



# Tech Alert

from Customer Engagement Services  
"Your Gateway to Technology Services"

## TA 18-08: California Network and Telecommunications (CALNET) Category 2 - Network Based Web Conferencing

**ISSUE DATE:** November 7, 2018  
**ATTENTION:** All CALNET Customers  
**ACTION REQUESTED:** None - Information Only  
**EFFECTIVE DATE:** July 1, 2018

### Overview:

The CALNET Program provides services that meet the State's complex and critical telecommunications and network business needs. The CALNET Program accomplishes this through the implementation and management of a suite of statewide, competitively bid telecommunications contracts used by both state and local public entities. The CALNET contracts provide easy access to telecommunications and network services by using a simple form that spares customers from the burden of an often-costly procurement process and managing a contract.

CALNET Services are designated as either *Required* (services must be purchased from the CALNET contract) or *Discretionary* (optional to purchase from the CALNET contract) for non-exempt state entities per [Gov. Code 11546.1 \(e\)](#) and [Management Memo 14-08](#). To determine whether a specific service is *Required* or *Discretionary*, non-exempt state entities should refer to the CALNET Service Catalog located at <https://cdt.ca.gov/services/calnet-services/>.

State Telecommunications Management Manual (STMM) [CALNET Required and Discretionary Services, Section 0400.1](#), has been revised to clarify the guidelines regarding category designation. Refer to the CALNET STMM located at <https://cdt.ca.gov/services/calnet-stmm/> for details.

### Effective Date:

As of July 1, 2018, CALNET Category 2 Network Based Web Conferencing Services are no longer a *Required* category for non-exempt state entities.

### Contact:

If you have questions or need further clarification, please contact your CDT Account Lead by using the [Account Lead Directory](#), or call Customer Engagement Services at (916) 431-5390.