

CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED

AGREEMENT NUMBER	AMENDMENT NUMBER
IFB STPD 12-001-B, C3-B-12-10-TS-09	1
REGISTRATION NUMBER	

1. This Agreement is entered into between the State Agency and Contractor named below:  
 STATE AGENCY'S NAME  
 California Department of Technology  
 CONTRACTOR'S NAME  
 Integra Telecom Holdings, Inc. by and for its wholly owned subsidiary Electric Lightwave LLC – d/b/a Integra

2. The term of this Agreement is 03/26/2014 through 6/30/2018

3. The maximum amount of this agreement after this amendment is: \$0.00

4. The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:

A. This Amendment incorporates the following Changes:  
 Subject CALNET 3, IFB STPD 12-001-B Category 3: Metropolitan Area Network (MAN) Ethernet and Category 5: Managed Internet Services

- Attachment 1 - Revisions to, Category 3, Volume 2, SOW Response to Unique Category Response
- Attachment 2 - Revisions to, Category 3, Volume 3, Cost Information, SOW Catalog A
- Attachment 3 - Revisions to, Category 5, Volume 2, SOW Response to Unique Category Response
- Attachment 4 - Revisions to, Category 5, Volume 3, Cost Information, SOW Catalog A

B. Changes State signature on original STD 213 dated (April 7, 2014)  
 From: Steve Rushing - Statewide Telecommunications and Network Division (STND)  
 To: Barbara Garrett - Statewide Telecommunications and Network Division (STND)

(All other terms and conditions of the original agreement shall remain the same.)

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

<b>CONTRACTOR</b>		CALIFORNIA DEPARTMENT OF TECHNOLOGY Use Only  <i>Approved.</i> <i>Mark Jank</i> <i>9/24/14</i>
CONTRACTOR'S NAME (If other than an individual, state whether a corporation, partnership, etc.) Integra Telecom Holdings, Inc. by and for its wholly owned subsidiary Electric Lightwave LLC – d/b/a Integra Telecom		
BY (Authorized Signature) <i>Martha Tate</i>	DATE SIGNED (Do not type) 9/5/2014	
PRINTED NAME AND TITLE OF PERSON SIGNING Martha Tate VP Sales		
ADDRESS 1750 15 <sup>th</sup> Street STE 300 Denver, CO 80202		
<b>STATE OF CALIFORNIA</b>		<input type="checkbox"/> Exempt per:
AGENCY NAME California Department of Technology		
BY (Authorized Signature) <i>Barbara Garrett</i>	DATE SIGNED (Do not type) 9/9/14	
PRINTED NAME AND TITLE OF PERSON SIGNING Barbara Garrett, Deputy Director, Office of Technology Services - STND		
ADDRESS P.O. Box 1810, MS Y-13, Rancho Cordova, CA 95741-1810		

**CALNET 3, IFB STPD 12-001-B  
Contract Number C3-B-12-10-TS-09**

**Amendment 1  
Categories 3 and 5**

**INTEGRA**

**September 8, 2014**

**EXECUTIVE SUMMARY**

The State of California, Department of Technology (“State”) and Integra Telecom Holdings, Inc., by and through its wholly-owned subsidiary Electric Lightwave LLC-d/b/a Integra Telecom (“Contractor”) mutually agree to this amendment as follows:

Please note that, unless otherwise indicated, all page numbers below refer to page numbers of the *final* versions of the documents presented.

<b>Category 3 - Volume 2 - SOW Technical Response Amended Items:</b>
--

- **Category 3, Volume 2, SOW Technical Response – Front Cover – page 1**
  - Updated cover to include IFB-B, C3-B-12-10-TS-09 and updated submission date to 09-04-2014
  - Removed this text:
    - Integra Telecom’s Response to Invitation for Bid
    - “For” and “By”
    - State of California name and address
    - Volume 2 Category 3 MAN Ethernet
    - Response to Unique Category Requirements
    - BAFO Master Copy
- **Category 3, Volume 2, SOW Technical Response – Headers – all pages**
  - Updated header to include IFB-B, C3-B-12-10-TS-09
- **Category 3, Volume 2, SOW Technical Response – Footers – all pages**
  - Changed footers to match the format of Integra’s Amendment 1 for IFB-A, and included submission date of 09-04-2014.
- **Category 3, Volume 2, SOW Technical Response – Table of Contents – pages 2-3**
  - Updated table of contents in its entirety, and then page numbers following.
  - Updated title from “Statement of Work Submittals” to “Table of Contents”
- **Category 3, Volume 2, SOW Technical Response – All tables in document**

