



Tech Alert

from Customer Engagement Services
"Your Gateway to Technology Services"

TA 23-01: On-Premises Storage as a Service (STaaS) Updates

ISSUE DATE: January 30, 2023

ATTENTION: All CDT Customers

ACTION REQUESTED: None – Information Only

EFFECTIVE DATE: April 1, 2024

Overview:

CDT will continue to offer On-Premises Storage as a Service (STaaS) when its on-premises Vendor Hosted Subscription Services (VHSS) contract expires on March 31, 2024.

What's Next:

The contract expiration and transition to CDT will not impact customers or their subscribed services. Starting April 1, 2024, STaaS On-Premises will be hosted and managed by CDT at its Data Centers, offering a direct customer experience with the following features:

- Cost remains unchanged at the existing published rates
- Pay per use subscription
- Data encrypted at rest, within CDT Data Centers
- Multiple storage tiers
- Built in High Availability (HA) at CDT Data Centers

Please refer to the [On-Premises Storage as a Service \(STaaS\)](#) page on the CDT Service Catalog (including the FAQs and Rates tabs) for additional information.

Action Requested:

No action is required for existing customers at this time.

Contact:

If you have questions, need further clarification, or would like to discuss your department's specific requirements, please contact your CDT Account Lead by

using the [Account Lead Directory](#) or by calling Customer Engagement Services at (916) 431-5390.

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