



Tech Alert

from the Office of Customer Engagement
"Your Gateway to Technology Services"

TA 17-02: FY 2016-17 and FY 2017-18 Rate Adjustments

ISSUE DATE:	January 11, 2017
ATTENTION:	All Customers
ACTION REQUESTED:	None – Information Only
EFFECTIVE DATE:	January 1, 2017

Overview:

The California Department of Technology (CDT) rate adjustments were approved by the Department of Finance on January 6, 2017 for FY 2016/17 and FY 2017/18. These changes align the rates with the actual costs of providing services.

This rate package will result in a net savings of about \$7.8 million to CDT customers in FY 2016/17 and \$6.5 million in FY 2017/18, at the current workload levels.

Services with Rate Adjustments:

Rates for the following services will **decrease** and are **retroactive to July 1, 2016**. Retroactive credit adjustments will be processed with the January and February customer invoices.

- Mainframe CPU
- Mainframe Tape Storage
- Mainframe Data Storage
- Enterprise Linux

Rates for the following services will **decrease** effective **January 1, 2017**:

- Metro Ethernet Switch
- Vendor Hosted Subscription Services

Rates for the following services will **increase** effective **July 1, 2017**:

- Dedicated Firewall
- OPT-E-MAN/OPT-E-WAN Transport
- Server Load Balancing

Existing Services with New Rates:

Rates for the following services are **new** effective **January 1, 2017**:

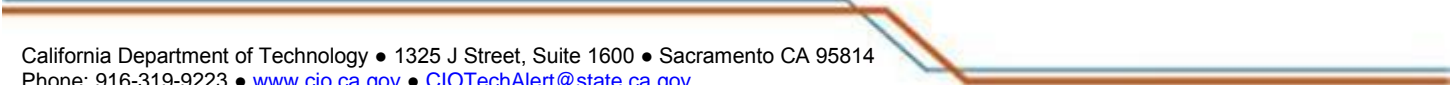
- Customer Site Firewalls
- Network Install Fees

Rate Change Detail:

Please view the [Customer Rates Memo](#) for details on the rate adjustments and new services.

Contact:

If you have questions or need further clarification, please contact your CDT Account Lead by using the [Account Lead Directory](#), or call the Office of Customer Engagement at (916) 431-5476.



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