



Tech Alert

from the Office of Customer Engagement
"Your Gateway to Technology Services"

TA 17-05 New Service Offering: Off-premises Storage as a Service (STaaS)

ISSUE DATE:	April 04, 2017
ATTENTION:	All CDT Customers
ACTION REQUESTED:	If interested, submit a Remedy Service Request
EFFECTIVE DATE:	Immediately

Introduction:

The California Department of Technology (CDT) is now offering off-premises Storage as a Service (STaaS); a new Vendor Hosted Subscription Service (VHSS), which provides secondary storage solutions in the cloud. The hosting vendors are IBM Bluemix, and Infiniti Consulting Group, Inc. (a reseller of Amazon Web Services).

Features and Benefits:

The new off-premises STaaS offering provides the following features and benefits:

- Scalability to meet department needs
- Low cost
- Usage based costs
- Security
- Storage management
- Multiple storage classifications
- High durability and reliability

Please see the [CDT Service Catalog](#) for additional details on this service offering.

Cost:

The cost of this service varies, depending on the solution and vendor selected. Customers interested in this service should review the off-premises STaaS information in the CDT Service Catalog, select a vendor, and then contact your [Account Lead](#) to discuss next steps. The published CDT administrative fee will be added at the time of purchase.

Action Requested:

To request the off-premises STaaS service, submit a Remedy Service Request, as follows:

1. Select Software Services Category
2. Select "VHSS Services" from the Available Requests list
3. Select "STaaS off-premises" under the drop down list for *VHSS Product*
4. Attach the cost estimate provided by your vendor of choice

Effective Date:

This new service offering is currently available.

Contact:

If you have questions or need further clarification, please contact your CDT Account Lead by using the [Account Lead Directory](#), or call the Office of Customer Engagement at (916) 431-5476.



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