

REGISTRATION NUMBER

AGREEMENT NUMBER
C4-DNCS-19-001-33

AMENDMENT NUMBER
11

1. This Agreement is entered into between the Contracting Agency and the Contractor named below:

CONTRACTING AGENCY NAME

California Department of Technology

CONTRACTOR NAME

Charter Communication Operating, LLC

2. The term of this Agreement is: April 14, 2020, or upon approval of by CDT-OSTP, whichever is later through June 30, 2028.

3. The maximum amount of this Agreement after this Amendment is: \$0.00
(Zero Dollars and Zero Cents)

4. The parties agree to comply with the terms and conditions of the amendment. All documents and actions noted below are by reference and made part of the Agreement and incorporated herein:

Effective upon CDT OSTP approval of this Amendment the revisions are as follows:

A. Revise contract documents listed in the attached Attachment No. 1 - List of Amended Contract Documents

All other terms and conditions remain the same.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

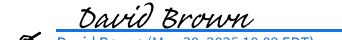
CONTRACTOR

Department of Technology (CDT),
Office of Statewide Technology
Procurement (OSTP)
Use Only

CONTRACTOR NAME (If other than an individual, state whether a corporation, partnership, etc.)

Charter Communications Operating, LLC

CONTRACTOR AUTHORIZED SIGNATURE


David Brown (May 30, 2025 10:09 EDT)

DATE SIGNED

PRINTED NAME AND TITLE OF PERSON SIGNING

David A. Brown, Director, Vertical Market Sales

ADDRESS


12405 Powerscourt Drive, St. Louis, MO 63131

STATE OF CALIFORNIA

CONTRACTING AGENCY NAME

California Department of Technology, Office of Technology Services

CONTRACTING AGENCY AUTHORIZED SIGNATURE



DATE SIGNED

05/30/2025

PRINTED NAME AND TITLE OF PERSON SIGNING

Chaeny Emanavin, Deputy State Chief Technology Officer

CONTRACTING AGENCY ADDRESS

P.O. Box 1810, MS Y-12, Rancho Cordova, CA 95741-1810

California Department of Technology
APPROVED
Date 05/30/2025
Raman Palla
Signed
Office of Statewide Technology Procurement

☐ EXEMPT PER:

STATE OF CALIFORNIA
CALIFORNIA DEPARTMENT OF TECHNOLOGY
AGREEMENT NUMBER: C4-DNCS-19-001-33, Amendment 11
Charter Communications Operating, LLC

ATTACHMENT 1 – LIST OF AMENDED CONTRACT DOCUMENTS

This Attachment 1 dated 04/08/2025, contains a list of revised contract documents hereby incorporated into this Contract.

Replaces the Contractor's Response for the following documents in their entirety:

- 4.a. Contractor's amended Response to Category 22 Statement of Work (81 pages)

Amendment No. 11 Summary of Changes

C4- DNCS-19-001-33

This Amendment No. 11 ("Amendment") by and between Charter Communications Operating, LLC ("Contractor") and the State of California ("State") is effective upon execution by the parties ("Effective Date").

WHEREAS, Contractor and State entered into the Agreement for CALNET Data Networks and Communications Services ("Agreement") on November 20, 2023.

WHEREAS, the parties now desire to amend the Agreement.

NOW THEREFORE, the parties, in consideration of the mutual covenants contained herein and intending to be legally bound, agree that the Agreement is amended as follows:

Category 22 – Cloud-Hosted VoIP Services - Statement of Work (SOW), Technical Requirements, is hereby amended to include the following and is attached:

Page 2, Modified Amendment Log to add Amendment 11 content.

Pages 2-83, Modified headers to add Amendment 11 content.

Pages 3-5, Table of Contents repagination.

Page 26, Section 22.2.4.1– Cloud-Hosted VoIP Services Site Survivability Network Failure, change made as follows:

- Bidder's Description section last sentence.
 - Changed "Spectrum Enterprise" to "Charter Communications"

Pages 60-61, Table 22.3.3.a – Migration Professional Services, change made as follows:

- Line Item 10, Bidder's Product Description, Restrictions and Limitations
 - Changed "Spectrum Enterprise " to "Charter Communications"; and,

Page 64, Table 22.3.3.b – Unsolicited Migration Professional Services, change made as follows:

- Line Item 15, Bidder's Product Description, Restrictions and Limitations, last sentence.
 - Changed "Spectrum Enterprise Unified Communications w/Ring Central Terms and Conditions" to "Spectrum Business UC with RingCentral Terms of Service."

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment 11, 4/01/2025".

Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms