

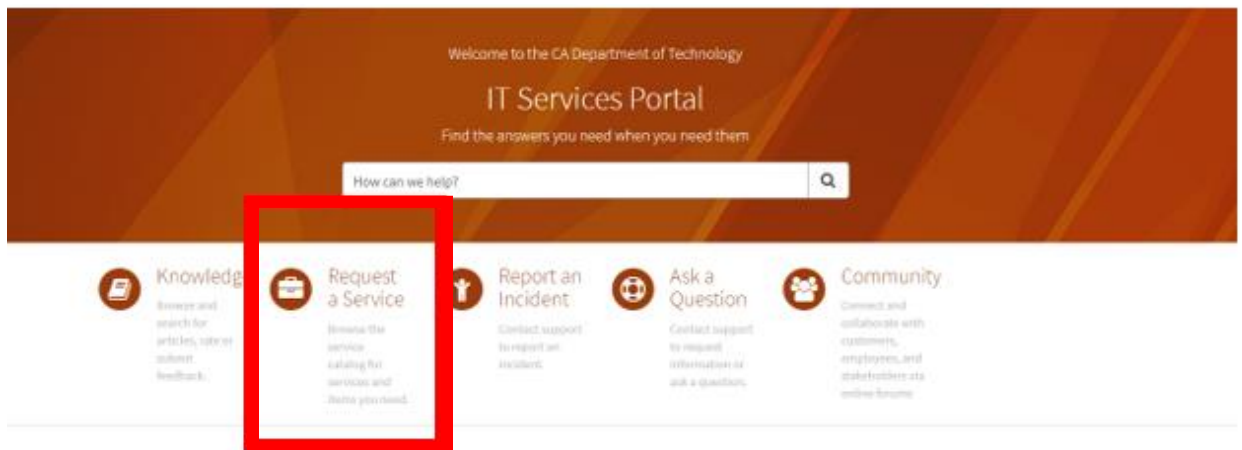


BitSight Access Information

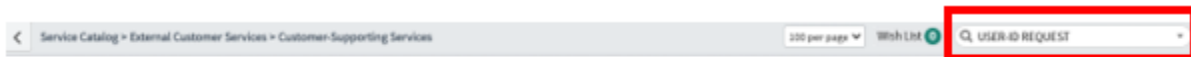
BitSight is a Security Rating Platform that provides third-party risk management.

Access to BitSight must be completed through the ServiceNow system.

1. Access and Login to ServiceNow: <https://services.cdt.ca.gov/csm>
2. Select **'Request a Service'**



3. Select **'External Customer Services'** and then **'Customer-Supporting-Services'**
4. In the search catalog section, type in **'User-ID Request'** and select the appropriate catalog.



Customer-Supporting Services

5. Complete the required sections:
 - a. Customer ID Code/Account Code
 - b. Approver
 - c. Identify service options: New, Modify, Delete User



- In the 'System/Application Type' section, select '**Security Tools**'

* System / Applications Type

A screenshot of a dropdown menu. The selected option is 'Security Tools'. The menu is open, showing the following options: '-- None --', 'Application', 'z Systems', 'Operating System', and 'Security Tools' (which is highlighted with a dark grey background).

- In the 'Security Tools Menu' section, select 'BitSight'

* Security Tools Menu

▼ More information

For New User ID/Account requests, in order to access Splunk, CrowdStrike and Tenable.io services, Okta SSO (Single Sign On) is a required service for access.

A screenshot of a dropdown menu. The selected option is 'BitSight'. The menu is open, showing the following options: '-- None --', 'BitSight' (highlighted with a dark grey background), 'CrowdStrike', 'Okta', 'Splunk', and 'Tenable.io'.

- Complete the User ID Field sections as needed
- In the request details, please input: "Please grant user(s) with BitSight account"
- Submit request