



# Tech Alert

from Customer Engagement Services  
"Your Gateway to Technology Services"

## TA 20-04: Update to TA 19-04 Cellular Voice and Data Services Contracts

**ISSUE DATE:** May 15, 2020

**ATTENTION:** Existing NASPO CA-PA Wireless Contract Customers

**ACTION REQUESTED:** Transition off NASPO Cellular Services Contract by December 31, 2020

**EFFECTIVE DATE:** Immediately

### Overview:

On September 23, 2019, CDT issued TA [19-04](#) announcing the CALNET Cellular Voice and Data Services Contract, which replaced the National Association of State Procurement Officials (NASPO) ValuePoint California Participating Addendum (CA-PA) as the contract vehicle for cellular services. TA 19-04 also established a deadline for customers to transition off of the NASPO CA-PA. Due to the COVID-19 emergency, CDT has extended the NASPO contract and the transition deadline to December 31, 2020. As such, **ALL customers must transition off the existing NASPO CA-PA contract by December 31, 2020.**

### Transition Information Update:

**Non-Exempt State Executive Branch Agencies:** The CALNET Cellular Voice and Data contract is a mandatory contract for non-exempt, State Executive Branch entities. Customers are required to transition their services to the CALNET Cellular Voice and Data Contract prior to December 31, 2020. The CALNET contractors are in the process of transitioning customers and are contacting all Agencies to complete the process.

**Exempt State Agencies:** The CALNET Cellular Voice and Data contract is available as a replacement contract for services currently purchased via the expiring NASPO CA-PA. The CALNET contractors are in the process of transitioning customers and are contacting all Agencies to complete the process.

**Non-State Entities:** The CALNET Cellular Voice and Data contract is available as a replacement contract for services currently purchased via the expiring NASPO CA-PA. Non-State entities who are not already approved CALNET customers must complete a [Non-State Entity Service Policy and Agreement \(NESPA\)](#) to certify eligibility. The CALNET contractors are in the process of transitioning customers and are contacting all non-State entities to verify eligibility and complete the process.

### **Impact:**

Any customer who does not transition off the NASPO CA-PA by December 31, 2020 will not be utilizing a valid cellular contract for their services. Exempt State entities and local government entities who do not wish to take advantage of the CALNET contracts may choose an alternate contract vehicle.

California Department of Technology (CDT) serves as the State Procurement Official for all State telecommunications services. The CDT will not issue a new NASPO CA-PA, once the existing contract expires on December 31, 2020.

Non-State entities may enter into their own Participating Agreement with NASPO and may contact CALNET Customer Service for assistance.

### **Contact**

If you have questions or need further clarification, please contact the CALNET Customer Service Line at (916) 657-9150 or by email at [CALNEThelp@state.ca.gov](mailto:CALNEThelp@state.ca.gov).

### **Additional Resources:**

Visit the CALNET Website at <https://cdt.ca.gov/services/calnet/>  
[CALNET Cellular Business Services 19.1 User Instructions](#)  
[CALNET First Responder Cellular Services 19.2 User Instructions](#)