

Department of Technology Rate Schedule
Effective July 1, 2018



Invoice Category	Service Code	Service Description	Unit of Measurement	Rate
MAINFRAME PROCESSING				
Normalized to IBM CPU 2064-116				
C100	C101	CPU Batch Processing	Hour	\$499.00
C100	C102	CPU Time Sharing Option (TSO)	Hour	\$499.00
C100	C103	CPU Started Task (STC)	Hour	\$499.00
C100	C104	CPU Open Edition/Multiple Virtual System - Unix System Services (OE/MVS)	Hour	\$499.00
C100	C105	CPU Customer Information Control System Transaction Server (CICS)	Hour	\$499.00
C100	C106	CPU Adaptable DATA Base System (ADABAS)	Hour	\$499.00
C100	C108	CPU DB2	Hour	\$499.00
C100	C112	CPU System z Integrated Information Processor (zIIP)	Hour	\$50.00
ENTERPRISE LINUX APPLICATION HOSTING				
Enterprise Linux Server - Premium				
C300	C305	Enterprise Linux Base Server - Premium	Server/Month	\$542.00
C300	C306	Enterprise Linux vCPU - Premium	vCPU/Month	\$1,085.00
C300	C307	Enterprise Linux Memory - Premium	GB/Month	\$54.00
C300	C308	Enterprise Linux Server Set-up Fee	One-Time/Server	\$396.00
Enterprise Linux Server - Standard				
C300	C309	Enterprise Linux Base Server - Standard	Server/Month	\$362.00
C300	C310	Enterprise Linux vCPU - Standard	vCPU/Month	\$362.00
C300	C311	Enterprise Linux Memory - Standard	GB/Month	\$36.00
C300	C308	Enterprise Linux Server Set-up Fee	One-Time/Server	\$396.00
MAINFRAME STORAGE				
S100	S101	Disk Storage – Shared (Z/OS Platform)	GB/Month	\$4.48
S100	S103	Disk Storage - ADABAS	GB/Month	\$4.48
S100	S107	Hierarchical Storage Management (HSM) Level 2 Data Storage Technique	GB/Month	\$2.58
S200	S205	Tape Mount	Per Mount	\$0.90
S200	S213	Virtual Tape Storage	GB/Month	\$0.47
OPEN SYSTEMS STORAGE				
S200	S208	Storage Area Network (SAN)	GB/Month	\$1.72
S200	S210	Network Attached Storage (NAS) / (SATA SAN)	GB/Month	\$0.86
S200	S216	Open Systems Storage - Data Back Ups	GB/Month	\$0.43
S200	S217	Customized Backup Schedule	Per Request	\$224.00
S200	S218	Open Systems Data Restores	Hour	\$112.00
PRINT SERVICES				
P100	P103	Continuous Forms	Page	\$0.36
P100	P104	Cut Sheet - Xerox	Page	\$0.42
P100	P107	Labels	Page	\$0.49
STATEWIDE E-MAIL				
E100	E108	SMTP Relay	IP Address/Month	\$10.39
E100	E125	Mobile Device Management	Per Device/Month	\$5.08
E100	E126	Mobile Device Management Activation Fee	One-Time/Per Device	\$1.02

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E100	E128	Compliance Archiving E-Discovery 2 years or Less	Per Seat/Month	\$2.05
CALIFORNIA E-MAIL SERVICES				
E200	E231	E-Mail Hygiene Service	Mailbox/Month	\$0.56
E200	E232	E-Mail Hygiene Service (Customer Has ECAL License)	Mailbox/Month	\$0.13
E200	E233	E-Mail Encryption	Mailbox/Month	\$1.08
DISASTER RECOVERY				
R200	R201	SCMS Disaster Recovery (Enterprise Linux and z/OS Mainframe)	Per Customer, Per Platform/Month	\$4,305.00
R300	R301	Open Systems Disaster Recovery One-Time Set-up Fee	Per System/One-Time	\$10,960.00
R300	R302	Open Systems Disaster Recovery System Support	Per System/Month	\$2,510.00
R300	R303	Open Systems Disaster Recovery AIX LPAR	Per LPAR/Month	\$640.00
R300	R304	Open Systems Disaster Recovery AIX CPU Core	Per Core/Month	\$130.00
R300	R305	Open Systems Disaster Recovery AIX Memory	Gigabyte/Month	\$5.00
R300	R306	Open Systems Disaster Recovery Solaris Platform Support	Per Server/Month	\$420.00
R300	R307	Open Systems Disaster Recovery E-Commerce Support	Per Application/Month	\$75.00
R300	R308	Open Systems Disaster Recovery Database Support	Per Instance/Month	\$280.00
R300	R309	Open Systems Disaster Recovery Data Storage	Gigabyte/Month	\$0.73
R300	R310	Disaster Recovery Secure File Transfer Set-up Fee	System	\$8,932.00
R300	R311	Disaster Recovery Secure File Transfer Service	User	\$1.40
MIDRANGE SERVERS - WINTEL				
Tier 1 Wintel Server - Standard				
M100	M101	Tier 1 Base WINTEL Server includes: Windows Standard Server, 2 CPUs, 16 GB Memory, 60GB Local Storage	Server/Month	\$2,268.00
M100	M108	Windows OS Set-up Fee	One-Time/Server	\$460.00
Tier 2 Wintel Server - Standard (Sunsetted July 1, 2012)				
M100	M102	Tier 2 Base WINTEL Server includes: Windows Standard Server, 4 CPUs, 16 GB Memory, 60GB Local Storage	Server/Month	\$3,456.00
M100	M108	Windows OS Set-up Fee	One-Time/Server	\$460.00
Tier 1 Wintel Optional Add Ons				
M100	M113	Additional RAM, First 16GB	16 GB/Month	\$8.00
M100	M114	Additional RAM, per 32GB	32 GB/Month	\$16.00
M100	M105	Windows Enterprise Edition	License/Month	\$47.00
M100	M120	Server Monitoring Tool	Customer/Month	\$150.00
VIRTUAL SERVER - WINTEL				
Virtual Server (High Availability) - Standard				
M200	M204	Windows Virtual Server (High Availability) 1 Core, 1GB Memory, No storage	Server/Month	\$600.00
M200	M202	Windows Virtual OS Set-up Fee	One-Time/OS	\$230.00
Virtual Server (High Availability) Optional Add ons				
M200	M205	Additional Cores (Up to 12 cores total)	Core/Month	\$75.00
M200	M206	Additional Memory	GB/Month	\$50.00
M100	M105	Windows Enterprise Edition*	License/Month	\$47.00

FY 2018 -19

Version 35

Last Updated August 29, 2018

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		*Required with more than 4GB Memory and a 32 bit OS		
		VIRTUAL SERVER - LINUX		
M200	M209	Linux Virtual Server (1 vCPU and 2GB vRAM)	Server/Month	\$1,066.00
M200	M210	Additional vCPU	vCPU/Month	\$155.00
M200	M211	Additional vRAM	GB/Month	\$50.00
M200	M212	Linux Virtual OS Set-up Fee	One-Time/OS	\$230.00
		LINUX ON INTEL ARCHITECTURE		
		Tier 1 Linux Enterprise Server - Standard		
M100	M109	Tier 1 Linux Enterprise Base Server includes: 2 CPU, 16 GB Memory, 60GB Local Storage	Server/Month	\$2,730.00
M100	M112	Linux Server Set-up Fee	One-Time/Server	\$460.00
		Tier 2 Linux Enterprise Server - Standard (Sunsetted July 1, 2012)		
M100	M110	Tier 2 Linux Enterprise Base Server includes: 4 CPU, 16 GB Memory, 60GB Local Storage	Server/Month	\$4,160.00
M100	M112	Linux Server Set-up Fee	One-Time/Server	\$460.00
		Tier 1 Linux Enterprise Server - Optional Add Ons		
M100	M115	Additional RAM, First 16GB	16 GB/Month	\$8.00
M100	M116	Additional RAM, per 32GB	32 GB/Month	\$16.00
		SOLARIS		
		Solaris Tier 1 Server		
M400	M401	Tier 1 Base Server - Does not include cores and memory	Server/Month	\$2,401.00
M400	M411	Solaris Set-up Fee	One-Time/Server	\$423.00
		Tier 1 Server Add ons Xeon processor 8 - 12 CPU Cores		
M400	M405	Memory (MAX to purchase = 24 GB)	GB/Month	\$28.00
M400	M406	Xeon CPU Core (8 - 12 cores)	CPU/Month	\$138.00
		Solaris Tier 2A Server		
M400	M402	Tier 2A Base Server - Does not include cores and memory	Server/Month	\$4,600.00
M400	M411	Solaris Set-up Fee	One-Time/Server	\$423.00
		Tier 2A Server Add ons UltraSPARC T4 4 - 64 CPU cores		
M400	M405	Memory	GB/Month	\$28.00
M400	M406	UltraSPARC T4 CPU Core (4 - 64 cores)	CPU/Month	\$138.00
		Solaris Tier 2B Server		
M400	M402	Tier 2B Base Server - Does not include cores and memory	Server/Month	\$4,600.00
M400	M411	Solaris Set-up Fee	One-Time/Server	\$423.00
		Tier 2B Server Add ons SPARC64 VII+ 4 CPU Cores		
M400	M405	Memory	GB/Month	\$28.00

