

STATE OF CALIFORNIA
STANDARD AGREEMENT AMENDMENT
 STD. 213 A (Rev 2/12)

CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED

343 Pages

AGREEMENT NUMBER	AMENDMENT NUMBER 9
IFB STPD 12-001-B, C3-B-13-02-TS-08	
REGISTRATION NUMBER	

1. This Agreement is entered into between the State Agency and Contractor named below:

<small>STATE AGENCY'S NAME</small>	California Department of Technology
<small>CONTRACTOR'S NAME</small>	Verizon Business Network Services Inc., on behalf of and as agent for MCI Communications Services Inc., MCImetro Access Transmission Services LLC., Verizon California Inc., and Verizon Select Services Inc., (together "Verizon")
2. The term of this Agreement is 04/07/2014 through 06/30/2019
3. The maximum amount of this agreement after this amendment is: \$0.00
4. The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:
 - A. This Amendment incorporates the following changes, Subject CALNET 3, IFB STPD 12-001-B, Category 5: Managed Internet Services, and has been modified to add Features:
 - (*) Volume 2, Response to Unique Subcategory Requirements, SOW Technical Response (236 pages)
 - (*) Volume 3, Response to Unique Subcategory Requirements, SOW Catalog A - Cost Information (106 pages)

This agreement or amendment is effective upon the start date, or upon California Department of Technology approval, whichever is later. Items shown with an Asterisk (*) are hereby incorporated by reference and made part of this agreement as if attached hereto.

All other Terms and Conditions shall remain the same.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR		CALIFORNIA DEPARTMENT OF TECHNOLOGY Use Only <i>Approved BM Harris 4 APR 2018</i>
<small>CONTRACTOR'S NAME (If other than an individual, state whether a corporation, partnership, etc.)</small>		
Verizon Business Network Services Inc., on behalf of and as agent for MCI Communications Services Inc., MCImetro Access Transmission Services LLC., Verizon California Inc., and Verizon Select Services Inc., (together "Verizon")		
<small>BY (Authorized Signature)</small>	<small>DATE SIGNED (Do not type)</small>	
<i>Marsha K. Harrell</i>	<u>3/7/18</u>	
<small>PRINTED NAME AND TITLE OF PERSON SIGNING</small>		
Marsha K. Harrell, Sr. Consultant – Pricing/Contract Management		
<small>ADDRESS</small>		
11080 White Rock Road, Suite 200, Rancho Cordova, CA 95670		
STATE OF CALIFORNIA		
<small>AGENCY NAME</small>		
California Department of Technology		
<small>BY (Authorized Signature)</small>	<small>DATE SIGNED (Do not type)</small>	
<i>Marlon Paulo</i>	<u>4.2.18</u>	
<small>PRINTED NAME AND TITLE OF PERSON SIGNING</small>		
Marlon Paulo, Deputy Director, Statewide Technology Procurement, CDT		
<small>ADDRESS</small>		
P.O. Box 1810, Rancho Cordova, CA 95741-1810		
		<input type="checkbox"/> Exempt per:



Verizon

IFB STPD 12-001-B, C3-B-13-02-TS-08

Amendment #9, Rev. February 8, 2018

CALNET 3, Category 5: Managed Internet Services

Amendment Summary

CALIFORNIA INTEGRATED INFORMATION NETWORK 3 (CALNET 3),
CATEGORY 5 AMENDMENT No. 9
FOR MANAGED INTERNET SERVICES
BETWEEN STATE OF CALIFORNIA
AND
VERIZON BUSINESS NETWORK SERVICES INC. (VBNSI) ON BEHALF OF AND AS AGENT
FOR MCI COMMUNICATIONS SERVICES, INC., MCIMETRO ACCESS TRANSMISSION
SERVICES, LLC, VERIZON CALIFORNIA, INC., AND VERIZON SELECT SERVICES, INC.
("VERIZON")

This Modification No. 9 ("Modification") by and between Verizon Business Network Services Inc. (VBNSI) on behalf of and as agent for MCI Communications Services, Inc., MCImetro Access Transmission Services, LLC, Verizon California, Inc., and Verizon Select Services, Inc. ("Verizon"), and the State of California ("State") is effective upon execution by the parties ("Effective Date").

