

STATE OF CALIFORNIA  
 DEPARTMENT OF TECHNOLOGY  
 STATEWIDE TECHNOLOGY PROCUREMENT  
**STANDARD AGREEMENT AMENDMENT**  
 TECH 213A (NEW 12/2018)

CHECK HERE IS ADDITIONAL PAGES ARE ATTACHED 307 PAGES

AGREEMENT NUMBER C4-CVD-19-001-02	AMENDMENT NUMBER 1
REGISTRATION NUMBER	

1. This Agreement is entered into between the Contracting Agency and Contractor named below:

CONTRACTING AGENCY NAME  
California Department of Technology

CONTRACTOR NAME  
Sprint Solutions, Inc.

2. The term of this Agreement is: Start Date: June 6, 2019  
End Date: June 5, 2023

3. The maximum amount of this Agreement after this Amendment is: \$0.00

4. The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:

Effective upon signature of both parties and approved by STP, Amendment No. 1 incorporates the following changes to CALNET C4-CVD-19-001-02.

Refer to Attachment No. 1- List of Amended Contract Documents

All other terms and conditions remain the same.

IN WITNESS THEREOF, this Agreement has been executed by the parties hereto.

<b>CONTRACTOR</b>		<b>Department of Technology, Statewide Technology Procurement Use Only</b>
CONTRACTOR NAME (If other than an individual, state whether a corporation, partnership, etc.) Sprint Solutions, Inc.		
CONTRACTOR AUTHORIZED SIGNATURE <i>David Bezzant</i> <small>David Bezzant (Jul 13, 2020 15:19 MDT)</small>	DATE SIGNED (Do not type) Jul 13, 2020	
PRINTED NAME AND TITLE OF PERSON SIGNING David Bezzant, Vice President, T-Mobile for Government		
ADDRESS 6200 Sprint Parkway, Overland Park, KS 66251		
<b>STATE OF CALIFORNIA</b>		
CONTRACTING AGENCY NAME California Department of Technology		<input type="checkbox"/> Exempt Per:
CONTRACTING AGENCY AUTHORIZED SIGNATURE <i>Deborah Chu</i> <small>Deborah Chu (Jul 13, 2020 18:50 PDT)</small>	DATE SIGNED (Do not type) Jul 13, 2020	
PRINTED NAME AND TITLE OF PERSON SIGNING Deborah Chu, Branch Manager, Statewide Technology Procurement, CDT		
CONTRACTING AGENCY ADDRESS P.O. Box 1810, Rancho Cordova, CA 95741-1810		

**STATE OF CALIFORNIA  
CALIFORNIA DEPARTMENT OF TECHNOLOGY  
AGREEMENT NUMBER: C4-CVD-19-001-02, AMENDMENT 1  
Sprint Solutions, Inc.**

**ATTACHMENT 1 – LIST OF AMENDED CONTRACT DOCUMENTS**

This Attachment 1 dated 05/01/2020 contains a list of revised contract documents hereby incorporated into this Contract. The original PDF version remains the official version. In the event of any inconsistency between the Contractor's versions, articles, attachments, specifications or provisions (which constitute the Contract), the official State version of the Contract in its entirety shall take precedence.

Replaces the Contractor's Response for the following documents in their entirety:

- 1.g. Contractor's amended Response to Business Requirements (53 pages)
- 1.i. Contractor's amended Response to Category 19.1 Statement of Work (30 pages)
- 1.m. Contractor's amended Response to Category 19.2 Statement of Work (68 pages)
- 1.p. Contractor's amended Response to Subcategory 19.1 Catalog A (38 pages)
- 1.q. Contractor's amended Response to Subcategory 19.2 Catalog A (34 pages)

Revises the following IFB Documents originally incorporated by reference:

- 1.r. Appendix B, Individual Price Reduction Agreement (IPRA) (4 pages)
- 1.s. Appendix C, Authorization to Order 19.1 (ATO Form) (6 pages)
- 1.t. Appendix D, Authorization to Order 19.2 (ATO Form) (7 pages)

# AMENDMENT No. 1 SUMMARY OF CHANGES

## C4-CVD-19-001-02

This Amendment No. 1 ("Amendment") by and between Sprint Solutions, Inc. ("Contractor") and the State of California ("State") is effective upon execution by the parties ("Effective Date").

WHEREAS, Sprint Solutions, Inc. and State entered into the Agreement for CALNET Cellular Voice and Data Services ("Agreement") on June 6, 2019.

WHEREAS, the parties now desire to modify the Agreement.

NOW THEREFORE, the parties, in consideration of the mutual covenants contained herein and intending to be legally bound, agree that the Agreement is modified as follows:

The Statement of Work (SOW), Business Requirements, is hereby amended to include the following items and is attached:

Back of Cover Page

- Added Amendment Log Table on "INTENTIONAL BLANK PAGE"

Pages i - 53

- Updated Table of Contents in its entirety.
- Footer, deleted "Addendum 6";
- Footer, deleted date, "02/20/2019".

Page 45 Section C.8, STATE ASSOCIATED ADMINISTRATIVE FEE (SAAF)  
Paragraph 1

- Added "State Associated Administrative Fee (SAAF)",

Pages 47-48 Section C.9.1, IPR General Provisions (M)  
Paragraph 1

- Added "with a Customer for one (1) or more services by location(s). "The Contractor may also enter into an Individual Price Reduction (IPR) with the CALNET CMO, on behalf of CALNET Customers, which shall establish lower CALNET rates based upon, but not limited to: a) geographic area or location(s); b) for one (1) or more Customers; and/or c) by

service quantity thresholds.”;

- Deleted “a) on one or more service(s); b) for one (1) or more Customers at a time; and/or c) by geographic area or location(s). CALNET IFB C4CVD18 allows for two (2) different Individual Price Reduction (IPR) scenarios: Standard IPR or Duration IPR.”;

Item 2

- Added “complete an Appendix B, Individual Price Reduction Agreement when offering Customers pricing below the CALNET catalog rates;”
- Deleted “comply with the Section C.9.1, *IPR General Provisions and Appendix B, IPRA* when utilizing the IPR process form”;

Item 3

- Changed “IPR” to “IPRA”
- Deleted “the”;
- Deleted “the Customer”;
- Added “both parties”;
- Deleted “: IPR Agreement”;
- Deleted “( )” from “(IPRA)”

Item 4

- Inserted “All Contract requirements, terms and conditions, including Service Level Agreements, will remain unchanged. The Contractor shall not include additional requirements or terms and conditions within the IPRA;”
- Renumbered subsequent Items “4-11” to “5-12”

Item 5

- Added “a Standard or Duration”;
- Deleted “an”
- Added “Contractor and”;
- Added “the reduced”;
- Deleted “any”;
- Added “(s)” to “service”;
- Deleted “, including Duration”;
- Added “in the”; and
- Changed “IPRAs” to “IPRA”

Item 6

- Changed “IPRs” to “IPRAs”;

Item 7

- Changed “IPRs” to “IPRAs”;

Item 8

- Changed “IPR” to “IPRA”;
- Changed “contracted” to “Contracted”;
- Changed “contracted” to “Contracted”;
- Deleted “to”;
- Added “and”

- Added “below”;
- Changed ‘contracted’ to “Contracted”;
- Deleted “the”.

Page 48, Section C.9.2, Standard IPRs (M)

Item 1

- Added “duration of the”;
- Deleted “Term”.

Item 2

- Added “Standard”
- Added “;” after only;
- Deleted “The Contractor shall not include additional terms and conditions within the IPRA. All other Contract terms and conditions will remain unchanged; and,”

Item 3

- Added “; and,”

Item 4

- Added “The Standard IPR Service rate(s) shall continue in effect from the date the Standard IPRA is signed by both the Customer and Contractor, through the remainder of the duration of the Contract unless services are terminated earlier by the Customer or the CALNET CMO in accordance with the terms and conditions of the Contract.”

Pages 48 -49, Section C.9.3, Duration IPRs (M)

Item 1

- Changed “Individual Price Reductions” to “individual price reductions”;
- Changed “term” to “duration”;
- Replaced “The Contractor shall not include additional terms and conditions within the IPRA. All other Contract terms and conditions, including Service Level Agreements, will remain unchanged” to “Duration IPRs shall be used to reduce pricing and establish Customer duration commitments”

Item 2

- Added “solicitation or”;

Item 3

- Deleted “of”;
- Added “the Duration”;
- Added “is signed”;
- Deleted “approval”;
- Added “both”;
- Added “and Contractor”
- Added “;” to end of bullet.