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M400	M406	SPARC64 VII+ CPU Core (2 - 4 cores)	CPU/Month	\$138.00
Solaris Tier 3A Server				
M400	M403	Tier 3A Base Server - Does not include cores and memory	Server/Month	\$5,911.00
M400	M411	Solaris Set-up Fee	One-Time/Server	\$423.00
Tier 3A Server Add ons Intel X5670 32 CPU Cores				
M400	M405	Memory	GB/Month	\$28.00
M400	M406	Intel X5670 CPU Core (32 cores)	CPU/Month	\$138.00
Solaris Tier 3B Server				
M400	M403	Tier 3B Base Server - Does not include cores and memory	Server/Month	\$5,911.00
M400	M411	Solaris Set-up Fee	One-Time/Server	\$423.00
Tier 3B Server Add ons SPARC64 VII+ 8-16 CPU Cores				
M400	M405	Memory	GB/Month	\$28.00
M400	M406	SPARC64 VII+ CPU Core (8 - 16 cores)	CPU/Month	\$138.00
Solaris Tier 4 SPARC VII+ Domain Server				
M400	M404	Tier 4 Domain Base Server - Does not include cores and memory	Server/Month	\$9,927.00
M400	M411	Solaris Set-up Fee	One-Time/Server	\$423.00
Tier 4 SPARC VII+ Server Add ons SPARC64 Domain 160 CPU Cores				
M400	M405	Memory	GB/Month	\$28.00
M400	M407	2 SPARC64 VII+ CPU Core (Purchased in pairs)	2 Cores/Month	\$1,209.00
AIX				
M500	M501	AIX LPAR; Does not include Memory or CPU	LPAR/Month	\$2,023.00
M500	M512	AIX Set-up Fee	One-Time/Server	\$396.00
M500	M507	Virtual AIX Server	Per Virtual Server/Month	\$1,403.00
AIX Add ons				
M500	M505	CPU Core	Core/Month	\$818.00
M500	M506	Memory	GB/Month	\$43.00
AIX - Optional Add ons				
M500	M513	IBM HACMP Support	Cluster/Month	\$560.00
M500	M514	IBM HACMP Set-up Fee	One-Time/Setup	\$2,239.00
D100	D101	IBM HACMP Software License and Maintenance	Per License	Pass-through + 2.81% CDT Processing Fee
DATABASE SUPPORT				
Tier 1 - Database Support				
M600	M620	Tier 1 Database Support (SQL Server and MySQL)	Instance/Month	\$600.00
M600	M621	Database Instance Installation Set-up Fee for Database Support - Tier 1 (SQL Server and MySQL)	One-Time/Instance	\$390.00

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Invoice Category	Service Code	Service Description	Unit of Measurement	Rate
M600	M636	MS SQL Enterprise License Pack w/Software Assurance (Pack covers 2 cores, 4 core minimum required per server)	Pack/Month	\$450.00
M600	M637	MS SQL Standard License Pack w/Software Assurance (Pack covers 2 cores, 4 core minimum required per server)	Pack/Month	\$117.00
M600	M638	MS SQL Enterprise Software Assurance (Covers 2 cores, 4 core minimum required per server)	Pack/Month	\$219.00
M600	M639	MS SQL Standard Software Assurance (Covers 2 cores, 4 core minimum required per server)	Pack/Month	\$57.00
D100	D101	Database License	Per License	Pass-through + 2.81% CDT Processing Fee
Tier 2 - Database Support				
M600	M622	Tier 2 Database Support (Oracle)	Instance/Month	\$1,170.00
M600	M623	Database Instance Installation Set-up Fee for Database Support - Tier 2 (Oracle, Informix*, Sybase*, and Cache*)	One-Time/Instance	\$690.00
M600	M627	DB2 Database Support	DB Instance	\$975.00
M600	M631	Enterprise Linux - DB2 Database Support	DB Instance	\$975.00
M600	M632	Enterprise Linux - DB2 Database Instance Installation	One-Time/Instance	\$690.00
M600	M635	DB2 Database Instance Set-up Fee for Database Support - Tier 2	One-Time/Instance	\$690.00
D100	D101	CDT Processing Fee on Pass-through Products	Variable	Pass-through + 2.81% CDT Processing Fee
		*Software is in containment & unavailable for new systems, upgrades or migrations of existing systems.		
SHARED SQL SERVER DATABASES				
M300	M301	Shared SQL Server Database - (Up to 1GB Database capacity)	Database/Month	\$250.00
M300	M304	Shared SQL Server Database Set-up Fee	One-Time/Database	\$115.00
APPLICATION SERVICES				
M600	M601	IBM WebSphere Application Server (WAS) Support - Premium	Server/Month	\$1,484.00
M600	M602	IBM WebSphere Application Server (WAS) Support - Basic	Server/Month	\$875.00
M600	M603	IBM Security Access Manager Support (ISAM)	Appliance/Month	\$1,267.00
M600	M604	IBM DataPower Support	Appliance/Month	\$1,029.00
M600	M605	IBM Tivoli Federated Identity Manager Support	Server/Month	\$1,484.00
M600	M606	Oracle WebLogic Application Support – Premium	Server/Month	\$1,484.00
M600	M607	Oracle WebLogic Application Support – Basic	Server/Month	\$875.00
M600	M610	IBM HTTP Server (IHS) Support for WAS	Server/Month	\$575.00
M600	M612	IBM WebSphere MQ Support	Server/Month	\$212.00
M600	M613	IBM Tivoli Access Manager WebSEAL Server Support	Server/Month	\$848.00
M600	M614	IBM Tivoli Access Manager Policy Server Support	Server/Month	\$848.00
M600	M616	IBM Tivoli Access Manager Authorization Server Support	Server/Month	\$848.00
M600	M624	IBM Tivoli Directory Server Support (LDAP)	Server/Month	\$975.00
M600	M628	Enterprise Linux - IBM WebSphere Application Server (WAS) Support - Premium	Server/Month	\$958.00

