TA 13-04: FY 2012/13 MID-YEAR AND FY 2013/14 BILLING RATE CHANGES

ATTENTION: California Technology Agency Customers

ACTION REQUESTED: None, Information Only

GO-LIVE DATE: None

Background:

The California Technology Agency, Office of Technology Services (OTech) is implementing rate adjustments for FY 2012/13 mid-year and FY 2013/14. The FY 2012/13 mid-year rate adjustments are retroactive to January 1, 2013. The FY 2013/14 rate adjustments are effective July 1, 2013. The purpose of the rate adjustments are to:

- Align rates with the cost of providing service.
- Provide new technologies to customers while reducing overall costs.

Who:

All California Technology Agency, OTech Customers.

What/Why:

The rate adjustments for the following services are effective retro-actively to January 1, 2013, unless otherwise noted:

- Mainframe CPU
- Mainframe Disk Storage
- Mainframe Tape Storage
- OTech Fiber Ring
- California Statewide Government Network (CSGnet) Retirement Fee
- Secure File Transfer
- Tenant Managed Services (effective April 1, 2013)

Additionally, rates have been developed for the following new services:

- Geographic Information Systems
- Disaster Recovery for CA.Mail
- Mobile Device Management

For more detailed information regarding the rate changes, please visit: http://www.dts.ca.gov/Customers/Rates.asp.

Overall, this rate package will save OTech customers an estimated $21.3 million at the current workload level for FY 2012/13 and $13.8 million for FY 2013/14. Rate adjustments will appear on the May 2013 OTech invoice.

When:

The rate adjustments were approved by Department of Finance on May 14, 2013, and are effective on the dates mentioned above.

Due Date:
No Due date.

Contact:
If you have additional questions or need further clarification, please contact your OTech Account Lead. To determine who your Account Lead is, please use the Account Lead Lookup, or contact the Customer Delivery Division at (916) 431-5477.

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