Item 4

- Added “ Customer’s”;
- Added “ commitment”;
- Deleted “of a Duration IPR”;
- Deleted “Term”;
- Added “expiration”

Item 5

- Changed “IPR” to “IPRA”;
- Deleted “term”;
- Added “duration”
- Added “duration”;
- Deleted “IPRA term”;
- Changed “IPR” to “IPRA”

Item 5a

- Changed “rate” to “Rate”

Appendix B – Individual Price Reduction Agreement (IPRA) is hereby amended to include the following items and is attached:

Back of Cover Page

- Added Revision Log Table on “INTENTIONAL BLANK PAGE”

Page 1 -2

- Footer, deleted “Addendum 2”;
- Footer, deleted date, “11/29/2018”

Page 1

- Reformatted document to meet ADA compliance
- Added “CALNET” to document Title;
- Form Field “Customer/Agency Name” changed to “Customer/Entity Name”;
- Form Field “Duration IPRA Term” changed to “Duration Term”;

Page 2

Paragraph 1

- Changed “Agency” to “Entity”
- Added “received,” before “reviewed”;
- Added “concur to the IPRA”;
- Deleted “the Contractor agrees to provide services at the”;
- Changed “Customer Agency” to “Customer Entity Name”

Appendix C – Authorization to Order (ATO) 19.1 is hereby amended to include the following items and is attached:

Back of Cover Page

- All Pages
  - Added Revision Log Table on "INTENTIONAL BLANK PAGE"
- Page 1
  - Footer, deleted, "Addendum 2";
  - Footer, deleted, date "11/29/2018";
- Paragraph 1
  - Reformatted document to meet ADA compliance
- Paragraph 1
  - Deleted, "Two (2) additional periods of two (2);
  - Added, "the number of";
  - Added, "s" to "year"
  - Deleted, "each";
  - Added, "the Contract"
- Paragraph 2
  - Deleted, "100% tax supported";
  - Added, "allowed";
  - Added, "collectively"
- Paragraph 3
  - Added, "To establish CALNET eligibility,";
  - Deleted, "complete";
  - Added, "have";
  - Added, "on file with the CDT CALNET Program,";
  - Deleted, "CDT CALNET Program must approve both documents prior to Non-State PSEs ordering Services. Service, catalogs, rates and Contract items are available at <http://cdt.ca.gov/services/calnet/>"
- Paragraph 5
  - Deleted paragraph, "The NON-STATE PSE NAME desires to order Services, and Contractor agrees to provide such Services, pursuant to the terms and conditions and rates contained in the Contract."
- Paragraph 6
  - Deleted, "selected";
  - Changed, "services" to "Service(s)";
  - Deleted, "selected";
  - Changed, "services" to "Service(s)";
  - Added, "Service, catalogs, rates and Contract terms are available at CALNET Program website."
  - Deleted, "The State may, at its sole discretion, revoke any applicable previously approved ATO.";
- Paragraph 7
  - Changed, "Service" to "Service(s)"
  - Changed, "The" to "the";
  - Changed, "State" to "CDT"

Paragraph 8

- Added, "This ATO shall not exceed the term of the Contract and shall remain in effect for the duration of the contract unless:";

First Bullet

- Added bullet, "The CDT, at its sole discretion, revokes the approved ATO; or";

Second Bullet

- Added bullet
- Deleted, "may";
- Changed, "terminate" to "terminates"
- Changed, "this" to "the";
- Added, "a";
- Deleted, "thirty";
- Changed "(30)" to "30";
- Changed, "days" to "days'";
- Deleted, "of"
- Added, "prior";
- Deleted, "This ATO shall not exceed the term of the Contract"

Paragraph 9

- Changed, "this" to "the"
- Added, ":"; then changed format from paragraphs to bullets

First Bullet

- Changed, "t" to "T";
- Added, "the" before Contractor

Second Bullet

- Deleted, "upon execution of this ATO, certifies that it";

Third Bullet

- Deleted, ", upon execution of this ATO, certifies that the Non-State Entity"

Forth Bullet

- Added, "an authorized";
- Deleted, "likewise";
- Added, "the" before changes.

Fifth Bullet

- Deleted, "upon execution of this ATO, certifies the Non-State Entity"

Sixth Bullet

- Deleted, "may, by placing Service orders issued by its duly authorized representative with Contractor, order any of the Service(s) listed in the Contract.";
- Added, "understands that, the"

PSE Subsector Section of Form



- Deleted, "Select Non-State PSE Subsector" section of form in its entirety

Subcategory 19.1, Catalog A is hereby amended to include the following items and is attached:

Back of Cover Page

- Added Amendment Log Table on "INTENTIONAL BLANK PAGE"

All Pages

- Footer, deleted, "Addendum 6";
- \*Footer, deleted, date "2/20/2019";

Page i

- Updated Table of Contents page numbers.

Pages 1

Table 19.1.2.2.1.b

- Item 1, Deleted Sprint Flat Rate Business Plan
- Item 2, Deleted Flat Rate Business Plan (Usage)
- Item 3, Renumbered to Item 1, Revised Restrictions column description for UNLBuy-up (Data) feature: Deleted, "UNLBuy-up (Data) for Feature Phone" Added, UNLBuy-up (Data) for Voice and Text Service Plan Basic Phones"
- Item 4, Deleted 300 Text Message Add On Plan
- Item 5, Deleted 1000 Text Message Add On Plan
- Item 6, Deleted Unlimited Text Message Add On Plan
- Renumbered item 7 to "Item 2", Revised Restrictions column description for Call Forwarding (Unconditional) feature: Deleted "Call Forwarding (Unconditional) = \$0.20 Per Minute" Added, "Call Forwarding (Unconditional): Unconditional Call Forwarding is a hard forward on all incoming calls to terminate at another number other than your cellular phone. Charges will be applied when used on both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans
- Renumbered item 8 to "item 3", Revised Restrictions column description for Sprint 411 Directory Assistance feature: Deleted "Sprint 411 Director Asst." Added, "Sprint 411 Directory Assistance is a Pay As You Go charge applies on a per use basis across all rate plans"
- Item 9, Deleted Video Mail
- Item 10, Deleted Enhanced VoiceMail
- Item 11, Deleted Equipment Software

- Item 12, Renumbered to “Item 4”, Revised Restrictions column description for MAC Airave Coverage feature: Deleted, “MAC Airave Coverage” Added, “MAC Airave Coverage Enhances voice coverage for a range less than 3500 Sq Ft. Radius may be reduced by obstructions.
- Item 13, Renumbered to “Item 5”, Revised Restrictions column description for Premium VVM Visual Voicemail feature: Deleted “Premium VVM” Added, “Premium VVM Visual Voicemail is an app that gives customers an easy way to access the text of a voicemail messages directly without having to listen to the message. Service can be added to both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans”
- Item 14, Renumbered to “Item 6”, Changed Feature Name for “SDC Plus Bundled” to “SDC Plus” Revised Restrictions column description for SDC Plus feature: Deleted “SDC Plus Bundled” Added, “SDC Plus Add on Sprint Direct Connect Plus is a portfolio of push-to-talk (PTT) phone services that put your workforce in instant communication with each other, support teams and headquarters. Service can be added to both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans and/or Data Only Service Plan”.
- Item 15, Deleted SDC Plus Unbundled
- Item 16, Renumbered to “Item 7”, Revised Restrictions column description for \$140 Chg AIRAVE Unit Not Rtrnd - BAN Level Fee: Deleted “\$140 Chg AIRAVE Unit Not Rtrnd – BAN Level Fee” Added, “One Time AIRAVE Equipment charge for non- return”
- Item 17, Renumbered to “Item 8”, Revised Restrictions column description for Invoice Reprint Fee(s): Deleted “Invoice Reprint Fee(s) - BAN Level Fee” Added, “Invoice Reprint Fee(s) – Account Level charge incurred if customer requests a secondary copy of the invoice reprinted. “
- Item 18, Renumbered to “item 9”, Revised Restrictions column description for Duplicate Invoice Fee: Deleted “Duplicate Invoice Fee - BAN Level Fee” Added, “Duplicate Invoice Level Charge applicable when the account is set up to receive 2 invoices, going to 2 separate addresses.”
- Item 19, Renumbered to “Item 10”, Revised Restrictions column description for Reconnect from Suspension Fee: Deleted “Reconnect from Suspension Fee - BAN Level Fee” Added, “Reconnect from Suspension Fee will be charged automatically to any account that is reinstated from a non-paid disconnect (NPD) status, including accounts in a collection suspend status.”