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M600	M629	Enterprise Linux - IBM HTTP Server (IHS) Support for WAS	Server/Month	\$495.00
M600	M630	Enterprise Linux - IBM WebSphere MQ Support	Server/Month	\$183.00
D100	D101	Software License and Maintenance; ISAM and DataPower Hardware	Variable	Pass-through + 2.81% CDT Processing Fee
WEB SERVICES				
I100	I115	Secure File Transfer/SAFE Setup	One-Time/Hour	\$130.00
I100	I116	Secure File Transfer/SAFE Service (includes 10GB data transfer)	Named User Account/Month	\$12.30
I100	I117	Secure File Transfer/SAFE Additional Data Transfer	Gigabyte	\$10.00
I100	I118	Secure File Transfer/SAFE Axway Secure Client Software	One-Time	\$300.00
I100	I119	Web Set-up Fee	One-Time/Web Instance	\$500.00
I100	I124	Dedicated Web Support	Server/Month	\$695.00
I200	I208	Web Design & Development	Hour	\$130.00
I200	I209	ListServ E-mail Distribution	List/Month	\$75.00
SHARED WEB HOSTING				
Tier 1 Shared Web Hosting				
I200	I201	Tier 1 Shared Web Server includes: 1 domain name registration, 1 FTP UserID, Up to 20 MB storage, Up to 200 MB data transmission	Instance/Month	\$75.00
I200	I211	Shared Web Hosting Set-up Fee	One-Time/Setup	\$500.00
Tier 2 Shared Web Hosting				
I200	I202	Tier 2 Shared Web Server includes: 1 domain name registration, 1 FTP UserID, 250 MB storage, 10 GB data transmission	Instance/Month	\$193.00
I200	I211	Shared Web Hosting Set-up	One-Time/Setup	\$500.00
Tier 2 Shared Web Hosting - Optional Add Ons				
I200	I203	Storage	75 MB/Month	\$25.00
I200	I204	Data Transfer	GB/Month	\$13.00
I200	I205	Domain Name Registration (Per Registration)	One-Time/Registration	\$10.00
I200	I206	FTP UserID	UserID/Month	\$5.00
I200	I212	FTP UserID Set-up	One-Time/ID	\$10.00
CA WEB PUBLISHING				
I400	I401	Web Publishing Base Rate (includes: unlimited concurrent users, 1 website, 5GB Data Storage and 20GB Data Transfer)	Per Site/Month	\$478.00
I400	I402	Site Assessment	One-Time/Site	\$1,040.00
I400	I403	Site Implementation (includes site creation and content import from existing site)	One-Time/Site	\$1,040.00
I400	I404	Migration Package (per 100 pages)	One-Time	\$5,200.00
IT SERVICE MANAGEMENT (ITSM)				
Note: 4.58% VHSS Fee will be added to all ITSM pricing below				
K100	K115	ITSM Remedy OnDemand User License ESO	Per License/Quarterly	\$157.54
K100	K116	ITSM Remedy OnDemand Concurrent User License ESO	Per License/Quarterly	\$394.24
K100	K126	ITSM Digital Workplace Advanced Cloud	Per User/Quarterly	\$10.40
K100	K117	ITSM Analytics OnDemand	Per User/Quarterly	\$40.01

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K100	K118	ITSM Analytics OnDemand Concurrent User	Per User/Quarterly	\$68.24
K100	K119	ITSM Discovery for Data Center OnDemand ESO	Per OSI/Quarterly	\$6.16
K100	K127	ITSM Discovery for Storage OnDemand ESO	Per OSI/Quarterly	\$4.13
K100	K128	ITSM Discovery for Multi-Cloud OnDemand	Per OSI/Quarterly	\$6.24
K100	K129	ITSM Innovation Suite Reporting Named User	Per User/Quarterly	\$9.26
K100	K130	ITSM Innovation Suite Dedicated User	Per User/Quarterly	\$173.37
K100	K131	ITSM Client Management OnDemand	Per Node/Quarterly	\$9.08
K100	K132	ITSM Remedy Monitoring Tool Base License	Per Enterprise/Quarterly	\$741.85
K100	K133	ITSM Remedy Monitoring Tool Infrastructure Management Suite	Per Server Endpoint/Quarterly	\$83.95
K100	K134	ITSM Remedy Monitoring Tool Reporting Studio	Per User/Quarterly	\$76.12
K100	K135	ITSM Remedy Monitoring Tool Middleware Monitor	Per Server Endpoint/Quarterly	\$189.42
K100	K136	ITSM Remedy Capacity Tool Capacity Optimization Base License	Per Enterprise/Quarterly	\$191.10
K100	K137	ITSM Remedy Capacity Tool Capacity Optimizer for Servers Plus	Per Server Endpoint/Quarterly	\$17.48
K100	K138	ITSM Remedy Intelligence Starter Pack (Up to 20,000 User Generated Events)	Per Instance/Quarterly	\$25,604.81
K100	K120	ITSM Remedy OnDemand Additional Environment ESO	Environment/Quarterly	\$15,011.64
K100	K121	ITSM Remedy OnDemand Premium Disaster Recovery ESO	Per Instance/Quarterly	\$952.42
K100	K123	ITSM Remedy OnDemand Activation	Per Instance/Quarterly	\$7,259.14
K100	K139	App Visibility Manager (Up to 50)	Per Instance/Quarterly	\$941.41
CUSTOMER RELATIONSHIP MANAGEMENT (CRM)				
K200	K201	CRM Subscription	Vendor Cost + 4.58%	See Appendix C
K400	K408	Microsoft Dynamics Customer Relationship Management Professional	% of Vendor Cost	4.58%
K400	K409	Microsoft Dynamics Customer Relationship Management Online	% of Vendor Cost	4.58%
LEARNING MANAGEMENT SYSTEM (LMS)				
K200	K203	Learning Management System (LMS) - Cornerstone	Vendor Cost + 4.58%	See Link
K200	K204	Learning Management System (LMS) - Blackboard LMS	Vendor Cost + 4.58%	See Link
PROJECT PORTFOLIO MANAGEMENT (PPM)				
Note: 4.58% VHSS Fee will be added to all PPM pricing below				
K300	K301	PPM Full Function User	1 - 50 User Pack/Year	\$29,333.00
K300	K302	PPM Restricted User	1 - 50 User Pack/Year	\$14,933.00
K300	K303	PPM Full Function User (Minimum Qty 25)	1 User/Year	\$587.00
K300	K304	PPM Restricted User - Additional User (Minimum Qty 25)	1 User/Year	\$299.00
K300	K305	PPM View Only Users	1 - 1,000 User Pack/year	\$4,444.00
K300	K306	PPM On Demand Sandbox Small Environment (Qty 1 free for 100 Users)(Qty 2 free for 500 Users)	Environment/Year	\$16,000.00
K300	K308	PPM Productivity Accelerator (CA PA)	1 User/Year	\$33.00
K300	K312	PPM Application Portfolio Management (APM)	One-Time/Setup	\$73,993.00
K300	K313	PPM for Agile Full Function User (Minimum 25 Users)	1 User/Year	\$523.00
K300	K314	PPM Base - CA PPM Project Management Foundation Offering	One-Time/Setup	\$80,729.00
K300	K315	PPM Base (Cost for maximum 49 Users)	One-Time/Setup	\$80,729.00
K300	K316	PPM for Agile Base	One-Time/Setup	\$33,854.00
ELECTRONIC SIGNATURE				
K500	K501	eSignature	Vendor Cost + 4.58%	See Appendix D

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STORAGE AS A SERVICE (STaaS) - OFF PREMISES				
K600	K601	Storage as a Service (STaaS) - Off Premises	Vendor Cost + 4.58%	See Link
STORAGE AS A SERVICE (STaaS) - ON PREMISES				
K600	K605	STaaS Tier I	Per GB, per Month	\$0.396
K600	K606	STaaS Tier II	Per GB, per Month	\$0.264
K600	K607	STaaS Tier III	Per GB, per Month	\$0.132
K600	K608	STaaS Tier IV	Per GB, per Month	\$0.092
K600	K609	Storage Seeding using NAS Device	Flat Fee	\$250.00 + 4.58% VHSS Fee
K600	K610	Defective Media Retention	Per Drive	\$200.00 + 4.58% VHSS Fee
K600	K611	Storage Planning Services (SPS)	Per Day	\$1,500.00 + 4.58% VHSS Fee
K600	K612	Storage Implementation Services (SIS)	Per Day	\$1,400.00 + 4.58% VHSS Fee
K600	K613	Storage Migration Services (SMS)	Per Day	\$1,200.00 + 4.58% VHSS Fee
K600	K617	STaaS/Foreign Cable Install - TMS Basic	One-Time/Install	\$350.00
K600	K618	STaaS/Foreign Cable Install - TMS Premium	One-Time/Install	\$350.00
OFF PREMISES CLOUD SERVICES				
K700	K701	Off Premises Cloud Services	Vendor Cost + 4.58%	See Link
CALCLOUD SERVICES				
CALCLOUD IaaS SERVICE				
Small Virtual Machine Size				
Windows				
L100	L101	CalCloud Small Windows Managed Server	Virtual Server/Month	\$370.11
L100	L102	CalCloud Small Windows Managed Server w/Tier 1 DR	Virtual Server/Month	\$673.35
L100	L103	CalCloud Small Windows Managed Server w/Tier 2 DR	Virtual Server/Month	\$523.46
L200	L201	CalCloud Small Windows Unmanaged Server	Virtual Server/Month	\$314.77
L200	L202	CalCloud Small Windows Unmanaged Server w/Tier 1 DR	Virtual Server/Month	\$571.89
L200	L203	CalCloud Small Windows Unmanaged Server w/Tier 2 DR	Virtual Server/Month	\$445.06
L200	L230	CalCloud Small Windows Unmanaged Server - w/o OS	Virtual Server/Month	\$296.32
L200	L231	CalCloud Small Windows Unmanaged Server w/Tier 1 DR - w/o OS	Virtual Server/Month	\$538.45
L200	L232	CalCloud Small Windows Unmanaged Server w/Tier 2 DR - w/o OS	Virtual Server/Month	\$418.54
Linux				
L100	L121	CalCloud Small Linux Managed Server	Virtual Server/Month	\$358.58
L100	L122	CalCloud Small Linux Managed Server w/ Tier 1 DR	Virtual Server/Month	\$652.60
L100	L123	CalCloud Small Linux Managed Server w/ Tier 2 DR	Virtual Server/Month	\$507.32
L200	L213	CalCloud Small Linux Unmanaged Server	Virtual Server/Month	\$304.39
L200	L214	CalCloud Small Linux Unmanaged Server w/ Tier 1 DR	Virtual Server/Month	\$554.59
L200	L215	CalCloud Small Linux Unmanaged Server w/ Tier 2 DR	Virtual Server/Month	\$431.22

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L200	L242	CalCloud Small Linux Unmanaged Server - w/o OS	Virtual Server/Month	\$287.10
L200	L243	CalCloud Small Linux Unmanaged Server w/ Tier 1 DR - w/o OS	Virtual Server/Month	\$522.31
L200	L244	CalCloud Small Linux Unmanaged Server w/ Tier 2 DR - w/o OS	Virtual Server/Month	\$405.86
AIX				
L100	L141	CalCloud Small AIX Managed Server (CCU)	Virtual Server/Month	\$1,080.00
L100	L142	CalCloud Small AIX Managed Server w/Tier 1 DR (CCU)	Virtual Server/Month	\$1,405.00
L100	L143	CalCloud Small AIX Managed Server w/Tier 2 DR (CCU)	Virtual Server/Month	\$1,232.00
L100	L161	CalCloud Small AIX Managed Server (Complete Core)	Virtual Server/Month	\$2,088.00
L100	L162	CalCloud Small AIX Managed Server w/Tier 1 DR (Complete Core)	Virtual Server/Month	\$2,541.00
L100	L163	CalCloud Small AIX Managed Server w/Tier 2 DR (Complete Core)	Virtual Server/Month	\$2,308.00
L200	L260	CalCloud Small AIX Unmanaged Server (CCU)	Virtual Server/Month	\$918.00
L200	L261	CalCloud Small AIX Unmanaged Server w/Tier 1 DR (CCU)	Virtual Server/Month	\$1,195.00
L200	L262	CalCloud Small AIX Unmanaged Server w/Tier 2 DR (CCU)	Virtual Server/Month	\$1,047.00
Medium Virtual Machine Size				
Windows				
L100	L106	CalCloud Medium Windows Managed Server	Virtual Server/Month	\$495.79
L100	L107	CalCloud Medium Windows Managed Server w/Tier 1 DR	Virtual Server/Month	\$817.48
L100	L108	CalCloud Medium Windows Managed Server w/Tier 2 DR	Virtual Server/Month	\$668.74
L200	L204	CalCloud Medium Windows Unmanaged Server	Virtual Server/Month	\$422.00
L200	L205	CalCloud Medium Windows Unmanaged Server w/Tier 1 DR	Virtual Server/Month	\$695.26
L200	L206	CalCloud Medium Windows Unmanaged Server w/Tier 2 DR	Virtual Server/Month	\$568.43
L200	L233	CalCloud Medium Windows Unmanaged Server - w/o OS	Virtual Server/Month	\$396.63
L200	L234	CalCloud Medium Windows Unmanaged Server w/Tier 1 DR - w/o OS	Virtual Server/Month	\$653.75
L200	L235	CalCloud Medium Windows Unmanaged Server w/Tier 2 DR - w/o OS	Virtual Server/Month	\$534.99
Linux				
L100	L126	CalCloud Medium Managed Linux Server	Virtual Server/Month	\$480.80
L100	L127	CalCloud Medium Linux Managed Server w/Tier 1 DR	Virtual Server/Month	\$793.26
L100	L128	CalCloud Medium Linux Managed Server w/Tier 2 DR	Virtual Server/Month	\$649.14
L200	L216	CalCloud Medium Unmanaged Linux Server	Virtual Server/Month	\$408.16
L200	L217	CalCloud Medium Linux Unmanaged Server w/Tier 1 DR	Virtual Server/Month	\$674.51
L200	L218	CalCloud Medium Linux Unmanaged Server w/Tier 2 DR	Virtual Server/Month	\$552.29
L200	L245	CalCloud Medium Unmanaged Linux Server - w/o OS	Virtual Server/Month	\$385.10
L200	L246	CalCloud Medium Linux Unmanaged Server w/Tier 1 DR - w/o OS	Virtual Server/Month	\$634.15
L200	L247	CalCloud Medium Linux Unmanaged Server w/Tier 2 DR - w/o OS	Virtual Server/Month	\$518.85
AIX				
L100	L166	CalCloud Medium AIX Managed Server (Complete Core)	Virtual Server/Month	\$3,109.00
L100	L167	CalCloud Medium AIX Managed Server w/Tier 1 DR (Complete Core)	Virtual Server/Month	\$3,786.00
L100	L168	CalCloud Medium AIX Managed Server w/Tier 2 DR (Complete Core)	Virtual Server/Month	\$3,449.00
L100	L146	CalCloud Medium AIX Managed Server (CCU)	Virtual Server/Month	\$1,635.00
L100	L147	CalCloud Medium AIX Managed Server w/Tier 1 DR (CCU)	Virtual Server/Month	\$2,095.00
L100	L148	CalCloud Medium AIX Managed Server w/Tier 2 DR (CCU)	Virtual Server/Month	\$1,849.00
L200	L263	CalCloud Medium AIX Unmanaged Server (CCU)	Virtual Server/Month	\$1,390.00
L200	L264	CalCloud Medium AIX Unmanaged Server w/Tier 1 DR (CCU)	Virtual Server/Month	\$1,781.00

