

AUTHORIZATION TO ORDER (ATO)

Cellular - Category 19.2

T-Mobile USA, Inc. and the California Department of Technology (CDT) have entered into a four year statewide contract for CALNET Cellular Voice and Data Services, C4CVD18, Category 19. The CDT may, at its sole option elect to extend the Contract Term for up to the number years as indicated in the Contract.

Category/Subcategory: 19.2, CALNET First Responder Cellular Services

- **Contract award: 06/06/2019**
- **Contract end: 06/30/2027**

Pursuant to the Contract C4-CVD-19-001-01, which is incorporated herein by reference, any eligible government non-state Public Safety Entity (herein "Non-State PSE), as approved by California Governor's Office of Emergency Services (Cal OES) and authenticated by the Contractor as an authorized Non-State PSE may order services and products (collectively "Services") solely as set forth in the Contract.

To establish CALNET eligibility, the Non-State PSEs shall be required to have a [Non-State Entity Service Policy and Agreement](#) (NESPA) on file with the CDT CALNET Program, prior to submitting this Authorization to Order (ATO). Non-State PSEs who do not qualify under the NESPA, must obtain approval from Cal OES.

In the event of an emergency, as defined within this Contract, Non-State PSEs may order the Services and submit this ATO as soon as feasible after Services are provided.

The ATO shall become effective upon execution by the Non-State PSE, Contractor, and CDT. No Service(s) shall be ordered by Non-State PSE or provided by Contractor until the ATO has been executed by both parties and CDT (except as provided herein for emergencies).

By executing the ATO, the [Non-State PSE] may subscribe to the Service(s), and the Contractor agrees to provide the Service(s), in accordance with the terms and conditions of the ATO and the Contract. Service, catalogs, rates and Contract terms are available at [the CALNET Program website](#).

The ATO, and any resulting order for Service(s), is a contract between the Non-State PSE and the Contractor. As such, the CDT will not facilitate, intervene, advocate or escalate any disputes between the Non-State PSE and the Contractor or represent the Non-State PSE in resolution of litigated disputes between the parties.

The ATO shall not exceed the term of the Contract and shall remain in effect for the duration of the contract unless:

- The CDT, at its discretion, revokes the approved ATO; or
- The Non-State PSE terminates the ATO, for specific Service(s) in part or in total, prior to termination of the Contract, by providing the Contractor with a 30 calendar days' prior written notice of cancellation.

The Non-State PSE, upon execution of the ATO, certifies that:

- The Non-State PSE understands that the Contractor and the CDT may, from time to time and without the Non-State PSE's consent, amend the terms and conditions of the Contract thereby affecting the terms of service the Non-State PSE receives from the Contractor.
- The Non-State PSE has reviewed the terms and conditions, including the rates and charges, of the Contract.
- The Non-State PSE understands and agrees that Contractor invoices for Service(s) subscribed to under the Contract are subject to review and/or audit by the CDT, pursuant to provisions of the Contract.
- All Service(s) ordered under the ATO will be submitted to the Contractor using an authorized purchasing document, signed by the Non-State PSE's authorized signatory. Any additions, changes to, or deletions of Service(s) shall be accomplished by submission of a purchasing document to the Contractor, noting the changes.
- The Non-State PSE understands and agrees that the Contractor shall provide the CALNET Program all data, invoices, reports and access to trouble tickets for Service(s) subscribed to under the Contract, pursuant to provisions of the Contract. Upon execution of the ATO, the Non-State PSE authorizes the CALNET Contractor to release the Non-State PSE's Customer Proprietary Network Information (CPNI) to the CALNET Program for purposes of administering the Contract.
- A Non-State PSE Understands that, the Contractor shall bill the Non-State PSE, and the Non-State PSE shall pay the Contractor according to the terms and conditions, and rates set forth in the Contract for such Service(s).

E-Rate Customers Only – Complete if applying for E-Rate funding:

[Enter Non-State Entity name]
intends to seek Universal Service Funding (E-Rate) for eligible Service(s)
provided under the ATO. The Service(s) ordered under the ATO shall
commence [MM/DD/YYYY] ("Service Date").
Upon the Service Date, the ATO supersedes and replaces any applicable
servicing arrangements between the Contractor and the Non-State PSE for the
Service(s) ordered under the ATO.

Contact Information

Any notice or demand given under this Contract to the Contractor or the Non-State PSE shall be in writing and addressed to the following:

Contractor

T-Mobile USA, Inc.

Authorized Agent

Attention:

2180 Harvard St Suite 125,
MS: CASACW0101
Sacramento, CA 95815

Contact Number: 559-650-5736

Email: CALNETSUPPORT@T-Mobile.com

Non-State PSE

North American Industry Classification System Code (NAICS)

NAICS Industry Title

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NAICS Industry Title

North American Industry Classification System Code (NAICS)

NAICS Industry Title

Emergency Services PSE Name Requesting Support

Name

Title

Address

Contact Number

City, State, Zip Code

Email:

Support Function and Incident (if known)

Alternate Non-State PSE Contact

Name

Title

Phone

Email

IN WITNESS WHEREOF, the parties below hereto have caused the execution of this ATO. The effective date of this ATO, between the Non-State PSE, the Contractor and CDT/CALNET shall be pursuant to the CDT/CALNET "**DATE EXECUTED**" shown below.

Non-State PSE

Authorized Agent Name

Title of Authorized Agent

Signature

Date Signed

Contractor

Authorized Agent Name

Title of Authorized Agent

Signature

Date Signed

**Approved By: State of California Department of
Technology**

Authorized Agent Name

Title of Authorized Agent

Signature

Date Executed