- Unpopulated Items 20-25 deleted

Pages 5-6

Table 19.1.2.2.2.b

- Item 1, Revised Restrictions column description for Call Forwarding (Unconditional) feature: Deleted "Call Forwarding (Unconditional) = \$0.20 Per Minute" Added, "Call Forwarding (Unconditional): Unconditional Call Forwarding is a hard forward on all incoming calls to terminate at another number other than your cellular phone. Charges will be applied when used on both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans"
- Item 2, Revised Restrictions column description for Sprint 411 Directory Assistance feature: Deleted "Sprint 411 Director Asst." Added, "Sprint 411 Directory Assistance is a Pay As You Go charge applies on a per use basis across all rate plans"
- Item 3, Deleted Video Mail
- Item 4, Deleted Enhanced VoiceMail
- Item 5, Deleted Equipment Software
- Item 6, Renumbered to "Item 3", Revised Restrictions column description for MAC Airave Coverage feature: Deleted, "MAC Airave Coverage" Added, "MAC Airave Coverage Enhances voice coverage for a range less than 3500 Sq Ft. Radius may be reduced by obstructions."
- Item 7, Renumbered to "Item 4", Revised Restrictions column description for Premium VVM Visual Voicemail feature: Deleted "Premium VVM" Added, "Premium VVM Visual Voicemail is an app that gives customers an easy way to access the text of a voicemail messages directly without having to listen to the message. Service can be added to both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans"
- Item 8, Deleted Subscription Service
- Item 9, Renumbered to "Item 5", Changed Feature Name for "SDC Plus Bundled" to "SDC Plus" Revised Restrictions column description for SDC Plus feature: Deleted "SDC Plus Bundled" Added, "SDC Plus Add on Sprint Direct Connect Plus is a portfolio of push-to-talk (PTT) phone services that put your workforce in instant communication with each other, support teams and headquarters. Service can be added to both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans and/or Data Only Service Plan".
- Item 10, Deleted SDC Plus Unbundled

- Item 11, Deleted TTM TP Media
- Item 12, Deleted Digital Media
- Item 13, Deleted PDS Application (Security)
- Item 14, Deleted PDS Application (Spotify Monthly Charge)
- Item 15, Deleted PDS Application (Pogoplug Unltd Cloud Storage)
- Item 16, Renumbered to "Item 6", Revised Restrictions column description for \$140 Chg AIRAVE Unit Not Rtrnd - BAN Level Fee: Deleted "\$140 Chg AIRAVE Unit Not Rtrnd – BAN Level Fee" Added, "One Time AIRAVE Equipment charge for non- return"
- Item 17, Renumbered to "Item 7", Revised Restrictions column description for Invoice Reprint Fee(s): Deleted "Invoice Reprint Fee(s) - BAN Level Fee" Added, "Invoice Reprint Fee(s) – Account Level charge incurred if customer requests a secondary copy of the invoice reprinted. "
- Item 18, Renumbered to "Item 8", Revised Restrictions column description for Duplicate Invoice Fee: Deleted "Duplicate Invoice Fee - BAN Level Fee" Added, "Duplicate Invoice Level Charge applicable when the account is set up to receive 2 invoices, going to 2 separate addresses."
- Item 19, Renumbered to "Item 9", Revised Restrictions column description for Reconnect from Suspension Fee: Deleted "Reconnect from Suspension Fee - BAN Level Fee" Added, "Reconnect from Suspension Fee will be charged automatically to any account that is reinstated from a non-paid disconnect (NPD) status, including accounts in a collection suspend status."
- Unpopulated Items 20-25 deleted

Page 8

Table 19.1.2.2.3.b

- Item 1, Revised Restriction column description for Sprint Static IP: Added, "charge". Deleted: "\$0.75 MRC"
- Item 2, Changed Feature Name for "SDC Plus Unbundled Tablet" to "SDC Plus"
- Changed Product Identifier for SDC Plus feature from "DCP3" to "DCP1"
- Revised Restrictions column description for SDC Plus feature: Deleted "SDC Plus Unbundled Tablet" Added, "SDC Plus Add on Sprint Direct Connect Plus is a portfolio of push-to-talk (PTT) phone services that put your workforce in instant communication with each other, support teams and headquarters. Service can be added to both Voice and Text Service Plans for Basic phones

and/or Voice, Text, and Data Service Plans and/or Data Only Service Plan.”

- Item 3, Revised Restrictions column description for Invoice Reprint Fee(s): Deleted “Invoice Reprint Fee(s) - BAN Level Fee” Added, “Invoice Reprint Fee(s) – Account Level charge incurred if customer requests a secondary copy of the invoice reprinted. “
- Item 4, Revised Restrictions column description for Duplicate Invoice Fee: Deleted “Duplicate Invoice Fee - BAN Level Fee” Added, “Duplicate Invoice Level Charge applicable when the account is set up to receive 2 invoices, going to 2 separate addresses.”
- Item 5, Revised Restrictions column description for Reconnect from Suspension Fee: Deleted “Reconnect from Suspension Fee - BAN Level Fee” Added, “Reconnect from Suspension Fee will be charged automatically to any account that is reinstated from a non-paid disconnect (NPD) status, including accounts in a collection suspend status.”
- Item 6, Revised Restrictions column description for 300 Text Message Add On Plan: Deleted “300 Text Message Add-On Plan for units activated on the Sprint Flat Rate Business Plan / Tablet Plan Additional Messages = \$0.20 per message” Added, “300 Text Message Add-On Plan for units activated on the Sprint Tablet Plan”
- Revised Non-Recurring Charge column for 300 Text Message Add On Plan: Deleted “\$0.00” Added “\$0.20 per additional message”
- Item 7, Revised Restrictions column description for 1000 Text Message Add On Plan: Deleted “1000 Text Message Add-On Plan for units activated on the Sprint Flat Rate Business Plan / Tablet Plan Additional Messages = \$0.20 per message” Added, “1000 Text Message Add-On Plan for units activated on the Sprint Tablet Plan”
- Revised Non-Recurring Charge column for 1000 Text Message Add On Plan: Deleted “\$0.00” Added “\$0.20 per additional message”
- Item 8, Revised Restrictions column description for Unlimited Text Message Add On Plan: Deleted “Unlimited Text Message Add-On Plan for units activated on the Sprint Flat Rate Business Plan / Tablet Plan” Added, “Unlimited Text Message Add-On Plan for units activated on the Tablet Plan”
- Unpopulated Items 9-25 deleted

Table 19.1.2.2.4.b

- Item 1, Revised Restriction column description for Sprint Static IP: Deleted: "A. \$0.75 MRC Added, "A. Charge."
- Item 2, Revised Restrictions column description for Data Link: Deleted "Data Link" Added "Sprint Data Link is a private network established between the company network and Sprint wireless devices and improves how companies manage their mobile workforce and remote wireless devices. Sprint Data Link provides secure, high-speed wireless connection to the corporate enterprise WAN"
- Changed Monthly Recurring Charge for Data Link from "\$2.00" to "0.00"
- Item 3, Revised Restrictions column description for Invoice Reprint Fee(s): Deleted "Invoice Reprint Fee(s) - BAN Level Fee" Added, "Invoice Reprint Fee(s) – Account Level charge incurred if customer requests a secondary copy of the invoice reprinted. "
- Item 4, Revised Restrictions column description for Duplicate Invoice Fee: Deleted "Duplicate Invoice Fee - BAN Level Fee" Added, "Duplicate Invoice Level Charge applicable when the account is set up to receive 2 invoices, going to 2 separate addresses."
- Item 5, Revised Restrictions column description for Reconnect from Suspension Fee: Deleted "Reconnect from Suspension Fee - BAN Level Fee" Added, "Reconnect from Suspension Fee will be charged automatically to any account that is reinstated from a non-paid disconnect (NPD) status, including accounts in a collection suspend status."
- Unpopulated Items 6-25 deleted

Table 19.1.2.2.7

- Unpopulated Items 11-40 deleted

Table 19.1.2.2.8.b

- Unpopulated Items 2-25 deleted

Table 19.1.5.2.b

- Item 1, Deleted Expedite Fee for 1-25 devices ERT
- Unpopulated Items 2-20 deleted

Subcategory 19.1, Cellular Business Services Statement of Work (SOW), Technical Requirements is here by amended to include the following items and is attached:

Back of Cover Page

- Added Amendment Log Table on “INTENTIONAL BLANK PAGE”

Page i

- Updated Table of Contents page numbers.

All Pages

- Footer, deleted, “Addendum 4”;
- Footer, deleted, date “12/21/2018”;

Page 5

Table 19.1.2.2.1.b

- Item 1, Deleted Sprint Flat Rate Business Plan
- Item 2, Deleted Flat Rate Business Plan (Usage)
- Item 3, Renumbered to Item 1, Revised Bidder's Description column for UNLBuy-up (Data) feature: Deleted, “UNLBuy-up (Data) for Feature Phone” Added, UNLBuy-up (Data) for Voice and Text Service Plan Basic Phones”
- Item 4, Deleted 300 Text Message Add On Plan
- Item 5, Deleted 1000 Text Message Add On Plan
- Item 5, Added new Feature Name “Premium VVM”, Added, “VVM PREM” to Product Identifier column. Added new Bidder's Description in column, “Premium VVM Visual Voicemail is an app that gives customers an easy way to access the text of a voicemail messages directly without having to listen to the message. Service can be added to both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans.”
- Item 6, Deleted Unlimited Text Message Add On Plan
- Item 6, Added new Feature Name “SDC Plus”, Added, “DCP1” to Product Identifier column. Added new Bidder's Description in column, “SDC Plus Add on Sprint Direct Connect Plus is a portfolio of push-to-talk (PTT) phone services that put your workforce in instant communication with each other, support teams and headquarters. Service can be added to both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans and/or Data Only Service Plan.”
- Item 7, Renumbered to item 2, Revised Bidder's Description column for Call Forwarding (Unconditional) feature: Deleted “Call Forwarding Unconditional” Added, “Call Forwarding

(Unconditional): Unconditional Call Forwarding is a hard forward on all incoming calls to terminate at another number other than your cellular phone. Charges will be applied when used on both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans”

- Item 7, Added new Feature Name “\$140 Chg AIRAVE Unit Not Rtrnd - BAN Level Fee”, Added, “AIRFEE” to Product Identifier column. Added new Bidder’s Description in column, “One Time AIRAVE Equipment charge for non- return.”
- Item 8, Renumbered to item 3, Revised Bidder’s Description column for Sprint 411 Directory Assistance feature: Deleted “Sprint 411 Director Asst.” Added, “Sprint 411 Directory Assistance is a Pay As You Go charge applies on a per use basis across all rate plans”
- Item 8, Added new Feature Name “Invoice Reprint Fee(s) - BAN Level Fee”, Added, “CPYFEE” to Product Identifier column. Added new Bidder’s Description in column, “Invoice Reprint Fee(s) – Account Level charge incurred if customer requests a secondary copy of the invoice reprinted.”
- Item 9, Deleted Video Mail
- Item 9, Added new Feature Name “Duplicate Invoice Fee - BAN Level Fee”, Added, “DUPINV” to Product Identifier column. Added new Bidder’s Description in column, “Duplicate Invoice Level Charge applicable when the account is set up to receive 2 invoices, going to 2 separate addresses.”
- Item 10, Renumbered to item 4, Changed Feature Name for “Additional Plans” to “MAC Airave Coverage”. Added, “MACCOV” to Product Identifier column, Revised Bidder’s Description column: Deleted “Please refer to Catalog A 19.1 for additional available plans”. Added, “MAC Airave Coverage Enhances voice coverage for a range less than 3500 Sq Ft. Radius may be reduced by obstructions.”
- Item 10, Added new Feature Name “Reconnect from Suspension Fee - BAN Level Fee”, Added, “RECONN” to Product Identifier column. Added new Bidder’s Description in column, “Reconnect from Suspension Fee will be charged automatically to any account that is reinstated from a non-paid disconnect (NPD) status, including accounts in a collection suspend status.”

Page 7

Table 19.1.2.2.2.b

- Item 1, Revised Bidder’s Description column for Call Forwarding (Unconditional) feature: Deleted “Call Forwarding



Unconditional" Added, Call Forwarding (Unconditional):  
Unconditional Call Forwarding is a hard forward on all incoming calls to terminate at another number other than your cellular phone. Charges will be applied when used on both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans"

- Item 2, Revised Bidder's Description column for Sprint 411 Directory Assistance feature: Deleted "Sprint 411 Director Asst." Added, "Sprint 411 Directory Assistance is a Pay As You Go charge applies on a per use basis across all rate plans"
- Item 3, Deleted Video Mail
- Item 4, Deleted Enhanced VoiceMail
- Item 5, Deleted Equipment Software
- Item 6, Renumbered to Item 3, Revised Bidder's Description column for MAC Airave Coverage feature: Deleted, "MAC Airave Coverage" Added, "MAC Airave Coverage Enhances voice coverage for a range less than 3500 Sq Ft. Radius may be reduced by obstructions"
- Item 6, Added new Feature Name "\$140 Chg AIRAVE Unit Not Rtrnd - BAN Level Fee", Added, "AIRFEE" to Product Identifier column. Added new Bidder's Description in column, "One Time AIRAVE Equipment charge for non- return."
- Item 7, Renumbered to Item 4, Revised Bidder's Description column for Premium VVM Visual Voicemail feature: Deleted "Premium VVM" Added, "Premium VVM Visual Voicemail is an app that gives customers an easy way to access the text of a voicemail messages directly without having to listen to the message. Service can be added to both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans"
- Item 7, Added new Feature Name "Invoice Reprint Fee(s) - BAN Level Fee", Added, "CPYFEE" to Product Identifier column. Added new Bidder's Description in column, "Invoice Reprint Fee(s) – Account Level charge incurred if customer requests a secondary copy of the invoice reprinted."
- Item 8, Deleted Subscription Service
- Item 8, Added new Feature Name "Duplicate Invoice Fee - BAN Level Fee", Added, "DUPINV" to Product Identifier column. Added new Bidder's Description in column, "Duplicate Invoice Level Charge applicable when the account is set up to receive 2 invoices, going to 2 separate addresses."

- Item 9, Renumbered to Item 5, Changed Feature Name for “SDC Plus Bundled” to “SDC Plus” Revised, “Bidder’s Description: Deleted “SDC Plus Bundled” Added, “SDC Plus Add on Sprint Direct Connect Plus is a portfolio of push-to-talk (PTT) phone services that put your workforce in instant communication with each other, support teams and headquarters. Service can be added to both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans and/or Data Only Service Plan”.
- Item 9, Added new Feature Name “Reconnect from Suspension Fee - BAN Level Fee”, Added, “RECONN” to Product Identifier column. Added new Bidder’s Description in column, “Reconnect from Suspension Fee will be charged automatically to any account that is reinstated from a non-paid disconnect (NPD) status, including accounts in a collection suspend status.”
- Item 10, Deleted Additional Plans.

Pages 8-9

Table 19.1.2.2.3.b

- Item 1, Revised Bidder’s Description for Sprint Static IP feature: Deleted “Static IP” Added “Sprint Static IP A. If Customer purchases a Sprint data Business Plan, Sprint offers Public Static IP for an additional charge per IP address per month. Public Static IP is not available with Sprint Data Link, and may not be available for all deployments. More information is available by contacting Customer’s Sprint Account Representative. B. Maintenance. In order to maintain the quality of Sprint Products and Services, Sprint will perform preventative maintenance and software updates to the Sprint Networks and Sprint 4G Network.
  - (1) “Scheduled Maintenance” is performed for functions such as hardware and software upgrades and network optimization. Sprint will perform Scheduled Maintenance at times that are anticipated to minimize disruption of Customer’s service and activity. Sprint will use commercially reasonable efforts to provide advance notice of all Scheduled Maintenance.
  - (2) “Demand Maintenance” may occur as a result of unexpected events and is performed when Sprint network elements are in jeopardy. Sprint will perform Demand Maintenance at Sprint’s discretion. Due to the nature of Demand Maintenance, prior notification may not be possible; however, Sprint will inform Customer when maintenance is complete”
- Item 2, Changed Feature Name for “SDC Plus Unbundled Tablet” to “SDC Plus”;