- Reformatted rows to ensure that rows do not split between pages.
- Reformatted table title rows to have them repeat on every page.
- **Category 3, Volume 2, SOW Technical Response – Table 3.2.1.5.2 – page 11**
  - Reformatted table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table, and deleting original title. This will ensure that the table title repeats on multiple pages.
- **Category 3, Volume 2, SOW Technical Response – Section 3.2.1.6.2 – page 14**
  - Added space between “Section” and “3.2.1.6.2”
  - Corrected typo, from “characterizes” to “characteristics”
- **Category 2, Volume 2, SOW Technical Response – Table 3.2.1.6.2 – page 15**
  - Gave this table a title and number
- **Category 3, Volume 2, SOW Technical Response – Table 3.2.1.6.a – page 16**
  - Corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table, and deleting original title.
- **Category 3, Volume 2, SOW Technical Response – Table 3.2.1.6.a – pages 20-30**
  - Starting with line 11: “BASIC CIR-2 Mbps, The guaranteed average bandwidth of the virtual circuit, Y, 301201,” and ending with line 39: “PREMIUM CIR MAE – 1000 Mbps, The guaranteed average bandwidth of the virtual circuit, Y, 301613,” changed alpha-numeric line item numbers (11a-13m), to be numeric only (11-39).
  - Reformatted table titles so they appear across multiple pages
- **Category 3, Volume 2, SOW Technical Response – Table 3.2.1.6.b – page 32**
  - Corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table, and deleting original title.
  - In order to repeat title rows on every page of this table, recreated the table starting with the line following item 13, “Bidder’s Product Description: 2 Mbps traffic within the Committed Information Rate (“CIR”) profile is sent across Integra’s network in adherence to Class of service profile Standard CoS and the associated Service Level Objectives for EP-LAN Services. Input traffic on an EVC exceeding these CIR profiles is subject to discard. Standard CIR is defined on the Integra network as Ethernet frames with a pBit identifier of 1, or Business Class of Service (CoS)” on page 38 and ending with the line following line 60, “Bidder’s Product Description: 4000 Mbps traffic within the Committed Information Rate (“CIR”) profile is sent across Integra’s network in adherence to Class of service profile Premium CoS and the associated Service Level Objectives for EP-LAN Services. Input traffic on an EVC exceeding these CIR profiles is subject to discard. Priority CIR is defined on the Integra network as Ethernet frames with a pBit identifier of 5, or Business Class of Service (CoS)” on page 53.

- Deleted the original rows referred to in the bullet above. Please see redlined document pages 63-76 for deleted rows.
- Reformatted table titles so they appear across multiple pages
- **Category 3, Volume 2, SOW Technical Response – Table 3.2.1.6.b – pages 37-53**
  - Starting with line 10: “EP LAN BASIC CIR – 2 Mbps, The guaranteed average bandwidth of the virtual circuit., 301623” and ending with line 60: “PREMIUM CIR MAE – 4000 Mbps, The guaranteed average bandwidth of the virtual circuit., 301673,” changed alpha-numeric line item numbers (10a-13p), to be numeric only (10-60).
- **Category 3, Volume 2, SOW Technical Response – Table 3.2.1.6.b**
  - Removed line item numbers completely from the following lines:
    - Old line 10 (see Redlines) - CIR (BASIC CoS MAE) for EP-LAN: – Page 47
    - Old line 11 (see Redlines) - CIR (Standard CoS) for EP-LAN: – Page 48
    - Old line 12 (see Redlines) - CIR (PRIORITY CoS) for EP-LAN: – Page 68
    - Old line 13 (see Redlines) - CIR (PREMIUM CoS) for EP-LAN: – Page 72
- **Category 3, Volume 2, SOW Technical Response – Table 3.2.1.7.a – Pages 53-69**
  - In order to repeat the table title on all pages, corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table, and deleting original title.
- **Category 3, Volume 2, SOW Technical Response – Table 3.4.2.a – Pages 72-76**
  - In order to repeat the table title on all pages, corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table, and deleting original title.
- **Category 3, Volume 2, SOW Technical Response – Table 3.4.2.b – Page 77**
  - In order to repeat the table title on all pages, corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table, and deleting original title.
- **Category 3, Volume 2, SOW Technical Response – Table 3.4.3 – Page 78**
  - In order to repeat the table title on all pages, corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table, and deleting original title.
- **Category 3, Volume 2, SOW Technical Response – Table 3.5.7 – Pages 83-85**
  - In order to repeat the table title on all pages, corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table, and deleting original title.

- **Category 3, Volume 2, SOW Technical Response – Tables 3.5.8.1 through 3.5.8.11 – pages 86-97**
  - Reformatted Tables to ensure they, wherever possible, fit on a single page
- **Category 3, Volume 2, SOW Technical Response – Table 3.5.8.1 – page 86**
  - Added “EP-LAN” to SLA availability table to the 10/100 Mbps and 1 Gbps rows
  - Added a third row to SLA availability table for 10 Gbps

