

Tech Alert from Customer Engagement Services

"Your Gateway to Technology Services"

TA 22-03: FY2022/23 Billing Changes

ISSUE DATE: June 7, 2022

ATTENTION: All Customers

ACTION REQUESTED: None – Information Only

EFFECTIVE DATE: July 1, 2022

Overview:

The California Department of Technology (CDT) is announcing customer credits for its Centralized Services that will be temporarily funded through the General Fund (GF) in Fiscal Year 2022-23.

Billing Changes:

CDT is receiving \$41.1M through an approved Budget Change Proposal (BCP) that will reduce costs currently billed to customer entities for Fiscal Year 2022-23. The reduction in charges will be processed as a credit on the monthly invoice. The credit will be calculated each month as follows:

- One twelfth (\$3,425,000) of the total annual amount (\$41.1M) will be credited each month among all customers.
- The proportion of the credit by customer will be calculated monthly based on the total customer expenditures.
- A separate service code (Z904) GF Central Services Credit will appear on the monthly invoice with the credit amount.
- All other charges and rates will continue to be billed including the CDT Cost Distribution.

Impacted:

All CDT customers.

Contact:

If you have questions or need further clarification, please open a Case through the <u>CDT IT Services Portal</u>, using the "Ask a Question" option.

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