- Changed Product Identifier for SDC Plus feature from “DCP3” to “DCP1” and
- Revised Bidder’s Description column for SDC Plus feature: Deleted “SDC Plus Unbundled Tablet” Added, “SDC Plus Add on Sprint Direct Connect Plus is a portfolio of push-to-talk (PTT) phone services that put your workforce in instant communication with each other, support teams and headquarters. Service can be added to both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans and/or Data Only Service Plan.”
- Item 3, Revised Bidder’s Description column for Invoice Reprint Fee(s): Deleted “Invoice Reprint Fee(s) - BAN Level Fee” Added, “Invoice Reprint Fee(s) – Account Level charge incurred if customer requests a secondary copy of the invoice reprinted. “
- Item 4, Revised Bidder’s Description column for Duplicate Invoice Fee: Deleted “Duplicate Invoice Fee - BAN Level Fee” Added, “Duplicate Invoice Level Charge applicable when the account is set up to receive 2 invoices, going to 2 separate addresses.”
- Item 5, Revised Bidder’s Description column for Reconnect from Suspension Fee: Deleted “Reconnect from Suspension Fee - BAN Level Fee” Added, “Reconnect from Suspension Fee will be charged automatically to any account that is reinstated from a non-paid disconnect (NPD) status, including accounts in a collection suspend status.”
- Item 6, Revised Bidder’s Description column for 300 Text Message Add On Plan: Deleted “300 Text Message Add-On Plan for units activated on the Sprint Flat Rate Business Plan / Tablet Plan” Added, “300 Text Message Add-On Plan for units activated on the Sprint Tablet Plan”
- Item 7, Revised Restrictions column description for 1000 Text Message Add On Plan: Deleted “1000 Text Message Add-On Plan for units activated on the Sprint Flat Rate Business Plan / Tablet Plan” Added, “1000 Text Message Add-On Plan for units activated on the Sprint Tablet Plan”
- Item 8, Revised Restrictions column description for Unlimited Text Message Add On Plan: Deleted “Unlimited Text Message Add-On Plan for units activated on the Sprint Flat Rate Business Plan / Tablet Plan” Added, “Unlimited Text Message Add-On Plan for units activated on the Tablet Plan”
- Deleted unpopulated Items 9-10

Pages 11-12  
Table 19.1.2.2.4.b

- Item 1, Revised Bidder's Description for Sprint Static IP feature: Deleted "Static IP" ;
- Added "Sprint Static IP A. If Customer purchases a Sprint data Business Plan, Sprint offers Public Static IP for an additional charge per IP address per month. Public Static IP is not available with Sprint Data Link, and may not be available for all deployments. More information is available by contacting Customer's Sprint Account Representative. B. Maintenance. In order to maintain the quality of Sprint Products and Services, Sprint will perform preventative maintenance and software updates to the Sprint Networks and Sprint 4G Network.
  - (1) "Scheduled Maintenance" is performed for functions such as hardware and software upgrades and network optimization. Sprint will perform Scheduled Maintenance at times that are anticipated to minimize disruption of Customer's service and activity. Sprint will use commercially reasonable efforts to provide advance notice of all Scheduled Maintenance.
  - (2) "Demand Maintenance" may occur as a result of unexpected events and is performed when Sprint network elements are in jeopardy. Sprint will perform Demand Maintenance at Sprint's discretion. Due to the nature of Demand Maintenance, prior notification may not be possible; however, Sprint will inform Customer when maintenance is complete"
- Item 2, Revised Bidder's Description column for Data Link: Deleted "Data Link" Added "Sprint Data Link is a private network established between the company network and Sprint wireless devices and improves how companies manage their mobile workforce and remote wireless devices. Sprint Data Link provides secure, high-speed wireless connection to the corporate enterprise WAN"
- Item 3, Revised Bidder's Description column for Invoice Reprint Fee(s): Deleted "Invoice Reprint Fee(s) - BAN Level Fee" Added, "Invoice Reprint Fee(s) – Account Level charge incurred if customer requests a secondary copy of the invoice reprinted. "
- Item 4, Revised Bidder's Description column for Duplicate Invoice Fee: Deleted "Duplicate Invoice Fee - BAN Level Fee" Added, "Duplicate Invoice Level Charge applicable when the account is set up to receive 2 invoices, going to 2 separate addresses."
- Item 5, Revised Bidder's Description column for Reconnect from Suspension Fee: Deleted "Reconnect from Suspension Fee - BAN Level Fee" Added, "Reconnect from Suspension Fee will be charged automatically to any account that is reinstated from a

non-paid disconnect (NPD) status, including accounts in a collection suspend status."

- Deleted unpopulated items 6-10.

Page 21

Table 19.1.2.2.8.b

- Deleted unpopulated items 1-10

Page 29

Table 19.1.5.2.b

- Item 1, Deleted Expedite Fee for 1-25 devices ERT and
- Deleted unpopulated items 2-10.

Appendix D – Authorization to Order (ATO) 19.2 is hereby amended to include the following items and is attached:

Back of Cover Page

- Added Revision Log Table on "INTENTIONAL BLANK PAGE"

Page 1

- Reformatted document to meet ADA compliance

Paragraph 1

- Deleted, "Two (2) additional periods of two (2) year each as the number of years as";
- Deleted, "below";
- Added, "the Contract"

Paragraph 2

- Deleted, "100% tax supported";
- Added, "eligible government"
- Changed, "Non-State" to "non-state"

Paragraph 4

- Added, "To establish CALNET eligibility,";
- Deleted, "All";
- Added, "the";
- Deleted, "who are 100% tax supported must complete";
- Added, "shall be required to have";
- Added, "on file with the CDT CALNET Program,";
- Deleted, "completing and";
- Deleted, "The California Department of Technology (CDT), California Network and Telecommunications (CALNET) Program must approve both documents prior to Non-State PSEs ordering Services.";
- Deleted, "are not 100% tax supported and";
- Deleted, "Service, catalogs, rates and Contract items are available at <http://cdt.ca.gov/services/calnet/>

Paragraph 5

- Deleted paragraph, “The **NON-STATE PSE NAME** desires to order Services, and Contractor agrees to provide such Services, pursuant to the terms and conditions and rates contained in the Contract.”

Paragraph 7

- Deleted, “approved by”;

Paragraph 8

- Changed “this” to “the”
- Deleted, “The State may, at its sole discretion, revoke any applicable previously approved ATO.”;
- Added, “Service, catalogs, rates and Contract terms are available at CALNET Program website.”

Paragraph 9

- Changed, “Service” to “Service(s)”

Paragraph 10

- Added, “This ATO shall not exceed the term of the Contract and shall remain in effect for the duration of the contract unless:”;

- Changed format from paragraph to bullet

First Bullet

- Added bullet, “The CDT, at its sole discretion, revokes the approved ATO; or”;

Second Bullet

- Added bullet
- Deleted, “may”;
- Changed, “terminate” to “terminates”
- Added, “with”
- Deleted, “written notice”;
- Deleted, “calendar”;
- Added “written notice”;
- Deleted, “This ATO shall not exceed the term of the CALNET C4CVD18 Contract.”

Paragraph 11

- Changed format from Paragraph to bullet
- Added, “:”;

First Bullet

- Added bullet
- Changed, “t” to “T”

Second Bullet

- Deleted, “upon execution of this ATO, certifies that it”;

Third Bullet

- Deleted, “upon execution of this ATO, certifies the Non-State PSE”;
- Added, “and agrees”;
- Deleted, “billing”;

- Fifth Bullet
  - Added, "Contractor"
  - Deleted, "upon execution of this ATO, certified the Non-State PSE";
  - Changed, "this" to "the";
- Sixth Bullet
  - Deleted, "may, by placing Services orders issued by its duly authorized representative with the Contractor, order any of the Service(s) listed in the Contract."
  - Added, "Understands that, the"
- PSE Subsector Section of Form
  - Deleted, "Select Non-State PSE Subsector" section of form in its entirety
- Non-State PSE
  - Added 3 additional lines for North American Industry Classification System Code (NAICS) and NAICS Industry Title

Subcategory 19.2, CALNET First Responder Cellular Services Statement of Work (SOW), Technical Requirements is here by amended to include the following items and is attached:

- Back of Cover Page
  - Added Amendment Log Table on "INTENTIONAL BLANK PAGE"
- All Pages
  - Footer, deleted, "Addendum 6";
  - Footer, deleted, date "2/20/2019";
- Page i
  - Updated Table of Contents page numbers.
- Page 3  
Table 19.2.2.1.a
  - Deleted unpopulated cells in table
- Page 30  
Table 19.2.3.2.1.b
  - Item 1, Deleted Sprint Flat Rate Business Plan
  - Item 2, Deleted Flat Rate Business Plan (Usage)
  - Item 3, Renumbered as item 1, Revised Bidder's Description column for UNLBuy-up (Data) feature: Deleted, "UNLBuy-up (Data) for Feature Phone" Added, UNLBuy-up (Data) for Voice and Text Service Plan Basic Phones"
  - Item 4, Deleted 300 Text Message Add On Plan
  - Item 5, Deleted 1000 Text Message Add On Plan