<b>Category 3 - Volume 3 – SOW Catalog A Amended Items:</b>
---

- **Category 3, Volume 3, SOW Catalog A – Front Cover**
  - Changed front cover to match Integra’s Amendment 1 for IFB-A:
    - Removed “Statement of Work”
    - Removed “For”
    - Removed “Best and Final Offer”
    - Removed “Final list of awarded items with Bid Costs”
    - Added contract number and submittal date
    - Removed the words “Contract Number”
    - Removed disclaimer text paragraph
    - Added “Amendment #1”
    - Revised the date of submittal
  - Changed formatting of “Integra Telecom” to a “normal” style
- **Category 3, Volume 3, SOW Catalog A – Headers – all pages**
  - Updated header to include IFB-B, C3-B-12-10-TS-09 and Category 3 Metropolitan Area Network (MAN) Ethernet
  - Removed the following text:
    - State of California Statewide Technology Procurement Division
- **Category 3, Volume 3, SOW Catalog A – Footers – all pages**
  - Added “Amendment #1”
  - Revised submittal date to September 4, 2014
  - Removed “Subcategory 1.1 – Dedicated Transport”
  - Removed “Addendum 2”
  - Added ‘Integra Telecom’
  - Repositioned the date and “Amendment #1” from right to left footer
  - Fixed page numbers throughout document
- **Category 3, Volume 3, SOW Catalog A – Page 2**
  - Added a table of contents
  - Updated the table of contents multiple times

- **Category 3, Volume 3, SOW Catalog A – Title – page 3**
  - Removed “Final List of Awarded Items with Bid Costs”
- **Category 3, Volume 3, SOW Catalog A – Tables 3.2.1.6.a (starting on page 4), 3.2.1.6.b (starting on page 11), and 3.4.2 (starting on page 21)**
  - Reformatted tables in order to repeat the header rows on every page of the table
  - Removed the A-I rows at the top of each table (not marked as a change in the redlined version)
- **Category 3, Volume 3, SOW Catalog A**
  - Reformatted the following tables by compressing the city names into multiple columns:
    - Table 3.2.1.6.a – page 4
    - Table 3.2.1.6.b – page 11
- **Category 3, Volume 3, SOW Catalog A – Table 3.2.1.6 – page 4**
  - Changed table name from 3.2.1.6 to 3.2.1.6.a to match Volume 2 SOW Technical Response
  - Added (and then removed) the word “Table” before the table number
- **Category 3, Volume 3, SOW Catalog A – Table 3.2.1.6.a – starting on page 4**
  - Reformatted page 4 to compress the city names in “Geographic Availability”
  - Starting with line item 11, “11, BASIC CIR – 2 Mbps, 301201, The guaranteed average bandwidth of the virtual circuit, \$15.00, \$39.22, Each, N/A” on page 7, and ending with line item 39, “PREMIUM CIR MAE – 1000 Mbps, 301613, The guaranteed average bandwidth of the virtual circuit., \$15.00, \$894.61, Each, N/A,” on page 10, changed alphanumeric line item numbers (from 11a to 13m) to be numeric only (from 11 to 39).
- **Category 3, Volume 3, SOW Catalog A – Table 3.2.1.6.b**
  - Removed the “Source Error” from the title of this table
  - Removed line item numbers from the following rows (see redlined version)
    - “Old” Row 10 – Page 14 – “CIR (BASIC CoS MAE) for EP-LAN:, Traffic within the Committed Information Rate (“CIR”) profile is sent across Integra’s network in adherence to Class of service profile Basic CoS and the associated Service Level Objectives for EP-LAN Services. Input traffic on an EVC exceeding these CIR profiles is subject to discard., Basic CIR is defined on the Integra network as Ethernet frames with a pBit identifier of 0, or Best Effort Class of Service (CoS).”
    - “Old” Row 11 – Page 15 – “CIR (Standard CoS) for EP-LAN:, Traffic within the Committed Information Rate (“CIR”) profile is sent across Integra’s network in adherence to Class of service profile Standard CoS and the associated Service Level Objectives for EP-LAN Services. Input traffic on an EVC exceeding these CIR profiles is subject to discard., Standard CIR is defined on the Integra network as Ethernet frames with a pBit identifier of 1, or Business Class of Service (CoS).”

- “Old” Row 12 – Page 17 – “1CIR (PRIORITY CoS) for EP-LAN:, Traffic within the Committed Information Rate (“CIR”) profile is sent across Integra’s network in adherence to Class of service profile Priority CoS and the associated Service Level Objectives for EP-LAN Services. Input traffic on an EVC exceeding these CIR profiles is subject to discard., Priority CIR is defined on the Integra network as Ethernet frames with a pBit identifier of 4, or Business Class of Service (CoS).”
  - “Old” Row 13 – Page 18 – “CIR (PREMIUM CoS) for EP-LAN:, Traffic within the Committed Information Rate (“CIR”) profile is sent across Integra’s network in adherence to Class of service profile Premium CoS and the associated Service Level Objectives for EP-LAN Services. Input traffic on an EVC exceeding these CIR profiles is subject to discard., Priority CIR is defined on the Integra network as Ethernet frames with a pBit identifier of 5, or Business Class of Service (CoS).”
- See Final version: on page 11, compressed city names in “Geographic Availability” to better align table spacing
- See Final version: Starting with line item 10, “10, BASIC CIR EP-LAN - 2 Mbps, 301623, The guaranteed average bandwidth of the virtual circuit., \$75.00, \$43.58, per circuit, \$75.00” on page 15, and ending with line item 60, “60, PREMIUM CIR MAE - 4000 Mbps, 301673, The guaranteed average bandwidth of the virtual circuit., \$75.00, \$1,224.19, per circuit, \$75.00,” on page 20, changed alpha-numeric line item numbers (from 10a to 13p) to be numeric only (from 10 to 60).
- **Category 3, Volume 3, SOW Catalog A – Table 3.4.2 – page 21**
  - Added the word “Table” to the title of this table (and then removed it)
  - Changed Change Charge Applicability to “N/A”
- **Category 3, Volume 3, SOW Catalog A – Table 3.4.3 – Page 32**
  - Added the word “Table” to the title of this table (and then removed it)

