



Tech Alert

from the **Customer Delivery Division**
"Your Gateway to Technology Services"

TA 15-19: Software Licenses Available

ATTENTION: Customers Interested in Acquiring Software Licenses

ACTION REQUESTED: Contact Account Lead and Submit Service Request for Licenses

DUE DATE: December 11, 2015

Introduction:

Does your department need software licenses for annotation, redaction or real-time backup/recovery services for your document management system? The California Department of Technology (CDT) has a variety of software licenses readily available to customers at a significant discount. These discounted licenses are only available through December 31, 2015.

CDT customers can now acquire perpetual software licenses and future year maintenance at a discount of at least 20 percent below standard public sector published pricing. CDT will not charge a pass through fee for these licenses, though there will be a transfer fee for the IGC licenses. These discounts apply to the following license types:

IGC annotation/redaction products

- Redact-IT Enterprise
- Brava for XCP

CYA backup and recovery products for Documentum or FileNet

- Smart Recovery
- HOTBackUp
- Time Based Recovery Module
- Data Integrity Module

By taking advantage of this one-time offer to acquire these specified software licenses through CDT, customers can access these licenses immediately and avoid time consuming administrative processes, which have already been performed.

The license cost includes the first year of maintenance. Maintenance in subsequent years would be the responsibility of the departments which have bought the licenses. The environments for which these licenses can be used must have connectivity to the Documentum or FileNet environment they are supporting. The licenses can be used generally

anywhere in the customer's environment or with limited restrictions in CDT's environment.

Process:

If your department has an interest in the licenses, please **immediately** contact your [Account Lead](#) for product detail and the cost per license. Once the desired licenses and associated quantities are identified, CDT will provide a total cost estimate, and will identify the cost savings over direct procurement avenues. Customers will need to submit a service request (SR) to move forward with the transaction with the cost estimate provided by CDT attached.

Due Dates:

The IGC and CYA license transactions must be completed by December 31, 2015, and therefore the process needs to be initiated **ASAP**. **Customers with interest in the licenses must contact their Account Lead by COB December 11, 2015.**

Contact:

If you have any questions or would like to get a cost estimate for these software licenses, please contact your [Account Lead](#), or call the Customer Delivery Division (916) 431-5476.