



Digital Web Services Network

Bringing together digital product managers, designers, and engineers.

DWSN Quarterly Forum

Thursday, March 13, 2025

cdt.ca.gov/technology-innovation/dwsn



California Department of
Technology

Digital Web Services Network

- Welcome to the DWSN forum, we will begin shortly.
- For the best experience, please use your computer to join the meeting.
- Mute your audio.
- Turn off your video.
- Use the raise hand button or the meeting chat for comments and questions.



Opening remarks

Blaine Wasylikiw

Deputy Chief Technology Innovation Officer | California Department of Technology



DWSN Forum Agenda

Opening Remarks.....	Blaine Wasylikiw (5 minutes)
Accessibility Conference April 1st.....	Megan Shearer (15 minutes)
Digital ID.....	Anirban Sen (25 minutes)
OSP launch	Selvarani Janarthanan (15 minutes)
Accessibility Policy	Greg Duncan (15 minutes)
Suggested Future Topics / Closing Remarks.....	Blaine Wasylikiw (5 minutes)



Accessibility Conference April 1st

Megan Shearer

Staff Svs Manager I | California Department of Technology

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California Department of
Technology

Statewide Accessibility Summit

Learn from leading accessibility experts and advocates

Collaborate with other state partners

Explore topics including:

- Assistive Technology
- Reasonable Accommodation
- Lived Experiences
- Engagement & Advocacy



Digital ID

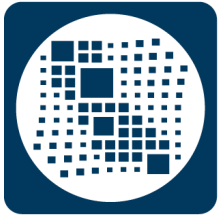
Anirban Sen

Information Technology Spec II | California Department of Technology

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California Digital Identity Project

Mission & Principles

To provide every eligible person with easy, secure, privacy-preserving access to all of California's digital government services.

- World-class security
- Privacy-by-Design
- Access and Equity
- Openness and Transparency



CA Digital ID

- ✓ I am who I say I am.

- ✓ I have the attributes that makes me eligible for this benefit.

Advantages of digital verification



People can access benefits like they access everything else - through the internet.

- Common login information for many different benefits programs
- Access at any time, from any place

Government programs are more secure and operate with more data at less risk.

- Interoperable, replicable verification procedures
- Access to more identity providers and information sources

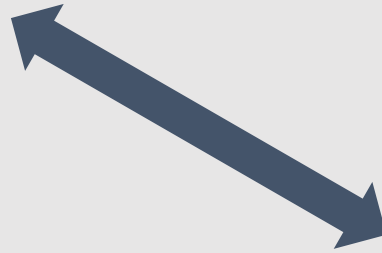
California Identity Gateway

A CDT-developed tool that helps state agencies streamline the applicant eligibility verification process.

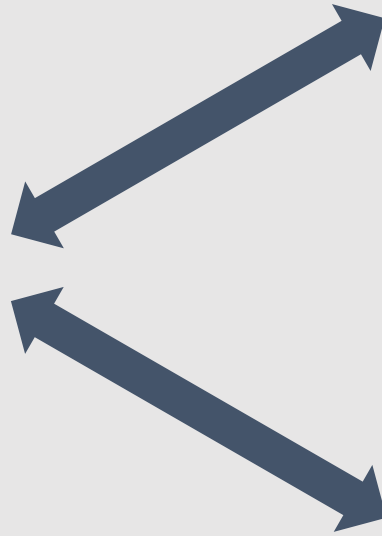
The gateway securely connects program departments with **identity providers** to authenticate applicants, and to **data providers** for applicant eligibility data.

Why the need for the Identity Gateway?

- Cost and complexity for state agencies to verify applicant eligibility
- Lack of data sharing of applicant data across state agencies means duplication of effort
- Barriers for applicants providing duplicate eligibility data for state programs with similar eligibility requirements
- PII exposure and data security risk from inconsistent treatment and separate storage of applicant data at each agency

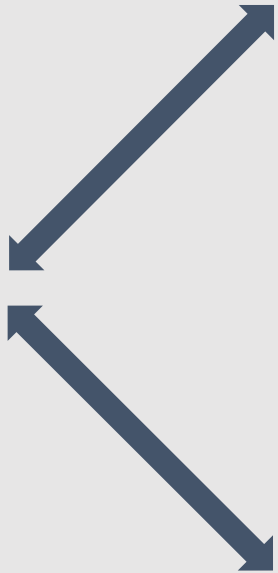


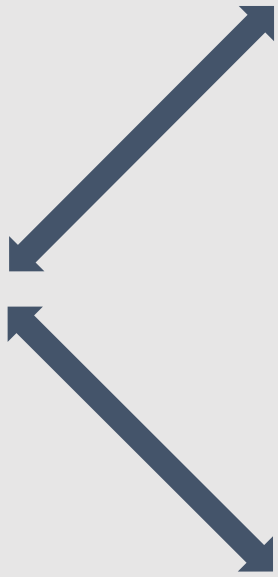
**Identity
Provider**



**Eligibility
Service**

**Identity
Provider**





What are we working on? (circa 2023)

Platform

This is the ID Gateway

Clients

Integrating agencies

What are we working on? (TODAY!)

Platform

This is the ID Gateway

Clients

Integrating agencies

Story

Is this the same as DMV?

Process

How can we integrate clients and services at scale?

How can we pay for it?

What data can the CDT program provide?

The Identity Gateway is able to provide the following information:

Derived Attributes* (Y/N)	Inputs (PII**) needed to receive attributes:	Data Source
Age category, e.g., 65 or older, 17 or younger, etc.	Birthdate	Calculated from birthdate
Is a veteran , (service-related disability and additional service details in pipeline)	Name, Birthdate, Address	Veterans Affairs
Is a CalFresh recipient	Name, Birthdate, Last 4 SSN	CalFresh
Is a Medicare enrollee, Is permanently disabled	Direct user login through Medicare.gov	Medicare

*This is a sampling of available attributes. Based on available PII, new/custom attributes can be derived.

**PII is received from the identity provider (Login.gov or other) after user authentication and consent

Current transit integrations

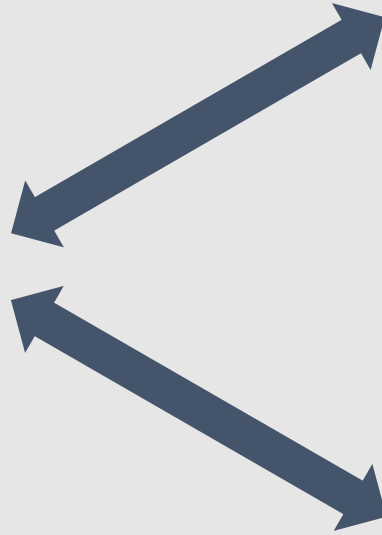
The screenshot shows a web application interface for Cal-ITP Benefits. A modal window is open, titled "Please choose your transit provider:". The modal contains four selectable options, each with a logo and the provider's name:

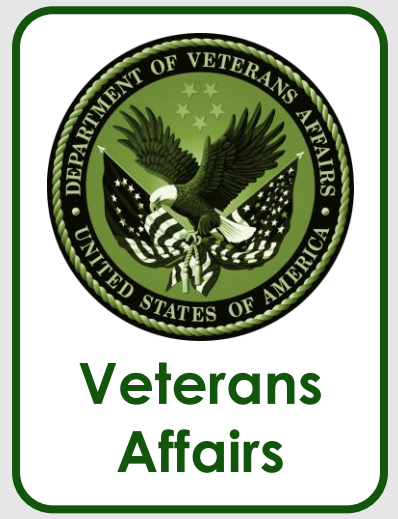
- Monterey-Salinas Transit**: Logo features "MST" in a blue rounded rectangle with "MONTEREY-SALINAS TRANSIT" below it.
- Sacramento Regional Transit**: Logo features a stylized blue circular icon above "SACRAMENTO REGIONAL TRANSIT".
- Santa Barbara MTD**: Logo features a stylized blue and green "S" above "SANTA BARBARA MTD".
- Nevada County Connects**: Logo features "Nevada County" above "connectr" in a green, lowercase font.

The background of the web application includes the "CAL ITP Benefits" logo, a "Español" button, and a "Choose your P" button. The footer contains "Help", "Privacy Policy" with an external link icon, and "Powered by Compiler LLC" with an external link icon.

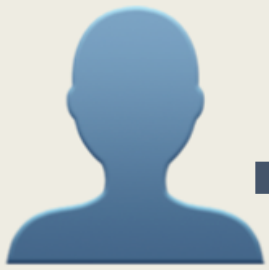
Current applications

The image shows a screenshot of a web application interface. At the top left, there is a logo for "CAL ITP Benefits". At the top right, there is a button labeled "Español". The main content area is partially obscured by a modal dialog box. The dialog box has a title "Please choose your transit provider:" and a close button (X) in the top right corner. Inside the dialog, there are four selectable options, each with a logo and name: 1. "Monterey-Salinas Transit" with the MST logo. 2. "Sacramento Regional Transit" with the Sacramento Regional Transit logo. 3. "Santa Barbara MTD" with the Santa Barbara MTD logo. 4. "Nevada County Connects" with the Nevada County connectr logo. The background of the page shows a dark blue header and a main area with text like "Get a red public tra when you" and "Cal-ITP Benef benefit to you". At the bottom left, there are links for "Help" and "Privacy Policy". At the bottom right, it says "Powered by Compiler LLC".



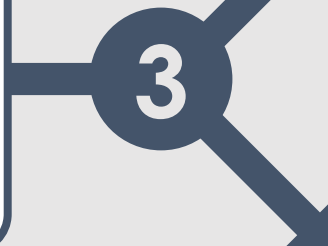


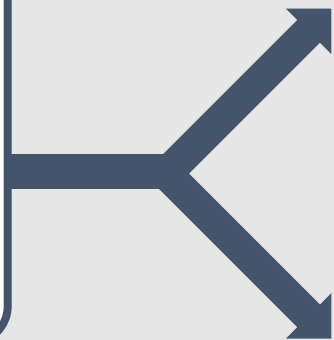
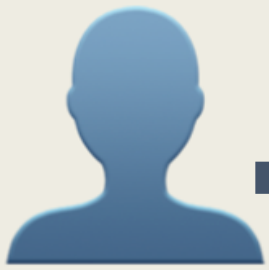


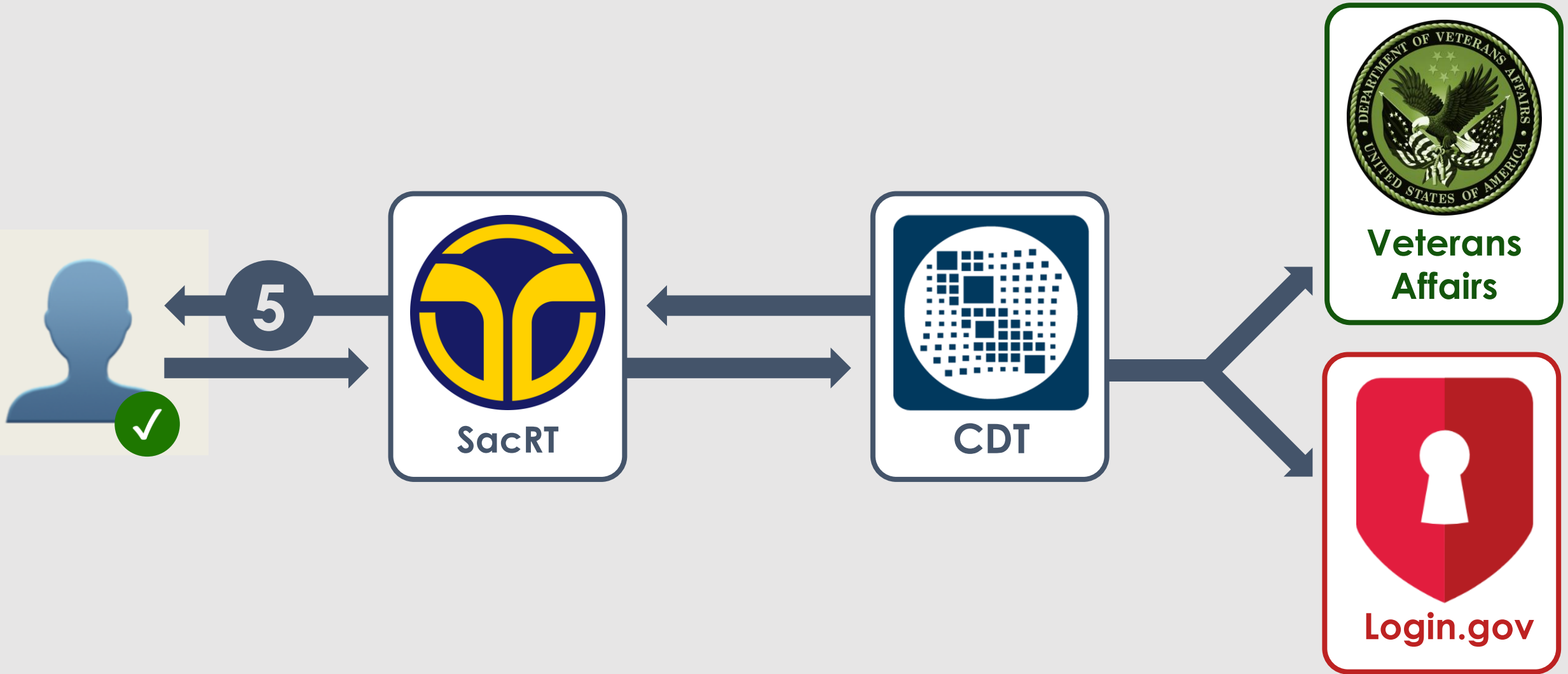


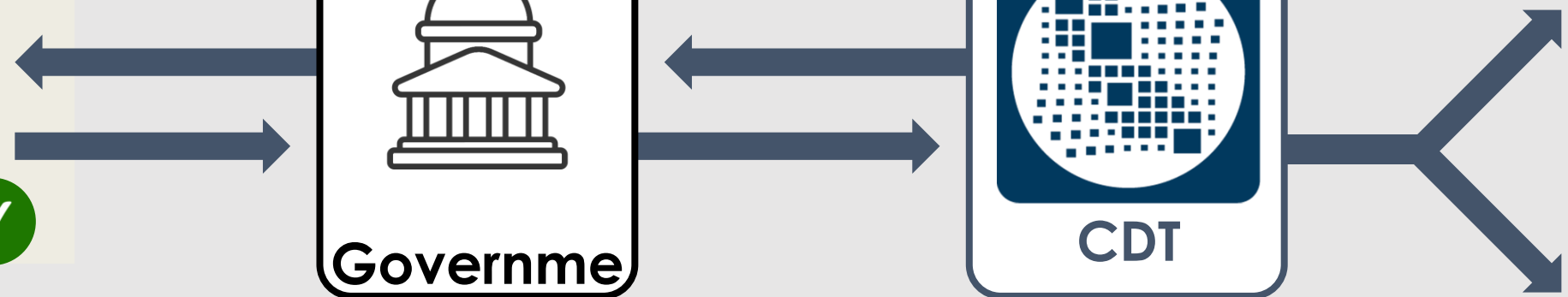
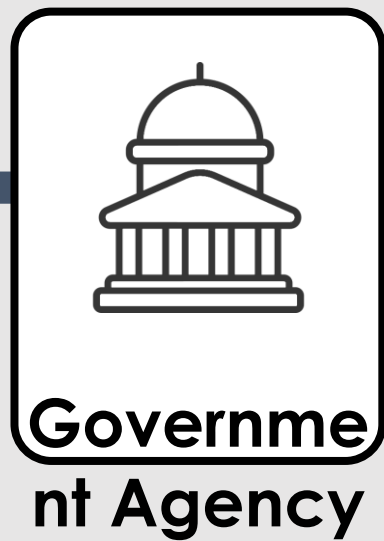
2


















What we've built

Which transit benefit would you like to enroll in?

- Medicare Cardholder**
You must be [currently enrolled in Medicare](#)?
- Older Adult**
You must be 65 years or older. You will need to verify your identity with  **LOGIN.GOV**?
- CalFresh Cardholder**
You must have [recently received CalFresh funds](#)?. This transit benefit will remain active for one year. You will need to verify your identity with  **LOGIN.GOV**?
- U.S. Veteran**
This option is for people who have served in the active military, naval, or air service, and who were discharged or released therefrom under conditions other than dishonorable. You will need to verify your identity with  **LOGIN.GOV**?

Service integrations to:

-  **LOGIN.GOV** for identity proofing
-  for income eligibility
-  **verification** for veterans' status
-  **verification** for cardholder status and limited disability verification

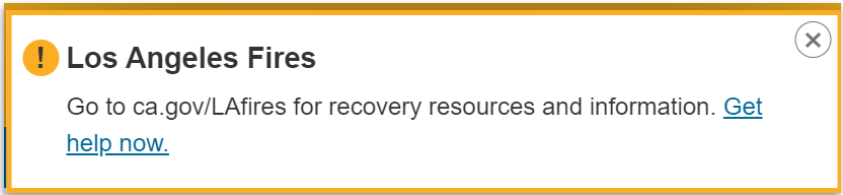
CAL

ITP

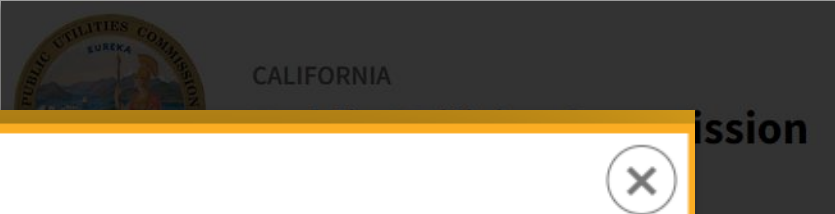
Benefits

Calfresh cardholder enrollment

What we are working on

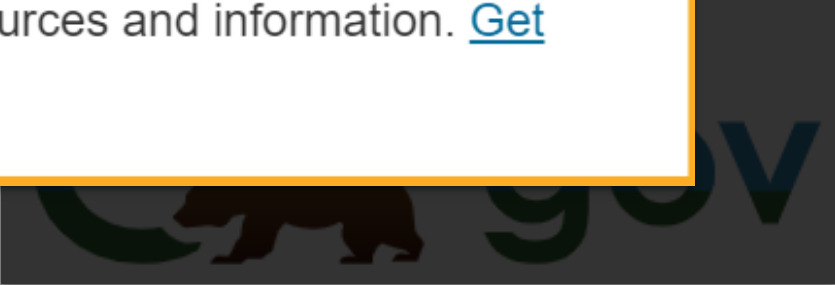


What we are working on



! Los Angeles Fires ✕

Go to ca.gov/LAfires for recovery resources and information. [Get help now.](#)



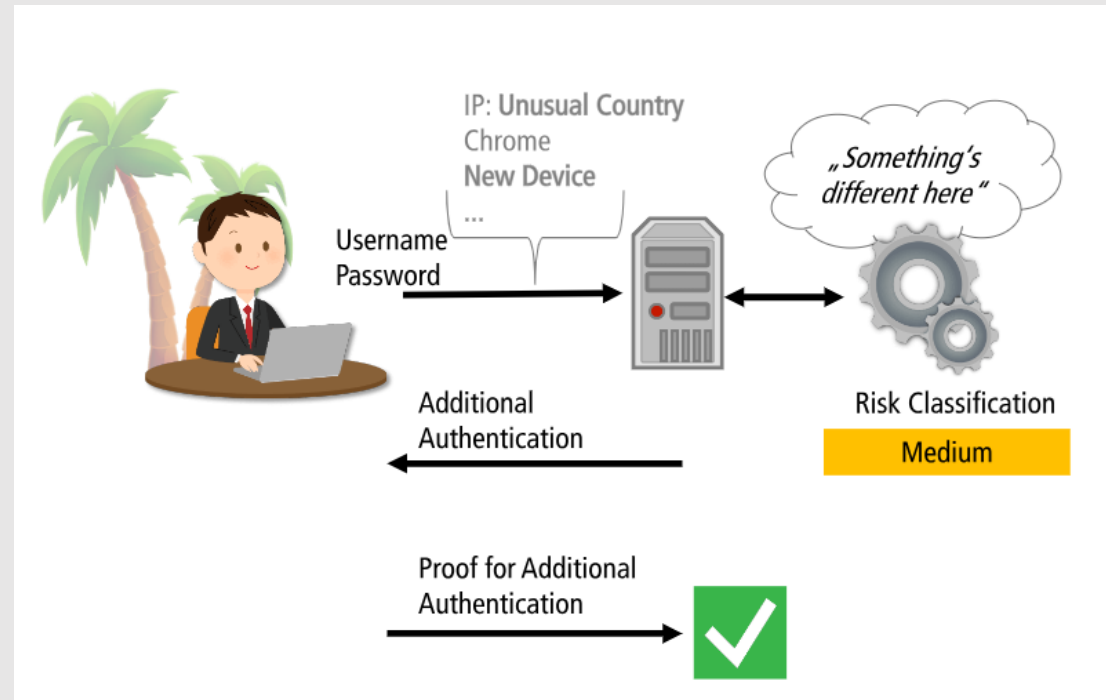
Users require choice in identity providers to improve inclusivity



Stronger authentication methods for high risk applications

Risk based authentication - holistic view of context behind each login

- Device
- Location
- Network
- Sensitivity



Verify uploaded documents

California USA

DL _____ Class _____

EXP _____ End _____

LN _____

FN _____

DOB _____

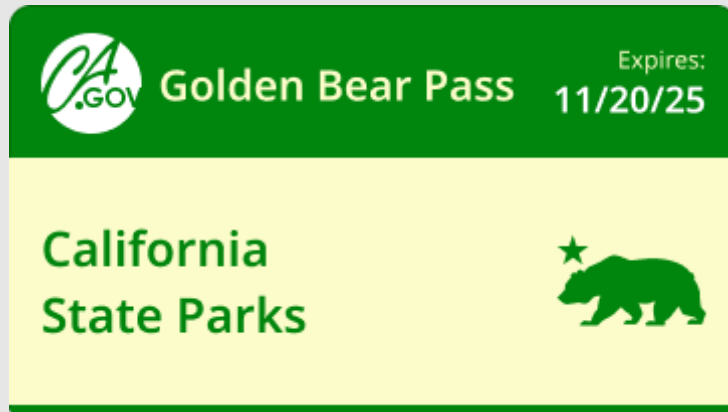
Signature: *Paul Winfrey*

ID Card Detection

- ✓ Blur Detection
- ✓ Glare Detection
- ✓ Anti-Spoof Check
- ✗ Passive Liveness Check
- +15 More