<b>Category 5 – Volume 2 - SOW Technical Response Amended Items:</b>
--

- **Category 5, Volume 2, SOW Technical Response – Front Cover – page 1**
  - Changed front cover to match Integra’s Amendment 1 for IFB-A as follows:
    - Removed Integra Telecom’s Response to Invitation for Bid
    - Removed IFB-STPD 12-001-B
    - Removed For CALNET 3, Category 5 Managed Internet Services
    - Removed by State of California name and address
    - Removed Volume 2, Category 5 Managed Internet Services
    - Removed Response to Unique Category Requirements
    - Removed BAFO Master Copy
    - Added: INTEGRA TELECOM, IFB STPD 12-001-B, C3-B-12-10-TS-09, Amendment #1, September 4, 2014, CALNET 3, Category 5 Managed Internet Services, Volume 2 – Response to Unique Category Requirements, SOW Technical Requirements Response

- **Category 5, Volume 2, SOW Technical Response – Headers – all pages**
  - Changed headers to match Integra’s headers on Amendment 1 for IFB-A:
    - Added the IFB STPD 12-001-B, C3-B-12-10-TS-09, Volume 2: Category 5 – Managed Internet Services
    - Deleted “State of California Statewide Technology Procurement Division”
    - Deleted “SOW Technical Requirements”
    - Deleted “IFB STPD 12-001-B”
  
- **Category 5, Volume 2, SOW Technical Response – Footers – all pages**
  - Changed footers to match Integra’s footers on Amendment 1 for IFB-A
    - Added “Amendment #1, 09-04-2014, Page number, Integra Telecom
    - Deleted “Category 5 Managed Internet Services, Addendum 7”
    - Updated page numbers and the date of submittal
  - Starting on page 218a at insert of Table 5.2.7.b, began numbering pages using an alpha-numeric format (ex: 218a, 218b, 218c,...)
  - Resumed numeric numbering starting at page 219, following page 218r
  
- **Category 5, Volume 2, SOW Technical Response –Tables of Contents**
  - Changed name from “Statement of Work (SOW) Submittals “ to “Table of Contents”
  - Updated the Table of Contents and reformatted to be correct font
  - Updated the Table of Contents to show correct page numbers
  
- **Category 5, Volume 2, SOW Technical Response – Section 5.2 – Page 6**
  - Corrected typo (“Could” changed to “Cloud”), added “and features” and added “Distributed Denial of Service (DDoS)” to the last sentence.
  
- **Category 5, Volume 2, SOW Technical Response – Section 5.2.3.1 – Page 8**
  - Removed extra spaces at the end of this section.
  
- **Category 5, Volume 2, SOW Technical Response – Section 5.2.4.1 – Page 9**
  - Four instances of “5.2.4.1” were redlined and replaced with “5.2.4.1”
  
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.4.1.a – Page 9**
  - In order to repeat the table title on all pages, corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table.
  - Reformatted this new table title to match the original “Table Heading” style
  - Deleted original table title above the table
  
- **Category 5, Volume 2, SOW Technical Response – Section 5.2.4.1 – Page 11**
  - One instance of “5.2.4.1” was redlined and replaced with “5.2.4.1”
  
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.4.1.b – Page 11**



- In order to repeat the table title on all pages, corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table.
- Reformatted this new table title to match the original “Table Heading” style
- Deleted original table title above the table
  
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.4.1.c – Page 23**
  - Deleted this table and its title in their entirety (see pages 26-27 of the redlined version)
  
- **Category 5, Volume 2, SOW Technical Response – Section 5.2.4.2 – Page 25**
  - Corrected typo (“characterizes” changed to “characteristics”)
  
- **Category 5, Volume 2, SOW Technical Response – Section 5.2.4.2 – Page 25**
  - Corrected typos (“bases” changed to “basis” and “Integr” changed to “Integra”)
  
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.4.2 – Page 25**
  - Added a table number and title to this table.
  
