



Statewide Telecommunications and Network Division

Discontinuation of Statewide “8” Digit Dialing ATR BULLETIN 2007-10 April 27, 2007

Use of the CALNET “8” Access digit to dial numbers no longer provides cost effective routing for customers and will be discontinued when voice services are transitioned from CALNET 1 to CALNET 2.

The CALNET dialing numbers listed in the California Online Directory (www.cold.ca.gov) or listed as CNET dialing numbers in the 2000 State Telephone Directory (hardcopy) are a carryover from the days when the State owned and operated a long distance telephone network. At that time agencies were assigned two sets of dialing numbers; one number was considered public and the other CALNET. The CALNET numbers were originally set up to route calls over the most cost effective state owned route when customers dialed an “8” before a unique 7 digit CALNET telephone number.

With the outsourcing of long distance services in CALNET 1 and now CALNET 2, the need for this type of routing has been eliminated. Long distance calls over today’s network are automatically routed to ensure least cost. Therefore, DTS no longer requires, nor will the CALNET 2 Contractors support, the unique CALNET/CNET dialing numbers when services transition to CALNET 2.

Impact to customers:

- Long distance calls will require customers to dial “9” and “1”, plus the 10 digit number
- PBX systems routing tables may require reprogramming
- Revision of business cards, speed dialing buttons, and other documents to eliminate references to CALNET/CNET dialing numbers will be needed

When will this change occur?

The CALNET "8" Access numbers will be taken out of service during the transition of CALNET 1 to CALNET 2 voice services. To view the CALNET service transition schedule, visit our CALNET Transition Homepage at <http://www.dts.ca.gov/stnd/calnet-transition.asp> .

If you have any questions regarding this ATR Bulletin, please contact a DTS Representative at (916) 657-9150, or send an e-mail to STNDhelpme@dts.ca.gov.

A handwritten signature in cursive script that reads "Sandra Bierer". The signature is written in black ink and is positioned above the typed name.

SANDRA BIERER, Deputy Director
Statewide Telecommunications and Network Division