



Tech Alert

from Customer Engagement Services
"Your Gateway to Technology Services"

TA 19-05: Additional FY2019/20 Rate Adjustments

ISSUE DATE: October 22, 2019

ATTENTION: All Customers

ACTION REQUESTED: None – Information Only

EFFECTIVE DATE: Noted Below

Overview:

The California Department of Technology (CDT) is announcing additional rate changes for the current fiscal year. These rates were approved by the Department of Finance on October 3, 2019. The purpose of these changes are to accurately align CDT rates with the costs of providing services.

Services with Rate Adjustments:

Service	Rate Change	Effective Date
Storage as a Service (STaaS), On-Premises	Decrease 15%	September 1, 2019
Windows Platform Hosting—Physical Servers	Increase 8%	January 1, 2020
California Government Enterprise Network (CGEN) Support	Increase 13%, to offset the elimination of the following CGEN-related fees: <ul style="list-style-type: none"> • T-1 and Ethernet Installation • Connection Bandwidth Change • Connection Delete 	January 1, 2020

NOTE: To view the prior FY 2019/20 rate adjustments, please refer to [TA 19-02](#).

Impacted:

All CDT customers subscribing to the above services.

Next Steps:

Please view the [Customer Rates Memo](#) for additional details on the rates.

Contact

If you have questions or need further clarification, please open a case through the [CDT IT Services Portal](#), using the “Ask a Question” option.

California Department of Technology • 1325 J Street, Suite 1600 • Sacramento, CA 95814
Phone: 916-319-9223 • [Visit CDT Website](#) • [Email Us](#)