



Department of
Technology Services

AGENCY
TELECOMMUNICATIONS
REPRESENTATIVE
BULLETIN

Date: October 20, 2008

ATR 08-03

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SUBJECT: 818 AREA CODE OVERLAY INFORMATION

This bulletin is to inform CALNET 2 customers in the 818 Area Code, that the 1 + Area Code + Seven Digit Number dialing procedure, became effective October 11, 2008 and will become mandatory April 18, 2009. If you forget and use the old dialing procedure of dialing just seven digits, your call will still be completed until April 18, 2009.

This change to add the 747 area code to the 818 service area is necessary to ensure a continuing supply of telephone numbers. Since two area codes will now serve the same geographic region, the area code must be used when dialing any telephone number; including calls within the same area code. Beginning May 18, 2009, new telephone lines or services may be assigned numbers with the new 747 area code.

In addition to changing your dialing procedure, all services, automatic dialing equipment, or other types of equipment that are programmed with a 7-digit telephone number will need to be reprogrammed to use the new dialing procedure. Be sure to check your business stationary, advertising materials, personal checks, and other preprinted material to ensure the area code is included.

Your telephone number, including, current area code, the price of a call, coverage area, or other rates and services will not change due to the overlay. What is a now local call, will remain a local call regardless of the number of digits dialed. You can still dial just three digits to reach 911, as well as 211, 311, 411, 511, 611, 711 and 811.

After April 18, 2009, you must use the new dialing procedure for all calls. After this date, if you do not use the new dialing procedure, your call will not be completed, and a recording will instruct you to hang up and dial again.

For additional information: Access the following websites www.att.com/areacodes or www.cpuc.ca.gov/818areacode.

A handwritten signature in cursive script that reads "Gail Overhouse".

GAIL OVERHOUSE, Deputy Director
Statewide Telecommunications and Network Division

GO:RG:PT