Server provides customers standardized Linux server and operating system (OS) configurations, deployment, management, and administration of Red Hat based software applications allowing customers access via the Internet or through the CDT network. CDT offers virtual server hosting for Application Hosting customers. Additionally, CDT builds and supports the hardware and software components needed to create a stable, secure, fault-tolerant, and scalable infrastructure at a Tier III data center. Adjusted rates are as follows:

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
M209	Virtual Linux Server 1vCPU and 2GB vRAM	Server	\$1,066	\$1,175	10.2%
M210	Additional vCPU	vCPU	\$155	\$171	10.3%
M211	Additional vRAM	GB	\$50	\$55	10.0%
M212	One-Time Set Up Virtual Linux Server	One-Time	\$230	\$253	10.2%
R314	Open Systems DR System Support	System/Month	\$2,510	\$2,510	0.0%
L503	CAMC Linux IaaS Support	Per IaaS VM Instance, Per Month	\$283	\$700	147.3%

Electronic Commerce Services:

The E-Commerce Identity Management (IdM) support team designs, installs, configures, and integrates the necessary middleware components needed to meet Customer's Identity Management requirements. CDT provides identity and access management support services for Customers that need to secure access to their web-based portals and applications. CDT's Identity Management service utilizes the IBM Security Access Manager (ISAM) software suite and includes support for IBM Security Identity Manager (ISIM). ISIM is a complimentary Identity Management product suite that provides extended controls, role-based user management and provisioning for users in ISAM, and other repositories such as Active Directory (AD) and Resource Access Control Facility (RACF).

Adjusted rates are as follows:

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
M601	IBM WebSphere Application Server Support - Premium	Application	\$1,484	\$2,152	45.0%
M602	IBM WebSphere Application Server Support - Basic	Application	\$875	\$1,269	45.0%
M603	IBM Security Access Manager Support	Appliance	\$1,267	\$1,837	45.0%
M610	IBM HTTP Server (IHS) Support for WAS	Application	\$575	\$834	45.0%

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
M612	IBM WebSphere MQ Support	Server	\$212	\$307	44.8%
M624	IBM Tivoli Directory Server (LDAP) Support	Server	\$975	\$1,414	45.0%
R307	Open Systems DR E-Commerce Support	Application/Month	\$75	\$109	45.3%

Unix Solaris Server:

The Unix/Solaris Application Hosting Service provides customers standardized Solaris server and operating system configurations, deployment, management, and administration of Solaris-based software applications allowing customers access via the Internet or through the CDT network. CDT offers virtual server hosting for Application Hosting customers. As of December 1, 2024, the California Department of Technology (CDT) is sunsetting the Solaris Platform Hosting Service due to the age, platform, and lack of skilled resources to maintain the system. Therefore, CDT is proposing to pass all associated costs to the last remaining customer, the Department of Motor Vehicles (DMV), as a direct charge.

New rates are as follows:

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
M409	Solaris Service (Direct)	Variable	New	Direct Charge	New

California Managed Cloud (CAMC):

California Managed Cloud (CAMC) provides customers with managed services within CDT's public cloud account. Customers can select from Infrastructure as a Service (IaaS) or Platform as a Service (PaaS) services that leverage the public cloud features and functions. Because this service is built in a native public cloud environment, customers will have the ability to access an ever-expanding catalog of features and services as they are released from the cloud service providers. Customers can also select from Pay-per-use or reserved instances for better cost management of their managed service environments. Deployment and management of resources in CAMC is fully automated allowing for quicker provisioning and remediation in the event of an incident. The service is scalable to meet application demands and fit the customer's business requirements. In addition to traditional x86 (Windows or Linux IaaS VMs), CAMC offers the ability to use PaaS instances to support their business applications and needs. This will allow for quicker provisioning and lower total cost of ownership, as there is no Operating System (OS) to maintain in the PaaS service offering.

