



Tech Alert

from Customer Engagement Services
"Your Gateway to Technology Services"

TA 20-02: Optical Character Recognition Bot (OCRBot) PDF Accessibility Assistance Tool

ISSUE DATE: March 13, 2020

ATTENTION: All California State Departments

ACTION REQUESTED: If interested, submit an OCRBot Request Case in the CDT IT Services Portal

EFFECTIVE DATE: March 20, 2020

Overview:

The California Department of Technology (CDT) offers a solution to assist California state entities with [AB 434](#) accessibility compliance requirements for scanned PDF documents posted online. The Optical Character Recognition Bot (OCRBot) functionality makes the scanned PDF text interactive, searchable, selectable, and readable to assistive technologies, such as screen readers.

What to Expect:

For current OCRBot customers, version 1.0.1.15 will be disabled on March 20, 2020. To continue or begin using OCRBot services, customers must submit an OCRBot Request Case in the CDT [IT Services Portal](#) to receive an informational email with instructions and required parameters to enable the OCRBot tool.

Cost:

The cost of the OCRBot service is CDT's delivery cost, which is \$2.24 per 1,000 pages processed.

Minimum Technical Requirements:

- Windows 10
- Internet connection
- Ability to download and install software locally
- Microsoft Azure Cognitive Service Endpoint and Key (required parameters)

Contact:

- For technical issues, submit an Incident in the CDT [IT Services Portal](#)
- For general information, email OCRBotCustomerSupport@state.ca.gov