- Item 5, Added new Feature Name "Premium VVM", Added, "VVMPREM" to Product Identifier column. Added new Bidder's Description in column, "Premium VVM Visual Voicemail is an app that gives customers an easy way to access the text of a voicemail messages directly without having to listen to the message. Service can be added to both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans."
- Item 6, Deleted Unlimited Text Message Add On Plan
- Item 6, Added new Feature Name "SDC Plus", Added, "DCP1" to Product Identifier column. Added new Bidder's Description in column, "SDC Plus Add on Sprint Direct Connect Plus is a portfolio of push-to-talk (PTT) phone services that put your workforce in instant communication with each other, support teams and headquarters. Service can be added to both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans and/or Data Only Service Plan."
- Item 7, Renumbered as item 2, Revised Bidder's Description column for Call Forwarding (Unconditional) feature: Deleted "Call Forwarding Unconditional" Added, "Call Forwarding (Unconditional): Unconditional Call Forwarding is a hard forward on all incoming calls to terminate at another number other than your cellular phone. Charges will be applied when used on both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans"
- Item 7, Added new Feature Name "\$140 Chg AIRAVE Unit Not Rtrnd - BAN Level Fee", Added, "AIRFEE" to Product Identifier column. Added new Bidder's Description in column, "One Time AIRAVE Equipment charge for non- return."
- Item 8, Renumbered as item 3, Revised Bidder's Description column for Sprint 411 Directory Assistance feature: Deleted "Sprint 411 Director Asst." Added, "Sprint 411 Directory Assistance is a Pay As You Go charge applies on a per use basis across all rate plans"
- Item 8, Added new Feature Name "Invoice Reprint Fee(s) - BAN Level Fee", Added, "CPYFEE" to Product Identifier column. Added new Bidder's Description in column, "Invoice Reprint Fee(s) – Account Level charge incurred if customer requests a secondary copy of the invoice reprinted."
- Item 9, Deleted Video Mail



- Item 9, Added new Feature Name "Duplicate Invoice Fee - BAN Level Fee", Added, "DUPINV" to Product Identifier column. Added new Bidder's Description in column, "Duplicate Invoice Level Charge applicable when the account is set up to receive 2 invoices, going to 2 separate addresses."
- Item 10, Renumbered to item 4, Changed Feature Name for "Additional Plans" to "MAC Airave Coverage". Added, "MACCOV" to Product Identifier column, Revised Bidder's Description column: Deleted "Please refer to Catalog A 19.2 for additional available plans". Added, "MAC Airave Coverage Enhances voice coverage for a range less than 3500 Sq Ft. Radius may be reduced by obstructions."
- Item 10, Added new Feature Name "Reconnect from Suspension Fee - BAN Level Fee", Added, "RECONN" to Product Identifier column. Added new Bidder's Description in column, "Reconnect from Suspension Fee will be charged automatically to any account that is reinstated from a non-paid disconnect (NPD) status, including accounts in a collection suspend status."

Page 32

Table 19.2.3.2.2.b

- Item 1, Revised Bidder's Description column for Call Forwarding (Unconditional) feature: Deleted "=\$0.20 per minute Call Forwarding Unconditional" Added, "Call Forwarding (Unconditional): Unconditional Call Forwarding is a hard forward on all incoming calls to terminate at another number other than your cellular phone. Charges will be applied when used on both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans"
- Item 2, Revised Bidder's Description column for Sprint 411 Directory Assistance feature: Deleted "Sprint 411 Director Asst." Added, "Sprint 411 Directory Assistance is a Pay As You Go charge applies on a per use basis across all rate plans"
- Item 3, Deleted Video Mail
- Item 4, Deleted Enhanced VoiceMail
- Item 5, Deleted Equipment Software
- Item 6, Renumbered to item 3, Revised Bidder's Description column for MAC Airave Coverage feature: Deleted, "\$4.99 per month per airave device MAC Airave Coverage" Added, "MAC Airave Coverage Enhances voice coverage for a range less than 3500 Sq Ft. Radius may be reduced by obstructions"

- Item 6, Changed Feature Name for “Additional Plans” to “\$140 Chg AIRAVE Unit Not Rtrnd - BAN Level Fee”. Added, “AIRFEE” to Product Identifier column, Revised Bidder's Description column: Deleted “Please refer to Catalog A 19.2 for additional available plans”. Added, “One Time AIRAVE Equipment charge for non return.”
- Item 7, Renumbered to item 4, Revised Bidder's Description column for Premium VVM Visual Voicemail feature: Deleted “Premium VVM” Added, “Premium VVM Visual Voicemail is an app that gives customers an easy way to access the text of a voicemail messages directly without having to listen to the message. Service can be added to both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans”
- Item 7, Added new Feature Name “Invoice Reprint Fee(s) - BAN Level Fee”, Added, “CPYFEE” to Product Identifier column. Added new Bidder's Description in column, “Invoice Reprint Fee(s) – Account Level charge incurred if customer requests a secondary copy of the invoice reprinted.”
- Item 8, Deleted Subscription Service
- Item 8, Added new Feature Name “Duplicate Invoice Fee - BAN Level Fee”, Added, “DUPINV” to Product Identifier column. Added new Bidder's Description in column, “Duplicate Invoice - Account Level Fee Charge applicable when the account is set up to receive 2 invoices, going to 2 separate addresses.”
- Item 9, Renumbered to item 5, Changed Feature Name for “SDC Plus Bundled” to “SDC Plus”
- Revised Bidder's Description column for SDC Plus feature: Deleted “SDC Plus Bundled” Added, “SDC Plus Add on: Sprint Direct Connect Plus is a portfolio of push-to-talk (PTT) phone services that put your workforce in instant communication with each other, support teams and headquarters. Service can be added to both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans and/or Data Only Service Plan”.
- Item 9, Added new Feature Name “Reconnect from Suspension Fee - BAN Level Fee”, Added, “RECONN” to Product Identifier column. Added new Bidder's Description in column, “Reconnect from Suspension Fee will be charged automatically to any account that is reinstated from a non-paid disconnect (NPD) status, including accounts in a collection suspend status.”
- Item 10, Added new Feature Name “GPS Solution (StreetSmart

Silver), Added "APPGPS" to Product Identified column, Added new Bidder's Description in column, "PDS Application (StreetSmart Silver) Requires the purchase of a Sprint cellular plan.

Pages 34-35

Table 19.2.3.2.3.b

- Item 1, Revised Bidder's Description column for Sprint Static IP feature: Deleted "Static IP" Added "Sprint Static IP A. If Customer purchases a Sprint data Business Plan, Sprint offers Public Static IP for an additional charge per IP address per month. Public Static IP is not available with Sprint Data Link, and may not be available for all deployments. More information is available by contacting Customer's Sprint Account Representative. B. Maintenance. In order to maintain the quality of Sprint Products and Services, Sprint will perform preventative maintenance and software updates to the Sprint Networks and Sprint 4G Network.

(1) "Scheduled Maintenance" is performed for functions such as hardware and software upgrades and network optimization. Sprint will perform Scheduled Maintenance at times that are anticipated to minimize disruption of Customer's service and activity. Sprint will use commercially reasonable efforts to provide advance notice of all Scheduled Maintenance.