Adjusted rates are as follows:

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
L501	CAMC Pass-Through	Variable	Vendor +10% Fee	Pass-Through + 16%	60%
L505	CAMC AWS Enterprise Support	Variable	Vendor +10% Fee	Pass-Through + 16%	60%

Unmanaged Cloud Services (UCS):

UCS IaaS is an on-premise, cloud service hosted at CDT's data centers located in Rancho Cordova. CDT's data center ensures security and Tier 3 data center power and cooling. This service is behind the CDT managed network and firewall infrastructure. Customers can create virtual machines (VMs) that are unmanaged with an unlicensed operating system (OS). UCS is scalable, reliable, and secure, and provides CDT customers with the opportunity to boost IT agility, flexibility, and service to its customers and to the business. UCS IaaS is a subscription-based service with no minimum commitment.

New rates are as follows:

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
L601	UCS VM Includes 2 CPU 4GB RAM	Virtual Machine (VM)	New	\$950	New
L602	Additional CPU	CPU	New	\$181	New
L603	Additional RAM	GB	New	\$58	New

California Government Enterprise Network (CGEN) Infrastructure:

The CGEN Infrastructure service provides the statewide network infrastructure that supports the CGEN. This infrastructure includes three interface hubs (iHubs) and the inter-connecting circuits. Each iHub is in a different geographic location and local access transport area (LATA) for redundancy and fault tolerance. One iHub is in Sacramento, another in the Bay Area, and the third in Southern California. The CGEN Infrastructure service also recovers the staff costs for on-going management of CGEN vendors and customer use. The iHubs are the gateways to resources located at CDT and to the internet. Most of the State Government's internet access service is provided by the iHubs. The iHubs work together to provide a central point that coordinates the State's network access over multiple service providers. The iHubs are used to monitor the ability to reach each remote site and they are positioned to scan network packets for hostile events.

Adjusted rates are as follows:

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
N110	Cloud Provider Interconnect 50Mbps	Monthly/ Per connection	\$390	\$479	22.8%
N111	Cloud Provider Interconnect 100Mbps	Monthly/ Per connection	\$440	\$540	22.7%
N112	Cloud Provider Interconnect 200Mbps	Monthly/ Per connection	\$540	\$663	22.8%
N113	Cloud Provider Interconnect 500Mbps	Monthly/ Per connection	\$740	\$908	22.7%
N114	Cloud Provider Interconnect 1000Mbps	Monthly/ Per connection	\$1,140	\$1,399	22.7%
N115	Cloud Provider Interconnect 2000Mbps	Monthly/ Per connection	\$1,690	\$2,074	22.7%
N116	Cloud Provider Interconnect 5000Mbps	Monthly/ Per connection	\$2,490	\$3,056	22.7%
N117	Cloud Provider Interconnect over 5000Mbps	Monthly/ Per connection	\$3,390	\$4,160	22.7%
N118	Cloud Provider Dedicated Direct Connect up to 1000Mbps	Monthly/ Per connection	\$2,940	\$3,608	22.7%
N119	Cloud Provider Dedicated Direct Connect over 1000Mbps	Monthly/ Per connection	\$5,090	\$6,246	22.7%
N812	Fiber Ring Infrastructure 100Mbps Connectivity	Monthly/ Per connection	\$378	\$464	22.8%
N813	Fiber Ring Infrastructure 200Mbps Connectivity	Monthly/ Per connection	\$378	\$464	22.8%
N814	Fiber Ring Infrastructure 300Mbps Connectivity	Monthly/ Per connection	\$378	\$464	22.8%

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
N816	Fiber Ring Infrastructure 1Gbps Connectivity	Monthly/ Per connection	\$487	\$598	22.8%
N817	Fiber Ring Infrastructure 5Gbps Connectivity	Monthly/ Per connection	\$541	\$664	22.7%
N818	Fiber Ring Infrastructure 10Gbps Connectivity	Monthly/ Per connection	\$595	\$730	22.7%
T204	T-1 CGEN Infrastructure Connection	Monthly/ Per connection	\$77	\$94	22.1%
T207	2 MB CGEN Infrastructure Connection	Monthly/ Per connection	\$92	\$113	22.8%
T210	5 MB CGEN Infrastructure Connection	Monthly/ Per connection	\$222	\$272	22.5%
T213	10 MB CGEN Infrastructure Connection	Monthly/ Per connection	\$432	\$530	22.7%
T216	20 MB CGEN Infrastructure Connection	Monthly/ Per connection	\$678	\$832	22.7%
T219	50 MB CGEN Infrastructure Connection	Monthly/ Per connection	\$1,234	\$1,514	22.7%
T221	100 MB CGEN Infrastructure Connection	Monthly/ Per connection	\$1,852	\$2,273	22.7%
T224	500 MB CGEN Infrastructure Connection	Monthly/ Per connection	\$2,469	\$3,030	22.7%
T227	1 GB CGEN Infrastructure Connection	Monthly/ Per connection	\$3,125	\$3,835	22.7%
T230	5 GB CGEN Infrastructure Connection	Monthly/ Per connection	\$4,323	\$5,305	22.7%
T233	10 GB CGEN Infrastructure Connection	Monthly/ Per connection	\$4,940	\$6,062	22.7%
T301	OTech Support Fee	Monthly/ Per connection	\$272	\$334	22.8%