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Invoice Category	Service Code	Service Description	Unit of Measurement	Rate
L200	L265	CalCloud Medium AIX Unmanaged Server w/Tier 2 DR (CCU)	Virtual Server/Month	\$1,572.00
Large Virtual Machine Size				
Windows				
L100	L111	CalCloud Large Windows Managed Server	Virtual Server/Month	\$702.18
L100	L112	CalCloud Large Windows Managed Server w/Tier 1 DR	Virtual Server/Month	\$1,016.95
L100	L113	CalCloud Large Windows Managed Server w/Tier 2 DR	Virtual Server/Month	\$865.90
L200	L207	CalCloud Large Windows Unmanaged Server	Virtual Server/Month	\$597.25
L200	L208	CalCloud Large Windows Unmanaged Server w/Tier 1 DR	Virtual Server/Month	\$864.75
L200	L209	CalCloud Large Windows Unmanaged Server w/Tier 2 DR	Virtual Server/Month	\$735.61
L200	L236	CalCloud Large Windows Unmanaged Server - w/o OS	Virtual Server/Month	\$561.51
L200	L237	CalCloud Large Windows Unmanaged Server w/Tier 1 DR - w/o OS	Virtual Server/Month	\$814.02
L200	L238	CalCloud Large Windows Unmanaged Server w/Tier 2 DR - w/o OS	Virtual Server/Month	\$692.95
Linux				
L100	L131	CalCloud Large Linux Managed Server	Virtual Server/Month	\$681.42
L100	L132	CalCloud Large Linux Managed Server w/ Tier 1 DR	Virtual Server/Month	\$986.97
L100	L133	CalCloud Large Linux Managed Server w/Tier 2 DR	Virtual Server/Month	\$839.38
L200	L219	CalCloud Large Linux Unmanaged Server	Virtual Server/Month	\$578.81
L200	L220	CalCloud Large Linux Unmanaged Server w/ Tier 1 DR	Virtual Server/Month	\$839.38
L200	L221	CalCloud Large Linux Unmanaged Server w/Tier 2 DR	Virtual Server/Month	\$713.71
L200	L248	CalCloud Large Linux Unmanaged Server - w/o OS	Virtual Server/Month	\$545.37
L200	L249	CalCloud Large Linux Unmanaged Server w/ Tier 1 DR - w/o OS	Virtual Server/Month	\$789.81
L200	L250	CalCloud Large Linux Unmanaged Server w/Tier 2 DR - w/o OS	Virtual Server/Month	\$671.05
AIX				
L100	L171	CalCloud Large AIX Managed Server (Complete Core)	Virtual Server/Month	\$4,971.00
L100	L172	CalCloud Large AIX Managed Server w/Tier 1 DR (Complete Core)	Virtual Server/Month	\$6,094.00
L100	L173	CalCloud Large AIX Managed Server w/Tier 2 DR (Complete Core)	Virtual Server/Month	\$5,524.00
L100	L151	CalCloud Large AIX Managed Server (CCU)	Virtual Server/Month	\$2,554.00
L100	L152	CalCloud Large AIX Managed Server w/Tier 1 DR (CCU)	Virtual Server/Month	\$3,302.00
L100	L153	CalCloud Large AIX Managed Server w/Tier 2 DR (CCU)	Virtual Server/Month	\$2,957.00
L200	L266	CalCloud Large AIX Unmanaged Server (CCU)	Virtual Server/Month	\$2,171.00
L200	L267	CalCloud Large AIX Unmanaged Server w/Tier 1 DR (CCU)	Virtual Server/Month	\$2,807.00
L200	L268	CalCloud Large AIX Unmanaged Server w/Tier 2 DR (CCU)	Virtual Server/Month	\$2,514.00
XLarge Virtual Machine Size				
Windows				
L100	L116	CalCloud XLarge Windows Managed Server	Virtual Server/Month	\$875.13
L100	L117	CalCloud XLarge Windows Managed Server w/Tier 1 DR	Virtual Server/Month	\$1,340.94
L100	L118	CalCloud XLarge Windows Managed Server w/Tier 2 DR	Virtual Server/Month	\$1,188.74
L200	L239	CalCloud XLarge Windows Unmanaged Server - w/o OS	Virtual Server/Month	\$699.87
L200	L240	CalCloud XLarge Windows Unmanaged Server w/Tier 1 DR - w/o OS	Virtual Server/Month	\$1,072.29
L200	L241	CalCloud XLarge Windows Unmanaged Server w/Tier 2 DR - w/o OS	Virtual Server/Month	\$951.23
L200	L210	CalCloud XLarge Windows Unmanaged Server	Virtual Server/Month	\$743.69
L200	L211	CalCloud XLarge Windows Unmanaged Server w/Tier 1 DR	Virtual Server/Month	\$1,140.32
L200	L212	CalCloud XLarge Windows Unmanaged Server w/Tier 2 DR	Virtual Server/Month	\$1,010.03

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Linux				
L100	L136	CalCloud XLarge Linux Managed Server	Virtual Server/Month	\$848.61
L100	L137	CalCloud XLarge Linux Managed Server w/Tier 1 DR	Virtual Server/Month	\$1,300.58
L100	L138	CalCloud XLarge Linux Managed Server w/Tier 2 DR	Virtual Server/Month	\$1,153.00
L200	L222	CalCloud XLarge Linux Unmanaged Server	Virtual Server/Month	\$721.78
L200	L223	CalCloud XLarge Linux Unmanaged Server w/Tier 1 DR	Virtual Server/Month	\$1,105.73
L200	L224	CalCloud XLarge Linux Unmanaged Server w/Tier 2 DR	Virtual Server/Month	\$980.05
L200	L251	CalCloud XLarge Linux Unmanaged Server - w/o OS	Virtual Server/Month	\$679.12
L200	L252	CalCloud XLarge Linux Unmanaged Server w/Tier 1 DR - w/o OS	Virtual Server/Month	\$1,040.01
L200	L253	CalCloud XLarge Linux Unmanaged Server w/Tier 2 DR - w/o OS	Virtual Server/Month	\$922.40
AIX				
L100	L156	CalCloud XLarge AIX Managed Server (CCU)	Virtual Server/Month	\$4,621.00
L100	L157	CalCloud XLarge AIX Managed Server w/Tier 1 DR (CCU)	Virtual Server/Month	\$5,989.00
L100	L158	CalCloud XLarge AIX Managed Server w/Tier 2 DR (CCU)	Virtual Server/Month	\$5,323.00
L100	L176	CalCloud XLarge AIX Managed Server (Complete Core)	Virtual Server/Month	\$9,043.00
L100	L177	CalCloud XLarge AIX Managed Server w/Tier 1 DR (Complete Core)	Virtual Server/Month	\$10,970.00
L100	L178	CalCloud XLarge AIX Managed Server w/Tier 2 DR (Complete Core)	Virtual Server/Month	\$10,010.00
L200	L269	CalCloud XLarge AIX Unmanaged Server (CCU)	Virtual Server/Month	\$3,928.00
L200	L270	CalCloud XLarge AIX Unmanaged Server w/Tier 1 DR (CCU)	Virtual Server/Month	\$5,091.00
L200	L271	CalCloud XLarge AIX Unmanaged Server w/Tier 2 DR (CCU)	Virtual Server/Month	\$4,525.00
Additional Features				
L100	L181	CalCloud Memory (RAM)	GB/Month	\$11.530
L100	L182	CalCloud Data Storage Tier 1	GB/Month	\$0.428
L100	L183	CalCloud Data Storage Tier 2	GB/Month	\$0.264
L100	L191	CalCloud Data Storage Archive Tier 3	GB/Month	\$0.161
L100	L186	CalCloud Data Storage Backup Tier 1	GB/Month	\$0.265
L100	L187	CalCloud Data Storage Backup Tier 2	GB/Month	\$0.242
L100	L185	CalCloud Data Storage Encryption	GB/Month	\$0.022
L100	L188	CalCloud Data Storage Backup Encryption	GB/Month	\$0.040
L100	L189	CalCloud Virtual Private Network (VPN) - with up to 2 tunnels	VPN/Month	\$231.00
L100	L190	CalCloud VPN Tunnel	Tunnel/Month	\$58.00
L100	L192	CalCloud File Transfer Server (FTS)	Virtual Server/Month	\$288.00
Application Hosting				
L300	L301	CalCloud OTech Windows OS Support	Virtual Server/Month	\$514.00
L300	L302	CalCloud OTech Windows OS Set-up	One-Time/OS	\$230.00
L300	L303	CalCloud OTech Linux OS Support	Virtual Server/Month	\$844.00
L300	L304	CalCloud OTech Linux OS Set-up	One-Time/OS	\$230.00
L300	L305	CalCloud OTech AIX OS Support	Virtual Server/Month	\$676.00
L300	L306	CalCloud OTech AIX OS Set-up	One-Time/OS	\$396.00
ORACLE DATABASE SUBSCRIPTION LICENSES				
L400	L401	CalCloud Small Server Oracle Database Subscription	Instance/Month	\$946.00
L400	L402	CalCloud Medium Server Oracle Database Subscription	Instance/Month	\$1,892.00