Digital credential standards and policies

Consistent and trustworthy mobile credentials

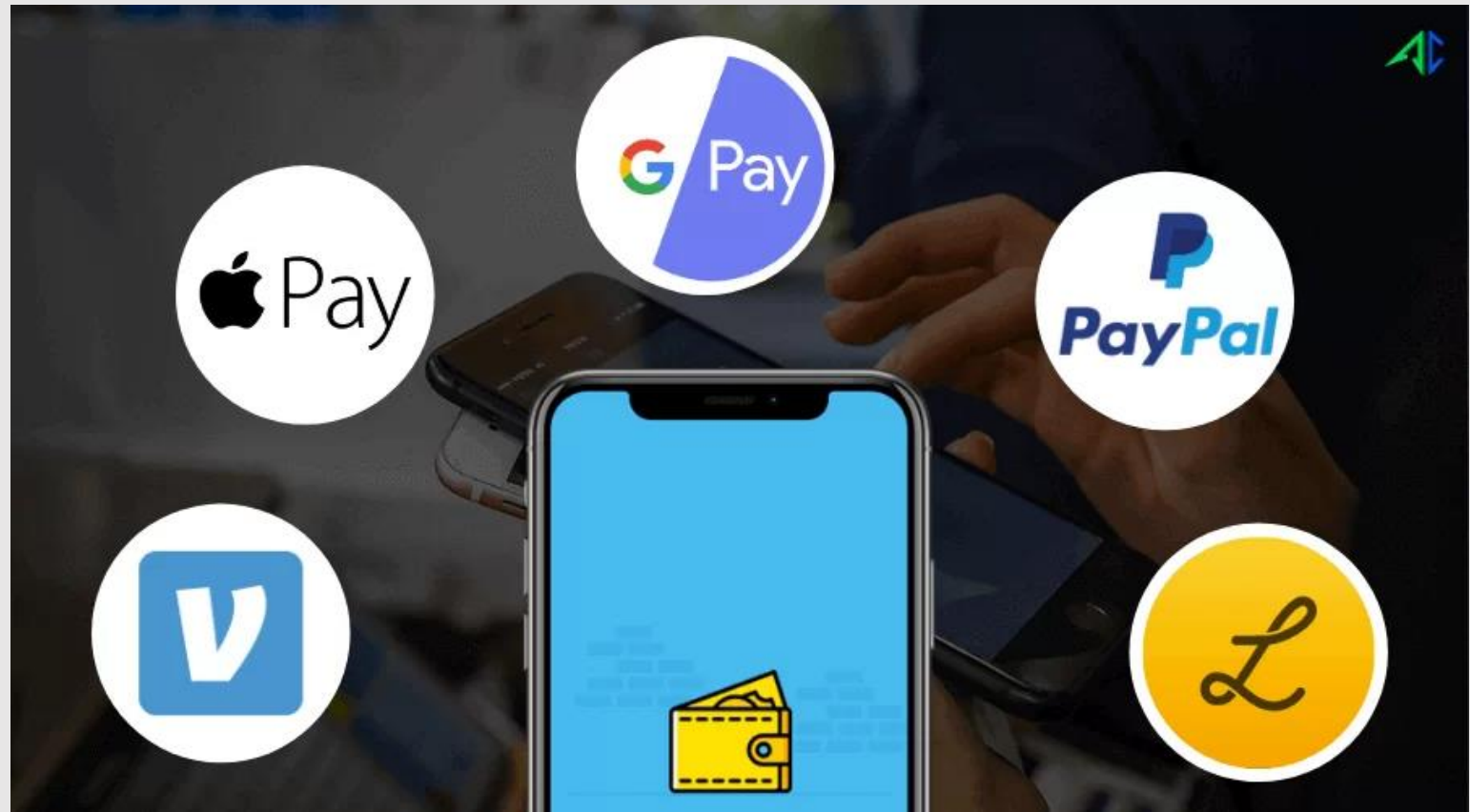


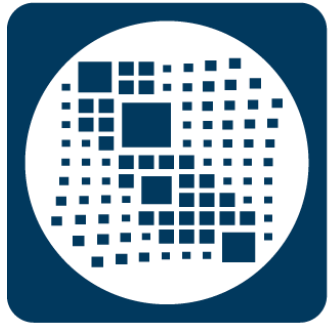
Benefits disbursement services



Digital wallet options and guidance

- Closed wallet
- Semi-closed wallet
- Open wallet
- Crypto wallet
- IoT wallet





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California Digital Identity Project

