



Tech Alert

from Customer Engagement Services
"Your Gateway to Technology Services"

TA 21-04: Billing Changes for Security Services

ISSUE DATE: July 13, 2021

ATTENTION: All Customers

ACTION REQUESTED: None - Information Only

EFFECTIVE DATE: July 1, 2021

Overview:

California Department of Technology (CDT) has received State of California General Funding to support the essential CDT security services listed below. Therefore, CDT will discontinue billing the following services, effective July 1, 2021:

- **Security Operations Center (SOC)** – CDT operates the State's SOC, which continuously monitors and reacts to threats on the California Government Enterprise Network (CGEN), the State government's primary enterprise network. CDT previously billed the cost of the SOC to all customers based on each customer's amount of electronic mailboxes and total CDT spend.
- **Information Security Audit Program** – CDT provides Information Security Audit services to evaluate compliance with State security and privacy policies. CDT previously billed customers in four (4) equal installments of \$80,000 per year over a four-year period.
- **California Compliance and Security Incident Reporting System (Cal-CSIRS)** – Cal-CSIRS is the tool used for Security Incident Reporting. CDT previously charged customers \$281 per user, per year.

Please note that this does not include Independent Security Assessments (ISAs) conducted by the California Military Department. CDT will continue to bill customers for ISAs.

Impacted:

All CDT customers.

Contact:

If you have questions or need further clarification, please open a Case through the [CDT IT Services Portal](#), using the “Ask a Question” option.

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