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Invoice Category	Service Code	Service Description	Unit of Measurement	Rate
L400	L403	CalCloud Large Server Oracle Database Subscription	Instance/Month	\$3,784.00
L400	L404	CalCloud XLarge Server Oracle Database Subscription	Instance/Month	\$7,568.00
MICROSOFT SQL DATABASE SUBSCRIPTION LICENSES				
Small Virtual Machine Size				
L400	L405	CalCloud Small Server MS SQL Enterprise License w/Software Assurance	Instance/Month	\$900.00
L400	L406	CalCloud Small Server MS SQL Standard License w/Software Assurance	Instance/Month	\$235.00
L400	L407	CalCloud Small Server MS SQL Enterprise w/Software Assurance	Instance/Month	\$437.00
L400	L408	CalCloud Small Server MS SQL Standard w/Software Assurance	Instance/Month	\$114.00
Medium Virtual Machine Size				
L400	L409	CalCloud Medium Server MS SQL Enterprise License w/Software Assurance	Instance/Month	\$900.00
L400	L410	CalCloud Medium Server MS SQL Standard License w/Software Assurance	Instance/Month	\$235.00
L400	L411	CalCloud Medium Server MS SQL Enterprise w/Software Assurance	Instance/Month	\$437.00
L400	L412	CalCloud Medium Server MS SQL Standard w/Software Assurance	Instance/Month	\$114.00
Large Virtual Machine Size				
L400	L413	CalCloud Large Server MS SQL Enterprise License w/Software Assurance	Instance/Month	\$1,798.00
L400	L414	CalCloud Large Server MS SQL Standard License w/Software Assurance	Instance/Month	\$469.00
L400	L415	CalCloud Large Server MS SQL Enterprise w/Software Assurance	Instance/Month	\$874.00
L400	L416	CalCloud Large Server MS SQL Standard w/Software Assurance	Instance/Month	\$228.00
XLarge Virtual Machine Size				
L400	L417	CalCloud XLarge Server MS SQL Enterprise License w/Software Assurance	Instance/Month	\$3,597.00
L400	L418	CalCloud XLarge Server MS SQL Standard License w/Software Assurance	Instance/Month	\$938.00
L400	L419	CalCloud XLarge Server MS SQL Enterprise w/Software Assurance	Instance/Month	\$1,746.00
L400	L420	CalCloud XLarge Server MS SQL Standard w/Software Assurance	Instance/Month	\$456.00
CALCLOUD OFFICE PRODUCTIVITY AND EMAIL				
K400	K401	CalCloud Email CCES Licensing - Office 365 Gov E1 Suite	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K402	CalCloud Email CCES Licensing - Office 365 Gov E3 Suite	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K403	CalCloud Email CCES Licensing - Office 365 Gov E4 Suite	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K404	Core CAL Bridge	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K405	Enterprise CAL Bridge	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K406	Project Professional	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K407	Visio Professional	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K410	Enterprise Cloud Suite	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K411	Azure	Variable	Vendor Cost + 4.58% VHSS Fee

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Invoice Category	Service Code	Service Description	Unit of Measurement	Rate
K400	K412	Enterprise Mobility Suite	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K413	Unified Global Address List (GAL) Administration	Per User/Month	\$0.26
K400	K414	Shared Active Directory Federation Services (ADFS)	Per User/Month	\$0.99
K400	K415	End User and Administrator Training	Per User/Annual	\$5.10
K400	K416	MS Premier Agreement	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K417	Hosted O365 ADFS AD Azure Server	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K418	CCES O365 Tenant Management and Administration	Per User, Per Month	\$2.00
K400	K420	Exchange Online	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K421	Advanced Threat Protection	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K422	Skype For Business	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K423	Power BI Professional	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K424	Windows Enterprise SA	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K425	Windows Enterprise E5	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K426	SharePoint	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K427	Virtual Desktop Access	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K428	Azure Operations Management	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K429	O365 File Storage	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K430	Import Service	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K431	Threat Intelligence	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K432	Bing Maps	Variable	Vendor Cost + 4.58% VHSS Fee
K400	K433	Yammer Enterprise	Variable	Vendor Cost + 4.58% VHSS Fee
STATEWIDE INNOVATION AND STATE WEB PORTAL				
Z800	Z801	Statewide Innovation and State Web Portal	Per Month	Variable
INFORMATION SECURITY AUDIT PROGRAM				
H100	H104	Four Year Audit Cycle	Per Entity/Per Year	\$80,000.00

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H100	H105	Child Entity Validation	Per Child Entity	\$7,100.00
H100	H110	Cal-CSIRS User Account	Per User/Per Year	\$281.00
G200	G2xx	Consulting for Level 1 (IT Manager II)	Hour	\$130.00
G300	G3xx	Consulting for Level 2 (IT Manager I, IT Supervisor II, IT Specialist II, IT Specialist I)	Hour	\$112.00
G400	G4xx	Consulting for Level 3 (IT Supervisor I)	Hour	\$95.00
G500	G5xx	Consulting for Level 4 (IT Technician, IT Associate)	Hour	\$82.00
G600	G648	Travel and Materials	Variable	Pass-through
PROJECT APPROVALS AND OVERSIGHT				
H200	H203	IT Project Approval Lifecycle (PAL)	Hour	\$147.00
H200	H204	IT Project Oversight	Hour	\$147.00
CALIFORNIA PROJECT MANAGEMENT OFFICE				
H300	H302	Project Manager (IT) Low Complexity	Project Manager/Month	\$15,420.00
H300	H303	Project Manager (IT) Medium Complexity	Project Manager/Month	\$16,496.00
H300	H304	Project Manager (IT) High Complexity	Project Manager/Month	\$17,572.00
G200	G245	Consulting Services	Hour	\$130.00
GEOGRAPHIC INFORMATION SYSTEM (GIS)				
H400	H401	Geocoding	Subscription/Month	\$1,200.00
H400	H402	Map Services	Subscription/Month	\$1,200.00
H400	H403	GIS Application Hosting	Application/Month	\$1,200.00
H400	H404	GIS Web Application Installation/Set-up	One-Time/Web Application	\$500.00
NETWORK SERVICES				
Cloud Provider Interconnect Services				
N100	N110	Cloud Provider Interconnect 50Mbps	Connection/Month	\$390.00
N100	N111	Cloud Provider Interconnect 100Mbps	Connection/Month	\$440.00
N100	N112	Cloud Provider Interconnect 200Mbps	Connection/Month	\$540.00
N100	N113	Cloud Provider Interconnect 500Mbps	Connection/Month	\$740.00
N100	N114	Cloud Provider Interconnect 1000Mbps	Connection/Month	\$1,140.00
N100	N115	Cloud Provider Interconnect 2000Mbps	Connection/Month	\$1,690.00
N100	N116	Cloud Provider Interconnect 5000Mbps	Connection/Month	\$2,490.00
N100	N117	Cloud Provider Interconnect over 5000Mbps	Connection/Month	\$3,390.00
N100	N118	Cloud Provider Dedicated Direct Connect up to 1000Mbps	Connection/Month	\$2,940.00
N100	N119	Cloud Provider Dedicated Direct Connect over 1000Mbps	Connection/Month	\$5,090.00
Network - Other Services				
Other Network Services (one-time installation charges apply, at consulting rates)				
N600	N606	Dedicated Firewall/DMZ	DMZ/Month	\$275.00
N600	N610	Reverse Proxy	Instance/Month	\$250.00
N600	N611	Server Load Balancing	Instance/Month	\$250.00
N600	N617	Enhanced Server Application Delivery - SSL	Virtual IP Address	\$375.00
N600	N618	Enhanced Server Application Delivery - ASM	Virtual IP Address	\$375.00
Non-CGEN One-Time				
N600	N626	OTech Connection Installation T-1 and below	One-Time/Install	\$1,200.00

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N600	N627	OTech Connection Installation above T-1	One-Time/Install	\$3,250.00
N600	N604	Site Deletion	One-Time/Delete	\$500.00
N600	N605	Expedite Fee	One-Time/Request	\$515.00
N600	N607	TMS/Foreign Cable Install	One-Time/Install	\$350.00
N600	N615	Equipment Install	One-Time/Install	\$1,500.00
N600	N619	CGEN Connection Bandwidth Change – Foreign/TMS-B	One-Time/Change	\$350.00
N600	N620	CGEN Connection Bandwidth Change – Fiber Ring Service	One-Time/Change	\$350.00
AAMVAnet Services				
N600	N601	AAMVANET Remote Access Dial In	Variable	Pass-through
N600	N602	AAMVANET Remote Access Toll-Free Dial In	Variable	Pass-through
N600	N621	AAMVAnet IE Characters - Prime	Per Thousand	\$0.1748
N600	N622	AAMVAnet IE Characters - Non-Prime	Per Thousand	\$0.0883
N600	N623	AAMVAnet IE Messages - Prime	Each	\$0.7511
N600	N624	AAMVAnet IE Messages - Non-Prime	Each	\$0.3755
N600	N625	AAMVAnet Archive Storage	Million/Day	\$0.0109
CGEN Other Services				
T500	T503	DLSW/SNA	Per Connection	\$34.00
T500	T504	CGEN Encryption	Per Connection	\$63.00
CGEN One-Time				
T500	T520	CGEN OTech T-1 Installation	One-Time/Connection	\$1,200.00
T500	T521	CGEN OTech Ethernet Installation	One-Time/Connection	\$3,250.00
T500	T522	CGEN Connection Bandwidth Change –with Change in Transport Type	One-Time/Change	\$1,500.00
T500	T523	CGEN Connection Bandwidth Change –without Change in Transport Type	One-Time/Change	\$650.00
T500	T525	CGEN Connection Delete	One-Time/Connection	\$500.00
T500	T526	OTech Expedite	One-Time/Expedite	\$515.00
T500	T527	Inside Wire Move/Relocate	One-Time/Wire	\$95.00
NETWORK CONNECTIVITY				
Foreign/Tenant Managed Services Basic Connectivity				
N700	N732	56KB Foreign/TMS Basic Connectivity	Per Connection	\$123.00
N700	N733	T1 Foreign/TMS Basic Connectivity	Per Connection	\$205.00
N700	N734	DS3 Foreign/TMS Basic Connectivity	Per Connection	\$328.00
N700	N735	10 Mbps Foreign/TMS Basic Connectivity	Per Connection	\$451.00
N700	N775	50 Mbps Foreign/TMS Basic Connectivity	Per Connection	\$656.00
N700	N736	100 Mbps Foreign/TMS Basic Connectivity	Per Connection	\$1,148.00
N700	N779	500 Mbps Foreign/TMS Basic Connectivity	Per Connection	\$1,476.00
N700	N784	750 Mbps Foreign/TMS Basic Connectivity	Per Connection	\$1,804.00
N700	N747	1000 Mbps Foreign/TMS Basic Connectivity	Per Connection	\$2,050.00
N700	N776	5G Foreign/TMS Basic Connectivity	Per Connection	\$2,870.00
N700	N777	10G Foreign/TMS Basic Connectivity	Per Connection	\$3,895.00
INTERNET DSL (IDSL)				
N700	N740	Internet DSL Connectivity -2 hour maintenance	Per Connection	\$483.00
N700	N741	Internet DSL Connectivity -4 hour maintenance	Per Connection	\$471.00

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SWITCH TIER RATES				
N700	N743	Small Switch	Per Connection	\$125.00
N700	N744	Medium Switch	Per Connection	\$209.00
N700	N745	Large Switch	Per Connection	\$529.00
N700	N796	1 Gbps Router Metro Ethernet Switch	Per Connection	\$406.00
N700	N797	10 Gbps Router Metro Ethernet Switch	Per Connection	\$713.00
ROUTER TIER RATES				
N700	N790	Router Small - 4 hour maintenance	Per Device/Month	\$124.00
N700	N791	Router Small - 2 hour maintenance	Per Device/Month	\$137.00
N700	N792	Router Medium - 4 hour maintenance	Per Device/Month	\$180.00
N700	N793	Router Medium - 2 hour maintenance	Per Device/Month	\$208.00
N700	N794	Router Large - 4 hour maintenance	Per Device/Month	\$356.00
N700	N795	Router Large -2 hour maintenance	Per Device/Month	\$418.00
N700	N746	Miscellaneous Equipment - 7000 series Routers	Each	Variable
Dedicated Firewall				
N700	N780	Firewall-Wildfire	Per Subscription/Month	\$69.00
N700	N789	Firewall	Per Device/Month	\$279.00
N700	N798	Firewall-Global Protect Gateway	Per Subscription/Month	\$69.00
N700	N799	Firewall-PANDB URL Filtering	Per Subscription/Month	\$69.00
Connectivity - Miscellaneous				
N200	N209	Individual Remote Access VPN*** ***This service requires that customers have an Internet Service Provider	User/Month	\$7.00
N600	N616	Remote Access Client-Based VPN New Group Set-up	One-Time/Install	\$650.00
N700	N750	Site to Site VPN	Connection/Month	\$200.00
N600	N608	Site to Site VPN	One-Time/Install	\$650.00
N700	N781	1 Gbps DC-DC Fiber Connection	Connection/Month	\$1,600.00
N700	N782	5 Gbps DC-DC Fiber Connection	Per Connection	\$2,400.00
N700	N785	100 Mbps DC-DC Fiber Connection	Per Connection	\$1,000.00
N700	N786	500 Mbps DC-DC Fiber Connection	Per Connection	\$1,300.00
N700	N787	2 Gbps DC-DC Fiber Connection	Per Connection	\$2,000.00
N700	N783	Shared/Dedicated 10 Gbps DC-DC Fiber Connection	Per Connection	\$3,200.00
N600	N609	Data Center to Data Center Connectivity	One-Time/Install	\$1,300.00
OTECH FIBER RING (Requires +Fiber Ring Infrastructure)				
N800	N801	Fiber Ring 10 Mbps Connectivity	Per Connection	\$855.00
N800	N802	Fiber Ring 100 Mbps Connectivity	Per Connection	\$1,380.00
N800	N803	Fiber Ring 200 Mbps Connectivity	Per Connection	\$1,605.00
N800	N804	Fiber Ring 300 Mbps Connectivity	Per Connection	\$1,830.00
N800	N805	Fiber Ring 500 Mbps Connectivity	Per Connection	\$2,165.00
N800	N806	Fiber Ring 1 Gbps Connectivity	Per Connection	\$2,545.00
N800	N807	Fiber Ring 5 Gbps Connectivity	Per Connection	\$3,855.00
N800	N808	Fiber Ring 10 Gbps Connectivity	Per Connection	\$5,355.00
N800	N811	Fiber Ring 10 Mbps Infrastructure	Per Connection	\$108.00