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.4.2.a – Page 26**
  - Within the paragraph preceding this table, “5.2.4.2” was redlined and replaced with “5.2.4.2”
  
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.4.2.a – Page 26**
  - In order to repeat the table title on all pages, corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table.
  - Reformatted this new table title to match the original “Table Heading” style
  - Deleted original table title above the table
  
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.4.2.a – Page 26**
  - Within the paragraph at the end of this section following this table, one instance of “5.2.4.2” was redlined and replaced with “5.2.4.2”
  
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.4.2.b – Page 27**
  - Within the title of this table, “5.2.4.2” was redlined and replaced with “5.2.4.2”
  
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.4.2.b – Page 27**
  - In order to repeat the table title on all pages, corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table.
  - Reformatted this new table title to match the original “Table Heading” style
  - Deleted original table title above the table
  
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.4.2.c – Pages 55-56 (redlined version)**
  - Deleted this table and its title in their entirety

- **Category 5, Volume 2, SOW Technical Response – Section 5.2.5.1 – Page 50**
  - Within the second and fourth paragraphs of this section, “5.2.5.1” was redlined and replaced with “5.2.5.1”
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.5.1.a – Page 50**
  - Within the title of this table, “5.2.5.1” was redlined and replaced with “5.2.5.1”
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.5.1.b – Page 51**
  - In order to repeat the table title on all pages, corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table.
  - Reformatted this new table title to match the original “Table Heading” style
  - Deleted original table title above the table
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.5.1.c – Page 61 (redlined version)**
  - Deleted this table and its title in their entirety
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.5.2.a – Page 55**
  - In order to repeat the table title on all pages, corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table.
  - Reformatted this new table title to match the original “Table Heading” style
  - Deleted original table title above the table
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.5.2.b – Page 70**
  - In order to repeat the table title on all pages, corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table.
  - Reformatted this new table title to match the original “Table Heading” style
  - Deleted original table title above the table
- **Category 5, Volume 2, SOW Technical Response – Section 5.2.5.3 – Page 78**
  - Corrected typo (“characterizes” changed to “characteristics”)
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.5.3 – Page 78**
  - Added name and table number to the top of this table
  - Reformatted header rows to repeat on every page
- **Category 5, Volume 2, SOW Technical Response – Section 5.2.5.3 – Page 79**
  - Corrected typos (“bases” changed to “basis” and “Integr” changed to “Integra”)
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.5.3.a – Page 81**
  - In order to repeat the table title on all pages, corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table.

- Reformatted this new table title to match the original “Table Heading” style
- Deleted original table title above the table
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.5.3.b – Page 101**
  - In order to repeat the table title on all pages, corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table.
  - Reformatted this new table title to match the original “Table Heading” style
  - Deleted original table title above the table
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.6.a – Page 110**
  - In order to repeat the table title on all pages, corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table.
  - Reformatted this new table title to match the original “Table Heading” style
  - Deleted original table title above the table
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.6.b – Page 129**
  - In order to repeat the table title on all pages, corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table.
  - Reformatted this new table title to match the original “Table Heading” style
  - Deleted original table title above the table
  - Pushed this table to page 130 (rather than have it split between pages 129 and 130)
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.7.a – Page 131**
  - Changed the title of the table to Cloud Firewall Service
  - Deleted the empty rows found at the end of this table starting on page 208 (final version) following item 86. This is not marked as a change in the Redlined document.
  - In order to repeat the table title on all pages, corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table.
  - Deleted original table title above the table
- **Category 5, Volume 2, SOW Technical Response – Page 217**
  - Inserted page with the sentence “Page intentionally left blank”
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.7.b – Page 218 a – 218 r**
  - Added this table, entitled “DDoS Mitigation Feature” to include Providers Description of DDoS services within Category 5
  - Formatted title of table to repeat the table title on all pages
- **Category 5, Volume 2, SOW Technical Response – Page 219**
  - Inserted page with the sentence “Page intentionally left blank”
  - Resumed numbering of pages in the footers starting on this page until the end of the document

- **Category 5, Volume 2, SOW Technical Response – Section 5.2.7.2 – Page 220**
  - One instance of “5.2.7” in the first paragraph of this section was deleted and replaced with “5.2.7”
- **Category 5, Volume 2, SOW Technical Response – Table 5.4.2.a – Page 224**
  - In order to repeat the table title on all pages, corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table.
  - Reformatted this new table title to match the original “Table Heading” style
  - Deleted original table title above the table
- **Category 5, Volume 2, SOW Technical Response – Table 5.4.2.b – Page 229 (redlined version)**
  - Deleted this table and its title in their entirety
- **Category 5, Volume 2, SOW Technical Response – Table 5.4.3 – Page 229**
  - In order to repeat the table title on all pages, corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table.
  - Reformatted this new table title to match the original “Table Heading” style
  - Deleted original table title above the table
- **Category 5, Volume 2, SOW Technical Response – Section 5.5.6 – Page 232**
  - Within the first sentence of this section, “5.5.8” was redlined and replaced with “5.5.8”
- **Category 5, Volume 2, SOW Technical Response – Table 5.5.7 – Starting on page 234**
  - In order to repeat the table title on all pages, corrected table title to appear directly on top of the table itself. Did this by retyping the title of the table directly above the table.
  - Reformatted this new table title to match the original “Table Heading” style
  - Deleted original table title above the table
- **Category 5, Volume 2, SOW Technical Response – Tables 5.5.8.1 through 5.5.8.9 – Pages 238-248**
  - Reformatted tables to appear, wherever possible, on a single page
- **Category 5, Volume 2, SOW Technical Response – Table 5.5.8.1 – Page 238**
  - In order to repeat the table title on all pages, inserted a title row on top of the table itself. Then retyped the title of the table in this row and repeated this new title row on all pages.
- **Category 5, Volume 2, SOW Technical Response – Table 5.5.8.2 – Page 240**
  - In order to repeat the table title on all pages, inserted a title row on top of the table itself. Then retyped the title of the table in this row and repeated this new title row on all pages.
- **Category 5, Volume 2, SOW Technical Response – Table 5.5.8.3 – Page 241**

- In order to repeat the table title on all pages, inserted a title row on top of the table itself. Then retyped the title of the table in this row and repeated this new title row on all pages.
- **Category 5, Volume 2, SOW Technical Response – Table 5.5.8.4 – Page 242**
  - In order to repeat the table title on all pages, inserted a title row on top of the table itself. Then retyped the title of the table in this row and repeated this new title row on all pages.
- **Category 5, Volume 2, SOW Technical Response – Table 5.5.8.5 – Page 243**
  - In order to repeat the table title on all pages, inserted a title row on top of the table itself. Then retyped the title of the table in this row and repeated this new title row on all pages.
- **Category 5, Volume 2, SOW Technical Response – Table 5.5.8.6 – Page 244**
  - In order to repeat the table title on all pages, inserted a title row on top of the table itself. Then retyped the title of the table in this row and repeated this new title row on all pages.
- **Category 5, Volume 2, SOW Technical Response – Table 5.5.8.7 – Page 245**
  - In order to repeat the table title on all pages, inserted a title row on top of the table itself. Then retyped the title of the table in this row and repeated this new title row on all pages.
- **Category 5, Volume 2, SOW Technical Response – Table 5.5.8.8 – Pages 246-247**
  - In order to repeat the table title on all pages, inserted a title row on top of the table itself. Then retyped the title of the table in this row and repeated this new title row on all pages.
- **Category 5, Volume 2, SOW Technical Response – Table 5.5.8.9 – Page 248**
  - In order to repeat the table title on all pages, inserted a title row on top of the table itself. Then retyped the title of the table in this row and repeated this new title row on all pages.
- **Category 5, Volume 2, SOW Technical Response – Table 5.5.8.12.1 – Page 250**
  - Added this table to include Integra's SLAs for DDoS services within Category 5.
- **Category 5, Volume 2, SOW Technical Response – Table 5.2.4.1.b**
  - Changed the sentence “We will provide services on Ethernet over Copper where available or Ethernet over dedicated or distribution ring fiber optics.” to: “We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available.” This change was made to the following line number within this table:
    - Line 15 – page 18
    - Line 16 – page 19
    - Line 17 – page 19
    - Line 18 – page 20
    - Line 19 – page 20
    - Line 20 – page 21
    - Line 21 – page 21
    - Line 22 – page 22

- **Category 5, Volume 2, Technical Response – Table 5.2.4.2.b**
  - Changed the sentence “We will provide services on Ethernet over Copper where available or Ethernet over dedicated or distribution ring fiber optics.” to: “We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available.” This change was made to the following line number within this table:
    - Line 15 – page 41
    - Line 16 – page 42
    - Line 17 – page 43
    - Line 18 – page 44
    - Line 19 – page 45
    - Line 20 – page 46
    - Line 21 – page 47
    - Line 22 – page 48
  
- **Category 5, Volume 2, Technical Response – Table 5.2.5.1.b**
  - Changed the sentence “We will provide services on Ethernet over Copper where available or Ethernet over dedicated or distribution ring fiber optics.” to: “We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available.” This change was made to the following line number within this table:
    - Line 1 – page 51
    - Line 2 – page 51
    - Line 3 – page 51
    - Line 4 – page 51
    - Line 5 – page 51
    - Line 6 – page 52
    - Line 7 – page 52
    - Line 8 – page 52
    - Line 9 – page 52
    - Line 10 – page 52
    - Line 11 – page 53
    - Line 12 – page 53
    - Line 13 – page 53
  
- **Category 5, Volume 2, Technical Response – Table 5.2.5.2.a**
  - Changed the sentence “We will provide services on Ethernet over Copper where available or Ethernet over dedicated or distribution ring fiber optics.” to: “We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available.” This change was made to the following line number within this table:
    - Line 1 – page 55
    - Line 3 – page 55
    - Line 5 – page 55
    - Line 7 – page 56