WHEREAS, Verizon and State entered into the Agreement for Call Center Telephony Services ("Agreement") and Network Based Managed Security on April 7, 2014;

WHEREAS, the parties now desire to modify the Agreement.

NOW THEREFORE, the parties, in consideration of the mutual covenants contained herein and intending to be legally bound, agree that the Agreement is modified as follows:

This amendment is to add features to CALNET 3 Category 5, Managed Internet Services as follows:

**1. Category 5 Managed Internet Services,
Volume 2 – Response to Unique Subcategory Requirements, SOW Technical
Requirements Response**

- Front Cover
 - Updated cover to include Amendment 9 and Revised Date
- Footer, pages 2-235
 - Updated to include Amendment 9 and Revised Date
- Contents repaginated, page 2
- 5.4.5 Secure Cloud Interconnect (SCI) heading and service description additions, pages 210-211
 - Addition of Table 5.4.5 Secure Cloud Interconnect (SCI), Items 1-34, pages 211-217
- Table 5.5.8.1 Availability (M-S) - Added Secure Cloud Interconnect (SCI) to Services, page 224
- Table 5.5.8.3 Catastrophic Outage 2 (CAT 2) (M-S) - Added Secure Cloud Interconnect (SCI) to Service(s), and to Objective (s), page 227

- Table 5.5.8.4 Catastrophic Outage 3 (CAT 3) (M-S) - Added Secure Cloud Interconnect (SCI) to Service(s), and to Objectives, page 228
- Table 5.5.8.5 Excessive Outage (M-S) – Added Secure Cloud Interconnect (SCI) to Service(s), and to Objective (s), page 229
- Added Table 5.5.8.6 Managed Service Proactive Notification (M-S) – Added Secure Cloud Interconnect (SCI) to Service(s), page 230
- Table 5.5.8.8 Provisioning (M-S), pages 232-233
 - Added Secure Cloud Interconnect (SCI) to Service, Committed Internal Calendar Days, and Coordinated/Managed Project subheadings, page 232
 - Added Secure Cloud Interconnect (SCI) to Objective 2, page 233
- Table 5.5.8.9 Time to Repair (TTR) (M-S) – Added Secure Cloud Interconnect (SCI) to Service(s) and to Objective (s), page 234

2. Category 5 Managed Internet Services, Volume 3 – Cost Information, SOW Catalog A

- Front Cover
 - Updated to include Amendment 9 and Revised Date
- SOW Catalog A cover sheet, page 1
 - Updated to include Amendment 9 and Revised Date
- Footer, pages 1-104
 - Updated to include Amendment 9 and Revised Date
- Table 5.4.4.b, Services Related Infrastructure Overtime Hours, SRI Order limits/dollar thresholds....
 - 2. Changed from \$50,000 - \$1,000,000 to \$50,000-\$500,000
 - 3. Changed from above \$1,000,000 to above \$500,000
- Table 5.4.4.c, services Related Infrastructure Sunday and Holiday Hours
 - Contractor’s Summary description of service, Item #2, updated SRI order limits/dollar thresholds from \$1,000,000 to 500,000, page 80,
- Addition of Table 5.4.5 Secure Cloud Interconnect (SCI), pages 99-104
 - Added Contractor’s Summary description of service, Geographic Availability, Service Limitations and Restrictions, Change Charge Applicability, Service Plan descriptions, pages 99-100
 - Deleted “Cloud Connectivity Solutions (CCS) Services will be designated Delegation Required and the existing CGEN exception process will be followed for nonexempt agencies. CGEN customers must be granted a

CGEN exception prior to provisioning of CCS” from Service Limitations and Restrictions, page 99.

- Added Line item #'s 1-34 (from Secure Cloud Interconnect (SCI) Non-Aggregation Usage Only Plan Service to Secure Cloud Interconnect (SCI) Unlimited Gigabyte (GB) Non-Aggregation Plan Service), pages 100-104.

Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain unchanged and in full force and effect in accordance with their terms.