TA 16-13: CalCloud Network Attached Storage

ISSUE DATE:	**September 2, 2016**
ATTENTION:	**Current & Future CalCloud IaaS Customers**
ACTION REQUESTED:	**None**
EFFECTIVE DATE:	**Immediately**

Overview:

The California Department of Technology (CDT) began offering CalCloud services to its customers in the summer of 2014. Since then, CDT has introduced many additional CalCloud service offerings.

New Service:

Network Attached Storage (NAS) is now available to all CalCloud IaaS customers through the CalCloud portal. The NAS service offering provides the capability for file sharing between VMs within a tenant's environment using either Common Internet File System (CIFS) or Network File System (NFS) v4. CalCloud NAS can be provisioned using either Tier 2 or Tier 3 storage with the applicable rate.

Customers interested in the new CalCloud NAS service must first acquire CalCloud tenant space to access the self-service portal. The NAS service is only available to servers within the tenant's CalCloud environment unless a Virtual Routing and Forwarding or Virtual Private Network (VPN) is used to provide external access which requires a separate monthly VPN charge.

Action Requested:

None – Informational Only.

Contact:

If you have questions or need further clarification, please contact your CDT Account Lead by using the Account Lead Directory, or call the Customer Delivery Division at (916) 431-5476.