- Line 9 – page 56
  - Line 11 – page 57
  - Line 13 – page 57
  - Line 15 – page 57
  - Line 17 – page 58
  - Line 19 – page 58
  - Line 21 – page 59
  - Line 23 – page 59
  - Line 25 – page 59
  - Line 27 – page 60
  - Line 29 – page 60
  - Line 31 – page 61
  - Line 33 – page 61
  - Line 35 – page 61
  - Line 37 – page 62
  - Line 39 – page 62
  - Line 41 – page 63
  - Line 43 – page 63
  - Line 45 – page 63
  - Line 47 – page 64
  - Line 49 – page 64
  - Line 51 – page 65
  - Line 53 – page 65
  - Line 55 – page 65
  - Line 57 – page 66
  - Line 59 – page 66
  - Line 61 – page 67
  - Line 63 – page 67
  - Line 65 – page 67
  - Line 67 – page 68
  - Line 69 – page 68
  - Line 71 – page 69
  - Line 73 – page 69
  - Line 75 – page 69
  - Line 77 – page 70
- **Category 5, Volume 2, Technical Response – Table 5.2.5.2.b**
    - Changed the sentence “We will provide services on Ethernet over Copper where available or Ethernet over dedicated or distribution ring fiber optics.” to: “We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available.” This change was made to the following line number within this table:
      - Line 1 – page 70
      - Line 3 – page 71

- Line 5 – page 71
  - Line 7 – page 72
  - Line 9 – page 72
  - Line 11 – page 72
  - Line 13 – page 73
  - Line 15 – page 73
  - Line 17 – page 74
  - Line 19 – page 74
  - Line 21 – page 74
  - Line 23 – page 75
  - Line 25 – page 75
  - Line 27 – page 76
  - Line 29 – page 76
  - Line 31 – page 76
  - Line 33 – page 77
  - Line 35 – page 77
- **Category 5, Volume 2, Technical Response – Table 5.2.5.3.a**
    - Changed the sentence “We will provide services on Ethernet over Copper where available or Ethernet over dedicated or distribution ring fiber optics.” to: “We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available.” This change was made to the following line number within this table:
      - Line 1 – page 81
      - Line 3 – page 81
      - Line 5 – page 82
      - Line 7 – page 82
      - Line 9 – page 83
      - Line 11 – page 83
      - Line 13 – page 84
      - Line 15 – page 84
      - Line 17 – page 85
      - Line 19 – page 85
      - Line 21 – page 86
      - Line 23 – page 86
      - Line 25 – page 87
      - Line 27 – page 87
      - Line 29 – page 88
      - Line 31 – page 88
      - Line 33 – page 89
      - Line 35 – page 89
      - Line 37 – page 90
      - Line 39 – page 90
      - Line 41 – page 91



- Line 43 – page 91
  - Line 45 – page 92
  - Line 47 – page 92
  - Line 49 – page 93
  - Line 51 – page 93
  - Line 53 – page 94
  - Line 55 – page 94
  - Line 57 – page 95
  - Line 59 – page 95
  - Line 61 – page 96
  - Line 63 – page 96
  - Line 65 – page 97
  - Line 67 – page 97
  - Line 69 – page 98
  - Line 71 – page 98
  - Line 73 – page 99
  - Line 75 – page 99
  - Line 77 – page 100
- **Category 5, Volume 2, Technical Response – Table 5.2.5.3.b**
    - Changed the sentence “We will provide services on Ethernet over Copper where available or Ethernet over dedicated or distribution ring fiber optics.” to: “We will provide services on Ethernet, dedicated Ethernet, or protected Ethernet fiber optics where available.” This change was made to the following line number within this table:
      - Line 1 – page 101
      - Line 3 – page 101
      - Line 5 – page 102
      - Line 7 – page 102
      - Line 9 – page 103
      - Line 11 – page 103
      - Line 13 – page 104
      - Line 15 – page 104
      - Line 17 – page 105
      - Line 19 – page 105
      - Line 21 – page 106
      - Line 23 – page 106
      - Line 25 – page 107
      - Line 27 – page 107
      - Line 29 – page 108
      - Line 31 – page 108
      - Line 33 – page 109
      - Line 35 – page 109

**Category 5 – Volume 3 – SOW Catalog A Amended Items:**

- **Category 5, Volume 3, SOW Catalog A – Front Cover**
  - Changed front cover to match Integra’s Amendment 1 for IFB-A:
    - Added: INTEGRA TELECOM, IFB STPD 12-001-B, C3-B-12-10-TS-09, Amendment #1, September 4, 2014, CALNET 3, Category 5, Managed Internet Services, Volume 3 - Cost Information, SOW CATALOG A
    - Deleted: INTEGRA, IFB STPD 12-001-B, Contract Number C3-B-12-10-TS-09, Amendment #2, revision date (altered twice), CALNET 3, Category 5, Managed Internet Services, Volume 3, Catalog A
    - Deleted entire title page from the BAFO submittal as well.
  