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
T526	OTech Expedite Fee	One-time/ Per Change	\$515	\$541	5.0%
T527	Inside Wire Move/ Relocate	One-time	\$95	\$117	23.2%

Remote Access and Site-to-Site Virtual Private Network (VPN):

VPNs are used to establish secure, end-to-end private network connections over a public networking infrastructure. Remote access VPN enables departments to reduce communication expenses by leveraging the infrastructures of internet service providers. The remote access VPNs allow mobile workers and telecommuters to take advantage of broadband connectivity. The CDT customers are responsible for obtaining their own Internet service provider. CDT provides a high-performance, scalable, and robust VPN infrastructure to support the customers' mission-critical, remote-access applications. The CDT infrastructure provides the highest encryption available and can support a wide range of client software. This VPN platform offers Scalable Encryption Processing (SEP) modules, which enables users to easily add capacity and throughput.

Adjusted rates are as follows:

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
N209	Individual Remote Access VPN	Monthly/ Per User	\$7	\$14	100.0%
N750	Site-to-Site VPN	Monthly/ Per Connection	\$200	\$233	16.5%
N608	Site-to-Site VPN Set-up	One-time/ Per Install	\$650	\$758	16.6%
N616	Remote Access VPN New Group Set-up	One-time/ Per Install	\$650	\$758	16.6%

Shared Firewall – Extranet:

CDT provides Shared Firewall – Extranet services to allow customers to isolate environments within CDT managed services. This service is commonly used to isolate web servers, application servers, database servers and other customer computing environments in CDT managed services.

Adjusted rates are as follows:

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
N606	Shared Firewall - Extranet	Monthly/ Per DMZ	\$275	\$321	16.7%

Server Load Balancing and Enhanced Server Application Delivery Service:

Network servers are frequently used to host enterprise resource planning, e-commerce, and a myriad of other applications. As a result, the web has been embraced by many departments as an inexpensive channel to communicate and exchange information and transactions with customers. The availability of these applications is often threatened by network overloads as well as server and application failures. Resource utilization is often out of balance, resulting in the low-performance resources being overloaded with requests while the high-performance resources remain idle. Server load balancing is used to solve the problem of performance and accessibility for distributed application systems. The load balancer provides the ability to direct application users to the best performing, accessible server. Additionally, all this data must be somehow captured, stored, processed, and transmitted to be used immediately or later. Security breaches on these kinds of applications are a major concern because it can involve both enterprise information and private customer data.

Adjusted rates are as follows:

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
N610	Reverse Proxy	Per Server	\$250	\$291	16.4%
N611	Server Load Balancing	Per Server	\$250	\$291	16.4%
N617	Enhanced Server Application Delivery - SSL	VIP/ Month	\$375	\$437	16.5%
N618	Enhanced Server Application Delivery - ASM	VIP/ Month	\$375	\$437	16.5%

Statewide Technology Procurement:

Statewide Technology Procurement (STP) conducts independent project oversight for state project acquisitions of information technology (IT) and telecommunications goods and services. STP is responsible for developing innovative procurement approaches for highly-complex IT projects. STP consulting services include formal acquisitions, contract reviews, addendums, and non-competitively bid contracts. Consultants review and recommend approval of project proposal requests and planning documents; create project oversight reports; escalate risks and issues; and assist in developing appropriate risk and issue mitigation strategies. The STP team works with departments to streamline the intricate and time-consuming procurement process and helps to promote successful project outcomes.