(2) "Demand Maintenance" may occur as a result of unexpected events and is performed when Sprint network elements are in jeopardy. Sprint will perform Demand Maintenance at Sprint's discretion. Due to the nature of Demand Maintenance, prior notification may not be possible; however, Sprint will inform Customer when maintenance is complete"

- Item 2, Changed Feature Name for "SDC Plus Unbundled Tablet" to "SDC Plus"
- Changed Product Identifier for SDC Plus feature from "DCP3" to "DCP1"
- Revised Bidder's Description column for SDC Plus feature: Deleted "SDC Plus Unbundled Tablet" Added, "SDC Plus Add on Sprint Direct Connect Plus is a portfolio of push-to-talk (PTT) phone services that put your workforce in instant communication with each other, support teams and headquarters. Service can be added to both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans and/or Data Only Service Plan."
- Item 3, Revised Bidder's Description column for Invoice Reprint Fee(s): Deleted "Invoice Reprint Fee(s) - BAN Level Fee" Added,

"Invoice Reprint Fee(s) – Account Level charge incurred if customer requests a secondary copy of the invoice reprinted. "

- Item 4, Revised Bidder's Description column for Duplicate Invoice Fee: Deleted "Duplicate Invoice Fee - BAN Level Fee" Added, "Duplicate Invoice Level Charge applicable when the account is set up to receive 2 invoices, going to 2 separate addresses."
- Item 5, Revised Bidder's Description column for Reconnect from Suspension Fee: Deleted "Reconnect from Suspension Fee - BAN Level Fee" Added, "Reconnect from Suspension Fee will be charged automatically to any account that is reinstated from a non-paid disconnect (NPD) status, including accounts in a collection suspend status."
- Item 6, Revised Bidder's Description column for 300 Text Message Add On Plan: Deleted "Additional Messages - \$0.20 per message300 Text Message Add-On Plan for units activated on the Sprint Flat Rate Business Plan / Tablet Plan" Added, "300 Text Message Add-On Plan for units activated on the Sprint Tablet Plan"
- Item 7, Revised Bidder's Description column for 1000 Text Message Add On Plan: Deleted "Additional Messages - \$0.20 per message1000 Text Message Add-On Plan for units activated on the Sprint Flat Rate Business Plan / Tablet Plan" Added, "1000 Text Message Add-On Plan for units activated on the Sprint Tablet Plan"
- Item 8, Revised Bidder's Description column for Unlimited Text Message Add On Plan: Deleted "Unlimited Text Message Add-On Plan for units activated on the Sprint Flat Rate Business Plan / Tablet Plan" Added, "Unlimited Text Message Add-On Plan for units activated on the Tablet Plan"
- Deleted unpopulated items 9-10.

Pages 37-38

Table 19.2.3.2.4.b

- Item 1, Revised Bidder's Description column for Sprint Static IP feature: Deleted "Static IP" Added "Sprint Static IP A. If Customer purchases a Sprint data Business Plan, Sprint offers Public Static IP for an additional charge per IP address per month. Public Static IP is not available with Sprint Data Link, and may not be available for all deployments. More information is available by contacting Customer's Sprint Account Representative. B. Maintenance. In order to maintain the quality of Sprint Products and Services, Sprint will perform preventative maintenance and software updates to the Sprint Networks and Sprint 4G Network.

(1) "Scheduled Maintenance" is performed for functions such as hardware and software upgrades and network optimization. Sprint will perform Scheduled Maintenance at times that are anticipated to minimize disruption of Customer's service and activity. Sprint will use commercially reasonable efforts to provide advance notice of all Scheduled Maintenance.

(2) "Demand Maintenance" may occur as a result of unexpected events and is performed when Sprint network elements are in jeopardy. Sprint will perform Demand Maintenance at Sprint's discretion. Due to the nature of Demand Maintenance, prior notification may not be possible; however, Sprint will inform Customer when maintenance is complete"

- Item 2, Revised Bidder's Description column for Data Link: Deleted "Data Link" Added "Sprint Data Link is a private network established between the company network and Sprint wireless devices and improves how companies manage their mobile workforce and remote wireless devices. Sprint Data Link provides secure, high-speed wireless connection to the corporate enterprise WAN"
- Item 3, Revised Bidder's Description column for Invoice Reprint Fee(s): Deleted "Invoice Reprint Fee(s) - BAN Level Fee" Added, "Invoice Reprint Fee(s) – Account Level charge incurred if customer requests a secondary copy of the invoice reprinted. "
- Item 4, Revised Bidder's Description column for Duplicate Invoice Fee: Deleted "Duplicate Invoice Fee - BAN Level Fee" Added, "Duplicate Invoice Level Charge applicable when the account is set up to receive 2 invoices, going to 2 separate addresses."
- Item 5, Revised Bidder's Description column for Reconnect from Suspension Fee: Deleted "Reconnect from Suspension Fee - BAN Level Fee" Added, "Reconnect from Suspension Fee will be charged automatically to any account that is reinstated from a non-paid disconnect (NPD) status, including accounts in a collection suspend status."
- Deleted unpopulated Items 6-10.

Page  
Table 19.2.3.2.8.b

- Deleted unpopulated items 1-10 in table

Page 55  
Table 19.2.5.7.b

- Revised Bidder's Description column for Expedited Fee for 1-25 devices ERT Fees: Deleted "Emergency Response Device Delivery" Added, "Emergency Response Device Delivery -

Expedited shipping charge to place up to 25 deployable emergency response devices on a commercial airline flight for expedited delivery”

- Deleted unpopulated items 2-10.

Page 56

Table 19.2.6.1

- Item 1, Changed Service or Feature Name from “GPS Solution” to “GPS Solution (StreetSmart Silver)”
- Revised Bidder's Description column for GPS Solution (StreetSmart Silver): Deleted “Pursuant to 19.2.2.7.1 #11 User Portal Functionality (M), this application is required to support portal GPS view and monitor requirement. Please see Table 19.2.3.2.2.b – Unsolicited Voice, Text and Data Service Plans for GPS solution pricing. Requires the purchase of a Sprint cellular plan.” Added, “PDS Application (StreetSmart Silver). Requires the purchase of a Sprint cellular plan.”
- Deleted unpopulated items 2-7.

Subcategory 19.2, Catalog A is hereby amended to include the following items and is attached:

Back of Cover Page

- Added Revision Log Table where page was “Intentional Blank Page”

All Pages

- Footer, deleted, “Addendum 6”;
- Footer, deleted, date “2/20/2019”;

Page i

- Updated Table of Contents page numbers.

Pages 4-5

Table 19.2.3.2.1.b

- Item 1, Deleted Sprint Flat Rate Business Plan
- Item 2, Deleted Sprint Flat Rate Business Plan (Usage)
- Item 3, Renumbered to Item 1, Revised Restrictions column description for UNLBuy-up (Data) feature: Deleted, “UNLBuy-up (Data) for Feature Phone” Added, UNLBuy-up (Data) for Voice and Text Service Plan Basic Phones”
- Item 4, Deleted 300 Text Message Add On Plan
- Item 5, Deleted 1000 Text Message Add On Plan

- Item 6, Deleted Unlimited Text Message Add On Plan
- Item 7, Renumbered to Item 2, Revised Restrictions column description for Call Forwarding (Unconditional) feature: Deleted "Call Forwarding (Unconditional) = \$0.20 Per Minute" Added, "Call Forwarding (Unconditional): Unconditional Call Forwarding is a hard forward on all incoming calls to terminate at another number other than your cellular phone. Charges will be applied when used on both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans
- Item 8, Renumbered to Item 3, Revised Restrictions column description for Sprint 411 Directory Assistance feature: Deleted "Sprint 411 Director Asst." Added, "Sprint 411 Directory Assistance is a Pay As You Go charge applies on a per use basis across all rate plans"
- Item 9, Deleted Video Mail
- Item 10, Deleted Enhanced VoiceMail
- Item 11, Deleted Equipment Software
- Item 12, Renumbered to Item 4, Revised Restrictions column description for MAC Airave Coverage feature: Deleted, "\$4.99 per month per airave device MAC Airave Coverage" Added, "MAC Airave Coverage Enhances voice coverage for a range less than 3500 Sq Ft. Radius may be reduced by obstructions."
- Item 13, Renumbered to Item 5, Revised Restrictions column description for Premium VVM Visual Voicemail feature: Deleted "Premium VVM" Added, "Premium VVM Visual Voicemail is an app that gives customers an easy way to access the text of a voicemail messages directly without having to listen to the message. Service can be added to both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans"
- Item 14, Renumbered to Item 6, Changed Feature Name for "SDC Plus Bundled" to "SDC Plus"
- Revised Restrictions column description for SDC Plus feature: Deleted "SDC Plus Bundled" Added, "SDC Plus Add on: Sprint Direct Connect Plus is a portfolio of push-to-talk (PTT) phone services that put your workforce in instant communication with each other, support teams and headquarters. Service can be added to both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans and/or Data Only Service Plan".
- Item 15, Deleted SDC Plus Unbundled

- Item 16, Renumbered to Item 7, Revised Restrictions column description for \$140 Chg AIRAVE Unit Not Rtrnd - BAN Level Fee: Deleted "\$140 Chg AIRAVE Unit Not Rtrnd – BAN Level Fee" Added, "One Time AIRAVE Equipment charge for non- return"
- Item 17, Renumbered to Item 8, Revised Restrictions column description for Invoice Reprint Fee(s): Deleted "Invoice Reprint Fee(s) - BAN Level Fee" Added, "Invoice Reprint Fee(s) – Account Level charge incurred if customer requests a secondary copy of the invoice reprinted. "
- Item 18, Renumbered to Item 9, Revised Restrictions column description for Duplicate Invoice Fee: Deleted "Duplicate Invoice Fee - BAN Level Fee" Added, "Duplicate Invoice Level Charge applicable when the account is set up to receive 2 invoices, going to 2 separate addresses."
- Item 19, Renumbered to Item 10, Revised Restrictions column description for Reconnect from Suspension Fee: Deleted "Reconnect from Suspension Fee - BAN Level Fee" Added, "Reconnect from Suspension Fee will be charged automatically to any account that is reinstated from a non-paid disconnect (NPD) status, including accounts in a collection suspend status."
- Deleted unpopulated items 20-25.