- **Category 5, Volume 3, SOW Catalog A – Header – all pages**
  - Changed headers to match Integra’s headers on Amendment 1 for IFB-A:
    - Deleted “State of California Statewide Technology Procurement Division”
    - Changed 12-001-A to 12-001-B
    - Changed C3-A to C3-B
  
- **Category 5, Volume 3, SOW Catalog A – Footer – all pages**
  - Changed footers to match Integra’s footers on Amendment 1 for IFB-A:
    - Updated date of submittal to 9-04-14
    - Updated page numbers
    - Replaced “Category 5 Managed Internet Services” with the same text
    - Replaced “Amendment1” with “Amendment #1”
    - Added “Integra Telecom” to the footers
  - Corrected page numbers starting on page 95 (by removing sections breaks), to the end of this document.
  
- **Category 5, Volume 3, SOW Catalog A – Page 2**
  - Inserted Table of Contents and updated it
  
- **Category 5, Volume 3, SOW Catalog A – Page 3**
  - Removed “Final List of Awarded Items with Bid Costs”
  
- **Category 5, Volume 3, SOW Catalog A**
  - Reformatted the following tables by splitting the table in order to repeat BOTH the title of the table and the first descriptive header row on every page of multiple-page tables:
    - Table 5.2.4.1 – starting on page 4 (split occurs between pages 4 and 5)
    - Table 5.2.4.2 – starting on page 8 (split occurs between pages 8 and 9)
    - Table 5.2.5.1 –starting on page 12 (split occurs between pages 12 and 13)
    - Table 5.2.5.2.a – starting on page 15 (split occurs between pages 15 and 16)
    - Table 5.2.5.2.b – starting on page 25 (split occurs between pages 25 and 26)

- Table 5.2.5.3.a – starting on page 31 (split occurs between pages 31 and 32)
  - Table 5.2.5.3.b – starting on page 41 (split occurs between pages 41 and 42)
  - Table 5.2.7.a – starting on page 46 (split occurs between pages 46 and 47)
  - Table 5.2.7.b – starting on page 62 (split occurs on page 63)
  - Table 5.4.2 – starting on page 95 (split occurs between pages 95 and 96)
- **Category 5, Volume 3, SOW Catalog A**
  - Reformatted the following tables by compressing the city names into multiple columns:
    - Table 5.2.4.1 – page 4
    - Table 5.2.4.2 – page 8
    - Table 5.2.5.1 – page 12
    - Table 5.2.5.2.a – page 15
    - Table 5.2.5.2.b – page 25
    - Table 5.2.5.3.a – page 31
    - Table 5.2.5.3.b – page 41
    - Table 5.2.7.a – page 46
- **Category 5, Volume 3, SOW Catalog A – In all sections below**
  - Added “and features” and “Distributed Denial of Service (DDoS) Mitigation” to the following sections within the Contractor’s Summary description of service:
    - Table 5.2.4.1 – page 4
    - Table 5.2.4.2 – page 8
    - Table 5.2.5.1 – page 12
    - Table 5.2.5.2.a – page 15
    - Table 5.2.5.2.b – page 25
    - Table 5.2.5.3.a – page 31
    - Table 5.2.5.3.b – page 41
    - Table 5.2.7.a – page 46
- **Category 5, Volume 3, SOW Catalog A – Table 5.2.5.1 – Page 18**
  - Removed blank rows at the end of this table following line item 13 (not marked as a change in the redlined document)
- **Category 5, Volume 3, SOW Catalog A – Table 5.2.7.a – Pages 51-65**
  - Changed title of table to Cloud Firewall Service on page 51
- **Category 5, Volume 3, SOW Catalog A – Table 5.2.7.a – Pages 51- 65**
  - Deleted the empty rows found at the end of this table following item 86 on page 65. This is not marked as a change in the redlined version.
- **Category 5, Volume 3, SOW Catalog A –Page 61**
  - Inserted page with the sentence “Page intentionally left blank”

- **Category 5, Volume 3, SOW Catalog A – Table 5.2.7.b – Pages 62-93**
  - Added this table to reflect our addition of DDoS into Category 5
- **Category 5, Volume 3, SOW Catalog A –Page 94**
  - Inserted page with the sentence “Page intentionally left blank”
- **Category 5, Volume 3, SOW Catalog A – Section 5.4.2 – Pages 95-99**
  - Inserted new table 5.4.2 and formatted header rows to repeat across multiple pages.
- **Category 5, Volume 3, SOW Catalog A – Section 5.4.2 – Page 99**
  - Deleted empty rows from the end of this table, following line item 9. This is not marked as a change in the redlined document.
- **Category 5, Volume 3, SOW Catalog A – Section 5.4.2 – Pages 113-122 (redlined version)**
  - Deleted two incorrectly formatted tables, both entitled “5.4.2 – Extended Demarcation Wiring Services”