Tech Alert
from the Customer Delivery Division
"Your Gateway to OTech Services"

TA 12-06: Customer Account Codes on S1S1/S2S2

ATTENTION: Vacaville Mainframe Shared Systems Customers
ACTION REQUESTED: Use Authorized or Identifiable Account Codes
DUE DATE: May 13, 2013

Background:

In June 2012, customers were notified that OTech was reviewing and validating customer account codes on the Vacaville Mainframe Shared Systems. Since then, customers have received warning messages on both the joblog and system log for any job that used an undefined account code or an account code not authorized for use. The message contained the job name, Userid associated with the job, and the account code used. System logs were analyzed weekly and each department was provided a list of job warning messages related to their accounts. Thus far, the account code validation and authentication process has been in warning mode and no job has been "failed".

Who Is Impacted:

Vacaville Mainframe Customers

What/Why:

OTech will move from the warning mode to failure mode. Any job that uses an account code that has not been defined will not run. In addition, any job that uses a defined account code that is not authorized for use by the userid, will not run. The prior warning messages in the joblog and system log will now be failure messages, though the format will not change. We will continue to provide weekly reports to each department until a department requests the reports be discontinued.

When:

Effective May 13, 2013, OTech will move from the warning mode to failure mode.

Contact:

If you have additional questions or need further clarification, please contact your OTech Account Lead. To determine who your Account Lead is, please use the Account Lead Lookup, or contact the Customer Delivery Division at (916)431-5477.