Adjusted rates are as follows:

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
H501	Contract Amendment - Under \$100M	Order Value	1.25% maximum cap \$700,000	1.31% of Order Value	5%
H502	Contract Management/Administration - Under \$100M	Order Value	1.25% maximum cap \$700,000	1.31% of Order Value	5%
H503	Competitive – Formal - Under \$100M	Order Value	1.25% maximum cap \$700,000	1.31% of Order Value	5%
H504	Competitive – Informal - Under \$100M	Order Value	1.25% maximum cap \$700,000	1.31% of Order Value	5%
H505	Exemption Request - Under \$100M	Order Value	1.25% maximum cap \$700,000	1.31% of Order Value	5%
G7XX	IT Consulting Services	Per Hour	\$208/hr	\$218	5%
G7XX	Interagency Agreement (IAA)	Per Hour	\$208/hr	\$218	5%
H506	Leveraged Procurement Agreement (LPA) - Under \$100M	Order Value	1.25% maximum cap \$700,000	1.31% of Order Value	5%
H507	Limited to Brand (LTB) - Under \$100M	Order Value	1.25% maximum cap \$700,000	1.31% of Order Value	5%
H508	Master Agreement - Under \$100M	Order Value	1.25% maximum cap \$700,000	1.31% of Order Value	5%
H509	Non-Competitive Bid (NCB) - Under \$100M	Order Value	1.25% maximum cap \$700,000	1.31% of Order Value	5%
H510	One Time Purchasing Request - Under \$100M	Order Value	1.25% maximum cap \$700,000	1.31% of Order Value	5%

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
H511	Proprietary Maintenance Acquisition - Under \$100M	Order Value	1.25% maximum cap \$700,000	1.31% of Order Value	5%
H512	Proprietary Software Acquisition - Under \$100M	Order Value	1.25% maximum cap \$700,000	1.31% of Order Value	5%
H513	Small Business (SB)/Disabled Veteran Business Enterprise (SB/DVE) - Under \$100M	Order Value	1.25% maximum cap \$700,000	1.31% of Order Value	5%
H514	Software Licensing Program - Under \$100M	Order Value	1.25% maximum cap \$700,000	1.31% of Order Value	5%
H521	Contract Amendment - Over \$100M	Order Value	n/a	0.75% of Order Value	NEW
H522	Contract Management/Administration - Over \$100M	Order Value	n/a	0.75% of Order Value	NEW
H523	Competitive – Formal - Over \$100M	Order Value	n/a	0.75% of Order Value	NEW
H524	Competitive – Informal - Over \$100M	Order Value	n/a	0.75% of Order Value	NEW
H525	Exemption Request - Over \$100M	Order Value	n/a	0.75% of Order Value	NEW
H526	Leveraged Procurement Agreement (LPA) - Over \$100M	Order Value	n/a	0.75% of Order Value	NEW
H527	Limited to Brand (LTB) - Over \$100M	Order Value	n/a	0.75% of Order Value	NEW
H528	Master Agreement - Over \$100M	Order Value	n/a	0.75% of Order Value	NEW
H529	Non-Competitive Bid (NCB) - Over \$100M	Order Value	n/a	0.75% of Order Value	NEW

Service Code	Service Description	Billing Metric	Current Rate	New Rate	Change
H530	One Time Purchasing Request - Over \$100M	Order Value	n/a	0.75% of Order Value	NEW
H531	Proprietary Maintenance Acquisition - Over \$100M	Order Value	n/a	0.75% of Order Value	NEW
H532	Proprietary Software Acquisition - Over \$100M	Order Value	n/a	0.75% of Order Value	NEW
H533	Small Business (SB)/Disabled Veteran Business Enterprise (SB/DVE) - Over \$100M	Order Value	n/a	0.75% of Order Value	NEW
H534	Software Licensing Program - Over \$100M	Order Value	n/a	0.75% of Order Value	NEW

If you have any questions regarding these rate adjustments, please contact Rates and Cost Recovery personnel at (916) 431-3617 or ciobilling@state.ca.gov.