



## AgencyNET SharePoint Access and Password Reset Information

Access to AgencyNET and resetting passwords (MFA) are done via the ServiceNow system

**New/Change/Delete Accounts:** [Service Portal - Service Portal](#)

- Home
- All Catalogs
- Service Catalogs
- External Customer Services
- Customer-Supporting Services
- User ID Requests

\* Select one of the following service options

New User ID/Account

\* Reason

New Employee

\* System / Applications Type

Application

\* System / Applications

SharePoint

\* Request Details

please add to OIS AgencyNet External group  
for access to: <https://stateca.sharepoint.com/sites/AgencyNet/OIS/SitePages/Home.aspx>



Password resets (for MFA token only) are via: [Service Portal - Service Portal](#)

- Home
- All Catalogs
- Service Catalogs
- External Customer Services
- Customer-Supporting Services
- Password Resets

\* Select one of the following service options

\* System / Applications Type

\* System / Applications

\* User ID/Account

\* Request Details

please reset MFA Token for username@somedept.ca.gov  
for access to OIS AgencyNet (member of OIS AgencyNet External users group).