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N800	N812	Fiber Ring 100 Mbps Infrastructure	Per Connection	\$378.00
N800	N813	Fiber Ring 200 Mbps Infrastructure	Per Connection	\$378.00
N800	N814	Fiber Ring 300 Mbps Infrastructure	Per Connection	\$378.00
N800	N815	Fiber Ring 500 Mbps Infrastructure	Per Connection	\$487.00
N800	N816	Fiber Ring 1 Gbps Infrastructure	Per Connection	\$487.00
N800	N817	Fiber Ring 5 Gbps Infrastructure	Per Connection	\$541.00
N800	N818	Fiber Ring 10 Gbps Infrastructure	Per Connection	\$595.00
		CGEN Vendor Pass-Through Costs		See Appendix B
		CGEN Ethernet Circuits		See Appendix B
		CGEN Switched Ethernet Circuits		See Appendix B
		CGEN MPLS Circuits		See Appendix B
		Additional CGEN Telco Pass-Thru		See Appendix B
		CGEN Infrastructure		See Appendix B
T200	T204	T-1 CGEN Infrastructure Connection	Per Connection	\$77.00
T200	T207	2 MB CGEN Infrastructure Connection	Per Connection	\$92.00
T200	T210	5 MB CGEN Infrastructure Connection	Per Connection	\$222.00
T200	T213	10 MB CGEN Infrastructure Connection	Per Connection	\$432.00
T200	T216	20 MB CGEN Infrastructure Connection	Per Connection	\$678.00
T200	T219	50 MB CGEN Infrastructure Connection	Per Connection	\$1,234.00
T200	T221	100 MB CGEN Infrastructure Connection	Per Connection	\$1,852.00
T200	T224	500 MB CGEN Infrastructure Connection	Per Connection	\$2,469.00
T200	T227	1G CGEN Infrastructure Connection	Per Connection	\$3,125.00
T200	T230	5G CGEN Infrastructure Connection	Per Connection	\$4,323.00
T200	T233	10G CGEN Infrastructure Connection	Per Connection	\$4,940.00
		CGEN OTech Support		
T300	T301	OTech Support Fee	Per Connection	\$240.00
		CGEN OPT E MAN/OPT E WAN Transport Fee		
T600	T601	2 MB OEM/OEW Port Connection	Per Connection	\$79.00
T600	T603	4 MB OEM/OEW Port Connection	Per Connection	\$158.00
T600	T605	5 MB OEM/OEW Port Connection	Per Connection	\$186.00
T600	T607	10 MB OEM/OEW Port Connection	Per Connection	\$369.00
T600	T609	20 MB OEM/OEW Port Connection	Per Connection	\$576.00
T600	T611	50 MB OEM/OEW Port Connection	Per Connection	\$1,046.00
T600	T613	100 MB OEM/OEW Port Connection	Per Connection	\$1,573.00
T600	T615	500 MB OEM/OEW Port Connection	Per Connection	\$2,100.00
T600	T617	1G OEM/OEW Port Connection	Per Connection	\$2,618.00
T600	T619	5G OEM/OEW Port Connection	Per Connection	\$3,672.00
T600	T621	10G OEM/OEW Port Connection	Per Connection	\$4,191.00
		CGEN EPL MAE SERVICE ASE Circuits		See Appendix B
		CGEN OTHER SERVICES		See Appendix B
		TENANT MANAGED SERVICES		

Department of Technology Rate Schedule
Effective July 1, 2018



Invoice Category	Service Code	Service Description	Unit of Measurement	Rate
F100	F114	Basic Tenant Managed Services Cabinet Gold Camp	Cabinet/Month	\$1,432.00
F100	F115	Basic Tenant Managed Services Cabinet Vacaville	Cabinet/Month	\$1,990.00
F100	F116	Power Exceeding 3.5 kW (Basic Cabinet)	Whip/Month	\$98.00
F300	F301	Premium Tenant Managed Services Cabinet Gold Camp	Cabinet/Month	\$1,432.00
F300	F302	Tenant Managed Services Managed LAN	Cabinet/Month	\$1,937.00
F300	F303	Tenant Managed Services SAN Fabric	Cabinet/Month	\$711.00
F300	F305	Power Exceeding 3.5 kW (Premium Cabinet)	Whip/Month	\$98.00
F300	F312	Tenant Managed Services Additional 10 GIG Connection	Connection/Month	\$204.00
SERVER BASED COMPUTING SERVICE (SBCS)				
M700	M701	Base Application Bundle Below 50% Concurrency	User/Month	\$17.40
M700	M702	Base Application Bundle 50% - 74% Concurrency	User/Month	\$25.20
M700	M703	Base Application Bundle 75% - 100% Concurrency	User/Month	\$31.80
M700	M704	Office Productivity Bundle Below 50% Concurrency	User/Month	\$37.80
M700	M705	Office Productivity Bundle 50% - 74% Concurrency	User/Month	\$45.60
M700	M706	Office Productivity Bundle 75% - 100% Concurrency	User/Month	\$52.20
M700	M708	Microsoft Visio Standard Win32 w/Software Assurance	License/Month	\$6.50
M700	M710	Microsoft Project Standard Win32 w/Software Assurance	License/Month	\$19.50
M700	M712	Adobe Acrobat Pro	License/Month	\$6.50
M700	M714	SBCS Storage	MB/Month	\$0.0044
M700	M715	Secure ID Physical Token (Monthly Payment Option)	Token/Month	\$3.30
M700	M716	Secure ID Software-based Token (Monthly Payment Option)	Token/Month	\$1.80
MISCELLANEOUS				
X100	X104	Unscheduled/Weekend Courier Service	Per Delivery	\$70.00
X100	X105	Scheduled Weekday Courier Service	Per Delivery	\$59.30
X100	X110	Document Reproduction	Page	\$0.25
X100	X1xx	Expedite Fee	Per Request/One-Time	\$515.00
FIRST CONTACT IT CALL CENTER				
X200	X201	First Contact IT Call Center (includes first 100 calls)	Subscription/Month	\$3,500.00
X200	X202	Additional Call (Over 100)	Per Call	\$35.00
X200	X203	One-time Set-Up	One-time/Per Customer	\$930.00
CONSULTING				
G200	G2xx	Consulting* for Level 1 (IT Manager II)	Hour	\$130.00
G300	G3xx	Consulting* for Level 2 (IT Manager I, IT Supervisor II, IT Specialist II, IT Specialist I)	Hour	\$112.00
G400	G4xx	Consulting* for Level 3 (IT Supervisor I)	Hour	\$95.00
G500	G5xx	Consulting* for Level 4 (IT Technician, IT Associate)	Hour	\$82.00
G600	G6xx	Consulting* Travel	Variable	Pass-through
G700	G7xx	IT Procurement Consulting*	Hour	\$126.00
G700	G7xx	Telecommunications Procurement Consulting*	Hour	\$126.00
TRAINING				
D100	D110	Training Class	Variable	Direct Charge
D100	D131	E-Learning Basic Package	Per License	\$75.00
D100	D132	E-Learning Premiere Package	Per License	\$150.00

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Last Updated August 29, 2018

For assistance, please contact Rates and Cost Recovery at
(916) 431-3617 or send an e-mail to: CIOBilling@state.ca.gov

Department of Technology Rate Schedule
Effective July 1, 2018



Invoice Category	Service Code	Service Description	Unit of Measurement	Rate
D200	D201	Lab 1	Room/Day	\$560.00
D200	D202	Lab 2	Room/Day	\$560.00
D200	D203	Multi-Purpose Room A: Classroom or Auditorium	Room/Day	\$525.00
D200	D204	Multi-Purpose Room B: Classroom or Auditorium	Room/Day	\$525.00
D200	D205	Multi-Purpose Room A and B: Auditorium	Room/Day	\$1,050.00
D200	D206	Training Room C	Room/Day	\$400.00
D200	D207	Zinfandel Conference Room	Room/Day	\$400.00
DEDICATED EXPENSES				
D100	D101	CDT Processing Fee on Pass-through Products	% of Direct Pass-Through Costs - Per Purchase Order	Pass-through + 2.81% CDT Processing Fee
D100	D108	SAS PC License	License/Annual	Pass-through + 2.81% CDT Processing Fee
D100	D109	SAS PC License w/Oracle Interface	License/Annual	Pass-through + 2.81% CDT Processing Fee
D100	D101	Database License	Per License	Pass-through + 2.81% CDT Processing Fee
CDT COST DISTRIBUTION				
Z900	Z901	CDT Cost Distribution	Calculated Monthly	Variable

The rate schedule represents standard Department of Technology services. If a customer requires technology solutions that are not part of the standard, Dept of Technology will review the customer's request and provide customized pricing as necessary.

* Consulting will be billed to a specific service code title according to the specific service name.

~ The CDT Processing Fee on Pass-through Products includes the DGS Purchase Order Issuance Fee of 1.35% with a maximum of \$250,000 per PO; the CDT Processing Fee of 1.46% with no maximum per PO. Order issuance over \$18,518,518.52 excluding tax will be charged the maximum DGS fee of \$250,000. Total CDT processing Fee on Pass-through Products is 2.81%.