STATE OF CALIFORNIA DEPARTMENT OF TECHNOLOGY STATEWIDE TECHNOLOGY PROCUREMENT

STANDARD AGREEMENT AMENDMENT

P.O. Box 1810, MS Y-12, Rancho Cordova, CA 95741-1810

TECH 213A (rev. 06/2020)

AGREEMENT NUMBER
C4-DNCS-19-001-65

AMENDMENT NUMBER

REGISTRATION NUMBER

1 1. This Agreement is entered into between the Contracting Agency and the Contractor named below: CONTRACTING AGENCY NAME California Department of Technology CONTRACTOR NAME Mergent Systems, Inc. 2. The term of this November 16, 2023, or upon CDT approval, whichever is later through June 30, 2025, Agreement is: with three (3) one-year options to extend. \$0.00 3. The maximum amount of this (Zero Dollars and Zero Cents) Agreement after this Amendment is: 4. The parties agree to comply with the terms and conditions of the amendment. All documents and actions noted below are by reference and made part of the Agreement and incorporated herein: Effective upon CDT STP approval of this Amendment the revisions are as follows: A. Revises contract documents listed in the attached Attachment No. 1 - List of Amended Contract Documents Department of Technology (CDT), Statewide Technology Procurement (STP) **CONTRACTOR Use Only** CONTRACTOR NAME (If other than an individual, state whether a corporation, partnership, etc.) Mergent Systems, Inc APPROVED
Jun 3, 2024 CONTRACTOR AUTHORIZED SIGNATURE DATE SIGNED & Jan Vice May 30, 2024 PRINTED NAME AND TITLE OF PERSON SIGNING James Todd Weaver, CEO 1024 Iron Point Road, Folsom, CA 95630 Raman Pabla STATE OF CALIFORNIA Brewick Technology Proculeto CONTRACTING AGENCY NAME California Department of Technology, Office of Technology Services CONTRACTING AGENCY AUTHORIZED SIGNATURE DATE SIGNED انستالوں کے Jun 3, 2024 PRINTED NAME AND TITLE OF PERSON SIGNING EXEMPT PER: Chaeny Emanavin, Deputy State Chief Technology Officer CONTRACTING AGENCY ADDRESS

Amendment No. 1 Summary of Changes c4- DNCS-19-001-65

This Amendment No. 1 ("Amendment") by and between Mergent Systems, Inc. ("Contractor") and the State of California ("State") is effective upon execution by the parties ("Effective Date").

WHEREAS, Contractor and State entered into the Agreement for CALNET Data Networks and Communications Services ("Agreement") on November 20, 2023.

WHEREAS, the parties now desire to amend the Agreement.

NOW THEREFORE, the parties, in consideration of the mutual covenants contained herein and intending to be legally bound, agree that the Agreement is amended as follows:

Category 22 – Cloud-Hosted VoIP Services - Statement of Work (SOW), Technical Requirements, is hereby amended to include the following and is attached:

- Page 2, Changed Addendum Log to Amendment Log and added Amendment 1 content;
- Pages 2-68, Added Header with Amendment 1 content;
- Pages 3-5, Updated Table of Contents in its entirety with repagination;
- Pages 25-33, Table 22.2.3.b Unsolicited Cloud-Hosted VoIP Service Package Features changes made as follows:
 - Items 2-7, 12-13, 16-20, Changed Feature Name and Bidder's Product Description, Restrictions and Limitations;
 - Items 8-11, 14-15, 21-24, 37-39, 62-68, Changed Bidder's Product Description, Restrictions and Limitations;
 - Items 42-46, 48, 50-54, 70-75, Removed line items in their entirety;
 - Item 70, Moved line item to Table 22.2.4.b. Unsolicited Additional Cloud-Hosted VoIP Services:

- Renumbered table to sequential numbering in its entirety.
- Page 36, Table 22.2.4.b. Unsolicited Additional Cloud-Hosted VoIP Services changes made as follows:
 - Item 1, Moved Item 70, from Table 22.2.3.b Unsolicited Cloud-Hosted VoIP Service Package Features.

Page 39, Table 22.2.6.a – Voice Mail Services changes made as follows:

- Item 1, Changed Bidder's Product Identifier;
- Pages 46-48, Table 22.3.3.b Unsolicited Migration Professional Services changes made as follows:
 - Items 1-2, 6-8, 10, 16-22, and 27, Removed line items in their entirety;
 - Items 11, 23-26, Changed Feature Name and Bidder's Product Description, Restrictions and Limitations;
 - Renumbered table to sequential numbering in its entirety.

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment 1, 2/21/2024".

Category 22 – Cloud-Hosted VoIP Services - Catalog A, is hereby amended to include the following and is attached:

- Page 2, Changed Addendum Log to Amendment Log and added Amendment 1 content;
- Pages 2-15, Added Header with Amendment 1 content;
- Page 3, Updated Table of Contents in its entirety with repagination;
- Pages 4-8, Table 22.2.3.b Unsolicited Cloud-Hosted VoIP Service Package Features changes made as follows:
 - Items 2-7, 16-20, Changed Feature Name;
 - Items 42-46, 48, 50-54, 71-75, Removed line items in their entirety;
 - Item 70, Moved line item to Table 22.2.4.b Unsolicited Additional Cloud-Hosted VoIP Services;

• Renumbered table to sequential numbering in its entirety.

Page 9, Table 22.2.4.b – Unsolicited Additional Cloud-Hosted VoIP Services changes made as follows:

 Item 1, Moved Item 70, from Table 22.2.3.b – Unsolicited Cloud-Hosted VoIP Service Package Features.

Pages 14-15, Table 22.3.3.b – Unsolicited Migration Professional Services

- Items 1-2, 6-8, 10, 16-22, and 27, Removed line items in their entirety;
- Items 23-26, Changed Feature Name;
- Renumbered table to sequential numbering in its entirety.

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment 1, 2/21/2024".

Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms.

STATE OF CALIFORNIA
CALIFORNIA DEPARTMENT OF TECHNOLOGY
AGREEMENT NUMBER: C4-DNCS-19-001-65, Amendment 1
Mergent Systems, Inc.

ATTACHMENT 1 – LIST OF AMENDED CONTRACT DOCUMENTS

This Attachment 1 dated 02/21/2024, contains a list of revised contract documents hereby incorporated into this Contract.

Replaces the Contractor's Response for the following documents in their entirety:

- 2.a. Contractor's amended Response to Category 22 Statement of Work (68 pages)
- 3.a. Contractor's amended Response to Category 22 Catalog A (15 pages)