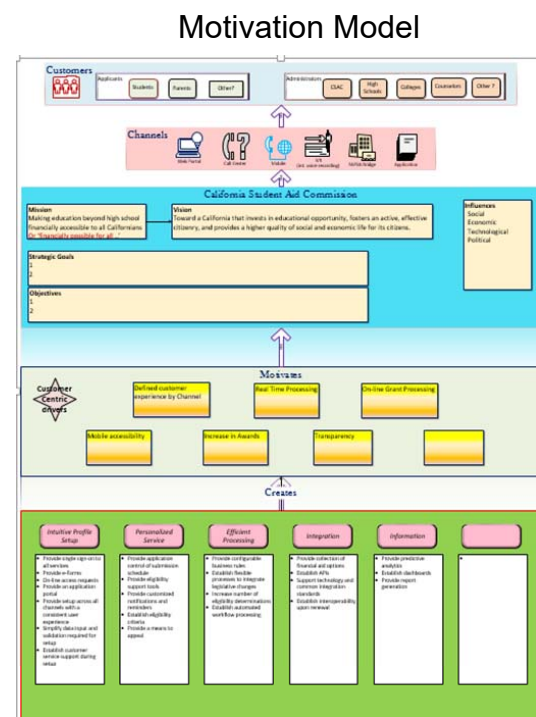


Business Context



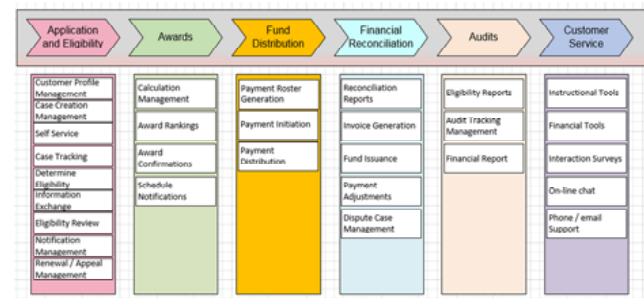
WHY

WHAT

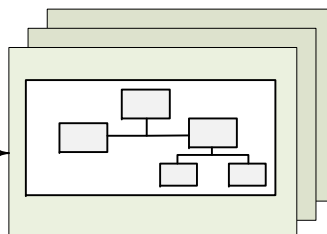
Operational Model

HOW

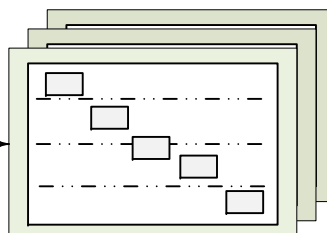
Business Capability Model



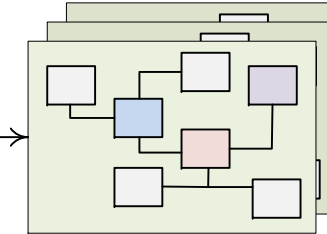
People



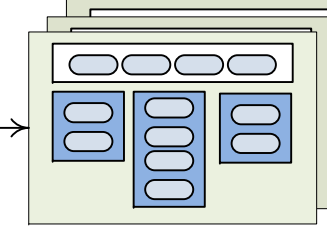
Process



Information

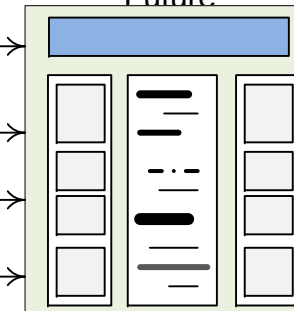


Technology



WHEN

Roadmap to the Future



MEANS