Page 9

Table 19.2.3.2.2.b

- Item 1, Revised Restrictions column description for Call Forwarding (Unconditional) feature: Deleted "Call Forwarding (Unconditional) = \$0.20 Per Minute" Added, "Call Forwarding (Unconditional): Unconditional Call Forwarding is a hard forward on all incoming calls to terminate at another number other than your cellular phone. Charges will be applied when used on both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans"
- Item 2, Revised Restrictions column description for Sprint 411 Directory Assistance feature: Deleted "Sprint 411 Director Asst." Added, "Sprint 411 Directory Assistance is a Pay As You Go charge applies on a per use basis across all rate plans"
- Item 3, Deleted Video Mail
- Item 4, Deleted Enhanced VoiceMail
- Item 5, Deleted Equipment Software
- Item 6, Renumbered to Item 3, Revised Restrictions column description for MAC Airave Coverage feature: Deleted, "\$4.99 per month per airave devices MAC Airave Coverage" Added,



“MAC Airave Coverage Enhances voice coverage for a range less than 3500 Sq Ft. Radius may be reduced by obstructions.

- Item 7, Renumbered to Item 4, Revised Restrictions column description for Premium VVM Visual Voicemail feature: Deleted “Premium VVM” Added, “Premium VVM Visual Voicemail is an app that gives customers an easy way to access the text of a voicemail messages directly without having to listen to the message. Service can be added to both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans”
- Item 8, Deleted Subscription Service
- Item 9, Renumbered to Item 5, Changed Feature Name for “SDC Plus Bundled” to “SDC Plus”
- Revised Restrictions column description for SDC Plus feature: Deleted “SDC Plus Bundled” Added, “SDC Plus Add on: Sprint Direct Connect Plus is a portfolio of push-to-talk (PTT) phone services that put your workforce in instant communication with each other, support teams and headquarters. Service can be added to both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans and/or Data Only Service Plan”.
- Item 10, Deleted SDC Plus Unbundled
- Item 11, Deleted TTM TP Media
- Item 12, Deleted Digital Media
- Item 13, Deleted PDS Application (Security)
- Item 14, Deleted PDS Application (Spotify Monthly Charge)
- Item 15, Deleted PDS Application (Pogoplug Unltd Cloud Storage)
- Item 16, Renumbered to Item 6, Revised Restrictions column description for \$140 Chg AIRAVE Unit Not Rtrnd - BAN Level Fee: Deleted “\$140 Chg AIRAVE Unit Not Rtrnd – BAN Level Fee” Added, “One Time AIRAVE Equipment charge for non- return”
- Item 17, Renumbered to Item 7, Revised Restrictions column description for Invoice Reprint Fee(s): Deleted “Invoice Reprint Fee(s) - BAN Level Fee” Added, “Invoice Reprint Fee(s) – Account Level charge incurred if customer requests a secondary copy of the invoice reprinted. “
- Item 18, Renumbered to Item 8, Revised Restrictions column description for Duplicate Invoice Fee: Deleted “Duplicate Invoice Fee - BAN Level Fee” Added, “Duplicate Invoice Level

Charge applicable when the account is set up to receive 2 invoices, going to 2 separate addresses.”

- Item 19, Renumbered to Item 9, Revised Restrictions column description for Reconnect from Suspension Fee: Deleted “Reconnect from Suspension Fee - BAN Level Fee” Added, “Reconnect from Suspension Fee will be charged automatically to any account that is reinstated from a non-paid disconnect (NPD) status, including accounts in a collection suspend status.”
- Item 20, Renumbered to Item 10
- Deleted unpopulated items 21-25

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Table 19.2.3.2.3.b

- Item 1, Revised Restriction column description for Sprint Static IP: Deleted: “\$0.75 MRC, Added, “Charge”
- Item 2, Changed Feature Name for “SDC Plus Unbundled Tablet” to “SDC Plus”
- Changed Product Identifier for SDC Plus feature from “DCP3” to “DCP1”
- Revised Restrictions column description for SDC Plus feature: Deleted “SDC Plus Unbundled Tablet” Added, “SDC Plus Add on Sprint Direct Connect Plus is a portfolio of push-to-talk (PTT) phone services that put your workforce in instant communication with each other, support teams and headquarters. Service can be added to both Voice and Text Service Plans for Basic phones and/or Voice, Text, and Data Service Plans and/or Data Only Service Plan.”
- Item 3, Revised Restrictions column description for Invoice Reprint Fee(s): Deleted “Invoice Reprint Fee(s) - BAN Level Fee” Added, “Invoice Reprint Fee(s) – Account Level charge incurred if customer requests a secondary copy of the invoice reprinted. “
- Item 4, Revised Restrictions column description for Duplicate Invoice Fee: Deleted “Duplicate Invoice Fee - BAN Level Fee” Added, “Duplicate Invoice Level Charge applicable when the account is set up to receive 2 invoices, going to 2 separate addresses.”
- Item 5. Revised Restrictions column description for Reconnect from Suspension Fee: Deleted “Reconnect from Suspension Fee - BAN Level Fee” Added, “Reconnect from Suspension Fee will be charged automatically to any account that is reinstated from a non-paid disconnect (NPD) status, including accounts in a collection suspend status.”

- Item 6, Revised Restrictions column description for 300 Text Message Add On Plan: Deleted "Flat Rate Business Plan / "
- Revised Non-Recurring Charge column for 300 Text Message Add On Plan: Deleted "\$0.00" Added "\$0.20 Per Additional Message"
- Item 7, Revised Restrictions column description for 1000 Text Message Add On Plan: Deleted "Flat Rate Business Plan /Additional Messages = \$0.20 per message"
- Revised Non-Recurring Charge column for 1000 Text Message Add On Plan: Deleted "\$0.00" Added "\$0.20 Per Additional Message"
- Item 8, Revised Restrictions column description for Unlimited Text Message Add On Plan: Deleted "Sprint Flat Rate Business Plan /"
- Deleted unpopulated items 9-25.

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Table 19.2.3.2.4.b

- Item 1, Revised Restriction column description for Sprint Static IP: Deleted: "\$0.75 MRC", Added, "Charge"
- Item 2, Revised Restrictions column description for Data Link: Deleted "Data Link" Added "Sprint Data Link is a private network established between the company network and Sprint wireless devices and improves how companies manage their mobile workforce and remote wireless devices. Sprint Data Link provides secure, high-speed wireless connection to the corporate enterprise WAN"
- Changed Monthly Recurring Charge for Data Link from "\$2.00" to "0.00"
- Item 3, Revised Restrictions column description for Invoice Reprint Fee(s): Deleted "Invoice Reprint Fee(s) - BAN Level Fee" Added, "Invoice Reprint Fee(s) – Account Level charge incurred if customer requests a secondary copy of the invoice reprinted. "
- Item 4, Revised Restrictions column description for Duplicate Invoice Fee: Deleted "Duplicate Invoice Fee - BAN Level Fee" Added, "Duplicate Invoice - Account Level Fee Charge applicable when the account is set up to receive 2 invoices, going to 2 separate addresses."
- Item 5, Revised Restrictions column description for Reconnect from Suspension Fee: Deleted "Reconnect from Suspension Fee - BAN Level Fee" Added, "Reconnect from Suspension Fee – Account Level Fee will be charged automatically to any

account that is reinstated from a non-paid disconnect (NPD) status, including accounts in a collection suspend status."

- Deleted unpopulated items 6-25.

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Table 19.2.3.2.7

- Deleted unpopulated items 11-40.

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Table 19.2.3.2.8.b

- Deleted "1" from first item in table.
- Deleted unpopulated items 2-25.

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Table 19.2.5.7.b

- Item 1, Revised Restrictions column description for Expedited Fee for 1-25 devices ERT Fees: Deleted "Emergency Response Device Delivery" Added, "Emergency Response Device Delivery - Expedited shipping charge to place up to 25 deployable emergency response devices on a commercial airline flight for expedited delivery"
- Deleted unpopulated items 2-20.