DEPARTMENT OF TECHNOLOGY REGISTRATION NUMBER OFFICE OF STATEWIDE TECHNOLOGY PROCUREMENT STANDARD AGREEMENT AMENDMENT TECH 213A (rev. 09/2024) AGREEMENT NUMBER AMENDMENT NUMBER C4-DNCS-19-001-60 This Agreement is entered into between the Contracting Agency and the Contractor named below: 1. CONTRACTING AGENCY NAME California Department of Technology CONTRACTOR NAME InterVision Systems, LLC 2. The term of this December 21, 2020, or upon approval of TECH 213A by CDT-OSTP, Agreement is: whichever is later through June 30, 2028. 3. The maximum amount of this \$0.00 Agreement after this Amendment is: (Zero Dollars and Zero Cents) The parties agree to comply with the terms and conditions of the amendment. All documents and 4. actions noted below are by reference and made part of the Agreement and incorporated herein: Effective upon CDT OSTP approval of this Amendment the revisions are as follows: A. Revises contract documents listed in the attached Attachment No. 1 – List of Amended Contract Documents All other terms and conditions remain the same. IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto. Department of Technology (CDT), Office of Statewide Technology **CONTRACTOR** Procurement (OSTP) Use Only CONTRACTOR NAME (If other than an individual, state whether a corporation, partnership, etc.) APPROVED

08/01/2025 InterVision Systems, LLC CONTRACTOR AUTHORIZED SIGNATURE **DATE SIGNED** <u>Lance Woodland</u> 07/28/2025 PRINTED NAME AND TITLE OF PERSON SIGNING Date 08/01/2025 Lance Woodward, VP, Finance Of Signe.

Of Signe. Raman Pabla **ADDRESS** 3035 Prospect Park Drive #150, Rancho Cordova, CA 95670 STATE OF CALIFORNIA CONTRACTING AGENCY NAME California Department of Technology, Office of Technology Services EXEMPT PER: CONTRACTING AGENCY AUTHORIZED SIGNATURE **DATE SIGNED** Charmy Emen 08/01/2025 PRINTED NAME AND TITLE OF PERSON SIGNING Chaeny Emanavin, Deputy State Chief Technology Officer

STATE OF CALIFORNIA

CONTRACTING AGENCY ADDRESS

P.O. Box 1810, MS Y-12, Rancho Cordova, CA 95741-1810

STATE OF CALIFORNIA
CALIFORNIA DEPARTMENT OF TECHNOLOGY
AGREEMENT NUMBER: C4-DNCS-19-001-60, Amendment 7
InterVision Systems, LLC

## ATTACHMENT 1 – LIST OF AMENDED CONTRACT DOCUMENTS

This Attachment 1 dated 4/24/2025 contains a list of revised contract documents hereby incorporated into this Contract.

Replaces the Contractor's Response for the following documents in their entirety:

- 2.a. Contractor's amended Response to Category 27 Statement of Work (95 pages)
- 3.a. Contractor's amended Response to Category 27 Catalog A (30 pages)

## Amendment No. 7 Summary of Changes c4- DNCS-19-001-60

This Amendment No. 7 ("Amendment") by and between InterVision Systems, LLC ("Contractor") and the State of California ("State") is effective upon execution by the parties ("Effective Date").

WHEREAS, Contractor and State entered into the Agreement for CALNET Data Networks and Communications Services ("Agreement") on December 21, 2020.

WHEREAS, the parties now desire to amend the Agreement.

NOW THEREFORE, the parties, in consideration of the mutual covenants contained herein and intending to be legally bound, agree that the Agreement is amended as follows:

Category 27 – Standard Contact Center Services - Statement of Work (SOW), Technical Requirements, is hereby amended to include the following and is attached:

Page 2, Modified Addendum Log to add Amendment 7 content;

Pages 2-95, Modified Headers, updated to add Amendment 7 content;

Pages 3-4, Updated Table of Contents content and repagination;

Pages 24-57, Table 27.2.2.b – Unsolicited General Features, changes made as follows:

- Added Line Items 12, 14-15, 21, 23-25, 33, 36-37, 39, 52-82, 131, 141-146, 167;
- Modified Line Item 195, Bidder's Product Description, Restriction, and Limitations from "Pinpoint Dedicated Short Code SMS Number. Only available when procured in conjunction with Contact Center services." to "Pinpoint Dedicated Short Code SMS Number (monthly). Only available when procured in conjunction with Contact Center services.";
- Added Line Items 211-216, 222, 240, 248, 269-272, 274, 277-280, 300-311; and,
- Renumbered table to sequential numbering in its entirety.

Replacement pages are attached hereto for insertion in the Agreement and are

identified in the Amendment log as: "Amendment 7, 04/24/25".

Category 27 – Standard Contact Center Services - Statement of Work (SOW), Catalog A, is hereby amended to include the following and is attached:

Page 2, Modified Amendment Log to add Amendment 7 content;

Pages 2-30, Updated header with Amendment 7 content;

Page 3, Table of Contents repagination;

Pages 5-27, Table 27.2.2.b – Unsolicited General Features, changes made as follows:

- Added Line Items 12, 14-15, 21, 23-25, 33, 36-37, 39, 52-82, 131, 141-146, 167;
- Modified Line Item 195, Non-Recurring Charge from "\$1,143.68" to "\$."
   Monthly Recurring Charge from "\$" to "\$1,143.68"; Unit of Measure from "per number" to "per month";
- Added Line Items 211-216, 222, 240, 248, 269-272, 274, 277-280, 300-311; and,
- Renumbered table to sequential numbering in its entirety.

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment 7, 04/24/25".

Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms.