



Tech Alert

from the Customer Delivery Division
"Your Gateway to OTech Services"

TA 14-23: FY 2014/15 BILLING RATE CHANGES

ATTENTION: All Customers

ACTION REQUESTED: Information Only

DUE DATE: No Due Date

Overview:

The Department of Technology (CalTech) is announcing the FY 2014/15 billing rate adjustments effective January 1, 2015. The purpose of these rate adjustments is to:

- Align rates with the cost of providing service
- Provide new technologies to customers while reducing overall costs.

The rate adjustments were approved by the Department of Finance on November 5, 2014. Overall, this rate package will save CalTech customers an estimated \$2.5 million dollars at the current workload level for FY 2014/15 and \$5 million for FY 2015/16.

Services Receiving Rate Changes:

CalTech is eliminating the California Statewide Government Network (CSGNet) Retirement Fee, effective January 1, 2015. In addition:

Rates for the following services are being adjusted effective January 1, 2015:

- Tenant Managed Services (TMS) Basic/Foreign Connectivity
- Data Center to Data Center (DC to DC) Connectivity
- Network Installs
- Site to Site Virtual Private Network (VPN)
- Dedicated Network Equipment
- Discontinued Network Services

Rates for the following new services are also effective January 1, 2015:

- Salesforce Subscription Service
- Vendor Hosted Subscription Services Support Fee
- Virtual AIX Server

Impacted:

All California Department of Technology customers.

View the Rate Change Detail:

Please view the [Customer Rates Memo](#) for detail on the rate adjustments. The Rate Schedule will be updated on January 1, 2015 to reflect these rate changes.

Due Date:

None.

Contact:

If you have questions or need further clarification, please contact your CalTech Account Lead. If you are unsure who your Account Lead is, please use the [Account Lead Lookup](#), or call the Customer Delivery Division at (916) 431-5476.

Office of Technology Services • P.O. Box 1810 • Rancho Cordova, CA 95741-1810
Phone: 916-431-5390 • Fax: 916-463-9916 • www.otech.ca.gov • OTechTechAlert@state.ca.gov