TA 14-14: IP Address Change for DNS Server

ATTENTION: Network Customers

ACTION REQUESTED: Change IP Address of DNS Server NS3

DUE DATE: August 10, 2014

Background:

In the Office of Technology Services (OTech) Network Forums held on March 26 and July 17, 2014, we announced that we will be changing the IP address for the DNS server NS3.net.ca.gov. The IP addresses will change from 205.225.182.67 to the OTech-owned IP address of 165.235.254.254.

Requested Action:

Customers are requested to do the following:

(1) determine if they will be affected by this reassignment of IP addresses to the NS3.net.ca.gov DNS server, prior to August 10, 2014, and

(2) after 7 a.m. on August 10, 2014, impacted customers should update their DNS resolver settings from 205.225.182.67 to the new IP address of 165.235.254.254. Not making this change will result in a delay when DNS queries are made to the NS3.net.ca.gov DNS server.

When:

OTech will make the IP address change between 5:00 a.m. and 7:00 a.m. on August 10, 2014 during the Network Preventative Maintenance Window. Customers should update their DNS resolver settings after 7 a.m. Please call the Service Desk at (916) 464-4311 if any issues are encountered while making this change.

Contact:

If you have questions or need further clarification, please contact your OTech Account Lead. If you are unsure who your Account Lead is, please use the Account Lead Lookup, or call the Customer Delivery Division at (916) 431-5476.