identity-team@state.ca.gov



OSP launch

Selvarani Janarthanan

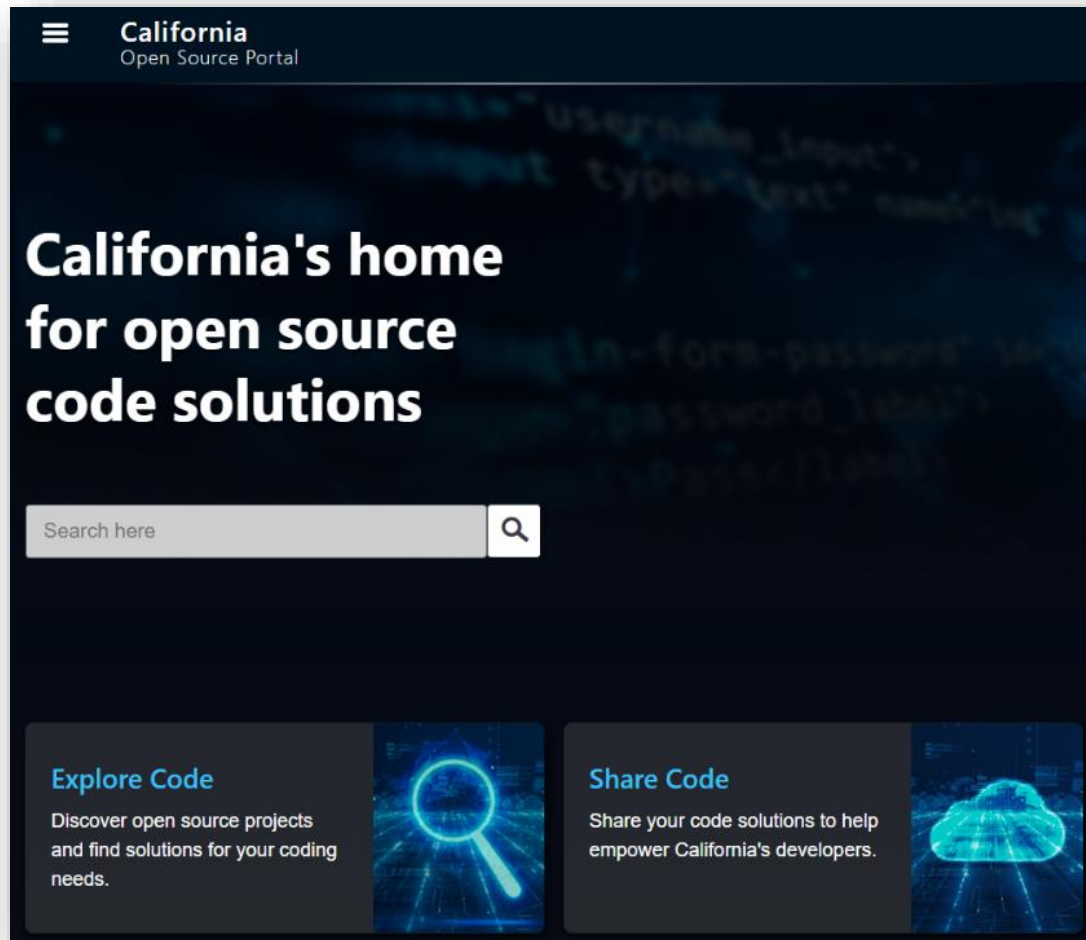
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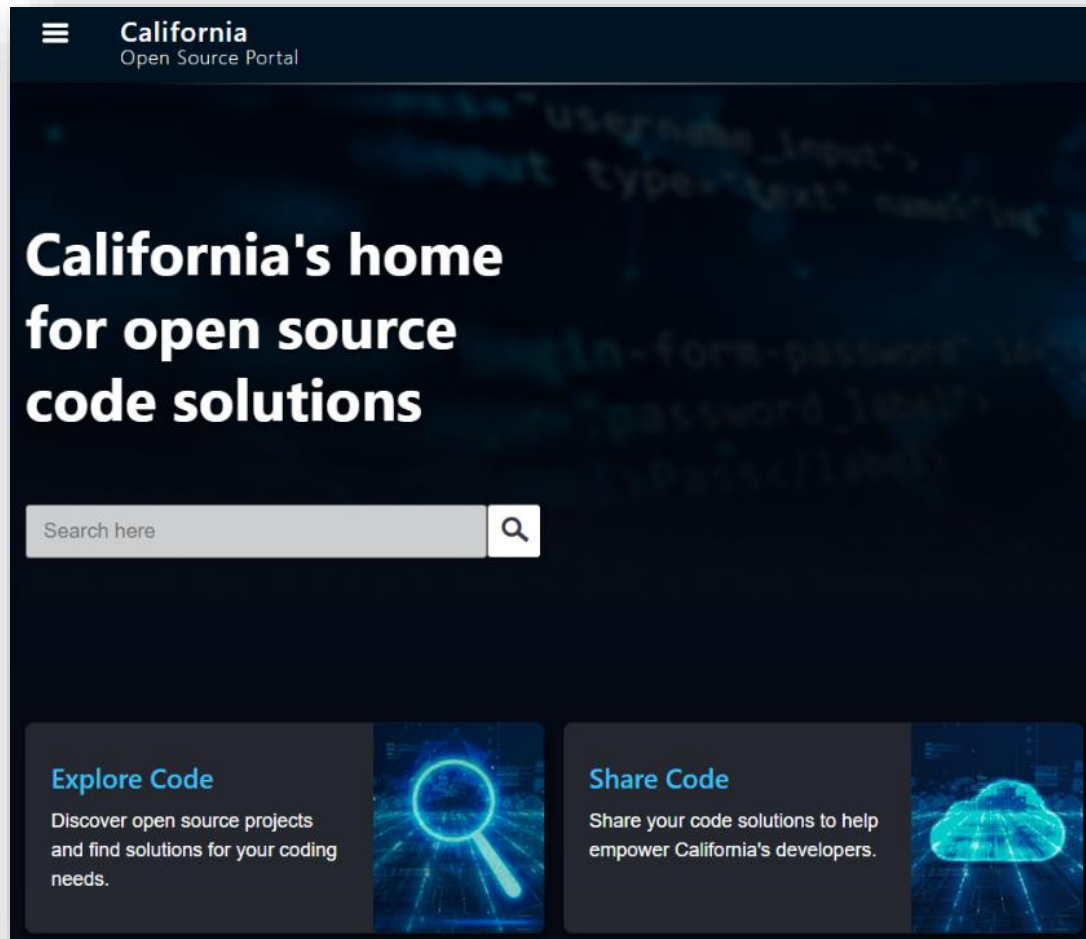
Open Source Portal (OSP)



