TA 15-18: CalCloud IaaS New Rates and Services

ATTENTION: Current and Future CalCloud Customers

ACTION REQUESTED: Information Only

EFFECTIVE DATE: No Due Date

Overview:

The California Department of Technology (CDT) is pleased to announce reduced rates, additional service options, and enhanced security for CalCloud Infrastructure as a Service (IaaS).

Background:

CDT began offering CalCloud Infrastructure as a Service (IaaS) in the summer of 2014. CalCloud IaaS provides on-demand access to a shared pool of configurable resources that can be rapidly provisioned and released with minimum effort and interaction. CalCloud IaaS also provides automatic replication, monitoring, a user-facing portal that provides the ability to customize your server, and data security and confidentiality.

New Rates and Services:

Based on customer feedback, CDT, along with our service delivery partners, has significantly reduced CalCloud IaaS rates and enhanced security features. In addition, CDT will introduce new CalCloud IaaS features later this year which include unmanaged virtual servers (with or without a licensed operating system), Virtual Private Network, File Transfer service, and additional storage options, including access to CalCloud IaaS storage from external servers not residing in the CalCloud IaaS environment. An additional Tech Alert will be distributed when the new features become available.

The revised CalCloud IaaS rates and upcoming new features have been incorporated into the Service Catalog and the CDT Rates Schedule.
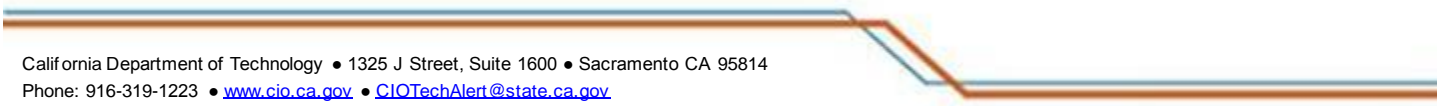
When:

The CalCloud IaaS rates were approved by the Department of Finance on October 2, 2015, with a retroactive effective date of July 31, 2015.   Invoice adjustments will automatically be made for customers who received CalCloud IaaS services during the months of August and September 2015.

Due Date:

None. This Tech Alert is for informational purposes only.

Contact:

If you have any questions or need further clarification, please contact your [Account Lead](#), or call the Customer Delivery Division (916) 431-5476.