



Tech Alert

from Customer Engagement Services
"Your Gateway to Technology Services"

TA 18-09: Microsoft Windows 2008 Servers – End of Support

ISSUE DATE:	December 17, 2018
ATTENTION:	Customers with Windows 2008 Servers in Managed Services
ACTION REQUESTED:	Migrate Off Windows 2008 Servers by January 14, 2020
EFFECTIVE DATE:	Begin Effort Immediately

Introduction:

Microsoft Windows 2008 servers are approaching end-of-life. As of **January 14, 2020**, these servers will be out of extended support and the California Department of Technology (CDT) will no longer support these servers. CDT will **not** extend this contract and will not provide Windows 2008 "Extended Security Updates" contracts to customers.

Overview:

Microsoft's end-of-life date affects all versions of Windows 2008 servers, including:

- Standard
- R2 Standard
- Enterprise
- R2 Enterprise

Utilizing Windows 2008 servers, beyond January 14, 2020, would present significant business and security risks for programs and applications running on those servers. Newer versions of the Windows server operating system provide benefits in security, software and hardware stability, virtualization and consolidation opportunities, and support.

Action Requested:

Windows 2008 servers do not meet CDT's Software Maintenance requirements found at <https://cdt.ca.gov/services/bestpractices/>. Therefore customers need to create a plan to meet CDT's standard. Once these plans are finalized, server builds will begin. Due to the high volume of server build requests anticipated, customers are encouraged to submit their Service Request (SR) as soon as possible.

To request a server build, submit a Remedy SR as follows:

- Select "Infrastructure Services"
- Select "[Windows Hosting Services](#)"

Customers should attach a migration plan to the SR, for Windows 2008 servers to be migrated to Windows 2016 servers, and/or indicate that the server will be decommissioned by a specified date.

In addition to the above requested action, departments may explore external alternatives provided by Microsoft, which include:

1. Upgrading to a newer version of Windows (preferably Windows 2016); or
2. Migrating to Azure to continue receiving support for Windows 2008 beyond January 2020.

Additional information on these options can be found at <https://azure.microsoft.com/en-us/blog/announcing-new-options-for-sql-server-2008-and-windows-server-2008-end-of-support/>.

Contact:

If you have questions or need further clarification, please contact your CDT Account Lead by using the [Account Lead Directory](#), or call Customer Engagement Services at (916) 431-5390.