code.ca.gov

- ✓ Purpose
- ✓ Goal
- ✓ Objective
- ✓ Features
- ✓ Technology
- ✓ Target Audience
- ✓ Benefits

Open Source Portal (OSP)



code.ca.gov

- ✓ Built in Blazer Technology
- ✓ Designed – in Dark Mode (clap if you like it too)
- ✓ Piloted new Design System
- ✓ Built in Search Functionality
- ✓ Engaged with AIO/CIOs for feedback
- ✓ Now open for state to explore & innovate

Why Open?

- Transparency
- Collaboration
- Improved security
- Decreased redundancy

OSP Demo by Narayana Sudanagunta



Accessibility Updates

Greg Duncan

Information Tech Manager I | California Department of Technology

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California Department of
Technology

2025 Policy Updates

- **State Administrative Manual (SAM) 4833** – Information Technology Accessibility Policy
- **SAM 4833.1** – Exceptions to Accessibility
- **Statewide Information Management Manual (SIMM) 25A** – Information Technology (IT) Accessibility Resource Guide

Policy Updates and Changes Include

- Use of plain language where possible
- Updated links and references
- Updated Regulation references - regulations didn't change but the reference numbers did
- Removed outdated information
- Added Web Content Accessibility Guidelines (WCAG) 2.2 information and links
- Updated steps to integrate digital accessibility
- Updated digital accessibility roles and responsibilities

Webstandards.ca.gov Updates

Our team is working on:

- Updating the main [Accessibility](#) page.
- Creating two new pages that will link from the Accessibility page:
 - Accessibility Certification Timeline
 - Accessibility Certification Criteria
 - Criteria will include checklists to test against WCAG 2.2
- Updating the [Accessibility](#) footer page.

Web Certifications

Reminder 2025 Web Accessibility Certifications are due to be posted July 1st, 2025.

State Template V5

- We have officially sunset support for v5 of the state template.
- If you're still using the legacy version, we recommend updating to v6.
- [California State Web Template](#)



Closing Remarks

Blaine Wasylikiw

Deputy Chief Technology Innovation Officer | California Department of Technology





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Thank you

Post conference materials will be published on the [DWSN Website](#).

For questions, please write to: DigitalWebServicesNetwork@state.ca.gov



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Next DWSN Quarterly Forum

Date: June 5, 2025