



For Immediate Release October 2, 2018

Contact: Alice Scott-Rowe
Communications Deputy Director
alice.scott-rowe@state.ca.gov
(916)403-9618

California Receives Top Grades in Digital Technology *One of Three States that Won Three Category Awards*

Sacramento—California received an overall grade of A- from the Center for Digital Government’s 2018 Digital States Survey. The biannual survey benchmarks government use of digital technologies to improve service delivery, increase capacity and reach policy goals across all 50 states.

“Congratulations to California for their accomplishments in multiple areas since the last survey, which earned them a grade of A-,” said Teri Takai, executive director for the Center for Digital Government. “In addition, California received 1st place in Public Safety, and received two additional category awards, making California one of only three states to receive three category awards in 2018. Well done!”

California’s grade is up from a B-plus in the last survey in 2016. “The great strides we have made in delivering digital services to citizens is a reflection of the hard work of the entire California technology community,” said Amy Tong, State Chief Information Officer and Director of the Department of Technology. “The survey shows that together we are making life easier and more efficient by providing improvements to online access, from health care to tax returns and emergency services.”

The survey highlights best and emerging practices of digital technology used by state government that can be shared across borders, fueling progress among all states. Under the Digital State’s criteria, California’s grade shows results that are trending sharply upward across all survey categories. “The survey grade shows California government is finding better ways to conduct the public’s business, which is government at its best,” said Chris Cruz, State Deputy Chief Information Officer and Deputy Chief Director of the Department of Technology. “The grade reflects that we are successful at leveraging IT investments and projects in support of public service.”

California and other top states will receive awards for the 2018 Digital States Survey October 21 during the National Association of State Chief Information Officers (NASCIO) Annual Meeting in San Diego at the Hilton Bay Front Hotel.